

Surveyor:

Steve

DOI:

ASSIGNMENT

26/4/19

Date / Time:

23/4/19

Registered in Merimen:

Pre-assign / CCU / FTE

GBC 1618 Y



Insured Vehicle No.:

Name of Insured:

Natural Cost Airconditioning &amp; by P/L

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 26/01/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

CD MFG 19000170

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SBH 2810 A



INSRS:

WSP:

Tel:

Liability:

RMKS:

Autolufma



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Cl: 26/4/2019

After call ltr to Cl: 17/5/2019

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to Cl:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

26/4/2019

Spoke to P/L, info confirmed B/L A 274, DID reversing and called into TP vehicle informed TP claim and HCD issue. They agree to settle and advise HCD will be affected. Send letter to OI.

e-mail liability clear

06/06/19

- TP REPORT WHILE PARKING LOD

02/07/19

- REPORT DONE

- BULK LIABILITY ASSE.

- TP LOD IN BY BULK. ORIGINAL LOD FORWARDED TO ERGO.

08/07/19

- GIVE UNQUOTE APPROVAL TO ERGO.

- ERGO APPROVED UNQUOTE

- ERGO ACCEPTANCE BULK TO TP.

PRELIMINARY ADVICE Date/Time:

14/5/2019

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

PIP SS 2,918.04 ( 4 days) Reduction: B %

FINAL SETTLEMENT

Date/Time:

Confirm with:

HMK

Email ☐ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 24 -

If NO or B 28, Ass. Lia:

Repair Cost: (w/loss)

SS 3,122.30

OJD reversing and called into TP

Loss of Rental (LOR):

SS - ( days)

Loss of Use (LOU):

SS 100.00 x 100 x 4 (days)

Loss of Income (LOI):

SS - (\$ x days)

LOR only ☐ LOU only ☐

LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS 7.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 3,529.75

Global Sum SS:

-

1) Claim status: ☒ Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: 400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS 3,529.75

Name 1:

AUTOLUTION INDUSTRIAL PTB LTD

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

## ASSIGNMENT

From:

Date: 26-4-2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No. SBH 2810A

at Workshop m/s Autolukon Industrial  
of 19 ubi Road 4

Insured:

Policy No.:

Claims No.:

Sum Insured:

Excess:

(Client's Record)

Make of Veh: 10-00 a.m. Owner waiting

Hamzah @ 96450079

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

rup

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SBH 2810A

Yr Reg: 17/11/09

Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nissan Teana

c.c. 1997

Colour: White

A/C: Insured / Std / NI / NA

Sp. Reading: 103058

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JN1B04 J32 29001252

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ Order / Jammed / Leaked / Burnt orBrake: ☒ Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD AIRim or

Tyre Size: F: 205/65 R 16

R: C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / ☒ YOKO or

Front

Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 22/1/19 D.O.I. 26/4/19

Survey held at

Autolukon

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front LH

The U/C / Chassis-frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MV - 19,900

PV - 14,050

NV - 4495

P/P 42,018.04

CASH: 4200.20 (10%)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS. 9

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I: (\$ )

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

2

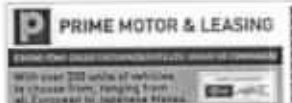


Post an Advertisement  
Sell it yourself! Advertise it at just  
\$58 until it's SOLD!

Now 5 Years Old Personal Honda Stream 1.8i



1.7000km low mileage  
Personal 5 Years Old Honda  
1.8i 12000km Available from 12000  
50 Credit Pk Ltd. 12000



Post an Ad Advertiser Login What's Selling

Browse by Category

Sort by Date Posted 10 results/page

12 vehicles

Nissan Teana

Advanced Search

Model	Price	Depreciation	Eng Type	Eng Cap	Mileage	Vel Type	Status
Search Selection	Nissan Teana	Any	Any	2009	Any	Any	Available



**Nissan Teana 2.5A (New 5-yr)** \$35,888 \$7,282 /yr 25-Feb-2009 1,897 cc - Luxury Available  
Luxury Sedan, High OHV \$31k. For This Good Working Condition To End Or Optional Renew 5 Years/11 Years Old, Very Good Condition. 10 YEARS COE SELLING AT \$35,888.  
Posted: 23-Apr-2019 Page: 2009 Nissan Teana, 2009 Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana



**Nissan Teana 2.5A (New 10-yr)** \$34,800 \$5,580 /yr 28-Apr-2019 2,496 cc 152,352 km Luxury Available  
Elegant Leather Interior With Wood Grain Finishing, Smooth Driving And Very Reliable Car. Sophisticated Leather Seats With Push-Button Adjustments, Feature Memory, Cooling Ventilation And Many More. S...  
Car Search  
Posted: 23-Apr-2019 Page: 2009 Nissan Teana, 2009 Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana



**Nissan Teana 2.5A** \$18,000 N/A 30-Apr-2009 1,496 cc 181,389 km Luxury Available  
Selling Paper Plus Only. Comes Free Vintage Car Plate Immediate Transfer.  
Posted: 23-Apr-2019 Page: 2009 Nissan Teana, 2009 Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana



**Nissan Teana 2.5A (New 5-yr)** \$35,900 \$7,480 /yr 30-Apr-2009 1,897 cc 152,354 km Luxury Available  
\$35,900 for 5 Years New COE. For 10 Years COE is \$ 38,800. Service by Tan Cheng Motor. Good Condition. Bank Or In House Loan Available. Base On POF \$35,450 April 2019.  
Posted: 26-Apr-2019 Page: 2009 Nissan Teana, 2009 Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana



Is your COE expiring? Let us help you renew it!  
Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approved in 2 days without effort! Enquire today.



