Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Tuesday, 23 April, 2019 4:39 PM

To: 'Steve Lim'; assignments
Cc: 'Jeannie Cheng'; Admin A

Subject: RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF:

CDMFG19000170)

Follow Up Flag: Follow up Flag Status: Completed

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim [mailto:steve.lim@ergo.com.sg]

Sent: Tuesday, 23 April 2019 4:10 PM

To: Admin-D (LKKAuto) (admin-d@lkkauto.com) <admin-d@lkkauto.com>

Cc: Jeannie Cheng < jeannie.cheng@ergo.com.sg>

Subject: FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear LKK,

Enclosed OI report. Please assist to attend TP survey and handle direct settlement accordingly.

Steve Lim Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985 DID.: +65 6829 9197 Fax.: +65 6829 9247 steve.lim@ergo.com.sg



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From: Hamzah [mailto:hamzah saad@tanchong.com]

Sent: Tuesday, 23 April, 2019 4:08 PM

To: Steve Lim **Cc:** Jeannie Cheng

Subject: Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Steve,

You may assign LKK Auto Consultants Pte Ltd.

Regards

Hamzah Sa'ad Service Supervisor Autolution Industrial Pte Ltd 19 Ubi Road 4 S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483 Hp: +65 96450079 Email: hamzah saad@tanchong.com

From: Steve Lim < steve.lim@ergo.com.sg> Sent: Tuesday, April 23, 2019 12:18:04 PM

To: Hamzah
Cc: Jeannie Cheng

Subject: RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Hi Hamzah,

Please select

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Steve Lim Manager - Claims

ERGO Insurance Pte. Ltd.

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From: Hamzah [mailto:hamzah saad@tanchong.com]

Sent: Tuesday, 23 April, 2019 10:44 AM

To: Steve Lim

Subject: Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Steve.

Thanks and kindly arrange for survey.

Regards

Hamzah Sa'ad Service Supervisor Autolution Industrial Pte Ltd 19 Ubi Road 4 S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483 Hp: +65 96450079 Email: hamzah saad@tanchong.com

From: Steve Lim <steve.lim@ergo.com.sg> Sent: Tuesday, April 23, 2019 10:09:41 AM

Subject: FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

WITHOUT PREJUDICE

Hi Hamzah,

Liability clear

Steve Lim Manager - Claims

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985

DID.: +65 6829 9197 Fax.: +65 6829 9247 steve.lim@ergo.com.sg



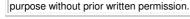
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From: ERGO Insurance Pte. Ltd. (Claims Department)

Sent: Tuesday, 23 April, 2019 10:02 AM

To: Steve Lim **Cc:** Tracy Tan

Subject: FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

From: Hamzah [mailto:hamzah_saad@tanchong.com]

Sent: Monday, April 22, 2019 5:39 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

Hi,

Please refer to my e-mail dated 24-1-2019 and revert on liability.

At mean times, legal document will be on hold.

Regards

Hamzah Sa'ad Service Supervisor Autolution Industrial Pte Ltd 19 Ubi Road 4 S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483 Hp: +65 96450079 Email: hamzah saad@tanchong.com

From: Hamzah

Sent: Thursday, January 24, 2019 3:46:16 PM **To:** ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

Hi,

Prior to the above, my client wish to make TP claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Attachment are workshop estimate and my client accident report.

Regards

Hamzah Sa'ad Service Supervisor Autolution Industrial Pte Ltd 19 Ubi Road 4 S408623

TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483 Hp: +65 96450079 Email: hamzah saad@tanchong.com



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