

## Asher Sng (LKKAUTO)

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 3 July 2019 11:48 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] Direct Settlement - Accident Involving GBE2144E (OI : LPC - 19/19/19/VC05/021730) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019 [External General]

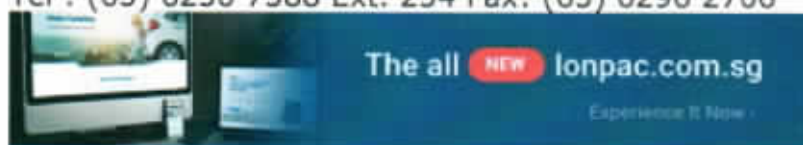
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

## Lonpac External - General

Dear Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Tuesday, 2 July, 2019 10:19 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBE2144E (OI : LPC - 19/19/19/VC05/021730) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019 [External General]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 30/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured changed lane and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair w/GST	\$ 11,438.84	\$ 3,210.00
2. Loss of Use (4days x \$60)	\$ 240.00	\$ 240.00 (4days x \$60)

3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 11,680.84</b>	<b>\$ 3,452.00</b>

\*\*4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [asherng@lkkauto.com](mailto:asherng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 9 May 2019 2:04 PM

**To:** ONG LI LI <llong@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Direct Settlement - Accident Involving GBE2144E (OI : LPC - 19/19/19/VC05/021730) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019 [External General]

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**LPC ref: 19/19/19/VC05/021730**

**LKK REF: CC6/LPC19007222/Upa3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJB 3654P

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Wednesday, 8 May, 2019 12:29 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBE2144E (OI : LPC - 19/19/19/VC05/021730) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019 [External General]

## Lonpac External - General

Dear Mei Kwan

Please see attached.

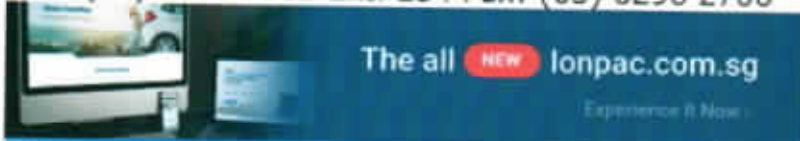
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 8 May, 2019 8:34 AM

**To:** ONG LI LI; MT\_Claim\_SG

**Cc:** Hsiao Tong (LKKAuto); CS A Team; Admin A

**Subject:** RE: Direct Settlement - Accident Involving GBE2144E (OI : LPC - 19/19/19/VC05/021730) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019 [External General]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Tuesday, 30 April, 2019 11:25 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBE2144E (OI : LPC - 19/19/19/VC05/021730) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019 [External General]

## Lonpac External - General

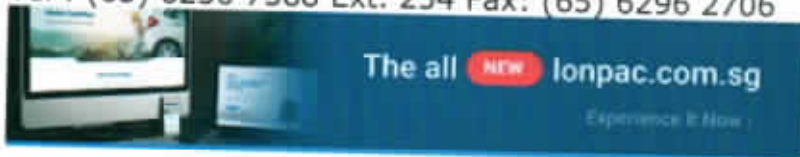
Dear Mei Kwan

Our Insured has not reported the accident to us yet.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Tuesday, 30 April, 2019 10:50 AM

**To:** MT\_Claim\_SG

**Cc:** ONG LI LI; GERALD POH WEE BIN; Hsiao Tong (LKKAuto); CS A Team; Admin A

**Subject:** Direct Settlement - Accident Involving GBE2144E (OI : LPC - TBA) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJB 3654P at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin



**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 30.04.2019

Lonpac Insurance BHD  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES SJB 3654P / GBE 2144E ON 24.04.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SJB 3654P**, which was involved in the captioned accident with your insured vehicle no: **GBE 2144E**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 3,210.00
2) Loss of Use (4 days X \$60)	\$ 240.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 3,452.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                          |
|------------------------------------|--------------------------|
| a) Final Repair Invoice            | b) GIA Search Result     |
| c) Letter of Authorisation, etc... | d) GIA Report            |
| e) I/C & Driving Licence           | f) Insurance Certificate |
| g) Vehicle Registration Log Card   |                          |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.  
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 24.04.2019

TO : Lonpac Insurance Bhd

RE : ACCIDENT INVOLVING VEHICLE NO. SJB 3654P / GBE 2144E

ALONG pipit road

ON 24.04.2019

I/We, LEE PHUI HONG

of (NRIC No./ROC No.) S7602273I

of 10 loyang besar close #02-01 singapore 509050

owner of vehicle no. SJB3654P in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SJB3654P at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settle receive whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the abovementioned claim cost which may arisen therewith.

Signature of Owner :



x

Name of Owner :

LEE PHUI HONG

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



## LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/021730  
DATE : 11 JULY 2019

### DISCHARGE VOUCHER

I/We, LEE PHUI HONG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner GBE 2144E the sum of Singapore Dollars THREE THOUSAND FOUR HUNDRED AND FIFTY TWO ONLY. (\$3,452.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SJB 3654P on 24.04.2019 along/at PIPIT ROAD.

I /We hereby agree to indemnify and keep indemnify (HONG SHIN BUILDERS PTE LTD /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s FASTECH AUTO PTE LTD

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
21/7/2019  
Signature of vehicle owner/Date

Lee Phui Hong / 21/7/2019  
Name of vehicle owner/Date



## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

Lonpac Insurance BHD  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 21048

Date 30.04.2019  
Vehicle No SJB 3654P  
Make/Model HONDA JAZZ  
Chassis/Eng# :  
Accident Date 24.04.2019  
Claim No :  
Reference 0419 -21048  
Policy No

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	Amount
To proceed on lump sum repair	SS 3000.00

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E. & O. E.	Total : SS	3000.00
	GST @ 7% : SS	210.00
	<b>Amount Due : SS</b>	<b>3210.00</b>

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for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-064489

Date of Request: 24/04/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 24/04/2019

Enquiry By Tang Kok Wee, Allan

Vehicle No. GBE2144E

Accident Date 24/04/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBE2144E	Lonpac Insurance Bhd	03/04/2019-02/04/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-064489

Date of Request: 24/04/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 24/04/2019  
Enquiry By Tang Kok Wee, Allan  
Vehicle No. GBE2144E  
Accident Date 24/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque