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Service Request Details

Claim

S9M01KZR

Reference

CC4/ASM19007238/eb3

Loss Date

April 22, 2019

Report Date

Apr 24, 2019 8:45:00 AM

Request Date

April 24, 2019

Due Date

April 24, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

PAST DUE: Report that your work is blocked, and modify the Expected Completion Date.

Complete Work

More ▾

Vehicle Information

Incident Vehicle

SLE4325T

Registration #

Make

TPVD

Model

CHEVROLET

Service Address

, , ,

Primary Contact/Insured

GOLD OIL TRADING  
48 TOH GUAN ROAD EAST, #01-102  
ENTERPRISE HUB, 608586, Singapore  
63380083  
JEUNESSE@VIRTUALINVEST.BIZ

Claim Handler

TAN Jas  
6568804844  
jas.tan@axa.com.sg

Additional Instructions

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Messages Invoices History Documents Assessment Metrics Notes

New Message

TYPE	SENT	FROM	SUBJECT	BODY	
	7/21/20 11:36 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: CLAIM STATUS	Hi, we have checked and informed by third party re...	
	7/9/20 1:45 PM	TAN Jas	CLAIM STATUS	hi, please update. thanks.	
	11/13/19 10:26 AM	TAN Jas	Re:RE: Re:<TP - Mandate IA> - S9M01KZR [ACCIDENT INVOLVING YP 2905X(OI-VIRTUAL) & SLE 4325T(TP) ON 22/04/2019]	Since we have given them labour for extra time dis...	
	11/8/19 11:12 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Re:<TP - Mandate IA> - S9M01KZR [ACCIDENT INVOLVING YP 2905X(OI-VIRTUAL) & SLE 4325T(TP) ON 22/04/2019]	Hi, according to surveyor: before dismantling the ...	
	11/6/19 9:28 AM	TAN Jas	Re:<TP - Mandate IA> - S9M01KZR [ACCIDENT INVOLVING YP 2905X(OI-VIRTUAL) & SLE 4325T(TP) ON 22/04/2019]	why need 2 days to replace the side mirror?	
	11/5/19 8:16 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	<TP - Mandate IA> - S9M01KZR [ACCIDENT INVOLVING YP 2905X(OI-VIRTUAL) & SLE 4325T(TP) ON 22/04/2019]	Hi, TP-Mandate IA had been uploaded in Smartclaims...	

TYPE	SENT	FROM	SUBJECT	BODY	
?	11/1/19 1:40 PM	TAN Jas	FILE REVIEW-CLAIM STATUS	hi, please advise. thanks.	↩
?	4/24/19 11:37 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	VNI	.	↩
?	4/24/19 10:50 AM	TAN Jas	VIRTUAL ACC	hi, please do not finalise repair with workshop an...	↩