

2/03/2002

ASS. REC. BY:

REF: CS/SMO 19007283/Jvd 302

Special Instruction:

Surveyor: Hwee Jie

ASSIGNMENT (Office)

From (Person): Melvin Ye

of SMO

Date/Time: 24.4.19 1559 p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SHB 5369 Z

Insured:

SKR 93364

at Workshop m/s SMRT Automotive

Tel:

68662671

of 60 Woodland Industrial Park E4

Policy No: D19MTPV0100671

Claim No: CMTD1902022

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 22.4.2019

CA / REV / REP. / REV 24 HRS

"wp"

H.O.D. Endorsement:

Date/Time: 25.4.19 9.28 a.m

Person Contacted:

Shanti Alex

Vehicle IN OUT

Date/Time	Action/Instruction	Estimate (✓)
	SHB 53692 - CC4/1117000264 / K145392	D.O.A - 01/01/2017
	SKR 93364 - CC3/A1G16005067 / K149392-1	D.O.A - 14/03/2016
26/4/19	Send preli revised via merimen	

REF: SMO

Average Hwee Jie

ASSIGNMENT

From: Date: 25.4.2019

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHB 5369Z

at Workshop m/s SMRT Automotive

of 60 Woodland Industrial Park E4

Insured:

Policy No.

Claims No.

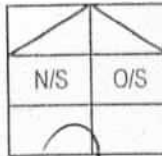
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

"up"

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SHB 5369Z Yr Regn: 14 Dec 2017

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius C.C. 1798

Colour: maroon A/C: Insured / Std / NI / NA

Sp. Reading: - T/Radio: Insured / Std / NI / NA

Eng/No: -

C/No: JTDKB3FV903576702

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 22/4/19 D.O.I. 25/4/19

Survey held at

Smrt

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

26/6/19 Confirmed P/P \$4,864.83/- Slays of repair. (Red 14, 289.37, 75/1)

RECEIVED 27 JUN 2019

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 27/6- typist

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Report Format : merimen

Lump Sum / I.B.I. (\$) 4864.83

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

490

11

461

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Apr 2019		24 Apr 2019 15:59 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	SEAH LENG WAH, ID: S1633611D, Tel: +6596185670, Email: SEAH LW@HOTMAIL.SG		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB5369Z	Date of Loss:	22/04/2019 18:00 - :59
Claim Type:	TP / CMTD1902022	Policy/Cover Note No.:	D19MTPV01002671 (Comprehensive)
Vehicle Reg. No. (Insured):	SKR9336Y	Policy No. (Claimant):	
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Melvin Ye - 6322 4667]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 06/05/2019]		
Driver/Custodian (Insured):	SEAH LENG WAH (54 / Male), NRIC: S1633611D, Tel: +6596185670 Email: SEAH LW@HOTMAIL.SG		
Adj Asg. Remarks:	WS: SHANTI 6866 2671/2		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.



ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	Sompo Insurance Singapore Pte. Ltd. 50 Raffles Place #05-01/06, Singapore Land Tower Singapore 048623	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
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Attn:	Melvin Ye	Date:	26 Apr 2019
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Preliminary Advice

Insured Vehicle No	: SKR9336Y	Accident Date	: 22/04/2019
TP Vehicle No	: SHB5369Z	Assignment Date	: 24/04/2019
Make	: TOYOTA PRIUS	Est. Duration of Repair	: 4
Date of Inspection	: 25/4/2019		
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,877.43
Revised Amount	:S\$	3,705.40
Check Items (Estimated)	:S\$	2,655.05
Total	:S\$	6,360.45
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments :The above survey was conducted on a 'Without Prejudice' basis.

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 24 April 2019 3:57 PM
To: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis); 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'
Cc: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis); Koo Yew Chung (Auto Svcs/ARC/AR & SC); Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis); Grace Ng Siu Ching (Auto Svcs/ARC/AR & SC/Taxis); 'limkhachiew@smrt.com.sg'; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis); Ye, Yong Kang Melvin; Henry, Irene James
Subject: CMTD1902022/MYE - LKK/ SKR9336Y & SHB5369Z ACC ON 22.04.19

Without Prejudice

Our Claim Reference: CMTD1902022/MYE
Your Reference: SHB5369Z

Hi Shanti,

We acknowledged receipt of your claim submission.

Please be informed that **Mr. Melvin Ye** is the handler of this case.

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for SHB5369Z on a without Prejudice and any admission of liability basis.

