

ASS. REC. BY:

REF:

CC3/A1619007237/Avd352

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100482879-02

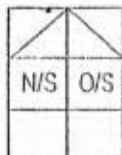
Claims No. _____

Sum Insured: _____ Excess: 0

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 80K

IDAC Accident Rpt: _____ Consistent?: Yes or No

CIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLF9587R Yr Regn: 2016 / SeptType: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan C.C. 1395Colour: White A/C: Insured / Std / Nil / NASp. Reading: 44060 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: WAU2228V861105386Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55 R16R: 205/55 R16BS: ☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 23 mmD.O.A. 13/4/19 D.O.I. 23/04/19Survey held at PremiumDes. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 A16SLF9587R-X25/4/19 Informed Diygna vehicle excess \$022/5/19 Final fig \$3861.20 confirmed by email (Ref 1888-80, 3319)

RECEIVED 20 JUN 2019

Date/Time, File Pass to?

Date/Time, File Return to?

1) 2016 - typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 25 April 2019 3:38 PM
To: Claims; nora.khai@premiumauto.com.sg; SUR; Admin A
Subject: RE: SLF 9587R -DOA: 13/4/19 (AIG OD)

Dear Diyana,

Vehicle excess \$0

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 25 April 2019 9:23 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; nora.khai@premiumauto.com.sg; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: SLF 9587R -DOA: 13/4/19 (AIG OD)

Dear Veron,

Case mentioned has already been amend and resend once since 22/04/2019 and resend again as per request on the next following day.

Request as per attached.

Best Regards,

Diyana

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 25 April, 2019 8:56 AM

To: Claims <claims@premiumauto.com.sg>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: SLF 9587R -DOA: 13/4/19 (AIG OD)

Dear Tony,

Kindly amend GIA DOA to 13/4/2019 instead of **13/4/2016**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/04/2019 15:19
Date Of Accident	13/04/2016 10:55
Exact Location Of Accident	DUNEARN RD TOWARDS CITY AT NEWTON CIRCUS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLF9587R
Insured/Policyholder	
Name Of Registered Owner	NG HONG HWEI
NRIC No	S6937844G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93866813
Alternative Phone No	OTHERS-93866813

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100482879-02
Cover Note Number	

Driver

Name of Driver	CHAN WAI KEONG WILFRED
NRIC No	S1707784H
Date Of Birth	23/07/1965
Occupation	OUTDOOR
Date Of Driving Pass	31/07/1991
Driving Experience	24 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93866813
Fax Number	
Contact Number	
Email Address	WILFREDWKCHAN@GMAIL.COM

Address	52 TOH TUCK ROAD #05-04
Postcode	596743
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	JLE1238 (PRIVATE CAR)
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : NG HONG HWEI GENDER: : FEMALE
Passenger 2	NAME: : NICOLE CHAN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BUKIT TIMAH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 1 DUKE ROAD , POSTCODE: 268914 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4629999 - FAX NO: 64628933
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT T/20190413/2119.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	JLE1238
Vehicle Make/Model/Colour	PROTON/GOLD COLOUR
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SEOW CHEE SENG

NRIC/Passport Number	770314-01-6955
Contact Number	94458858
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	FRONTAL DAMAGE
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *Wong Heng Seng*
NRIC/FIN No.: *G2981143X*

Sketch Plan #2

SKETCH PLAN

A - SLF 9587R
B - JLE 1238

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

please refer to the police
report: T/2019413/2119

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *Wendy Khor*
NRIC/ID No: *G2987451*



POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20190413/2119

1 of 4

Police Station Of Origin:
Bukit Timah NPP
1 Toh Yi Drive #01-139 SINGAPORE 591501
Tel No: 1800-4689999

Report No: T/20190413/2119

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 13/04/2019 17:29		Vide Report No.:		Station Diary No.: 26	
Informant's Particulars					
Name of Informant: CHAN WAI KEONG WILFRED			Address: 52 TOH TUCK ROAD #05-04 SINGAPORE 596743		
ID Type / ID No.: NRIC NO / S1707784H			Contact No.: Home/Office: Mobile: 93866813		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 53	Date of Birth: 23/07/1965	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: SALES MANAGER			Driving Licence Information: Class: 3		Date of Expiry:

