



HUA HONG PRIVATE LIMITED

25D SUNGEI KADUT STREET 1, SINGAPORE 729332
Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huahong.com.sg

Letter of Demand

31 March 2020

WO201905-0005
HHTPCCLAIMS19-66

AXA INSURANCE PTE. LTD.
8 SHENTON WAY, #24-01
AXA TOWER
SINGAPORE 068811

Attn: Motor Claims Department

ACCIDENT INVOLVING SMG2508Z & SFS1115A ON 23/04/2019 ALONG BALESTIER RD AT ABOUT 1425 HOURS

Insured : HUA HONG PTE LTD
Vehicle Registration No. : SMG2508Z
Vehicle Make : TOYOTA
Vehicle Model : C-HR HYBRID 1.8S CVT
Vehicle Chassis No. : ZYX102141022
Policy No. : 5087272209-03
Date of Accident : 23/04/2019

Type of Claim: Third Party

S/N	Quantity	Description	Unit Price S\$	Amount S\$
1	1	Front Door (RH)		\$ 1,168.30
2	1	Front Door Tape (RH)		\$ 172.40
3	1	Front Door Garnish (RH)		\$ 380.00
4	1	Rear Door (RH)		\$ 1,084.90
5	1	Rear Door Garnish (RH)		\$ 331.50
6	1	Rear Door Tape (RH)		\$ 159.40
7	1	Rear Fender Arch Garnish (RH)		\$ 142.00
8	1	Side Skirt (RH)		\$ 541.20
				\$ 3,979.70
				Less 25% \$ (994.92)
				2,984.78

To dismantle & change front RH door, rear RH door, rear RH door garnish, RH side skirt, dismantle & refit rear bumper to knock & pull straight rear RH fender. \$ 500.00

To perform wire checking. \$ 20.00

To dismantle & transfer front RH door, rear RH door fitting and mechanism to new door. \$ 80.00

To spray front RH door, rear RH door, rear RH fender and touch up rear bumper. \$ 600.00

\$ 4,184.78
7% GST \$ 292.93
\$ 4,477.71

TP Insurer Enquiry (receipt attached) \$ 2.00

Loss of rental @ 6 days (receipt attached) \$ 963.00

CONTINUE NEXT PAGE



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Tax Invoice for vehicle SMG2508Z - TOYOTA C-HR HYBRID 1.8S CVT

S/N	Quantity	Description	Unit Price S\$	Amount S\$
			Total	\$ 5,442.71



Authorised by Claims Dept

AUTHORISATION TO ACT

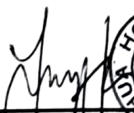





I, HWA HONG PTE LTD (the third party claimant) of _____
25D Sungai Kadut St1 (729332) (address), owner of SMG 25082 (vehicle no.)
hereby authorize HWA HONG PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMG 25082 that was damaged pursuant to the accident which occurred on 28/04/2019
(date) along BALESTER RD (location) involving vehicle no/s
SFS 1115 A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 28 (day) of 05 (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



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Authorised by Claims Dept



HUA HONG PRIVATE LIMITED





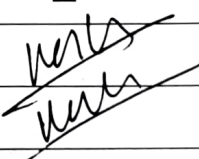

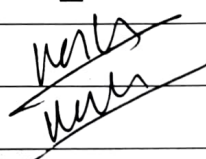
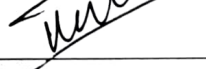
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VEHICLE RENTAL AGREEMENT

Date: 03.06.2019

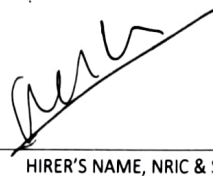
V.R.A No.: 2018120013 SMG 25082

Vehicle Rental Agreement made between HUA HONG PRIVATE LIMITED (THE OWNER) and THE HIRER/DRIVER, under the terms and conditions as set forth.

HIRER'S DETAILS						
NAME OF HIRER	VIKENESHWARAN S/O RAMASAMY		NRIC No.	S 8416612 Z	Gender	MALE
ADDRESS (AS STATED IN NRIC)	BLOCK 207C PUNGGOL PLACE #09-964, S823207					
EMAIL ADDRESS	VIKENESHWARANGILLI@GMAIL.COM		CONTACT NUMBER	8552 2007		
DRIVING LICENCE No.	S 8416612 Z		DATE OF BIRTH	20.05.1984		
DRIVING EXPRIENCE	15 YEARS		NATIONALITY	SINGAPOREAN	PLACE OF ISSUE	SINGAPORE
VEHICLE DETAILS						
MAKE / MODEL	TOYOTA C-HR HYBRID		VEHICLE REG No.	SLZ 2395 T		
LEFT SIDE  RIGHT SIDE 		 	LEGEND: O - DENT X - SCRATCH C - CHIP R - RUST	PETROL 		
DATE OUT	29/5/2019	TIME OUT	1000 HRS	HIRER'S SIGNATURE		
DATE IN	04/6/2019	TIME IN	1000 HRS	HIRER'S SIGNATURE		
RENTAL DETAILS						
SECURITY DEPOSIT	S\$ NA		INSURANCE EXCESS	Please View Terms & Conditions Clause 27.		
RENTAL CHARGES	S\$ 150/- @ PER DAY / WEEK		NUMBER OF DAY(S) / WEEK(S)	6 days		
TOTAL	S\$ 900/-	GST	S\$ 63/-	GRAND TOTAL	S\$ 963/-	
REMARK(S)						

PLEASE MAKE PAYMENT TO OUR **DBS BANK LTD.** CURRENT ACCOUNT @ **003-946456-8** or **PayNow @ 200900309M.**


AUTHORISED SIGNATURE


HIRER'S NAME, NRIC & SIGN

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-063877

Date of Request: 23/04/2019

Your Ref No: Online Purchase

Hua Hong Pte Ltd
25D Sungei Kadut Street 1
Singapore 729332

Dear Sir/Madam,

Enquiry Date 23/04/2019
Enquiry By Yvonne Toh Yi Zhuang
TP Vehicle No. SFS1115A
Accident Date 23/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SFS1115A	AXA Insurance Pte Ltd	20/02/2019-19/02/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
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Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-19-063877
Date of Request: 23/04/2019
Your Ref No: Online Purchase

Hua Hong Pte Ltd
25D Sungei Kadut Street 1
Singapore 729332

Dear Sir/Madam,

Enquiry Date 23/04/2019
Enquiry By Yvonne Toh Yi Zhuang
TP Vehicle No. SFS1115A
Accident Date 23/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
☒ GIRO ☐ Cash ☐ Cheque



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SFS 1115A (Insd veh)	Model: TOYOTA C-HR HYBRID(1797cc)
	SMG 2508Z (TP veh)	
Date of Accident/ Time:	23/04/2019	

Repair Estimate	: \$	5,547.01	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	5,050.00	
Payee Name : HUA HONG PRIVATE LIMITED			
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____(%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>15</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:


1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 	 
Signature of workshop representative / Workshop stamp	Signature of Witness / Workshop stamp (if applicable)
Name of Representative:	Name of Witness: <u>Ng Ka Ye</u>
Date: 27/04/2020	Date: <u>27/04/2020</u>

 
Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative:
Date: 27/04/2020



11 September 2019

TAN YANG LENG ALISON
32 GREENMEAD AVENUE,
HILLCREST PARK
SINGAPORE 289424

Dear Sir,

OUR REF : CC4/ASM19007271/Epa3 // S9M01L8L
YOUR REF : SFS 1115A
ACCIDENT INVOLVING SFS 1115A AND SMG 2508Z ALONG/AT BALESTIER
ROAD ON 23/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from HUA HONG PTE LTD acting on behalf of the owner of SMG 2508Z against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle changed lane and collided with third party. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim. To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Chew Hsiao Tong
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

*Cc AXA Insurance Pte Ltd
(Motor Claims Dept)*