

Suwanna (LKK Auto)

From: Suwanna (LKK Auto)
Sent: Wednesday, 14 August 2019 11:49 AM
To: claims@transcab.com.sg
Cc: transcab_avaclaims@ava-ins.com; Admin A; Cecilia Chong (LKK Auto)
Subject: (FINAL REMINDER) ACCIDENT INVOLVING SHD 5964U AND SKJ 6851M ON 05/04/2019 ALONG/AT TAMPINES ST 84

EMAIL & NORMAL POST FINAL REMINDER

M/S TRANSCAB SERVICES PTE LTD-VIA EMAIL ONLY
NO.2 ANG MO KIO ST 63
SINGAPORE 569111

Mr WONG CHIN HIANG
BLK 81 BEDOK NORTH ROAD
#14-292
SINGAPORE 460081

Dear Sir,

OUR REF: CC4/ASM19007235/gb3 // S9M01L9A
YR REF: SHD 5964U
RE: ACCIDENT INVOLVING SHD 5964U AND SKJ 6851M ON 05/04/2019 ALONG/AT TAMPINES ST 84

We refer to our letters of 25/04/2019 , 16/07/2019 and 31/07/2019 requesting for your reporting of the above accident.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through at your reporting centre.

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

Please take note that we have already informed the **Traffic Police** of the non-reporting.

As you are aware, the owner of the vehicle SKJ 6851M has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **22 AUGUST 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

If you need any clarification, please do not hesitate to contact us at **Ms Cecilia Chong (Case Handler) 6749 4274** or email us at **CeciliaChong@lkkauto.com**

Please quote the claim reference when you contact us that we can assist you more effectively.

Please take note that this is our final reminder.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suwanna (LKK Auto)

Sent: Wednesday, 31 July 2019 2:21 PM

To: claims@transcab.com.sg

Cc: transcab_avaclaims@ava-ins.com; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: (2ND REMINDER) ACCIDENT INVOLVING SHD 5964U AND SKJ 6851M ON 05/04/2019 ALONG/AT TAMPINES ST 84

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

31 JULY 2019

2ND Reminder

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/ASM19007235/gb3 // S9M01L9A

YOUR REF : SHD 5964U

ACCIDENT INVOLVING SHD 5964U AND SKJ 6851M ON 05/04/2019 ALONG/AT TAMPINES ST 84

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **VAG SINGAPORE PTE LTD** acting on behalf of the owner of **SKJ 6851M** against your motor insurance policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. We would appreciate it if you could urgently file a report at approved reporting centre.

Meantime, Kindly provide your hirer's name & Mailing Address for our necessary action.

We also wish to advise that there is an excess of S\$5000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.