General Information of the Accident

Type of Accident:	Non-Injury Foreign Vehicle	Drink Drive: No	Date/Time of Accident: 13/04/2019 10:55	Type of Location: Roundabout
Location: Along Road 1 DUNEARN ROAD				
Towards CITY at the roundabout of Newton Circus				
Weather: Clear	Road Surface: Dry	Road Speed Limit:		
Traffic Flow: One Way	Traffic Control: Not Controlled	Traffic Volume: Light		
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
JLE1238	Car	PROTON		Gold	Slightly Damaged	0
SLF9587R	Car	AUDI	A3	White	Slightly Damaged	2

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SLF9587R	AIG ASIA PACIFIC INSURANCE PTE LTD.	2100482879-02	16/09/2018	15/09/2019

POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20190413/2119

2 of 4

Police Station Of Origin:
Bukit Timah NPP
1 Toh Yi Drive #01-139 SINGAPORE 591501
Tel No: 1800-4689999

Report No T/20190413/2119

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	SEOW CHEE SENG	ID No.	770314-01-6955
Related Vehicle	JLE1238 (Car)	Contact No.	94458858
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	CHAN WAI KEONG WILFRED	ID No.	S1707784H
Related Vehicle	SLF9587R (Car)	Contact No.	93866813
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 13/04/2019 at about 1030hrs, I left home together family to United Square. I drove my own vehicle registration plate number SLF 9587R, Audi A3, Saloon Car.

On the same day at about 1054hrs, while travelling along Dunearn Road towards City at the round around of Newton Circus. I felt a bump coming from the back of my vehicle. I stopped and made a checked and discovered the vehicle behind me, Malaysian vehicle registration plate number JLE 1238, Pronton, gold in colour had accidentally collided to the back of my vehicle.

I then checked on my family members and none of them reported any injuries.

Both myself and the Malaysian driver, we exchange particulars and we came to agreement to proceed with the insurance claims.

No one was injured, no damage to government property and no one was conveyed to hospital.

POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20190413/2119

3 of 4

Police Station Of Origin:
Bukit Timah NPP
1 Toh Yi Drive #01-139 SINGAPORE 591501
Tel No: 1800-4689999

Report No: T/20190413/2119

CONTINUATION OF REPORT

POLICE REPORT



SINGAPORE
POLICE FORCE



T/20190413/2119

4 of 4

Police Station Of Origin:
Bukit Timah NPP
1 Toh Yi Drive #01-139 SINGAPORE 591501
Tel No: 1800-4689999

Report No: T/20190413/2119

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

D /

Staff Sgt MUHAMMAD TAUFIQ BIN RAMLI

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

13/04/2019 17:29

Officer In Charge Of Case:

TP / AEIT /

Sgt 2 SHARIFAH NOR FARIZAN BINTE SYED
MOHD SAID

Classification Of Case:

Contact No: 65476172

Authentication Stamp

NP188



SINGAPORE
POLICE FORCE

SN 38

RE NS

SINGAPORE
POLICE FORCE



SIGNATURE

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7844G
Vehicle Details	
Vehicle No.:	SLF9587R
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (ATTRACTION)
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	CZC564589
Chassis No.:	WAUZZZ8V8G1105386
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$22,545.00
Original Registration Date:	16 Sep 2016
First Registration Date:	16 Sep 2016
Transfer Count:	0
Actual ARF Paid:	\$13,563.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Sep 2026
PARF Rebate Amount:	\$10,172.00
Intended COE Rebate Details	
COE Expiry Date:	15 Sep 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,506.00
COE Rebate Amount:	\$38,082.00
Total Rebate Amount:	\$48,254.00

The information contained herein is correct as at 24 Apr 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : NG HONG HWEI
Period of Insurance : 16 Sep 2018 To 15 Sep 2019
Engine No. : CZC564589
Chassis No. : WAUZZZ8V8G1105386

Vehicle No. : SLF9587R
Policy No. : 2100482879-02
Endorsement No. :
Issued Date : 13 Sep 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.4 TFSI (Attraction)
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

NG HONG HWEI - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center. Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manile

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

SSPD60

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: S1707784H
Name: CHAN WAI KEONG WILFRED

Birth Date: 23 Jul 1965
Issue Date: 28 Jul 2004



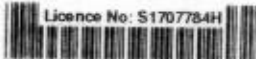
(Driver)

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg	31 Jul 1991

NP 428A

License No: S1707784H



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0498/2019/DY/TF
Date : 17-Apr-19