**Nissan Teana 2.5A (New 10-yr)** \$52,800 \$5,580 /yr 05-May-2009 1,997 cc - Luxury Available  
Beautiful White Paintwork With Luxurious Green Interior. High OHV, High Spec Model. Genuine Low Mileage. Excellent Condition. Perfect Candidate For COE Renewal. 5 Years Warranty. Trade-In Welcome. POF...  
Posted: 18-Apr-2019 Page: 2009 Nissan Teana, 2009 Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana



**Nissan Teana 2.5A (New 10-yr)** \$54,888 \$5,660 /yr 15-Jun-2009 1,997 cc 104,357 km Luxury Available  
100% Accident Free, Low Mileage! Clean/Pristine Interior, Dashboard Replaced. All Our Cars Have Gone Through Complete Checks/All Repairs Done! (Engine Mountings, Power Steering Pump, Aircon Compressor, ...  
Hifi Auto  
Posted: 17-Apr-2019 Page: 2009 Nissan Teana, 2009 Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana



**Nissan Teana 2.5A (New 10-yr)** \$34,800 \$5,580 /yr 18-Jun-2009 1,997 cc 116,808 km Luxury Available  
Good Working Condition COE Optional Renew 5 Years/11 Years COE. Bank Loan Or In House Loan Available. Trade In Welcome.  
Posted: 18-Apr-2019 Page: 2009 Nissan Teana, 2009 Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana



**Nissan Teana 2.5A** \$18,888 N/A 28-Sep-2009 1,997 cc - Luxury Available  
Reliability, Durability, Good Drive, Comfortable And Spaciousness! Cotton To Renew 10 Years COE At \$25,800 Or 5 Years At \$ 38,800. Flexible In-House Loan Available! Well Maintained By Previous Owner....  
Posted: 20-Feb-2019 Page: 2009 Nissan Teana, 2009 Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana



**Nissan Teana 2.5A** \$14,888 N/A 08-Oct-2009 1,997 cc - Luxury Available  
Trade In Welcome, Bank And In House Loan All Available, Interested Please Call For Viewing, Viewing By Appointment Only.  
Swift Auto Pte Ltd  
Posted: 12-Mar-2019 Page: 2009 Nissan Teana, 2009 Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana



**Nissan Teana 2.5A** \$25,800 N/A 23-Oct-2009 2,496 cc - Luxury Available  
High Specifications With Aircon Seats And High OHV \$34k. Working Condition! Super New Already \$19k Plus, No OHV Please! Call Now For View Before It Gone.  
Posted: 09-Apr-2019 Page: 2009 Nissan Teana, 2009 Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana, Nissan Teana



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We'll find you the cheapest car insurance quotes from over 10 insurers. Make your choice on your access and own workshop. Everything done at the comfort of your own home. Roadside assistance & claims support completely free.  
Post our mail!

Company

APPLICANT (NAME & NO.)

ESTIMATE : 4555000000000000

REFERENCE : 1000000000000000  
DATE : 10/04/2019

END INSURANCE RIT 10

1. NAME SURETY

2. NAME SURETY

3. NAME

4. NAME

5. NAME

6. NAME

NAME SURETY : 1000000000000000

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1. NAME SURETY : 1000000000000000  
SINGAPORE 100000  
TEL : 6450 0000 FAX : 6450 0000

- 96450079

ESTIMATED LABOR CHARGES FOR ACCIDENT VEHICLE REPAIR BY SHROUD

DATE OF ACC.	NAME OF JOB	ESTIMATED SURVEYOR'S CHARGES	RECOMMENDATION
12/19/01	SAFETY CHARGES TO REPAIR FRONT BUMPER AND FRONT FENDERS 175	100.00	585
12/19/01	REPAIR TO FRONT FENDERS 150	100.00	500
12/19/01	REPAIR CHARGES REAR BUMPER AND FENDERS 150	100.00	7
	TOTAL LABOR CHARGES	300.00	



Summary of Financial Statements for the Period

For the Period Ending 31st March 2023

GRAND TOTAL	1,234,567
GRAND TOTAL	1,234,567
GRAND TOTAL	1,234,567

For the Period Ending 31st March 2023

Summary of Financial Statements

For the Period Ending 31st March 2023

GRAND TOTAL	1,234,567
GRAND TOTAL	1,234,567
GRAND TOTAL	1,234,567
GRAND TOTAL	1,234,567
GRAND TOTAL	1,234,567

GRAND TOTAL: 1,234,567. This is based on the total number of shares issued and the value of the shares. The value of the shares is based on the value of the shares issued and the value of the shares issued. The value of the shares is based on the value of the shares issued and the value of the shares issued.



Steve - LKIC

Poh Kin

AUTOLITION INDUSTRIAL PTE. LTD.

FINALISED : ACCIDENT/BODY REPAIRS

REFERENCE : INC/TCN/0086/19  
DATE : 22 MAR 2019

ORIG INSURANCE PTE. LTD.  
6 TEMASEK BOULEVARD  
#04-01 SANTED TOWER 118E  
SINGAPORE  
TEL : 63791199  
FAX : 63791217/9285  
ATTN : CLAIM MANAGER

OWNER'S NAME : JOY YEEH YING  
ADDRESS : BLK 1 MARINE TERRACE  
#04-104  
SINGAPORE  
TELEPHONE NO : 97347763

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM  
POLICY NO :  
VEHICLE NO : SHH0100A  
MODE CODE : B01010M132C140 -A  
MODEL YEAR : 2014 (10/11/2004)  
ENGINE NO : H0101335414  
CHASSIS NO : J0101003200011752  
MILEAGE : 111119 KM  
DATE IN : 20/11/2018  
LIABILITY : 0.00  
EXCESS CLAIM : 0.00  
ESTIMATE BY : WONGYI - 96450079  
ACCIDENT DATE : 20/11/2018

31 ROAD 4  
SINGAPORE 400623  
TEL: 6490 9666 FAX: 6346 7483

4 days.

LABOUR CHARGES FOR ACCIDENT VEHICLE REPAIR NO SUBMISSION

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	22/001	LABOUR CHARGES TO REPAIR FRONT BUMPER AND LH FRONT FENDER	200.00	685.00 ✓
2	22/000	CHARGES TO SPRAY PAINTING TARE	650.00	600.00 ✓
3	22/001	REPAIR DAMAGED HEADLAMP AND FODOL	40.00	40.00 ✓
TOTAL LABOUR CHARGES			1290.00	1325.00 ✓

REPAIR LIST FOR ALL DENT VEHICLE BODY NO 584010A

DAMAGED PARTS & PRICES						
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	REMARKS
1	SUNRISES	BNH			20.00	OK ✓
2	HEADLAMP LH	26060-JN75A	595.20 ✓			OK
3	L/F FENDER STRIP	63181-JN75A	61.00			✓
4	L/F FENDER PROTECTOR COVER	63061-JN75A	99.40			✓
5	FENDER-FRONT LH	73101-JN75A	106.90 ✓			OK
6	FRONT BUMPER SLICK PLATE LH	62075-JN75A	121.00 ✓			OK
7	FRONT BUMPER SLICK RETAINER LH	62041-JN75A	25.00			✓
8	FRONT BUMPER SLICK BRACKET LH	62221-JN75A	55.50 ✓			OK
9	CLIP FRONT BUMPER LH 1.50 EACH	01553-779171	1.80 ✓			OK
10	FRONT BUMPER FILLER	62022-JN75A	700.00 ✓			OK
SUB TOTAL:			2206.30 ✓	0.00	20.00 ✓	
LESS DISCOUNT (NETT-20,000, LIST-30,000, S/NETT-1,000)			441.26	0.00	0.00	
GRAND TOTAL:			1765.04 ✓	0.00	20.00 ✓	
OVERALL TOTAL:			1785.04 ✓			

LEGEND: REMARK: OK ✓ = APPROVED, REMARK: X ✗ = NOT APPROVED

## SUMMARY OF OVERALL CHARGES FOR VEHICLE REGD NO SH6710A

NETT (TDR)	2204.30
LESS (R.O.DS)	-441.26
NETT AMOUNT	1763.04

LIST (TDR)	0.00
LESS (R.O.DS)	0.00
LIST AMOUNT	0.00

SPECIAL NETT (TDR)	00.00
LESS (R.O.DS)	0.00
SPECIAL NETT AMOUNT	00.00

TOTAL LABOUR CHARGE	1133.00
TOTAL SPARE PARTS CHARGES	1705.04

TOTAL CHARGES	2918.04
ADD S GST	204.26

GRAND TOTAL	3122.30
-------------	---------

AUTOLUTION INDUSTRIAL PTE. LTD.

ESTIMATE : ACCIDENT/BOON REPAIRS

REFERENCE : INS/IC/H/0060/19  
DATE : 22-JAN-2019

ERGO INSURANCE PTE LTD  
6 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE  
TEL : 68299199  
FAX : 68299547/9348  
ATTN : CLAIM MANAGER

OWNER'S NAME : LOH YEEN HING  
ADDRESS : BLK 3 MARINE TERRACE  
#06-204  
54480003  
TELEPHONE NO : 97342763

TYPE OF CLAIM	: DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO	: *
VEHICLE NO	: 0840810A
MODEL CODE	: BDRUREWJ32EYAD---A
MODEL/YEAR	: NISSAN TEANA 2000L
ENGINE NO	: MR2063041A
CHASSIS NO	: JN180A32Z70001252
MILEAGE	: 100546 KM
DATE IN	: 27/01/2019
LIABILITY	: 0.00
EXCESS CLAUSE	: 0.00
ESTIMATE BY	: HNMZAH - 9645003
ACCIDENT DATE	: 22/01/2019

AUTOSOLUTION INDUSTRIAL RTE. LTD.

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SBH2810A

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	22/001	LABOUR CHARGES TO RENEW FRONT BUMPER AND LH FRONT FENDER: <b>\$70</b>	700.00	<b>\$85</b>
2	22/002	CHARGES TO SPRAY PAINTING SAME: <b>\$50</b>	650.00	<b>\$60</b>
3	22/003	RENEW DAMAGED HEADLAMP AND FOCUS:	48.00	<b>/</b>
TOTAL LABOUR CHARGES			1398.00	

MATERIAL LIST FOR ACCIDENT VEHICLE REG# NO 508830A

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	SURGEIS	NPN			60.00 30
2	HEADLAMP LH / CH	26000-JN25A	535.20		
3	L/F FENDER STAY ?	63181-JN20A	42.00		
4	L/F FENDER PROTECTOR COVER ?	63841-JN20A	99.40		
5	FENDER-FRONT LH / 00	F3101-JN20A	706.60		
6	FRT BUMPER SIDE MOLD LH / CH	62075-JN00B	121.20		
7	FRT BUMPER SIDE RETAINER LH / <del>CH</del> ?	62241-JN00A	25.20		
8	FRT BUMPER SIDE BRACKET LH / OK	62221-JN20A	55.50		
9	CLIP FRT BUMPER @ 1.30 EACH / 100	01553-09321	7.80		
10	FRONT BUMPER FASCIA / TN	62022-JN20H	720.90		
SUB TOTAL			2372.90	0.00	60.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT -00%)			474.58	0.00	0.00
GRAND TOTAL			1898.32	0.00	60.00
OVERALL TOTAL			1958.32		

LEGEND: REMARKS (OK) = APPROVED, REMARKS (X) = NOT APPROVED

Steve (LKK) wil Rep/ die  
83228813 26/4/19, 10-15 am  
P/P  
R-y bef spray  
4 Days

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## SUMMARY OF ESTIMATE FOR VEHICLE REGN NO S8H0810A

TOTAL LABOUR CHARGES	1398.00
TOTAL SPARE PARTS CHARGES	1958.32
GRAND TOTAL:	3356.32 *

\* All charges do2 not include GST.

## SURVEYOR'S PARTICULARS

NAME:	/s/
SURVEYED DATE	/s/
AUTHORIZED DATE	/s/
EXCESS CLAUSE	/s/ 0.00
LIABILITY	/s/ 0.00
REMARKS:	/s/

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CDMFG19000170  
Our ref: CC4/EG19007233/Efa3

Date: 30/04/2019

The Motor Claims Department  
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SBH 2810A**

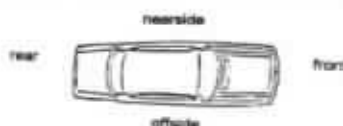
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26/04/2019 at the premises of M/s Autolution Industrial Pte Ltd - Ubi and have the following to report:-

Workshop Estimate Amount	: S\$	3,356.32
Revised Estimate Amount	: S\$	2,918.04
"Check" Items Amount	: S\$	133.29
Total (Including Check Items)	: S\$	3,051.33
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

**Description of Damage:**

The vehicle sustained damages at the  
N/S Front Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

STEVE CHEN  
Licensed Appraiser

## Nivitha (LKK Auto)

**From:** Steve Lim <steve.lim@ergo.com.sg>  
**Sent:** Tuesday, 23 April 2019 4:10 PM  
**To:** Admin-D (LKKAuto) (admin-d@lkkauto.com)  
**Cc:** Jeannie Cheng  
**Subject:** FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)  
**Attachments:** OI REPORT.pdf

4:37pm @ 23/4/19  
Hamzah  
vehicle

Dear LKK,

Enclosed OI report. Please assist to attend TP survey and handle direct settlement accordingly.

Steve Lim  
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9197  
Fax: +65 6829 9247  
[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)

# ERGO

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ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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**From:** Hamzah [[mailto:hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)]  
**Sent:** Tuesday, 23 April, 2019 4:08 PM  
**To:** Steve Lim  
**Cc:** Jeannie Cheng  
**Subject:** Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Steve,

You may assign LKK Auto Consultants Pte Ltd.

Regards

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

**From:** Steve Lim <steve.lim@ergo.com.sg>  
**Sent:** Tuesday, April 23, 2019 12:18:04 PM  
**To:** Hamzah  
**Cc:** Jeannie Cheng  
**Subject:** RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Hi Hamzah,

Please select

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Steve Lim  
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9197  
Fax: +65 6829 9247  
[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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**From:** Hamzah [mailto:hamzah\_saad@tanchong.com]  
**Sent:** Tuesday, 23 April, 2019 10:44 AM  
**To:** Steve Lim  
**Subject:** Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Steve,

Thanks and kindly arrange for survey.

Regards

Hamzah Sa'ad  
Service Supervisor

Autolution Industrial Pte Ltd  
19 Ubi Road 4  
5408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

---

**From:** Steve Lim <[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)>  
**Sent:** Tuesday, April 23, 2019 10:09:41 AM  
**To:** Hamzah  
**Subject:** FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

WITHOUT PREJUDICE

Hi Hamzah,

Liability clear

Steve Lim  
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID : +65 6829 9197  
Fax : +65 6829 6247  
[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)

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---

**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Tuesday, 23 April, 2019 10:02 AM  
**To:** Steve Lim  
**Cc:** Tracy Tan  
**Subject:** FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

**From:** Hamzah [[mailto:hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)]  
**Sent:** Monday, April 22, 2019 5:39 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

Hi,

Please refer to my e-mail dated 24-1-2019 and revert on liability.

At mean times, legal document will be on hold.

Regards

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

---

**From:** Hamzah  
**Sent:** Thursday, January 24, 2019 3:46:16 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

Hi,

Prior to the above, my client wish to make TP claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Attachment are workshop estimate and my client accident report.