Please submit your report via Merimen upon completion of survey

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:BThaiyalN@smrt.com.sg]

Sent: Wednesday, April 24, 2019 2:40 PM

To: 'motorsurvey@sompo.com.sg'

Cc: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis); Koo Yew Chung (Auto Svcs/ARC/AR & SC); Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis); Grace Ng Siu Ching (Auto Svcs/ARC/AR & SC/Taxis); Lim Kha Chiew (Auto Svcs/ARC/AR & SC/Taxis); Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Subject: RE: SHB5369Z - Sompo Insurance - RESEND

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB5369Z** within 48 hours according to GIA guide line, involving your insured **SKR9336Y**

Vehicle in Woodlands Depot

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHB5369Z
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Apr 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZR8260439
Chassis No.:	JTDKB3FU903576702
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	14 Dec 2017
First Registration Date:	14 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Dec 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	13 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,159.00
COE Rebate Amount:	\$28,306.00
Total Rebate Amount:	\$32,056.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 26 Apr 2019

OK

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1906-0384	Invoice Number	
Quotation Date	24.06.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$1,352.00	\$600.00
Total Labour	\$1,352.00	\$600.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY FILLER RR BUMPER LH	\$180.00	\$0.00
TO RESPRAY FILLER RR BUMPER RH	\$180.00	\$50.00
TO RESPRAY TAIL GATE	\$378.00	\$0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	\$180.00	\$100.00
TO RESPRAY REAR SPOILER	\$180.00	\$0.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
TO RESPRAY REAR FLOOR SIDE PANEL RH	\$180.00	\$0.00
TO RESPRAY REAR SPARE TYRE PANEL	\$180.00	\$0.00
TO RESPRAY TROUGH BACK DOOR RH	\$180.00	\$0.00
TO RESPRAY REAR FENDER RH	\$378.00	\$0.00
TO RESPRAY SPOILER	\$200.00	
Total Spray Painting & Panel Beating	\$2,774.00	\$350.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$0.00
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	\$120.00	\$0.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	\$120.00	\$30.00
TO REMOVE AND REFIX REAR WINDSCREEN	\$240.00	\$0.00
TO REMOVE AND REFIT WIRE HARDESS	\$250.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$1,310.00	\$70.00

5436

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/04/2019 09:25
Date Of Accident	22/04/2019 17:50
Exact Location Of Accident	AMK CENTRAL 2 TWDS AMK AVE 6
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB5369Z
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

Driver

Name of Driver	CHAN HAN HWEE
NRIC No	S1177230G
Date Of Birth	18/01/1956
Occupation	OUTDOOR
Date Of Driving Pass	18/02/1974
Driving Experience	45 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS STATIONARY ALONG ANG MO KIO CENTRAL 2 TOWARDS ANG MO KIO AVE 6 AS I WAS LOOKING OUT FOR THE ONCOMING TRAFFIC. WHILST STATIONARY I FELT AN IMPACT AT THE REAR OF MY TAXI. A VEHICLE SKR9336Y HAD COLLIDED ONTO THE REAR OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKR9336Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SEAH LENG WAH
NRIC/Passport Number	S1633611D
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

AMK AVE 6

A = SHB 5369 Z
B = SKR 9336 Y.

23/04/2019
0928 HRS

AMK CENTRAL 2

AMK
LIBRARY

AMK
POLY/CLINK

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]
23/04/2019

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

[Signature]
23/4/2019



Case Details

Case Reference Number :

TAX/04/19/2095

Type of Repair : Accident Repair

Vehicle Registration Number : SHB5369Z

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-6616-ID

Assigned By : Taxi Claims Manager
TeamInsurance Company Name : Sompo Insurance Singapore Pte.
Ltd

Accident Date and Time : 22/04/2019 09:50 AM

Vehicle Age(In Months) : 16

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval			Remarks
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.92	Replace	1	317.92	Replace ▾	DER
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	10	1.50	15.00	25.00	11.25	Replace	10	11.25	Replace ▾	hec
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 1	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace ▾	hec
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 2	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace ▾	
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 3	2	3.80	7.60	25.00	5.70	Replace	2	5.70	Replace ▾	
One Time Key In	Main			SEAL, RR BUMPER ARM, RH & LH	2	11.00	22.00	25.00	16.50	Replace	2	16.50	Replace ▾	
One Time Key In	Main			FILLER, RR BUMPER, LH	1	119.90	119.90	25.00	89.93	Replace	0	0	Not Give ▾	*
One Time Key In	Main			FILLER, RR BUMPER, RH	1	119.90	119.90	25.00	89.93	Replace	1	89.93	Replace ▾	DER
One Time Key In	Main			REAR BUMPER REINFORCEMENT	1	318.80	318.80	25.00	239.10	Replace	1	239.10	Replace ▾	BT