Vehicle NOT IN workshop

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Ng Hong Hwei
Address : Blk 52 Toh Tuck Road
#05-04
Singapore 596743
Telephone : HP +65 93866813
Type of Claim : Own Damage Claims
Policy No. : 2100482879-02
Vehicle No : **SLF 9587 R**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Sep-16
Engine No : CZC 564589
Chassis No : WAUZZZ8V8G1105386
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 13-Apr-19
Place of Accident : Duneam Rd (CITY) at Newton Circus

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 9587 R

S/N	Nature of Jobs		Estimated Charges	
1	To remove and transfer rear parking aid. Check function and renew according to damage.	s/n	\$ 280.00	✓ ✓
2	To dismantle and renew rear bumper. Inspect end panelling. Re-organise rear crash management components. Reinstall all parts removed.		\$ 900.00 500	✓
3	To respray rear bumper.		\$ 800.00 550	✓
4	To carry out diagnostic check.	s/n	\$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		:	<u>\$ 2,172.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 9587 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Rebond</i>	\$ 1,708.00 ✓	1366.40
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 175.00 +	
3	REAR BUMPER GUIDE SECTION - LH / RH <i>new</i>	\$ 30.00 +	
4	REAR BUMPER LOCKING MECHANISM	2 \$ 53.00 x	
5	REAR BUMPER REFLECTOR - LH / RH <i>new</i>	\$ 76.00 +	
6	REAR BUMPER SPOILER <i>cut</i>	\$ 216.00 ✓	172.80
7	REAR REINFORCEMENT BAR <i>new</i>	\$ 522.00 x	
8	REAR BUMPER BRACKET - LH / RH <i>new</i>	\$ 24.00 x	
9	REAR BUMPER SENSOR <i>new</i>	2 \$ 462.00 x	
10	REAR BUMPER SENSOR SEAL RING <i>new</i>	4 \$ 12.00 x	
11	EXHAUST CHROME TRIM - LH <i>not new</i>	TBC	x
12	SUNDRIES <i>? nn</i>	\$ 300.00 ? x	
TOTAL SPARE PARTS		\$ 3,578.00	
TOTAL LABOUR CHARGES		\$ 2,172.00	
GRAND TOTAL		\$ 5,750.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

7050

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling
Surveyed Date : 23/04/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Authorised Repairs, 03 days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

CST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 / Fax: 6256 4315

Estimate No. PA/OD/0498/2019/DY/TF
Date 2-May-19
Service Advisor Kee Siang
Pages 1 of 1
Regn No SLF 9587 R
Model No Audi A3 Sedan 1.4 TFSI

Quantity	Description	Unit Price	Amount
----------	-------------	------------	--------

Labours

1 To repair end panelling.

\$ 500.00

250 ✓

2 To respray end panelling

\$ 800.00

550. ✓

GRAND TOTAL

\$ 1,300.00

For Premium Automobiles Pte Ltd

Adrian Ling
SLF

Authorised Signature

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 3 May 2019 8:02 AM
To: glory.tan@premiumauto.com.sg; SUR
Cc: 'Claims'; claims@premiumautocare.com.sg; allan.wu@premiumauto.com.sg
Subject: RE: Before paint photos and supplementary labour for SLF 9587 R
Attachments: MARKING.pdf

Dear Glory,

Refer attach.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: glory.tan@premiumauto.com.sg <glory.tan@premiumauto.com.sg>
Sent: Thursday, 2 May 2019 1:32 PM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>; claims@premiumautocare.com.sg; allan.wu@premiumauto.com.sg
Subject: Before paint photos and supplementary labour for SLF 9587 R

Dear all,

Please refer to the attached for before paint photos and supplementary labours for SLF 9587 R. Please kindly mark and revise back to us.

Thank you.

