

## Mei Kwan (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 23 April, 2019 4:39 PM  
**To:** 'Steve Lim'; assignments  
**Cc:** 'Jeannie Cheng'; Admin A  
**Subject:** RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Steve Lim [mailto:[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)]  
**Sent:** Tuesday, 23 April 2019 4:10 PM  
**To:** Admin-D (LKKAUTO) ([admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** Jeannie Cheng <[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)>  
**Subject:** FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear LKK,

Enclosed OI report. Please assist to attend TP survey and handle direct settlement accordingly.

Steve Lim  
Manager - Claims

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
Fax.: +65 6829 9247  
[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)

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**From:** Hamzah [[mailto:hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)]  
**Sent:** Tuesday, 23 April, 2019 4:08 PM  
**To:** Steve Lim  
**Cc:** Jeannie Cheng  
**Subject:** Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Steve,

You may assign LKK Auto Consultants Pte Ltd.

Regards

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

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**From:** Steve Lim <[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)>  
**Sent:** Tuesday, April 23, 2019 12:18:04 PM  
**To:** Hamzah  
**Cc:** Jeannie Cheng  
**Subject:** RE: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Hi Hamzah,

Please select

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Steve Lim  
Manager - Claims

**ERGO Insurance Pte. Ltd.**

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**From:** Hamzah [[mailto:hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)]  
**Sent:** Tuesday, 23 April, 2019 10:44 AM  
**To:** Steve Lim  
**Subject:** Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

Dear Steve.

Thanks and kindly arrange for survey.

Regards

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
S408623  
TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

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**From:** Steve Lim <[steve.lim@ergo.com.sg](mailto:steve.lim@ergo.com.sg)>  
**Sent:** Tuesday, April 23, 2019 10:09:41 AM  
**To:** Hamzah  
**Subject:** FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019 (REF: CDMFG19000170)

WITHOUT PREJUDICE

Hi Hamzah,

Liability clear

Steve Lim  
Manager - Claims

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
Fax.: +65 6829 9247  
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**From:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Sent:** Tuesday, 23 April, 2019 10:02 AM  
**To:** Steve Lim  
**Cc:** Tracy Tan  
**Subject:** FW: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

**From:** Hamzah [[mailto:hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)]  
**Sent:** Monday, April 22, 2019 5:39 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** Re: Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

Hi,

Please refer to my e-mail dated 24-1-2019 and revert on liability.

At mean times, legal document will be on hold.

Regards

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
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TEL: +65 67038680 DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079 Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)

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**From:** Hamzah  
**Sent:** Thursday, January 24, 2019 3:46:16 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Subject:** Accident involving SBH2810A and your insured GBC1618Y on 22-1-2019

Hi,

Prior to the above, my client wish to make TP claim against your insured, direct settlement with claiming for loss of use/vehicle rental.

Kindly check your insured liability and revert.

Attachment are workshop estimate and my client accident report.

Regards

Hamzah Sa'ad  
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