

Jia Le (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Saturday, 31 October 2020 3:01 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: OUR REF: SNM19D201804/TAYHP - Direct Settlement - Accident Involving GBF6200U (OI : CTI - TBA) and SHC5038Z (TP : LKK REF - CC6/CTI19007227/Kda3) on 22/04/2019

Dear Ms Chen,

We refer to the above captioned matter and your email below.

Based on the given video footage, please proceed to reject third party claim.

Regards,
Irene Tay

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, October 30, 2020 10:48 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D201804/TAYHP - Direct Settlement - Accident Involving GBF6200U (OI : CTI - TBA) and SHC5038Z (TP : LKK REF - CC6/CTI19007227/Kda3) on 22/04/2019

Dear Irene,

Based on third party's video footage, our insured has indicated the signal light before taxi overtake his vehicle. Therefore, we would like to reject third part claim.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Friday, 8 May 2020 11:08 AM
To: Mei Kwan (LKKAuto); Irene Tay
Cc: Jia Le (LKK Auto); Admin A; Alfred Toh
Subject: RE: OUR REF: SNM19D201804/TAYHP - Direct Settlement - Accident Involving GBF6200U (OI : CTI - TBA) and SHC5038Z (TP : LKK REF - CC6/CTI19007227/Kda3) on 22/04/2019

Dear All,

Enclosed the insured's GIA report.

Please note officer in charge – Irene Tay

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, May 8, 2020 10:23 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM19D201804/TAYHP - Direct Settlement - Accident Involving GBF6200U (OI : CTI - TBA) and SHC5038Z (TP : LKK REF - CC6/CTI19007227/Kda3) on 22/04/2019

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 8 October 2019 9:44 AM

To: Irene Tay

Cc: Jia Le (LKK Auto); Admin A

Subject: RE: OUR REF: SNM19D201804/TAYHP - Direct Settlement - Accident Involving GBF6200U (OI : CTI - TBA) and SHC5038Z (TP : LKK REF - CC6/CTI19007227/Kda3) on 22/04/2019

Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Shu Min <shumin.lim@sg.cntaiping.com>

Sent: Monday, 24 June, 2019 10:34 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: OUR REF: SNM19D201804/TAYHP - Direct Settlement - Accident Involving GBF6200U (OI : CTI - TBA) and SHC5038Z (TP : LKK REF - CC6/CTI19007227/Kea3) on 22/04/2019

Dear Irene,

Please assist.

File with Officer-In-Charge – Irene Tay – 63896192.

Thank you

Lim Shu Min

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 21 June, 2019 4:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF6200U (OI : CTI - TBA) and SHC5038Z (TP : LKK REF - CC6/CTI19007227/Kea3) on 22/04/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 10 June, 2019 9:57 AM

To: claimsdept@sg.cntaiping.com

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF6200U (OI : CTI - TBA) and SHC5038Z (TP : LKK REF - CC6/CTI19007227/Kea3) on 22/04/2019

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 3 May, 2019 1:46 PM

To: claimsdept@sg.cntaiping.com

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBF6200U (OI : CTI - TBA) and SHC5038Z (TP : LKK REF - CC6/CTI19007227/Kea3) on 22/04/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir /Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5038Z at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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