

Adrian

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. 1800071600
 Claims No. _____
 Sum Insured: _____ Excess: \$200/-
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: 140K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 05 days Res.: Yes or No
 Lum Sum: _____ % J Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Vehicle: IN / OUT
 Person Contacted: _____

Veh No: SKL2813P Yr Regn: 2018, June
 Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Audi A4 cc 1984
 Colour: Silver A/C: Insured / Std / Nil / NA
 Sp. Reading 23417. T/Radio: Insured / Std / Nil / NA
 Eng/No: _____
 C/No: WAU222F45J4165160

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40R18-
 R: 245/40R18-

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front	Rear
R/Bal. 26 mm	R/Bal. 06 mm
L/Bal. 26 mm	L/Bal. 06 mm
D.O.A.	D.O.I. 23/04/19

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
 Front o/s.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	07 AIG.
	SKL2813P-X
24/04/19 @ 16:43	revised IA to AIG via messenger.
24/04/19 @ 16:46	mandate requested authorisation report to AIG via messenger
	MV:
	PV:
	Nett:
25/04/19 @ 10:06 a.m.	mandate approved by Victor Koh.
18/07/19	Confirmed P/P \$ 12,017.68 @ 5 days with Adrian
	(P 12,184.32 Red - 50%) Resurvey No. of Typ - 1

RECEIVED 22 AUG 2019

Date/Time, File Pass to	Date/Time, File Return to
1) 20/08/19 Typist	2)
3)	4)
5)	6)
Preli. Report:	
Final Report: \$ 12,017.68 P/P	

Part Prices Check:

IN OUT

Survey Fee:

Date:

Basic & Add.

200

S + RS, SI

Photos

Others

TOTAL

11

211

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2155A
Vehicle Details	
Vehicle No.:	SKL2813P
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Apr 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	CVK061169
Chassis No.:	WAUZZZF45JA165160
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,419.00
Original Registration Date:	20 Jun 2018
First Registration Date:	20 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$38,787.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jun 2028
PARF Rebate Amount:	\$29,090.00
Intended COE Rebate Details	
COE Expiry Date:	19 Jun 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,000.00
COE Rebate Amount:	\$32,957.00
Total Rebate Amount:	\$62,047.00

The information contained herein is correct as at 24 Apr 2019

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 18 July 2019 5:16 PM
To: 'Boo seng yak'
Cc: Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; 'Chang Chee Sing'; jiajee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SKL2813P - OD AIG - SURVEYED 23 APR 19

Dear Mr Boo,

Confirmed final fig \$ 12,017.68 @ 5 days of repairs before excess \$ 800/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Saturday, 1 June 2019 5:59 PM

To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SKL2813P - OD AIG - SURVEYED 23 APR 19

Hi Adrian and all,

Revised attached.

Please confirm repair cost of \$12,017.68 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jlb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 25 April 2019 2:42 PM
To: 'Claims'
Cc: SUR; assignments
Subject: RE: OD CLAIMS FOR SKL 2813 P
Attachments: ESTIMATE.pdf

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SKL 2813P (Excess \$ 800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 24 April 2019 8:13 PM
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SKL 2813 P

Dear all,

Kindly assist in OD approval for above mentioned vehicle.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 23 April 2019 6:37 PM
To: 'SUR'; 'assignments'
Cc: 'Claims Dept'
Subject: OD CLAIMS FOR SKL 2813 P

Dear all,

Kindly assist in OD approval.

Attached is the necessary documentation and marked estimate for your kind reference.

Do take note, video footage were uploaded in merimen.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

View Received Message

This mail is associated with :

***SKL2813P**
OD
Apr 17 2019 7:30AM
[KWAIK YU TANG ANDREW]
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 25/04/2019 10:06 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$14032.00) - SKL2813P - Claim Handler: Nadaraja, Deeban

Approved:14032.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 24 Apr 2019

Preliminary Advice

Vehicle No	: SKL2813P	Accident Date	: 17/04/2019
Make	: AUDI A4	Policy No.	: 1800071600
Assignment Date	: 24/04/2019	Excess	: S\$0.00
Date of Inspection	: 23/04/2019	Est. Duration of Repair	: 5 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,202.00
Revised Amount	:S\$	14,032.00
Check Items (Estimated)	:S\$	976.00
Total	:S\$	15,008.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	140,000.00
COE / PARF Rebate	:S\$	62,047.00
Salvage Value	:S\$	
Margin for Repair	:S\$	77,953.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/04/2019 10:44
Date Of Accident	17/04/2019 07:30
Exact Location Of Accident	TURNING INTO BARTLEY RD FROM MOUNT VERNON RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKL2813P
Insured/Policyholder	
Name Of Registered Owner	KWAUK YU TANG ANDREW
NRIC No	S1822155A
Email Address	AKWAUK77@YAHOO.COM
Mobile Phone No	(LOCAL) +65-96794684
Alternative Phone No	OTHERS-96794684

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI 8W
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800071600
Cover Note Number	

Driver

Name of Driver	LIM SIEW KIM
NRIC No	S1776294Z
Date Of Birth	09/07/1966
Occupation	INDOOR
Date Of Driving Pass	27/09/2006
Driving Experience	12 YEARS AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96784881
Fax Number	
Contact Number	
EMail Address	GENLIMSK@YAHOO.COM

Address	BLK 7 FLORA DRIVE #02-26
Postcode	507012
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING ALONG BARTLEY ROAD, SUDDENLY A LORRY GBT 5316 B SUDDENLY CUT INTO MY LANE AND HIT ME ON THE FRONT RIGHT HAND SIDE.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBF5316B
Vehicle Make/Model/Colour	LORRY
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	SHORAB ABU
NRIC/Passport Number	G8284304W
Contact Number	87392394
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any inquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

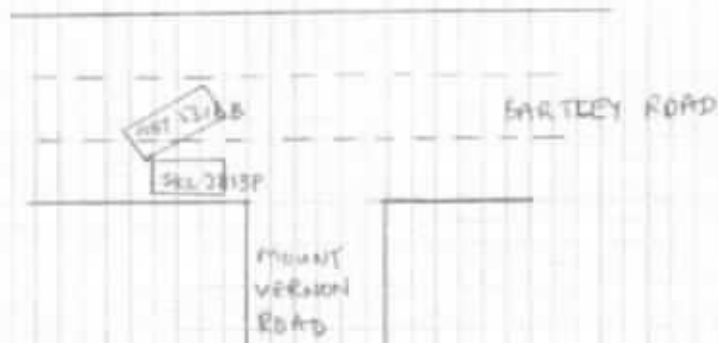

Policyholder's Signature
Date & Time: 17/11/2017


Driver's Signature
(If driver is not the policyholder)
Date & Time: 17/11/2017


Reporting Centre Personnel's Signature
Name: Wendy KATHY LEE
NRIC/FIN No: 80255711X

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along Bartley Road, suddenly a lorry CR153168 suddenly cut into my lane and hit me on the front right hand side

DECLARATION

I/We declare the foregoing particulars are true in every respect

[Signature]

Policyholder's Signature

Date & Time:

[Signature]

Driver's Signature

(If driver is not the policyholder)

Date & Time: 17/4/2014

5 35PM

[Signature]

Reporting Centre Personnel's Signature

Name: Wanda L. [unclear] [unclear]

NRIC/IN No: 6295 7145



Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : KWAIK YU TANG ANDREW
Period of Insurance : 20 Jun 2018 To 19 Jun 2019
Engine No. : CVK 061169
Chassis No. : WAUZZZF45JA165160

Vehicle No. : SKL2813P
Policy No. : 1800071600
Endorsement No. :
Issued Date : 03 Jul 2018

ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1967 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

KWAIK YU TANG ANDREW - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 83662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1967 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).)

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Stefany Loh

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whistleblower/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1822155A



Name
KWAUK YU TANG ANDREW
郭豫廷
Race
CHINESE
Date of Birth
17-02-1987
Country of Birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S1776294Z



Name
LIM SIEW KIM
(DRIVER)
Date of Birth 09 Jul 1966
Issue Date 27 Sep 2006

001448307C

1003024



NO. S1822155A



Issue Date 05-06-1983

BLK 7 FLORA DRIVE #02-26
SINGAPORE 507012
Date 27-06-2006 No. 1822155A

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3A Motor cars without clutch pedals (Auto) <= 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles without clutch pedals <= 2500kg 27 Sep 2006

NP 428A



Licence No. S1776294Z

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0502/2019/DY/TF
Date	:	17-Apr-19

Vehicle NOT IN workshop

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Kwauk Yu Tang Andrew
Address	:	7 Flora Drive #02-26 Singapore 507012
Telephone	:	HP +65 96794684
Type of Claim	:	Own Damage Claims
Policy No.	:	1800071600
Vehicle No	:	SKL 2813 P
Model Code	:	Audi A4 Sedan 2.0 TFSI
Model / Year	:	Jun-18
Engine No	:	CVK 061169
Chassis No	:	WAUZZZF45JA165160
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	17-Apr-19
Place of Accident	:	Turning into Bartley Rd from Mount-

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKL 2813 P

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	s/n \$ 480.00 ✓
2	To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,700.00 1250
3	To respray front bumper, rhs front fender and bonnet.	\$ 2,500.00 1650 ✓
4	To renew rhs front rim and carry out wheel alignment.	s/n \$ 280.00 X
5	To carry out diagnostic check.	s/n \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ 6,152.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKL 2813 P

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Rebond</i>	\$ 1,999.00	✓ 1599.20
2	FRONT BUMPER FIXING PARTS <i>3 new</i>	\$ 258.00	+
3	FRONT BUMPER SECURING STRIP	\$ 64.00	+
4	FRONT BUMPER LOWER GRILLE - CENTER <i>new</i>	\$ 178.00	+
5	FRONT BUMPER CLOSING ELEMENT <i>new</i>	\$ 191.00	+
6	FRONT BUMPER AIR GUIDE - RH <i>Not new</i>	\$ 56.00	? X
7	FRONT BUMPER AIR GUIDE GRILLE - RH <i>cut</i>	\$ 333.00	✓ 266
8	FRONT BUMPER CARRIER <i>new</i>	\$ 733.00	+
9	FOAM FILLER PIECE <i>new</i>	\$ 113.00	+
10	FRONT BUMPER GUIDE - RH <i>Repl</i>	\$ 34.00	✓ 27.12
11	LOCK CARRIER BRACKET <i>3 new</i>	\$ 125.00	+
12	FRONT BUMPER SUPPORT - LH / RH	\$ 52.00	+
13	FRONT BUMPER SENSOR <i>3 new</i>	1 \$ 231.00	+
14	FRONT SENSOR SEAL RING	4 \$ 12.00	+
15	FRONT FENDER - RH <i>Debond</i>	\$ 700.00	✓ 559.60
16	FRONT FENDER ATTACHMENT PARTS <i>2nd new</i>	\$ 183.00	? X
17	FRONT FENDER CLOSING ELEMENT - RH <i>Not new</i>	\$ 45.00	? X
18	FRONT FENDER BRACKET - RH <i>Bent</i>	2 \$ 32.00	✓ 25.20
19	FRONT FENDER DEFORMATION BRACKET - RH <i>new</i>	\$ 45.00	✓ 35.60
20	FRONT FENDER POP RIVET <i>new</i>	\$ 18.00	✓ 14.40
SUB- TOTAL SPARE PARTS		\$ 5,402.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKL 2813 P

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	FRONT FENDER BRACE - RH <i>but</i>	\$ 107.00	✓ 85.60
22	FRONT WHEEL HOUSING LINER - RH <i>ne m</i>	\$ 220.00	+
23	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>M</i>	\$ 82.00	+
24	FRONT WHEEL SPOILER - RH <i>2 ne m</i>	\$ 66.00	+
25	FRONT WHEEL SPOILER TRIM - RH	\$ 33.00	+
26	FRONT FENDER STONE GUARD CHIP - RH <i>ne</i>	\$ 46.00	✓ 36.64
27	BONNET <i>Repis</i>	\$ 2,554.00	+
28	BONNET ATTACHMENT PARTS <i>2 ne m</i>	\$ 111.00	+
29	BONNET IMPACT PROTECTION	3 \$ 75.00	+
30	FRONT FENDER TOP COVER - RH REAR <i>2 ne m</i>	\$ 38.00	✓ 22.24
31	FRONT FENDER TOP COVER - RH FRONT	\$ 21.00	✓ 16.16
32	LED HEADLIGHT - RH <i>ut</i>	\$ 7,087.00	✓ 5,669.60
33	HEADLIGHT POWER MODULE - RH <i>2</i>	\$ 716.00	+
34	HEAD LIGHT CONTROL UNIT - RH <i>ne m</i>	\$ 685.00	+
35	HEADLIGHT VENTILATION HOSE - RH	\$ 32.00	+
36	HEADLIGHT LIFT CYLINDER - RH <i>ne m</i>	\$ 192.00	? X
37	HEADLIGHT LIFT CYLINDER HOSE - RH <i>ne m</i>	\$ 83.00	+
38	FRONT TYRE RIM - RH <i>2 ne m</i>	TBC	+
39	SUNDRIES <i>ne m</i>	\$ 500.00	? 82.32
TOTAL SPARE PARTS		\$ 18,050.00	
TOTAL LABOUR CHARGES		\$ 6,152.00	
GRAND TOTAL		\$ 24,202.00	

All charges are not inclusive of GST.

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 23/04/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 05 Days.

Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0502/2019/DY/TF
Date : 17-Apr-19

Vehicle NOT IN workshop

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
5 days - ok - jb - 1 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Kwauk Yu Tang Andrew
Address : 7 Flora Drive
#02-26
Singapore 507012
Telephone : HP +65 96794684
Type of Claim : Own Damage Claims
Policy No. : 1800071600
Vehicle No : **SKL 2813 P**
Model Code : Audi A4 Sedan 2.0 TFSI
Model / Year : Jun-18
Engine No : CVK 061169
Chassis No : WAUZZZF45JA165160
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 17-Apr-19
Place of Accident : Turning into Bartley Rd from Mount-

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKL 2813 P

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	s/n \$ 480.00	\$ 480.00
2	To dismantle and renew front bumper, rhs front fender, bonnet and rhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,700.00	\$ 1,250.00
3	To respray front bumper, rhs front fender and bonnet.	\$ 2,500.00	\$ 1,650.00
4	To renew rhs front rim and carry out wheel alignment.	s/n \$ 280.00	
5	To carry out diagnostic check.	s/n \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 6,152.00	\$ 3,572.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKL 2813 P

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,999.00	\$ 1,599.20
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER SECURING STRIP	\$ 64.00	
4	FRONT BUMPER LOWER GRILLE - CENTER	\$ 178.00	
5	FRONT BUMPER CLOSING ELEMENT	\$ 191.00	
6	FRONT BUMPER AIR GUIDE - RH	\$ 56.00	
7	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 333.00	\$ 266.00
8	FRONT BUMPER CARRIER	\$ 733.00	
9	FOAM FILLER PIECE	\$ 113.00	
10	FRONT BUMPER GUIDE - RH	\$ 34.00	\$ 27.12
11	LOCK CARRIER BRACKET	\$ 125.00	
12	FRONT BUMPER SUPPORT - LH / RH	\$ 52.00	
13	FRONT BUMPER SENSOR	1 \$ 231.00	
14	FRONT SENSOR SEAL RING	4 \$ 12.00	
15	FRONT FENDER - RH	\$ 700.00	\$ 559.60
16	FRONT FENDER ATTACHMENT PARTS	\$ 183.00	
17	FRONT FENDER CLOSING ELEMENT - RH	\$ 45.00	
18	FRONT FENDER BRACKET - RH	2 \$ 32.00	\$ 25.20
19	FRONT FENDER DEFORMATION BRACKET - RH	\$ 45.00	\$ 35.60
20	FRONT FENDER POP RIVET	\$ 18.00	\$ 14.40
SUB- TOTAL SPARE PARTS		\$ 5,402.00	\$ 2,527.12

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Material List for Accident Vehicle Regn No. SKL 2813 P

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKL 2813 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0502/2019/KS

8 Aug 2019

Dear Sir,

RE: INSURANCE CLAIM FOR SKL 2813 P, Audi A4 SEDAN 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SKL 2813 P**, claimant, **Mr, Kwauk Yu Tang Andrew** please find the related document per attached.

1. A copy of the Original invoice no. 85014090 – S\$ 12,002.92
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SKL 2813 P

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 13:59

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014090 Date : 07/08/2019 Order : SKL2813P Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SKL2813P (V 37613)	Regn Date: 20/06/2018	Mileage: 29219	WIP No.: 50404
Model: A4 SEDAN 2.0 TFSI 8W2ADG (NAV)	Chassis: WAUZZ2P45JA165160	Engine: CVK 061169	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND BONNET	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ASW0941774A	(A) (SK) HEADLIGHT 2/5	Less 020%	1.00	7087.00
X	ASW0853888L	SPOILER	Less 020%	1.00	65.40
X	ASW0821106A	FENDER (LAST)	Less 020%	1.00	699.50
X	ASW0807065D GRU	COVER	Less 020%	1.00	1999.00
X	ASW0821468	BRACKET	Less 020%	1.00	31.50
X	ASW0807284	GUIDE	Less 020%	1.00	33.90
X	ASW0821092	(A) (SK) PLATE 2/5/19	Less 020%	1.00	45.00
X	ASW0821136C	(SK) SUPPORT	Less 020%	1.00	107.00
X	ASW0823746	COVER	Less 020%	1.00	20.20
X	ASW0821470	BRACKET	Less 020%	1.00	44.50
X	ASW0820582C	COVER	Less 020%	1.00	27.80
X	ASW0853824B 9B9	STONEGUARD	Less 020%	1.00	45.80
X	ASW0807682B BN4	GRILL	Less 020%	1.00	332.50
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.00

Parts 8,445.68
Labour 0.00
Sublet 3,572.00
Menus 0.00
Lubricant 0.00

Sub-Total 11,217.68

7% GST 785.24

Grand Total 12,002.92



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKL 2813 P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0502/2019/GW
16TH MAY 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 2.0
Vehicle Chassis No. : WAUZZZF45JA165160
Vehicle Regn No. : **SKL 2813 P**
Vehicle Mileage : 24815 KM
Vehicle Owner : Mr. Kwauk Yu Tang Andrew
Certificate No : 1800071600
Own Damage Excess : S\$ 856.00 (Inclusive GST)
Accident Date : 17/4/2019
Place : Turning Into Bartley Rd From Mount Vernon Rd
Repair Cost : \$12,002.92
WIP No. : 50404
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 16/5/19
Date : 1730

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Apr 2019		24 Apr 2019 15:59 Edit Adj Rpt	S\$12,017.68 Edit Estimates	S\$12,017.68 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured: KWAUK YU TANG ANDREW , ID: S1822155A									
Vehicle Reg. No.: SKL2813P		Date of Loss: 17/04/2019 07:00 - :59 [9 Months and 28 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 5776425433SG		Policy/Cover Note No.: 1800071600 (Comprehensive)							
		Excess: S\$800.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/05/2019]									
Driver/Custodian: LIM SIEW KIM (52 / Female) , NRIC: S1776294Z, Tel: +6596784881 Email: GENLIMSK@YAHOO.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (25/04/2019): Alert - Adj Mandate Approved (S\$14032.00) - SKL2813P - Claim Handler: Nadaraja, ... - AIG_SG (25/04/2019): SKL2813P / OD / 17/04/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKL2813P (5776425433SG)
OD
Apr 17 2019 7:30AM
[KWAUK YU TANG ANDREW]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser	
Video													1 per page		☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)											Thumbnail	Print		
1	17/04/19 11:07	Video - Accident [Linked Accident Report Documents]												Load MP4		
Assessment Reports													1 per page		☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	24/04/19 16:43	Adjuster Immediate Advice												Load HTM		
Photos/Images													3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	24/04/19 16:43	General View												Load JPG	☒	
2	24/04/19 16:43	General View												Load JPG	☒	
3	24/04/19 16:43	General View												Load JPG	☒	
4	24/04/19 16:43	General View												Load JPG	☒	
5	24/04/19 16:43	General View												Load JPG	☒	
6	24/04/19 16:43	General View												Load JPG	☒	
7	24/04/19 16:43	General View												Load JPG	☒	
8	24/04/19 16:43	General View												Load JPG	☒	
9	24/04/19 16:43	General View												Load JPG	☒	
10	24/04/19 16:43	General View												Load JPG	☒	
11	24/04/19 16:43	General View												Load JPG	☒	
12	24/04/19 16:43	General View												Load JPG	☒	
13	24/04/19 16:43	General View												Load JPG	☒	
14	24/04/19 16:43	General View												Load JPG	☒	
15	24/04/19 16:43	General View												Load JPG	☒	
16	10/07/19 17:09	Reinspection Photo												Load JPG	☒	
17	10/07/19 17:09	Reinspection Photo												Load JPG	☒	
18	10/07/19 17:09	Reinspection Photo												Load JPG	☒	
19	10/07/19 17:09	Reinspection Photo												Load JPG	☒	
Documentation													1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print		
1	24/04/19 16:44	SKL 2813P GIA.pdf												Load PDF		
2	24/04/19 16:44	CI & DRIVING.pdf												Load PDF		
3	24/04/19 16:44	ESTIMATE.pdf												Load PDF		
4	18/07/19 17:14	ESTIMATE MARKED.pdf												Load PDF		
5	05/09/19 10:20	Workshop Invoice												Load PDF		
6	05/09/19 10:38	Discharge Voucher												Load PDF		

Linked Accident Report Documents

View View in Browser

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	17/04/19 11:07	Video - Accident	 Load MP4	☐
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/09/19 00:22	Accident Statement	 Load HTML	☐
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	17/04/19 10:56	Accident Photo	 Load JPG	☒
2	17/04/19 10:56	Accident Photo	 Load JPG	☒
3	17/04/19 10:56	Accident Photo	 Load JPG	☒
4	17/04/19 10:56	Accident Photo	 Load JPG	☒
5	17/04/19 10:56	Accident Photo	 Load JPG	☒
6	17/04/19 10:56	Accident Photo	 Load JPG	☒
7	17/04/19 10:56	Accident Photo	 Load JPG	☒
8	17/04/19 10:56	Accident Photo	 Load JPG	☒
9	17/04/19 10:56	Accident Photo	 Load JPG	☒
10	17/04/19 10:56	Accident Photo	 Load JPG	☒
11	17/04/19 10:56	Accident Photo	 Load JPG	☒
12	17/04/19 10:56	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	17/04/19 10:52	Sketch Plan	 Load JPG	☒
2	17/04/19 10:52	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19007234/ASD3E2

Date: 05/09/2019

REFERENCE

Insured/Claimant: KWAIK YU TANG ANDREW

Policy No: 1800071600

Date of Loss: 17/04/2019

Nature of Claim: OD

Claim No: 5776425433SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKL2813P

Make & Model: AUDI A4, 2.0 TFSI QU S-TRONIC (A)

Engine No: CVK061169

Reg. Date: 20/06/2018 (Man. Year: 2018)

Chassis No: WAUZZZF45JA165160

Colour: Silver

Odometer: 23417 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$140,000.00

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18

Rear Tyre Size: 245/40 R18

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,050.00	8,445.68	9,604.32	53.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,152.00	3,572.00	2,580.00	41.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	24,202.00	12,017.68	12,184.32	50.34
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	23,402.00	11,217.68	12,184.32	52.07
+ GST 7.00/7.00% (S\$)	1,638.14	785.24	852.90	52.07
Nett Amount (S\$)	25,040.14	12,002.92	13,037.22	52.07

INSPECTION

Date of Assignment: 24/04/2019

Date Inspected: 23/04/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	1,999.00 FS	*1,599.20 FS
2	1	*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	1	*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*- FS
4	1	*FRONT BUMPER LOWER GRILLE - CENTER	Not Necessary	178.00 FS	*- FS
5	1	*FRONT BUMPER CLOSING ELEMENT	Not Necessary	191.00 FS	*- FS
6	1	*FRONT BUMPER AIR GUIDE - RH	Not Necessary	56.00 FS	*- FS
7	1	*FRONT BUMPER AIR GUIDE GRILLE - RH	Cut	333.00 FS	*266.00 FS
8	1	*FRONT BUMPER CARRIER	Not Necessary	733.00 FS	*- FS
9	1	*FOAM FILLER PIECE	Not Necessary	113.00 FS	*- FS
10	1	*FRONT BUMPER GUIDE - RH	Damaged	34.00 FS	*27.12 FS
11	1	*LOCK CARRIER BRACKET	Not Necessary	125.00 FS	*- FS
12	2	*FRONT BUMPER SUPPORT - LH / RH	Not Necessary	52.00 FS	*- FS
13	1	*FRONT BUMPER SENSOR	Not Necessary	231.00 FS	*- FS
14	4	*FRONT SENSOR SEAL RING	Not Necessary	12.00 FS	*- FS
15	1	*FRONT FENDER - RH	Dented	700.00 FS	*559.60 FS
16	1	*FRONT FENDER CLOSING ELEMENT - RH	Not Necessary	45.00 FS	*- FS
17	2	*FRONT FENDER BRACKET - RH	Bent	32.00 FS	*25.20 FS
18	1	*FRONT FENDER DEFORMATION BRACKET - RH	Necessary	45.00 FS	*35.60 FS
19	1	*FRONT FENDER POP RIVET	Necessary	18.00 FS	*14.40 FS
20	1	*FRONT FENDER BRACE - RH	Bent	107.00 FS	*85.60 FS
21	1	*FRONT WHEEL HOUSING LINER - RH	Not Necessary	220.00 FS	*- FS
22	1	*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	82.00 FS	*- FS
23	1	*FRONT WHEEL SPOILER - RH	Not Necessary	66.00 FS	*- FS
24	1	*FRONT WHEEL SPOILER TRIM - RH	Not Necessary	33.00 FS	*- FS
25	1	*FRONT FENDER STONE GUARD CHIP - RH	Necessary	46.00 FS	*36.64 FS
26	1	*BONNET	Repair	2,554.00 FS	*- FS
27	1	*BONNET ATTACHMENT PARTS	Not Necessary	111.00 FS	*- FS
28	3	*BONNET IMPACT PROTECTION	Not Necessary	75.00 FS	*- FS
29	1	*FRONT FENDER TOP COVER - RH REAR	Necessary	38.00 FS	*22.24 FS
30	1	*FRONT FENDER TOP COVER - RH FRONT	Necessary	21.00 FS	*16.16 FS
31	1	*LED HEADLIGHT - RH	Cut	7,087.00 FS	*5,669.60 FS
32	1	*HEADLIGHT POWER MODULE - RH	Not Necessary	716.00 FS	*- FS
33	1	*HEAD LIGHT CONTROL UNIT - RH	Not Necessary	685.00 FS	*- FS
34	1	*HEADLIGHT VENTILATION HOSE - RH	Not Necessary	32.00 FS	*- FS
35	1	*HEADLIGHT LIFT CYLINDER - RH	Not Necessary	192.00 FS	*- FS
36	1	*HEADLIGHT LIFT CYLINDER HOSE - RH	Not Necessary	83.00 FS	*- FS
37	1	*FRONT TYRE RIM - RH (NPA)	Not Necessary	0.00 FS	*- FS
38	1	*SUNDRIES	Necessary	500.00 FS	*88.32 FS
39	1	*FRONT FENDER ATTACHMENT PARTS	Not Necessary	183.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 18,050.00 8,445.68

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER, BONNET AND RHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,700.00	1,250.00
3	TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND BONNET	New	2,500.00	1,650.00
4	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,152.00	3,572.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >