

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 14 May, 2019 11:30 AM
To: 'Jeannie Cheng'
Cc: ERGO Insurance Pte. Ltd. (Claims Department); Poh Kin (LKKAuto); CS A Team; Admin A
Subject: RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EGI ref: CDMFG19000170
LKK REF: CC4/EGI19007233/Efa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SBH 2810A

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 23 April, 2019 4:39 PM
To: 'Steve Lim' <steve.lim@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim [<mailto:steve.lim@ergo.com.sg>]

Sent: Tuesday, 23 April 2019 4:10 PM

To: Admin-D (LKKAuto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>

Cc: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Subject: FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear LKK,

Enclosed OI report. Please assist to attend TP survey and handle direct settlement accordingly.

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
Fax.: +65 6829 9247
steve.lim@ergo.com.sg



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From: Hamzah [mailto:hamzah_saad@tanchong.com]

Sent: Tuesday, 23 April, 2019 4:08 PM

To: Steve Lim

Cc: Jeannie Cheng

Subject: Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Steve,

You may assign LKK Auto Consultants Pte Ltd.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Steve Lim <steve.lim@ergo.com.sg>

Sent: Tuesday, April 23, 2019 12:18:04 PM

To: Hamzah

Cc: Jeannie Cheng

Subject: RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Hi Hamzah,

Please select

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

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steve.lim@ergo.com.sg

www.ergo.com.sg

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From: Hamzah [mailto:hamzah_saad@tanchong.com]

Sent: Tuesday, 23 April, 2019 10:44 AM

To: Steve Lim

Subject: Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Steve.

Thanks and kindly arrange for survey.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Steve Lim <steve.lim@ergo.com.sg>

Sent: Tuesday, April 23, 2019 10:09:41 AM

To: Hamzah

Subject: FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

WITHOUT PREJUDICE

Hi Hamzah,

Liability clear

Steve Lim
Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
Fax.: +65 6829 9247
steve.lim@ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Tuesday, 23 April, 2019 10:02 AM
To: Steve Lim
Cc: Tracy Tan
Subject: FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

From: Hamzah [mailto:hamzah_saad@tanchong.com]
Sent: Monday, April 22, 2019 5:39 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

Hi,

Please refer to my e-mail dated 24-1-2019 and revert on liability.

At mean times, legal document will be on hold.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079 Email: hamzah_saad@tanchong.com

From: Hamzah

Sent: Thursday, January 24, 2019 3:46:16 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

Hi,

Prior to the above, my client wish to make TP claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Attachment are workshop estimate and my client accident report.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483

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