

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 2 July, 2019 12:02 PM
To: Hamzah
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170) *** LKK REF: CC4/EGI19007233/Eha3

WITHOUT PREJUDICE

Dear Hamzah,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Hamzah [mailto:hamzah_saad@tanchong.com]
Sent: Friday, 26 April, 2019 5:13 PM
To: Mei Kwan (LKKAUTO)
Cc: Poh Kin (LKKAUTO); CS A Team; Admin A; assignments
Subject: Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170) *** LKK REF: CC4/EGI19007233/fa3

Dear Mei Kwan,

Your surveyor Steve came to inspect TP vehicle this morning.

Kindly revert for approval.

Attachment my client GIA report.

Regards

Hamzah Sa'ad
Service Supervisor
Autolution Industrial Pte Ltd
19 Ubi Road 4
S408623
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483
Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, April 24, 2019 4:00:31 PM

To: Hamzah

Cc: Poh Kin (LKKAUTO); CS A Team; Admin A; assignments

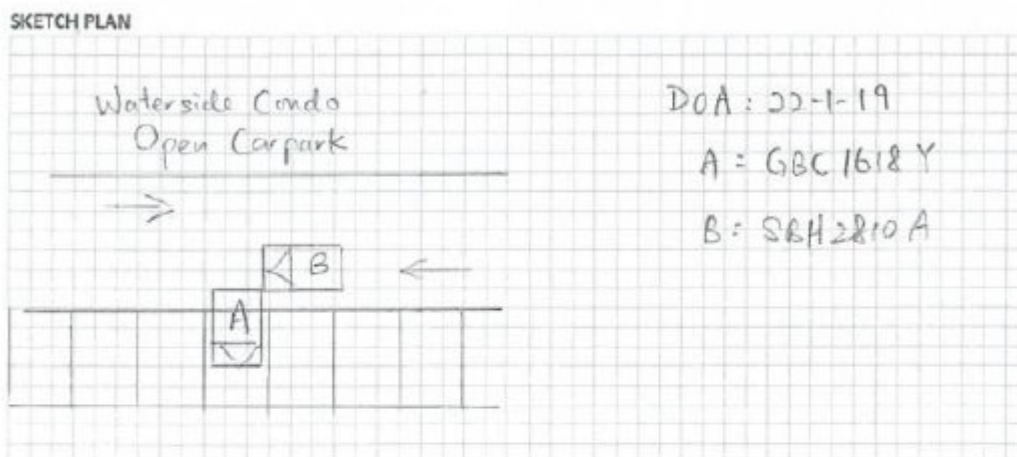
Subject: RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170) ***
LKK REF: CC4/EGI19007233/fa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT
After checking both direction's traffic was cleared, I reversed my vehicle out from the parking slowly, then vehicle B: SBH 2810A came by, and my vehicle's rear left hand portion hit the front left hand portion of SBH 2810A. No one was injured.

Please provide us the following and arrange for TP survey.

- **Estimated cost of repair**
- **GIA report**
- **Evidence i.e. video/ scene photo**

Please note that for liability, claim negotiation and settlement, please contact **Poh Kin at 6841 2132.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hamzah [mailto:hamzah_saad@tanchong.com]

Sent: Tuesday, 23 April, 2019 4:08 PM

To: Steve Lim

Cc: Jeannie Cheng

Subject: Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Steve,

You may assign LKK Auto Consultants Pte Ltd.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Steve Lim <steve.lim@ergo.com.sg>

Sent: Tuesday, April 23, 2019 12:18:04 PM

To: Hamzah

Cc: Jeannie Cheng

Subject: RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Hi Hamzah,

Please select

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service

4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
Fax.: +65 6829 9247
steve.lim@ergo.com.sg



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From: Hamzah [mailto:hamzah_saad@tanchong.com]
Sent: Tuesday, 23 April, 2019 10:44 AM
To: Steve Lim
Subject: Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Steve.

Thanks and kindly arrange for survey.

Regards

Hamzah Sa'ad
Service Supervisor
Autolution Industrial Pte Ltd
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S408623
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483
Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Steve Lim <steve.lim@ergo.com.sg>
Sent: Tuesday, April 23, 2019 10:09:41 AM
To: Hamzah
Subject: FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

WITHOUT PREJUDICE

Hi Hamzah,

Liability clear

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
Fax.: +65 6829 9247
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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Tuesday, 23 April, 2019 10:02 AM
To: Steve Lim
Cc: Tracy Tan
Subject: FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

From: Hamzah [mailto:hamzah_saad@tanchong.com]
Sent: Monday, April 22, 2019 5:39 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

Hi,

Please refer to my e-mail dated 24-1-2019 and revert on liability.

At mean times, legal document will be on hold.

Regards

Hamzah Sa'ad
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S408623

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Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Hamzah

Sent: Thursday, January 24, 2019 3:46:16 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

Hi,

Prior to the above, my client wish to make TP claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Attachment are workshop estimate and my client accident report.

Regards

Hamzah Sa'ad

Service Supervisor

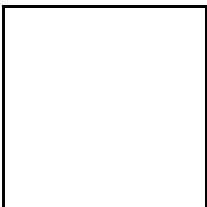
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