Glory Tan
Bodyworks Department

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 f. +65 6841 1183

e. glory.tan@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0498/2019/DY/TF
Date : 17-Apr-19

Vehicle NOT IN workshop

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok - jb - 18 May 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Ng Hong Hwei
Address : Blk 52 Toh Tuck Road
#05-04
Singapore 596743
Telephone : HP +65 93866813
Type of Claim : Own Damage Claims
Policy No. : 2100482879-02
Vehicle No : **SLF 9587 R**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Sep-16
Engine No : CZC 564589
Chassis No : WAUZZZ8V8G1105386
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 13-Apr-19
Place of Accident : Dunearn Rd (CITY) at Newton Circus

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLF 9587 R

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer rear parking aid. Check function and renew according to damage.	s/n	\$ 280.00	\$	280.00
2	To dismantle and renew rear bumper. Inspect end panelling. Re-organise rear crash management components. Reinstall all parts removed.		\$ 900.00	\$	500.00
3	To respray rear bumper.		\$ 800.00	\$	550.00
4	<i>Added parts - see attached</i>		\$ 1,300.00	\$	800.00
5	To carry out diagnostic check.	s/n	\$ 192.00	\$	192.00
TOTAL LABOUR CHARGES		:	\$ 3,472.00	\$	2,322.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLF 9587 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,708.00	\$ 1,366.40
2	REAR BUMPER FIXING PARTS	\$ 175.00	
3	REAR BUMPER GUIDE SECTION - LH /RH	\$ 30.00	
4	REAR BUMPER LOCKING MECHANISM	2 \$ 53.00	
5	REAR BUMPER REFLECTOR - LH / RH	\$ 76.00	
6	REAR BUMPER SPOILER	\$ 216.00	\$ 172.80
7	REAR REINFORCEMENT BAR	\$ 522.00	
8	REAR BUMPER BRACKET - LH / RH	\$ 24.00	
9	REAR BUMPER SENSOR	2 \$ 462.00	
10	REAR BUMPER SENSOR SEAL RING	4 \$ 12.00	
11	EXHAUST CHROME TRIM - LH	TBC	
12	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		\$ 3,578.00	\$ 1,539.20
TOTAL LABOUR CHARGES		\$ 3,472.00	\$ 2,322.00
GRAND TOTAL		\$ 7,050.00	\$ 3,861.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 / Fax: 6256 4315

Estimate No.
Date
Service Advisor
Pages
Regn No
Model No

PA/OD/0498/2019/DY/TF
2-May-19
Kee Siang
1 of 1
SLF 9587 R
Audi A3 Sedan 1.4 TFSI

Quantity	Description	Unit Price	Amount
Labours			
1	To repair end panelling.	\$ 500.00	\$ 250.00 (A)
2	To respray end panelling	\$ 800.00	\$ 550.00 (A)
GRAND TOTAL		\$ 1,300.00	\$ 800.00

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 22 May 2019 11:33 AM
To: Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing; SUR
Subject: RE: FINAL REVISION - SLF9587R - OD AIG - SURVEYED 23 APR 19

Dear Mr Boo,

Confirmed repair cost of \$3,861.20 before GST @ 3 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 18 May 2019 5:37 PM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SLF9587R - OD AIG - SURVEYED 23 APR 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3861.20 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLF 9587 R

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0498/2019/NK

18 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLF 9587 R, Audi A3 Sedan 1.4 TFSI.

With reference to the above-mentioned vehicle, no. **SLF 9587 R**, claimant, **Mdm. Ng Hong Hwei**, please find the related document per attached.

1. A copy of the Original invoice no. 85013905 – S\$4,131.48.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLF 9587 R

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:30

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013905 Date : 13/06/2019 Order : SLF9587R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SLF9587R (V 30485) Regn Date: 16/09/2016 Mileage: 44451 WIP No.: 50128
Model: A3 SEDAN 1.4 TFSI (ATTRACTION) Chassis: WAUZZZ8V8G1105386 Engine: CZC 564589 Dept: U
You have been assisted by :- UB-Nora (11)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER.INSPECT END PANELLING.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REPAIR END PANELLING	250.00	1.00	250.00
S	BODYWORK	M: TO RESPRAY END PANELLING	550.00	1.00	550.00
X	A8V5807067A GRU	COVER Less 020%	1.00	1708.00	1,366.40
X	A8V5807521B	SPOILER Less 020%	1.00	216.00	172.80

Parts 1,539.20
Labour 0.00
Sublet 2,322.00
Menus 0.00
Lubricant 0.00



Sub-Total 3,861.20
7% GST 270.28
Grand Total 4,131.48

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLF 9587 R

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0498/2019/GW
3 May 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 Sedan 1.4 TFSI
Vehicle Chassis No. : WAUZZZ8V8G1105386
Vehicle Regn No. : SLF 9587 R
Vehicle Mileage : 44451 KM
Vehicle Owner : Mdm. Ng Hong Hwei
Certificate No : 2100482879-02
Own Damage Excess : NIL
Accident Date : 13 April 2019
Place : Dunearn Rd (CITY) at Newton Circus
Repair Cost : \$ 4,131.48
WIP No. : 50128
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733


Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


6.40pm
3/5/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Apr 2019 17:01 Edit Reg		23 Apr 2019 00:00 Edit Adj Rpt	S\$3,861.20 Edit Estimates	S\$3,861.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured: NG HONG HWEI , ID: S6937844G, Tel: +6593866813	Date of Loss: 13/04/2019 10:00 - :59 [30 Months and 28 Days From LTA Reg Date (Man Yr)]
Vehicle Reg. No.: SLF9587R	Policy/Cover Note No.: 2100482879 (Comprehensive)
Claim Type: OD / 9860691030SG	Excess: S\$0.00
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911	
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com	
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/05/2019]	

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (25/04/2019): **SLF9587R / OD / 13/04/2019 / Coverage & Excess update**

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLF9587R (9860691030SG)**
OD
Apr 13 2019 10:00AM
[NG HONG HWEI]
Premium Automobiles Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser ▼
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Video			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	25/04/19 14:06	Video - Other	Load MP4	

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
2	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
3	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
4	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
5	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
6	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
7	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
8	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
9	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
10	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
11	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
12	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
13	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>
14	24/04/19 17:06	General View	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/04/19 09:05	Singapore Accident Statement	Load PDF	
2	25/04/19 09:05	Police Report	Load PDF	
3	25/04/19 09:05	Certificate of Insurance	Load PDF	
4	25/04/19 09:06	Driver's Driving License	Load PDF	
5	25/04/19 09:06	MARK ESTIMATE	Load PDF	
6	25/04/19 09:46	ADDEMDUM GIA	Load PDF	
7	21/06/19 16:20	DISCHARGE VOUCHER	Load PDF	
8	21/06/19 16:20	SUPPLEMENTARY	Load PDF	
9	21/06/19 16:20	WORKSHOP INVOICE	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG19007237/AVD3S2

Date: 21/06/2019

REFERENCE

Insured/Claimant:	NG HONG HWEI	Policy No:	2100482879	
Date of Loss:	13/04/2019	Nature of Claim:	OD	Claim No: 9860691030SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLF9587R	Engine No:	CZC564589
Make & Model:	AUDI A3, 1.4 SEDAN TFSI (ATTRACTION) (A)	Chassis No:	WAUZZZ8V8G1105386
Reg. Date:	16/09/2016 (Man. Year: 2016)	Odometer:	44060 km
Colour:	White		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$80,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,578.00	1,539.20	2,038.80	56.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,472.00	2,322.00	1,150.00	33.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,050.00	3,861.20	3,188.80	45.23
+ GST 7.00/7.00% (S\$)	493.50	270.28	223.22	45.23
Nett Amount (S\$)	7,543.50	4,131.48	3,412.02	45.23

INSPECTION

Date of Assignment:	23/04/2019		
Date Inspected:	23/04/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days		

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,708.00 FS	*1,366.40 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*-FS
3	2		*REAR BUMPER GUIDE SECTION-LH/RH	Not Necessary	30.00 FS	*-FS
4	2		*REAR BUMPER LOCKING MECHANISM	Not Necessary	53.00 FS	*-FS
5	2		*REAR BUMPER REFLECTOR-LH/RH	Not Necessary	76.00 FS	*-FS
6	1		*REAR BUMPER SPOILER	Cut	216.00 FS	*172.80 FS
7	1		*REAR REINFORCEMENT BAR	Not Necessary	522.00 FS	*-FS
8	2		*REAR BUMPER BRACKET-LH/RH	Not Necessary	24.00 FS	*-FS
9	2		*REAR BUMPER SENSOR	Not Necessary	462.00 FS	*-FS
10	4		*REAR BUMPER SENSOR SEAL RING	Not Necessary	12.00 FS	*-FS
11	1		*EXHAUST CHROME TRIM0LH (NPA)	Not Necessary	0.00 FS	*-FS
12	1		*SUNDRIES	Not Necessary	300.00 FS	*-FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	3,578.00	1,539.20
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER.INSPECT AND PANELLING.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
5	TO REPAIR END PANELLING	New	500.00	250.00
6	TO RESPRAY END PANELLING	New	800.00	550.00
Gross Labour Cost (S\$)			3,472.00	2,322.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >