

**Autolution Industrial Pte Ltd**

Tan Chong Motor Sales Pte Ltd's Authorised Dealer
19 Ubi Road 4
Singapore 408623
Tel (65) 64909666 / 67038680
Fax (65) 68467483
Business Reg. No.: 199500871W

DATE: 29.5.2019

YOUR REF: CDMFG19000170

OUR REF: INS/IC/H/0060/19

The Motor Claims Department

ERGO INSURANCE PTE LTD

ATTENTION TO CLAIMS OFFICER :

MOTOR CLAIM MANAGER

Dear Sir/ Madam,

Accident Involving:

MY CLIENT VEHICLE SBH2810A AND YOUR INSURED VEHICLE GBC1618Y

Accident Date:

22/1/2019 TIME 11:50

Place and time of accident:

TANJONG RHU ROAD, THE WATERSIDE CAR PARK

RE: Direct Settlement for the Vehicle Number.

SBH2810A

On behalf of the owner of Motor Vehicle No.

SBH2810A

, which was involved

in the captioned accident

The Vehicle was surveyed by your appointed suveyor at **AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623**

and I based my claims on his recommendation for

SGD \$ 3529.75

being the repair cost and period of repair for

4

days.

(Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured

GBC1618Y

I am submitting this claim for your

consideration

COST REPAIR

SGD \$

3,122.30

COST OF LESS

4 DAYS (S) SGD\$

100 /DAY

SGD \$

400.00

(Please refer to authorization letter

GIA REPORT FEES (SGD\$ 12.00 FOR SEARCH FEE & SGD\$ 15.00 FOR EACH

SGD \$

REPORT FEE

LTA SEARCH /SURVEY FEE

SGD \$

7.45

COST OF CAR RENTAL

DAY(S) SGD \$

SGD \$

TOTAL AMOUNT

SGD \$

3,529.75

We enclose herewith the following documents to support my claims,

A. AUTHORIZATION LETTER

E.

FINAL REPAIR BILL (S)

B. LTA SEARCH

F.

GIA REPORT (S) RESULT

C. INSURANCE CERTIFICATE ETC.

G.

LETTER OF DEMAND

D. CAR RENTAL INVOICE

Kindly look into this matter and let me hear from you on the settlement of the owner's
claims as soon as possible. Thank you .

Yours Faithfully,

Hamzah Bin Sa'ad

Service Supervisor

Tel: 67038690 HP: 96450079



www.tanchong.com

LETTER OF AUTHORITY AND INDEMNITY

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☐ Autolution Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
- ☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

Type of Claim:

- ☐ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SBH 2810 A **AND** GBC 1618 Y
ON 22/1/2019 **AT** Tanjong Pagar Road, The Waterside Car park

1. I, the owner of vehicle no. SBH 2810 A hereby instruct you and authorise you to act for me with respect to the following: -
 - (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
 - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
 - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name <u>Loh Yuen Ying</u>		Company Name <u>Autolution Industrial Pte. Ltd</u>	
Address <u>3 Marine Terrace</u>		Claim Officer's Name <u>Hamsah Saad</u>	
Telephone No <u>06-284 97342763</u>		Telephone No <u>96450079</u>	
Date <u>26/4/19</u>	Email	Date <u>26/4/2019</u>	
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer Signature 	

AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-8920338-9



TAX INVOICE

GST REG: M2-8920338-9

NAME : ERGO INSURANCE PTE LTD
ADDRESS : 5 TEMASEK BOULEVARD
TELEPHONE : #04-01 SUNTEC TOWER FIVE S(038985)
MODEL : 68299199
ENGINE NO : BDRUREWJ32EYAD---A
CHASSIS NO : MR20833941A
VEHICLE NO : JN1BDUJ32Z0001252
SBH2810A

INVOICE NO. : W32146882
INVOICE DATE : 29-MAY-2019
TERMS : CREDIT
DATE REC'D : 26-APR-2019
SA / SE : HAMZAH
JOB NO : HG802477
MILEAGE : 103319
YOUR REFERENCE : CDMFG19000170

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ITEMS 2 JOB DESCRIPTION Credit terms 30 days AMOUNT

REMARKS
1 DIRECT SETTLEMENT.
2 INSURED VEHICLE NO GBC1618Y
REF: CDMFG19000170

Insurance Co : ERGO INSURANCE PTE LTD
Policy No..... : *
Claim Type .. : DIRECT SETTLEMENT / THIRD PARTY CLAIM
DOA..... : 22-JAN-2019
Our Ref..... : INS/IC/H/0060/19
Surveyor..... : M/S LKK ENGINEERING & MANAGEMENT SERVICES

LABOUR	:	1133.00
PARTS	:	1785.04
SUBTOTAL	:	2918.04
TOTAL	:	2918.04
GST (7%)	:	204.26
AMOUNT DUE	:	3122.30

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
DOLLARS: THREE THOUSAND ONE HUNDRED TWENTY
TWO AND CENTS THIRTY ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE : 13-05-2019
TIME : 17:52:02

VEHICLE NO : SBH2810A (HG802477/W32146882)

NAME: ERGO INSURANCE PTE LTD

SIGNATURE



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AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483
Business Reg. No.: 199500871W
GST Reg. No.: M2-8920338-9



TAX INVOICE

GST REG: M2-8920338-9

NAME :
ADDRESS :
TELEPHONE :
MODEL :
ENGINE NO :
CHASSIS NO :
VEHICLE NO :

ERGO INSURANCE PTE LTD
5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE S(038985)
68299199
BDRUREWJ32EYAD---A
MR20833941A
JN1BDUJ32Z0001252
SBH2810A

INVOICE NO. :
INVOICE DATE :
TERMS :
DATE REC'D :
SA / SE :
JOB NO :
MILEAGE :
YOUR REFERENCE :

W32146882
29-MAY-2019
CREDIT
26-APR-2019
HAMZAH
HG802477
103319
CDMFG19000170

ITEM	JOB DESCRIPTION	Credit terms	AMOUNT
	LABOUR		
1	LABOUR CHARGES TO RENEW FRONT BUMPER AND LH FRONT FENDER.		585.00
2	CHARGES TO SPRAY PAINTING SAME.		500.00
3	RENEW DAMAGED HEADLAMP AND FOCUS.		48.00
	SUBTOTAL :		1133.00
	PARTS		
1	CLIP FRT BUMPER @ 1.30 EACH Qty:6 @ \$1.30 each (Disc:20.00% After Disc:\$6.24each)		6.24
2	HEADLAMP LH Qty:1 @ \$595.20 each (Disc:20.00% After Disc:\$476.16each)		476.16
3	FRONT BUMPER FASCIA Qty:1 @ \$720.00 each (Disc:20.00% After Disc:\$576.00each)		576.00
4	FRT BUMPER SIDE MLDG LH Qty:1 @ \$121.20 each (Disc:20.00% After Disc:\$96.96each)		96.96
5	FRT BUMPER SIDE BRACKET LH Qty:1 @ \$55.50 each (Disc:20.00% After Disc:\$44.40each)		44.40
6	FENDER-FRONT LH Qty:1 @ \$706.60 each (Disc:20.00% After Disc:\$565.28each)		565.28
7	SUNDRIES Qty:1 @ \$20.00 each (Special Nett Item)		20.00
	SUBTOTAL :		1785.04

DOLLARS:


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CUSTOMER

TO SECURITY GUARD

PLEASE TEAR ALONG PERFORATED LINE

DATE

TIME

RELEASE BY

SIGNATURE

VEHICLE NO :