



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EGI19007233/Efa3

17 MAY 2019

NATURAL COOL AIRCONDITIONING & ENGINEERING PTE LTD  
29 TAI SENG AVENUE  
#07-01 NATURAL COOL LIFESTYLE HUB  
SINGAPORE 534119  
Attn: The Management

Dear Sir/Madam,

**ACCIDENT INVOLVING GBC 1618Y AND SBH 2810A ALONG/AT TANJUNG  
RHU-WATERSIDE CONDO OPEN CARPARK ON 22/01/2019**

We refer to the above accident where we are acting for ERGO Insurance Pte. Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SBH 2810A against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: pohkin@lkkauto.com

c.c. *ERGO Insurance Pte. Ltd.*  
(Motor Claims Dept)