Total Spare Part Cost 9,641.43

Surveyor Total 2,685.40

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 9,641.43

Final Sur Total 2,685.40

SMRT Recommendation												Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	0.00	180.00	Replace	1	180.00	Replace	shorted
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	120.00	Replace	rec
One Time Key In	Main			RETAINER, RR BUMPER, LH	1	111.50	111.50	25.00	83.63	Replace	0	0	Not Give	hh
One Time Key In	Main			RETAINER, RR BUMPER, RH	1	112.70	112.70	25.00	84.53	Replace	0	0	Check	
One Time Key In	Main			STOPPER, RR BUMPER, RH & LH	2	4.30	8.60	25.00	6.45	Replace	2	6.45	Replace	rec
One Time Key In	Main			SEAL, RR BUMPER, RH	1	85.20	85.20	25.00	63.90	Replace	0	0	Not Give	hh
One Time Key In	Main			GUARD, RR BUMPER, LOWER	1	558.30	558.30	25.00	418.72	Replace	1	418.72	Replace	DEF
One Time Key In	Main			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	25.00	11.10	Replace	1	11.10	Replace	SCR
One Time Key In	Main			PAD, RR BUMPER, CTR	3	2.20	6.60	25.00	4.95	Replace	3	4.95	Replace	rec
One Time Key In	Main			LENS & BODY ASSY, RR BUMPER, RH	1	486.80	486.80	10.00	438.12	Replace	1	438.12	Replace	SCR
One Time Key In	Main			REAR BUMPER GROMMET SCREW	2	2.20	4.40	25.00	3.30	Replace	2	3.30	Replace	rec
One Time Key In	Main			WIRE, LUGGAGE ROOM	1	143.50	143.50	10.00	129.15	Replace	0	0	Not Give	hh
One Time Key In	Main			COVER, REAR FLOOR UNDER, RH	1	169.50	169.50	25.00	127.13	Replace	0	0	Check	
One Time Key In	Main			COVER, REAR FLOOR UNDER CENTER	1	222.60	222.60	25.00	166.95	Replace	0	0	Not Give	hh
One Time Key In	Main			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	929.60	25.00	697.20	Replace	0	0	Check	
Total Spare Part Cost									9,641.43	Surveyor Total		2,685.40		
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0		
Final Spare Part Cost									9,641.43	Final Sur Total		2,685.40		

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	891.20	25.00	668.40	Replace	1	668.40	Replace ▾	DEF
One Time Key In	Main			TAIL GATE BACK DOOR HINGE ASSY, RH & LH	2	59.10	118.20	25.00	88.65	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			TAIL GATE LOCK ASSY, BACK DOOR	1	452.10	452.10	10.00	406.89	Replace	0	0	Not Give ▾	} nn
One Time Key In	Main			TAIL GATE LOCK COVER , BACK DOOR	1	25.30	25.30	25.00	18.98	Replace	0	0	Not Give ▾	
One Time Key In	Main			TAIL GATE STRIKER ASSY, BACK DOOR	1	24.90	24.90	25.00	18.67	Replace	0	0	Not Give ▾	
One Time Key In	Main			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	1	27.90	27.90	25.00	20.92	Replace	0	0	Not Give ▾	
One Time Key In	Main			TAIL GATE MOULDING GLASS, BACK DOOR	1	29.70	29.70	25.00	22.27	Replace	0	0	Not Give ▾	
One Time Key In	Main			TAIL GATE DAM, BACK DOOR GLASS UPPER ADHESIVE	1	27.90	27.90	25.00	20.92	Replace	0	0	Not Give ▾	
One Time Key In	Main			TAIL GATE MOULDING LOWER GLASS , BACK DOOR	1	19.70	19.70	25.00	14.77	Replace	0	0	Not Give ▾	
One Time Key In	Main			TAIL GATE MOULDING LOWER GLASS , BACK DOOR , LH	1	29.90	29.90	25.00	22.42	Replace	0	0	Not Give ▾	
One Time Key In	Main			TAIL GATE MOULDING LOWER GLASS , BACK DOOR , RH	1	29.90	29.90	25.00	22.42	Replace	0	0	Not Give ▾	
One Time Key In	Main			SEALANT W/SCREEN	3	37.00	111.00	0.00	111.00	Replace	0	0	Not Give ▾	
One Time Key In	Main			TAIL GATE WEATHERSTRIP, BACK DOOR	1	360.70	360.70	25.00	270.52	Replace	0	0	Check ▾	
One Time Key In	Main			ANTENNA, ELECTRICAL KEY	1	60.30	60.30	10.00	54.27	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			SPOILER SUB-ASSY, REAR	1	1,322.10	1,322.10	25.00	991.57	Replace	0	0	Not Give ▾	nn
Total Spare Part Cost									9,641.43	Surveyor Total 2,685.40				
Lump Sum Discount (%)									0.00	Lump Sum Dis (%) 0				
Final Spare Part Cost									9,641.43	Final Sur Total 2,685.40				