Regards

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

## Mei Kwan (LKKAUTO)

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Tuesday, 14 May, 2019 11:30 AM  
**To:** 'Jeannie Cheng'  
**Cc:** ERGO Insurance Pte. Ltd. (Claims Department); Poh Kin (LKKAUTO); CS A Team; Admin A  
**Subject:** RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf  
**Categories:** HMK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

EGI ref: CDMFG19000170  
LKK REF: CC4/EGI19007233/Efa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SBH 2810A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 23 April, 2019 4:39 PM  
**To:** 'Steve Lim' <[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'Jeannie Cheng' <[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

---

From: Steve Lim <[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)>

Sent: Tuesday, April 23, 2019 12:18:04 PM

To: Hamzah

Cc: Jeannie Cheng

Subject: RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Hi Hamzah,

Please select

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2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Steve Lim

Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

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[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

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# ERGO

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**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Tuesday, 23 April, 2019 10:02 AM  
**To:** Steve Lim  
**Cc:** Tracy Tan  
**Subject:** FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

**From:** Hamzah [[mailto:hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)]  
**Sent:** Monday, April 22, 2019 5:39 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

Hi,

Please refer to my e-mail dated 24-1-2019 and revert on liability.

At mean times, legal document will be on hold.

Regards

Hamzah Sa'ad





**AVG**

This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

ERG

**ERGO**

ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard  
#04-01 Suntec Tower One  
Singapore 038985  
Tel: +65 6829 9199  
Fax: +65 6829 9238  
Claims Tel: +65 6829 9170  
Claims Fax: +65 6829 9247  
Co. Reg. No.: 190305111E

[www.ergo.com.sg](http://www.ergo.com.sg)

**DISCHARGE VOUCHER**

I/We, **LOH YEEN YING (S0005229I)** hereby agree to accept the sum of **SINGAPORE DOLLARS: THREE THOUSAND FIVE HUNDRED TWENTY NINE AND CENTS SEVENTY FIVE ONLY (\$3,529.75)**, in full and final settlement of all claims for damages, costs & disbursements arising out of an accident on **22.01.2019** involving **SBH 2810A AND GBC 1618Y** at/along **TANJUNG RHU ROAD**.

I /We agree that the said sum is paid without admission of liability and on the part of ERGO Insurance Pte.Ltd./INSURED/INSURED DRIVER, respectively in respect of the said loss and for damage whether now or hereafter to become manifest, and is accepted by me to the intent that the said ERGO Insurance Pte.Ltd./INSURED/INSURED DRIVER, be absolutely and finally discharged from all claims whatsoever which I now or hereafter may have arising out of or connected with or traceable to the said accident. I/We also declare that I/We am/are the person entitled to receive the above compensation.

This discharge is not to be construed as an admission of liability on the part of ERGO Insurance Pte.Ltd./INSURED/INSURED DRIVER, and shall not be used as evidence in any claims/actions which may be lodged by or against them.

I/We hereby authorize you to make payment in favour of: **AUTOLUTION INDUSTRIAL PTE LTD**

Dated this 9 day of July, 2019.

**CLAIMANT:**

Signature:

Name:

(Please endorse with company stamp, if applicable)

NRIC No:

Address:

LOH YEEN YING  
S0005229I  
3 Maine Terrace  
# 06-284 (440003)

**WITNESS:**

Signature:

Name:

NRIC No:

Address:

Hansel Said  
S0162434B  
19 Ubi Road 4  
Singapore 408623

**Autolution Industrial Pte Ltd**

Tan Chong Motor Sales Pte Ltd's Authorised Dealer  
 19 Ubi Road 4  
 Singapore 408623  
 Tel (65) 64909686 / 67038680  
 Fax (65) 68467483  
 Business Reg. No.: 199500871W

DATE: 29.5.2019

YOUR REF: COMFG19000170

OUR REF: INS/IC/H/0060/19

The Motor Claims Department

ERGO INSURANCE PTE LTD

ATTENTION TO CLAIMS OFFICER :

MOTOR CLAIM MANAGER

Dear Sir/ Madam,

Accident Involving:

MY CLIENT VEHICLE SBH2810A AND YOUR INSURED VEHICLE GBC1618Y

Accident Date:

22/1/2019 TIME 11:50

Place and time of accident:

TANJONG RHU ROAD, THE WATERSIDE CAR PARK

RE: Direct Settlement for the Vehicle Number.

SBH2810A

On behalf of the owner of Motor Vehicle No.

SBH2810A

, which was involved

in the captioned accident

The Vehicle was surveyed by your appointed surveyor at AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623and I based my claims on his recommendation for SGD \$ 3529.75 being the repair cost and period of repair for4 days.

(Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured

GBC1618Y I am submitting this claim for your

consideration

COST REPAIR

SGD \$ 3,122.30

COST OF LESS

4 DAYS (S) SGD\$ 100 /DAY

SGD \$ 400.00

(Please refer to authorization letter

GIA REPORT FEES (SGD\$ 12.00 FOR SEARCH FEE &amp; SGD\$ 15.00 FOR EACH

SGD \$

REPORT FEE

SGD \$ 7.45

LTA SEARCH /SURVEY FEE

SGD \$

COST OF CAR RENTAL

DAY(S) SGD \$

SGD \$

TOTAL AMOUNT

SGD \$ 3,529.75

We enclose herewith the following documents to support my claims,

A. AUTHORIZATION LETTER

E. FINAL REPAIR BILL (S)

B. LTA SEARCH

F. GIA REPORT (S) RESULT

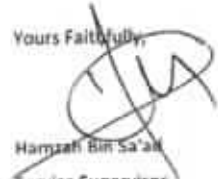
C. INSURANCE CERTIFICATE ETC.

G. LETTER OF DEMAND

D. CAR RENTAL INVOICE

Kindly look into this matter and let me hear from you on the settlement of the owner's  
 claims as soon as possible. Thank you.

Yours Faithfully,

  
 Hamzah Bin Sa'ad  
 Service Supervisor

Tel: 67038690 HP: 96450079



www.tanchong.com



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EG119007233/Efa3

17 MAY 2019

NATURAL COOL AIRCONDITIONING & ENGINEERING PTE LTD  
29 TAI SENG AVENUE  
#07-01 NATURAL COOL LIFESTYLE HUB  
SINGAPORE 534119  
Attn: The Management

Dear Sir/Madam,

**ACCIDENT INVOLVING GBC 1618Y AND SBH 2810A ALONG/AT TANJUNG  
RHU-WATERSIDE CONDO OPEN CARPARK ON 22/01/2019**

We refer to the above accident where we are acting for ERGO Insurance Pte. Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SBH 2810A against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: pohkin@lkkauto.com

c.c. *ERGO Insurance Pte. Ltd.*  
*(Motor Claims Dept)*

## LETTER OF AUTHORITY AND INDEMNITY

- ☐ Tan Chong Motor Sales Pte Ltd, 913, Bukit Timah Road, Singapore 589623
- ☐ Tan Chong Motor Sales Pte Ltd, 17, Lorong 8, Toa Payoh, Singapore 319254
- ☐ Autolubation Industrial Pte Ltd, 19, Ubi Road 4, Singapore 408623
- ☐ TC Autoclinic Pte Ltd, 25, Leng Kee Road, Singapore 159097
- ☐ TC Autoclinic Pte Ltd, 1, Sixth Lok Yang Road, Singapore 628099

**Type of Claim:**

- ☐ Third Party (Direct Settlement)
- ☐ Own Damage (Recovery Claim)

ACCIDENT INVOLVING VEHICLE REGISTRATION No. SBH 2810 A AND GBC 1618 Y  
 ON 22/1/2019 AT Tanjong Pagar Road, The Waterside Car park

1. I, the owner of vehicle no. SBH 2810 A hereby instruct you and authorise you to act for me with respect to the following: -
- (a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
  - (b) To settling my claim as they deem fit, including settling the matter on basis of my contributory negligence if any.
  - (c) To receive payment for settlement of my claim where all payment is to be made payable to the repair workshop for cost of repairs and other uninsured losses.
  - (d) To sign discharge voucher on my behalf.
2. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.
3. In the event that I am required to attend meetings, interviews, court and/or provide statements or any information in connection with my claim, I shall render full cooperation.
4. In the event that my claim against the third party or his insurers is not successful or cannot be proceeded with or if any settlement is not honoured or satisfied by the third party or his insurers, I authorise you to revert to my own insurers for the cost of repairs and any losses recoverable under my policy of insurance. In this respect, I understand and accept that the excess amount applicable under the policy of insurance shall be borne by me.
5. If for whatever reason, my insurers reject my claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I agree and undertake to pay the difference between what was claimed and paid out by the insurers or the full amount of my repair bill and survey fees and any other expenses reasonably incurred on my behalf or to pay you the difference in amount, as the case may be.
6. I undertake to state truthfully and to make full and frank disclosure of all facts leading up to and of the accident and of any action and/or omissions in connection with my part in the accident. If any facts stated are inaccurate and my claim cannot be paid out or fails, I agree that I shall be liable to you for the repair and other costs incurred by you.
7. I further undertake to sign any document or discharge voucher that is required for the purposes of my claim and if as a result of my failure to do so, my claim cannot be paid out or is delayed, I agree that I shall be liable to you for the repair and other costs incurred by you.
8. I understand that the claim for loss of use of my vehicle will be based on the number on the days estimated by the surveyor in his report for the required repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for these extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
9. I shall keep you informed of any correspondence and/or summons that I may receive in connection with the accident before agreeing to pay or receive any monies due under this claim.
10. In the event, the insurers pay the claimed amount to me instead of you, I will inform you as soon as possible and reimburse you for the repair and other costs incurred by you.
11. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment.
- a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
  - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Claimant's Particulars		Authorized Workshop	
Name <u>Loh Yuen Ying</u>		Company Name <u>Autolubation Industrial Pte. Ltd</u>	
Address <u>3 Marine Terrace</u>		Claim Officer's Name <u>Hamsah Saad</u>	
Telephone No <u>97342763</u>		Telephone No <u>96450079</u>	
Date <u>26/4/19</u>	Email	Date <u>26/4/2019</u>	
Company Stamp [For Co Regn Vehicle]	Authorized Signature 	Claim Officer Signature 	

# AUTOLUTION INDUSTRIAL PTE LTD

In Association with Tan Chong Motor Sales Pte Ltd  
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483  
Business Reg. No.: 199500871W  
GST Reg. No.: M2-8920338-9



TAX INVOICE

GST REG: M2-8920338-9

NAME: ERGO INSURANCE PTE LTD  
ADDRESS: 5 TEMASEK BOULEVARD  
TELEPHONE: #04-01 SUNTEC TOWER FIVE S(038985)  
MODEL: 68299199  
ENGINE NO: BDRUREWJ32EYAD---A  
CHASSIS NO: MR20833941A  
VEHICLE NO: JN1BDUJ32Z0001252  
SBH2810A

INVOICE NO: W32146882  
INVOICE DATE: 29-MAY-2019  
TERMS: CREDIT  
DATE REC'D: 26-APR-2019  
SA / SE: HAMZAH  
JOB NO: HG802477  
MILEAGE: 103319  
YOUR REFERENCE: CDMFG19000170

ITEM	JOB DESCRIPTION	AMOUNT
1	LABOUR	585.00
1	LABOUR CHARGES TO RENEW FRONT BUMPER AND LH FRONT FENDER.	500.00
2	CHARGES TO SPRAY PAINTING SAME.	48.00
3	RENEW DAMAGED HEADLAMP AND FOCUS.	1133.00
	SUBTOTAL :	
1	PARTS	6.24
1	CLIP FRT BUMPER @ 1.30 EACH	476.16
2	Qty:6 @ \$1.30 each (Disc:20.00% After Disc:\$6.24each)	576.00
2	HEADLAMP LH	96.96
3	Qty:1 @ \$595.20 each (Disc:20.00% After Disc:\$476.16each)	44.40
3	FRONT BUMPER FASCIA	565.28
4	Qty:1 @ \$720.00 each (Disc:20.00% After Disc:\$576.00each)	20.00
4	FRT BUMPER SIDE MLDG LH	
5	Qty:1 @ \$121.20 each (Disc:20.00% After Disc:\$96.96each)	
5	FRT BUMPER SIDE BRACKET LH	
6	Qty:1 @ \$55.50 each (Disc:20.00% After Disc:\$44.40each)	
6	FENDER-FRONT LH	
7	Qty:1 @ \$706.60 each (Disc:20.00% After Disc:\$565.28each)	
7	SUNDRIES	
	Qty:1 @ \$20.00 each (Special Nett Item)	
	SUBTOTAL :	1785.04

DOLLARS:

  
WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE TIME

VEHICLE NO :

RELEASE BY

**AUTOLUTION INDUSTRIAL PTE LTD**

In Association with Tan Chong Motor Sales Pte Ltd  
19 UBI ROAD 4 SINGAPORE 408623 TEL: 64909666/67038680 FAX: 68467483  
Business Reg. No.: 199500871W  
GST Reg. No.: M2-8920338-9



**TAX INVOICE**

GST REG: M2-8920338-9

NAME : ERGO INSURANCE PTE LTD  
ADDRESS : 5 TEMASEK BOULEVARD  
TELEPHONE : #04-01 SUNTEC TOWER FIVE S(038985)  
MODEL : 68299199  
ENGINE NO : BDRUREWJ32EYAD---A  
CHASSIS NO : MR20833941A  
VEHICLE NO : JN1BDUJ32Z0001252  
SBH2810A

INVOICE NO. : W32146882  
INVOICE DATE : 29-MAY-2019  
TERMS : CREDIT  
DATE REC'D : 26-APR-2019  
SA / SE : HAMZAH  
JOB NO : HG802477  
MILEAGE : 103319  
YOUR REFERENCE : CDMFG19000170

ITEMS	JOB DESCRIPTION	AMOUNT
1	REMARKS DIRECT SETTLEMENT.	
2	INSURED VEHICLE NO GBC1618Y REF: CDMFG19000170	
Insurance Co : ERGO INSURANCE PTE LTD		
Policy No..... :		
Claim Type ... : DIRECT SETTLEMENT / THIRD PARTY CLAIM		
DOA..... : 22-JAN-2019		
Our Ref..... : INS/IC/H/0060/19		
Surveyor..... : M/S LKK ENGINEERING & MANAGEMENT SERVICES		
LABOUR :		1133.00
PARTS :		1785.04
SUBTOTAL :		2918.04
TOTAL :		2918.04
GST ( 7% ) :		204.26
AMOUNT DUE :		3122.30

(NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)  
DOLLARS: THREE THOUSAND ONE HUNDRED TWENTY  
TWO AND CENTS THIRTY ONLY.

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this invoice must be made within seven (7) days from the date of this invoice, otherwise it shall be assumed that this invoice has been accepted as correct and conclusive.

CUSTOMER

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE : 13-05-2019  
TIME : 17:52:02

VEHICLE NO : SBH2810A (HG802477/W32146882)

NAME : ERGO INSURANCE PTE LTD

DIGITAL SIGNATURE

→ Back to OneMotoring

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 24 Jan 2019 / 14:03:57

Receipt Date/Time : 24 Jan 2019 / 14:03:57

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-190124-001564

Previous Receipt No. :

S/N Item Description/  
Business Transaction Reference  
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - GBC1618Y  
As at 22 Jan 2019/11:50:00  
Insurance Co: ERGO INSURANCE PTE. LTD.

1 Insurance Enquiry - GBC1618Y  
Enquiry Fee  
20190124140231145125

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Total Before Rounding

7.00	0.49	7.49
------	------	------

Rounding Difference

		0.04
--	--	------

Total Amount Payable

		7.45
--	--	------

SBH 2810A

Paid By

20190124140247784

Direct Debit: eNETS Debit  
(Internet Banking)

		7.45
--	--	------

Total

		7.45
--	--	------

Cash Change

		0.00
--	--	------

Tendered Amount

		7.45
--	--	------

Excess Refundable Amount

		0.00
--	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF



## Vic (LKKAUTO)

**From:** Ivy Yong <ivy.yong@ergo.com.sg>  
**Sent:** Monday, 8 July, 2019 10:53 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Phoebe Xie  
**Subject:** RE: <SEEK MANDATE> RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170) LKK REF CC4/EGI19007233/Eha3

Hi Vic,

Approved.

Warmest Regards,  
Ivy Yong  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9197  
[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Jeannie Cheng  
**Sent:** Thursday, 4 July, 2019 5:01 PM  
**To:** Phoebe Xie; Ivy Yong  
**Cc:** [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)  
**Subject:** FW: <SEEK MANDATE> RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170) LKK REF CC4/EGI19007233/Eha3  
**Importance:** High

Dear Ivy/Phoebe,

Please assist.

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

# ERGO

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Tuesday, July 02, 2019 4:31 PM  
**To:** Jeannie Cheng  
**Cc:** ERGO Insurance Pte. Ltd. (Claims Department); Admin A; Vic (LKKAUTO)  
**Subject:** <SEEK MANDATE> RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170) LKK REF CC4/EGI19007233/Eha3  
**Importance:** High

ERGO REF – CDMFG19000170  
LKK REF – CC4/EGI19007233/Eha3

Dear Jeannie,

ACCIDENT INVOLVING VEHICLES GBC 1618Y (OI) AND SBH 2810A (TP) ON 22/01/2019

We refer to the above matter.

It was reported that the Insured vehicle accidentally collided to the TP vehicle while reversing out from the car park lot.

We had spoken to the Insured PIC Ms Katherine where she was informed of the TP claim and liability. She agreed to let us handle the matter and is aware of the TP claim and NCD issues. A letter was sent out to the Insured company.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **AUTOLUTION INDUSTRIAL PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,591.13	\$ 3,122.30
Loss of Use (\$100 x 4 days) – 1997cc	\$ 400.00	\$ 400.00
LTA Search Fee	\$ 7.45	\$ 7.45 – Pending Invoice
<b>TOTAL</b>	<b>\$ 3,998.58</b>	<b>\$ 3,529.75</b>

Breakdown of days is as follows:

Recommended Days	4 days
<b>TOTAL</b>	<b>4 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [yicalpeh@lkkauto.com](mailto:yicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 14 May, 2019 11:30 AM

**To:** 'Jeannie Cheng'

**Cc:** ERGO Insurance Pte. Ltd. (Claims Department); Poh Kin (LKKAuto); CS A Team; Admin A

**Subject:** RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**EGI ref: CDMFG19000170**

**LKK REF: CC4/EGI19007233/Efa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SBH 2810A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

*To check availability of the case handler, you may contact the undersigned.*



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 17/07/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	GBC 1618Y (Insd Veh)	Your Ref. No. : CDMFG19000170
	SBH 2810A (TP Veh)	Our Ref. No. : CC4/EGI19007233/Eha3q2
Date of Accident	22/1/2019	

Liability	100%	
Final Repair Cost	: \$ 3,122.30	
Loss of Use	: \$ 400.00	4 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	3,529.75	
Final Settlement Sum	: \$ 3,529.75	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	AUTOLUTION INDUSTRIAL PTE LTD	: \$ 3,529.75
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI19007233/Eha3q2

5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 17-07-2019



Code : EGI

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	GBC 1618Y	Veh. Inspected	SBH 2810A
Policy No.	DMFP18S005817	Coverage (\$)	0.00
Claim No.	CDMFG19000170	Excess (\$)	0.00
Assign From	JEANNIE	Assign Date	23/04/2019

**2. Vehicle Particulars & Condition**

Make & Model	NISSAN TEANA	c.c	1997
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	JN1BDUJ32Z0001252	Colour	WHITE
Odometer	103058	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	205/65 R16	YOKOHAMA	5 mm
L/H Front Tyre	205/65 R16	YOKOHAMA	5 mm
R/H Rear Tyre	205/65 R16	YOKOHAMA	5 mm
L/H Rear Tyre	205/65 R16	YOKOHAMA	5 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.
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**5. General Information**

Accident Date	22/01/2019	Inspection Date	26/04/2019
Survey held at	AUTOLUTION INDUSTRIAL PTE LTD 19 UBI ROAD 4 SINGAPORE 408623		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>4 Working Days</b>
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SBH 2810A**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	HEADLAMP LH (N)	CUT	595.20	595.20
1	L/F FENDER STAY (N)	NOT NECESSARY	42.00	-
1	L/F FENDER PROTECTOR COVER (N)	NOT NECESSARY	99.40	-
1	FENDER FRONT LH (N)	DENTED	706.60	706.60
1	FRT BUMPER SIDE MLDG LH (N)	CUT	121.20	121.20
1	FRT BUMPER SIDE RETAINER LH (N)	NOT NECESSARY	25.20	-
1	FRT BUMPER SIDE BRACKET LH (N)	BROKEN	55.50	55.50
6	CLIP FRT BUMPER @\$1.30 (N)	NECESSARY	7.80	7.80
1	FRONT BUMPER FASCIA (N)	TORN	720.00	720.00
	LESS 20% DISCOUNT		-474.58	-441.26
			1,898.32	1,765.04
<b><u>SPECIAL NETT ITEMS</u></b>				
1	SUNDRIES (SN)	NECESSARY	60.00	20.00
			60.00	20.00
<b><u>LABOUR</u></b>				
	LABOUR CHARGES TO RENEW FRONT BUMPER LH FRONT FENDER.		700.00	585.00
	CHARGES TO SPRAY PAINTING SAME.		650.00	500.00
	RENEW DAMAGED HEADLAMP FOCUS.		48.00	48.00
			1,398.00	1,133.00
<b>GRAND TOTAL</b>			<b>3,356.32</b>	<b>2,918.04</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,918.04</b>

Report Ref No. CC4/EGI19007233/Eha3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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