SMRT Recommendation												Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			LAMP SET, STOP CENTER	1	186.50	186.50	10.00	167.85	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	1	39.22	Replace ▾	} ncc
One Time Key In	Main			NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	1	39.22	Replace ▾	
One Time Key In	Main			EMBLEM SUB-ASSY REAR	1	46.30	46.30	25.00	34.72	Replace	1	34.72	Replace ▾	
One Time Key In	Main			SMRT LOGO	1	7.80	7.80	0.00	7.80	Replace	1	7.80	Replace ▾	
One Time Key In	Main			STICKER DECAL 6555 8888	1	21.60	21.60	0.00	21.60	Replace	1	21.60	Replace ▾	
One Time Key In	Main			END PANEL SUBASSY, BODY LOWER BACK	1	629.80	629.80	25.00	472.35	Replace	0	0	Check ▾	
One Time Key In	Main			END PANEL , COVER, DECK TRIM SERVICE HOLE	1	47.00	47.00	25.00	35.25	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			END PANEL , COVER, DECK TRIM, REAR	1	122.80	122.80	25.00	92.10	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			REINFORCEMENT ASSY, REAR FLOOR END PANEL , RH & LH	1	56.70	56.70	25.00	42.53	Replace	0	0	Check ▾	
One Time Key In	Main		4006314	SEALANT SIKAFLEX	1	37.00	37.00	0.00	37.00	Replace	0	0	Check ▾	
One Time Key In	Main			SPARE TYRE PANEL , PAN, REAR FLOOR	1	564.80	564.80	25.00	423.60	Replace	0	0	Check ▾	
One Time Key In	Main			EXTENSION, REAR FLOOR SIDE PANEL , RH	1	76.20	76.20	25.00	57.15	Replace	0	0	Check ▾	
One Time Key In	Main			BOARD, REAR FLOOR, NO.1	1	502.20	502.20	25.00	376.65	Replace	0	0	Not Give ▾	nn
One Time Key In	Main			BOX, DECK FLOOR, RH	1	304.00	304.00	25.00	228.00	Replace	0	0	Not Give ▾	nn
Total Spare Part Cost									9,641.43	Surveyor Total		2,685.40		
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0		
Final Spare Part Cost									9,641.43	Final Sur Total		2,685.40		

SMRT Recommendation

Surveyor Approval

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			PANEL ASSY, DECK TRIM SIDE, RH	1	344.70	344.70	25.00	258.52	Replace	0	0	Not Give	hu
One Time Key In	Main			LENS & BODY, REAR COMBINATION LAMP , RH	1	438.10	438.10	10.00	394.29	Replace	0	0	Check	
One Time Key In	Main			TROUGH, BACK DOOR , RH	1	99.80	99.80	25.00	74.85	Replace	0	0	Not Give	hu
One Time Key In	Main			PANEL SUB-ASSY, FENDER REAR RH	1	824.80	824.80	25.00	618.60	Replace	0	0	Not Give	hu
One Time Key In	Main			DUCT ASSY, QUARTER VENT , RH & LH	1	65.00	65.00	25.00	48.75	Replace	0	0	Check	
One Time Key In	Main			LINER, REAR FENDER , RH	1	135.80	135.80	25.00	101.85	Replace	0	0	Not Give	hu

Total Spare Part Cost 9,641.43

Surveyor Total 2,685.40

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 9,641.43

Final Sur Total 2,685.40

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	1,352.00	600	
Total:			1,352.00	600.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	
2	Main	TO RESPRAY FILLER RR BUMPER LH	180.00	0	
3	Main	TO RESPRAY FILLER RR BUMPER RH	180.00	50	
4	Main	TO RESPRAY TAIL GATE	378.00	0	
5	Main	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	100	
6	Main	TO RESPRAY REAR SPOILER	180.00	0	
Total:			2,574.00	350.00	


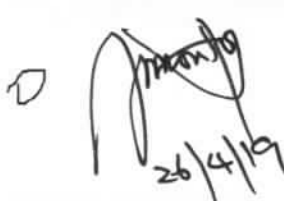
S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
7	Main	TO RESPRAY REAR PANEL	180.00	0	
8	Main	TO RESPRAY REAR FLOOR SIDE PANEL RH	180.00	0	
9	Main	TO RESPRAY REAR SPARE TYRE PANEL	180.00	0	
10	Main	TO RESPRAY TROUGH BACK DOOR RH	180.00	0	
11	Main	TO RESPRAY REAR FENDER RH	378.00	0	
Total:			2,574.00	350.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0	
3	Main	TO TRANSFER REAR TAILGATE MECHANISM	120.00	0	
4	Main	TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20	
5	Main	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0	
6	Main	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30	
7	Main	TO REMOVE AND REFIX REAR WINDSCREEN	240.00	0	
8	Main	TO REMOVE AND REFIT WIRE HARDESS	250.00	0	
9	Main	TO REPLACE SUNDRY PARTS	100.00	0	
10	Main	TO WASH AND VACUUM	60.00	0	
Total:			1,310.00	70.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	9,641.43	2,685.40
Total Labour Cost	1,352.00	600.00
Total Spray Painting	2,574.00	350.00

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Other	1,310.00	70.00
Overall Total	14,877.43	3,705.40
Lump Sum Repair Option		
Lump Sum Total	0.00	3,705.40
Surveyor Approved Amount		3,705.40
No of Repair Days*	10	4
Remarks	-	p/p repair, photo before paint.
Surveyor Name		Hwee jie
Signature		 26/4/19
Survey Date	25/04/2019	

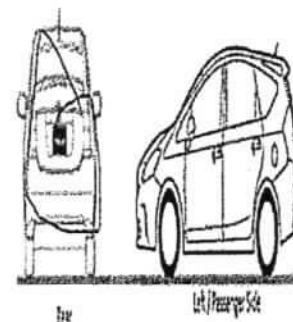
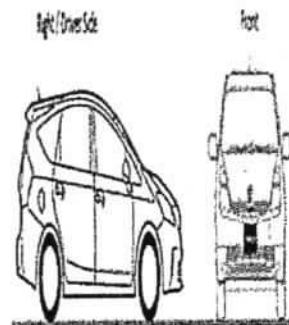
LKK Auto Consultants hence notify the **Repairer** of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Section A - Accident Details



Registration Number	SHB5369Z
Case Reference Number	TAX/04/19/2095
Registration Date	14/12/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	CHAN HAN HWEE
Type of Accident	Head to Rear
Accident Date and Time	22/4/2019 5:50 PM
Accident Reported Date and Time	23/4/2019 9:38 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle Is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24101172
Special Instruction to ARC, if any	DROVE IN / TP- SOMPO INSURANCE
Prepared Date and Time	24/4/2019 11:42 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Toyota Prius

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,352.00	\$600.00
Total Spray Cost	\$2,774.00	\$350.00
Total Spare Part Cost	\$10,800.86	\$3,844.83
Total Other Cost	\$1,310.00	\$70.00
TOTAL COST	\$16,236.86 19,154.50	\$4,864.83 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	12.0	5.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / Sompo
ARC / Surveyor Sign Off Date	24/04/2019 2:19 PM	25/04/2019 12:01 PM
Signature		
Remarks	Initial estimate 10 days Requested number of days to extend 2 days	p/p repair, photo before paint.

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159479 13	COVER, RR BUMPER ASSY	1.00	\$423.90	25.00	\$317.92	Replace	Replace
		52161160 10	CLIPS PIECE, FRT & RR BUMPER	10.00	\$1.50	25.00	\$11.25	Replace	Replace
		52462470 30	PAD, RR BUMPER, RH & LH, 1	2.00	\$3.80	25.00	\$5.70	Replace	Replace
		52462470 20	PAD, RR BUMPER, RH & LH, 2	2.00	\$3.80	25.00	\$5.70	Replace	Replace
		52462470 10	PAD, RR BUMPER, RH & LH, 3	2.00	\$3.80	25.00	\$5.70	Replace	Replace
		52191470 30	SEAL, RR BUMPER ARM, RH & LH	2.00	\$11.00	25.00	\$16.50	Replace	Replace
		52566479 00	FILLER, RR BUMPER, LH	0.00	\$119.90	0.00	\$0.00	Replace	Not Given
		52565479 00	FILLER, RR BUMPER, RH	1.00	\$119.90	25.00	\$89.93	Replace	Replace
		52023470 30	REAR BUMPER REINFORCEMENT	1.00	\$318.80	25.00	\$239.10	Replace	Replace
			SENSOR REVERSE	1.00	\$180.00	0.00	\$180.00	Replace	Replace
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
		52576470 40	RETAINER, RR BUMPER, LH	0.00	\$111.50	0.00	\$0.00	Replace	Not Given
		52575470 40	RETAINER, RR BUMPER, RH	0.00	\$112.70	0.00	\$0.00	Replace	Check
		52599680 30	STOPPER, RR BUMPER, RH & LH	2.00	\$4.30	25.00	\$6.45	Replace	Replace
		52591470 50	SEAL, RR BUMPER, RH	0.00	\$85.20	0.00	\$0.00	Replace	Not Given
		52453470 10	GUARD, RR BUMPER, LOWER	1.00	\$558.30	25.00	\$418.72	Replace	Replace
		52169470 20	COVER, GUARD RR BUMPER LOWER	1.00	\$14.80	25.00	\$11.10	Replace	Replace
		52461470 10	PAD, RR BUMPER, CTR	3.00	\$2.20	25.00	\$4.95	Replace	Replace
		81581470 10	LENS & BODY ASSY, RR BUMPER, RH	1.00	\$486.80	10.00	\$438.12	Replace	Replace
		90189060 29	REAR BUMPER GROMMET SCREW	2.00	\$2.20	25.00	\$3.30	Replace	Replace
		82183470 20	WIRE, LUGGAGE ROOM	0.00	\$143.50	0.00	\$0.00	Replace	Not Given
		58398470 50	COVER, REAR FLOOR UNDER, RH	0.00	\$169.50	0.00	\$0.00	Replace	Check
		66259470 10	COVER, REAR FLOOR UNDER CENTER	0.00	\$222.60	0.00	\$0.00	Replace	Not Given
		67005474 40	TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$929.60	0.00	\$0.00	Replace	Check
		76801471 10A1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-	1.00	\$891.20	25.00	\$668.40	Replace	Replace
		68810470 61	TAIL GATE BACK DOOR HINGE ASSY, RH & LH	0.00	\$59.10	0.00	\$0.00	Replace	Not Given
		69350470 50	TAIL GATE LOCK ASSY, BACK DOOR	0.00	\$452.10	0.00	\$0.00	Replace	Not Given
		69321470 10	TAIL GATE LOCK COVER, BACK DOOR	0.00	\$25.30	0.00	\$0.00	Replace	Not Given
		69430520 50	TAIL GATE STRIKER ASSY, BACK DOOR	0.00	\$24.90	0.00	\$0.00	Replace	Not Given
		56117501 40	TAIL GATE DAM, BACK DOOR GLASS UPPER	0.00	\$27.90	0.00	\$0.00	Replace	Not Given
		75571470 10	TAIL GATE MOULDING GLASS, BACK DOOR	0.00	\$29.70	0.00	\$0.00	Replace	Not Given
		56117501 40	TAIL GATE DAM, BACK DOOR GLASS UPPER	0.00	\$27.90	0.00	\$0.00	Replace	Not Given
		75575470 51	TAIL GATE MOULDING LOWER GLASS, BACK	0.00	\$19.70	0.00	\$0.00	Replace	Not Given
		75574470 40	TAIL GATE MOULDING LOWER GLASS, BACK	0.00	\$29.90	0.00	\$0.00	Replace	Not Given
		75573471 10	TAIL GATE MOULDING LOWER GLASS, BACK	0.00	\$29.90	0.00	\$0.00	Replace	Not Given
			SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given
		67881470 50	TAIL GATE WEATHERSTRIP, BACK	0.00	\$360.70	0.00	\$0.00	Replace	Check
		69997301 00	ANTENNA, ELECTRICAL KEY	0.00	\$60.30	0.00	\$0.00	Replace	Not Given

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Veron Chen (LKKAuto)

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) <YeoPohsuan@smrt.com.sg>
Sent: Wednesday, 26 June 2019 9:43 AM
To: Hwee Jie (LKK Auto)
Cc: Veron Chen (LKKAuto)
Subject: RE: SHB5369Z

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

-----Original Message-----

From: Hwee Jie (LKK Auto) [mailto:hweejie@lkkauto.com]
Sent: Wednesday, 26 June 2019 9:41 AM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Cc: Veron Chen (LKKAuto)
Subject: RE: SHB5369Z

Hi,

Finalized p/p \$4,864.83/- 5days of repair.

Best Regards,
Hwee Jie | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9180 3151 | Email: Hweejie@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]
Sent: Monday, 24 June, 2019 4:00 PM
To: Hwee Jie (LKK Auto)
Cc: SUR; CS A Team
Subject: SHB5369Z

Hi Hwee Jie,

Attached herewith the repair estimate of SHB 5369Z having Case No: TAX/04/19/2095.

There is no change to the approved amount of \$4,864.83 @ 5 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Sent: Monday, 24 June 2019 4:00 PM
To: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis)
Subject: Scan Data from FX-D421D6



































...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Apr 2019		24 Apr 2019 15:59 Edit Adj Rpt	S\$4,864.83 Edit Estimates	S\$4,864.83 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: SEAH LENG WAH , ID: S1633611D, Tel: +6596185670, Email: SEAHLW@HOTMAIL.SG									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHB5369Z		Date of Loss: 22/04/2019 18:00 - :59 [16 Months and 8 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / CMTD1902022		Policy/Cover Note No.: D19MTPV01002671 (Comprehensive)							
Vehicle Reg. No. (Insured): SKR9336Y		Policy No. (Claimant):							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Melvin Ye - 6322 4667]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 06/05/2019]									
Driver/Custodian (Insured): SEAH LENG WAH (54 / Male) , NRIC: S1633611D, Tel: +6596185670 Email: SEAHLW@HOTMAIL.SG									
Adj Asg. Remarks: WS: SHANTI 6866 2671/2									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHB5369Z (CMTD1902022)**
[SKR9336Y]
TP
SMRT TAXIS PTE LTD
Apr 22 2019 6:00PM
[SEAH LENG WAH]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	24/04/19 15:58	Sompo Insurance Singapore Pte. Ltd. (HQ) Accident Statement From: SC - Reg. No: SKR9336Y, Claimant: SEAH LENG WAH	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	26/04/19 11:23	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder		Thumbnail	Print
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21	02/05/19 13:43	General View	 Load JPG	<input checked="" type="checkbox"/>
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30	02/05/19 13:43	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
31	02/05/19 13:43	Replacement Part Photo	 Load JPG	<input checked="" type="checkbox"/>
32	02/05/19 13:43	Replacement Part Photo	 Load JPG	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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2	24/04/19 15:58	TP - ACK+ASSIGN LKK	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/SMO19007283/JVD3E2

Date: 08/07/2019

REFERENCE

Handling Insurer: Sompo Insurance Singapore Pte. Ltd. Policy No: D19MTPV01002671

Claimant Vehicle No : SHB5369Z

Insured Vehicle No : SKR9336Y

Date of Loss: 22/04/2019

Nature of Claim: TP

Claim No: CMTD1902022

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB5369Z

Make & Model: TOYOTA PRIUS, 1.8 (A)

Reg. Date: 14/12/2017 (Man. Year: 2017)

Colour: Maroon

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 2ZR8260439

Chassis No: JTDKB3FU903576702

Odometer: 0 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Front Left Side: West Lake 6 mm

Front Right Side: West Lake 6 mm

Rear Tyre Size:

Rear Left Side:

Rear Right Side:

195/65 R15

West Lake 6 mm

West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	13,718.20	3,844.83	9,873.37	71.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,436.00	1,020.00	4,416.00	81.24
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	19,154.20	4,864.83	14,289.37	74.60

INSPECTION

Date of Assignment: 24/04/2019

Date Inspected: 25/04/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 5.0 days

Adjuster: ONG HWEE JIE

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 08 Jul 2019)
Parts:	144	TOYOTA PRIUS 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB5369Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER, RR BUMPER ASSY (DISC 25%)	Deformed	423.90 F	*317.92 F
2	1		*CLIPS PIECE, FRT & RR BUMPER (DISC 25%) (10PCS)	Necessary	15.00 F	*11.25 F
3	2		*PAD, RR BUMPER, RH & LH, 1 (DISC 25%)	Necessary	7.60 F	*5.70 F
4	2		*PAD, RR BUMPER, RH & LH, 2 (DISC 25%)	Necessary	7.60 F	*5.70 F
5	2		*PAD, RR BUMPER, RH & LH, 3 (DISC 25%)	Necessary	7.60 F	*5.70 F
6	2		*SEAL, RR BUMPER ARM, RH & LH (DISC 25%)	Necessary	22.00 F	*16.50 F
7	1		*FILLER, RR BUMPER, RH (DISC 25%)	Deformed	119.90 F	*89.93 F
8	1		*REAR BUMPER REINFORCEMENT (DISC 25%)	Bent	318.80 F	*239.10 F
9	1		*STOPPER, RR BUMPER, RH & LH (DISC 25%) (2PCS)	Necessary	8.60 F	*6.45 F
10	1		*GUARD, RR BUMPER, LOWER (DISC 25%)	Deformed	558.30 F	*418.72 F
11	1		*COVER, GUARD RR BUMPER LOWER (DISC 25%)	Scratched	14.80 F	*11.10 F
12	3		*PAD, RR BUMPER, CTR (DISC 25%)	Necessary	6.60 F	*4.95 F
13	2		*REAR BUMPER GROMMET SCREW (DISC 25%)	Necessary	4.40 F	*3.30 F
14	1		*TAIL GATE BACK DOOR OUTSIDE GARNISH SUB- (DISC 25%)	Deformed	891.20 F	*668.40 F
15	1		*NAME PLATE (HYBRID), LUGGAGE COMPARTMENT (DISC 25%)	Necessary	52.30 F	*39.22 F
16	1		*EMBLEM SUB-ASSY REAR (DISC 25%)	Necessary	46.30 F	*34.72 F
17	1		*SPOILER SUB-ASSY, REAR (DISC 25%)	Cracked	1,322.10 F	*991.58 F
18	1		*LENS & BODY ASSY, RR BUMPER, RH (DISC 10%)	Scratched	486.80 F	*438.12 F
19	1		*LAMP SET, STOP CENTER (DISC 10%)	Cracked	186.50 F	*167.85 F
20	1		*SENSOR REVERSE (SN)	Shorted	180.00 F	*180.00 F
21	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
22	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
23	1		*STICKER DECAL 6555 8888 (SN)	Necessary	21.60 F	*21.60 F
24	1		*NAME PLATE (PRIUS), LUGGAGE COMPARTMENT (DISC 25%)	Necessary	52.30 F	*39.22 F
25	1		*FILLER, RR BUMPER, LH	Not Necessary	119.90 F	*- F
26	1		*RETAINER, RR BUMPER, LH	Not Necessary	111.50 F	*- F
27	1		*RETAINER, RR BUMPER, RH	Not Necessary	112.70 F	*- F
28	1		*SEAL, RR BUMPER, RH	Not Necessary	85.20 F	*- F
29	1		*WIRE, LUGGAGE ROOM	Not Necessary	143.50 F	*- F
30	1		*COVER, REAR FLOOR UNDER, RH		169.50 F	*- F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Not Necessary		
31	1		*COVER, REAR FLOOR UNDER CENTER	Not Necessary	222.60 F	*- F
32	1		*TAIL GATE PANEL SUB-ASSY, BACK DOOR	Not Necessary	929.60 F	*- F
33	1		*TAIL GATE BACK DOOR HINGE ASSY, RH & LH	Not Necessary	59.10 F	*- F
34	1		*TAIL GATE LOCK ASSY, BACK DOOR	Not Necessary	452.10 F	*- F
35	1		*TAIL GATE LOCK COVER, BACK DOOR	Not Necessary	25.30 F	*- F
36	1		*TAIL GATE STRIKER ASSY, BACK DOOR	Not Necessary	24.90 F	*- F
37	1		*TAIL GATE DAM, BACK DOOR GLASS UPPER	Not Necessary	27.90 F	*- F
38	1		*TAIL GATE MOULDING GLASS, BACK DOOR	Not Necessary	29.70 F	*- F
39	1		*TAIL GATE DAM, BACK DOOR GLASS UPPER	Not Necessary	27.90 F	*- F
40	1		*TAIL GATE MOULDING LOWER GLASS, BACK	Not Necessary	19.70 F	*- F
41	1		*TAIL GATE MOULDING LOWER GLASS, BACK	Not Necessary	29.90 F	*- F
42	1		*TAIL GATE MOULDING LOWER GLASS, BACK	Not Necessary	29.90 F	*- F
43	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
44	1		*TAIL GATE WEATHERSTRIP, BACK	Not Necessary	360.70 F	*- F
45	1		*ANTENNA, ELECTRICAL KEY	Not Necessary	60.30 F	*- F
46	1		*END PANEL SUBASSY, BODY LOWER BACK	Not Necessary	629.80 F	*- F
47	1		*END PANEL, COVER, DECK TRIM SERVICE	Not Necessary	47.00 F	*- F
48	1		*END PANEL, COVER, DECK TRIM, REAR	Not Necessary	122.80 F	*- F
49	1		*REINFORCEMENT ASSY, REAR FLOOR END PANEL	Not Necessary	56.70 F	*- F
50	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
51	1		*SPARE TYRE PANEL, PAN, REAR FLOOR	Not Necessary	564.80 F	*- F
52	1		*EXTENSION, REAR FLOOR SIDE PANEL, RH	Not Necessary	76.20 F	*- F
53	1		*BOARD, REAR FLOOR, NO.1	Not Necessary	502.20 F	*- F
54	1		*BOX, DECK FLOOR, RH	Not Necessary	304.00 F	*- F
55	1		*PANEL ASSY, DECK TRIM SIDE, RH	Not Necessary	344.70 F	*- F
56	1		*LENS & BODY, REAR COMBINATION LAMP, RH	Not Necessary	438.10 F	*- F
57	1		*TROUGH, BACK DOOR, RH	Not Necessary	99.80 F	*- F
58	1		*PANEL SUB-ASSY, FENDER REAR RH		824.80 F	*- F
Report was unsubmitted during this print-out.						

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Not Necessary		
59	1		*DUCT ASSY, QUARTER VENT, RH & LH	Not Necessary	65.00 F	*- F
60	1		*LINER, REAR FENDER, RH	Not Necessary	135.80 F	*- F
61	1		*SPOILER SUB-ASSY, REAR	Repeated	1,322.10 F	*- F
62	1		*LAMP SET, STOP CENTER	Repeated	186.50 F	*- F
F=Franchise part.						
				Total Parts (S\$)	13,718.20	3,844.83

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	1,352.00	600.00
2	SPRAY PAINT	New	2,774.00	350.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	0.00
5	TO TRANSFER REAR TAILGATE MECHANISM	New	120.00	0.00
6	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	20.00
7	TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR	New	120.00	0.00
8	TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	New	120.00	30.00
9	TO REMOVE AND REFIX REAR WINDSCREEN	New	240.00	0.00
10	TO REMOVE AND REFIT WIRE HARDESS	New	250.00	0.00
11	TO REPLACE SUNDRY PARTS	New	100.00	0.00
12	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (\$\$)			5,436.00	1,020.00

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< END OF ESTIMATES >