

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Thursday, 9 May, 2019 2:04 PM
To: ONG LI LI; MT_Claim_SG
Cc: Hsiao Tong (LKKAUTO); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving GBE2144E (OI : LPC - 19/19/19/VC05/021730) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019 [External General]
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 19/19/19/VC05/021730
LKK REF: CC6/LPC19007222/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJB 3654P

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 8 May, 2019 12:29 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBE2144E (OI : LPC - 19/19/19/VC05/021730) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019 [External General]

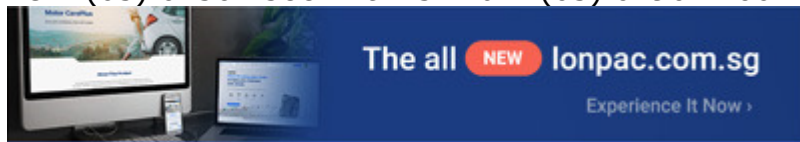
Lonpac External - General

Dear Mei Kwan

Please see attached.

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 8 May, 2019 8:34 AM
To: ONG LI LI; MT_Claim_SG
Cc: Hsiao Tong (LKKAUTO); CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving GBE2144E (OI : LPC - 19/19/19/VC05/021730) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019 [External General]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Tuesday, 30 April, 2019 11:25 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBE2144E (OI : LPC - 19/19/19/VC05/021730) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019 [External General]

Lonpac External - General

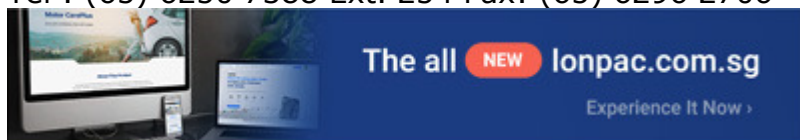
Dear Mei Kwan

Our Insured has not reported the accident to us yet.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 30 April, 2019 10:50 AM
To: MT_Claim_SG
Cc: ONG LI LI; GERALD POH WEE BIN; Hsiao Tong (LKKAuto); CS A Team; Admin A
Subject: Direct Settlement - Accident Involving GBE2144E (OI : LPC - TBA) AND SJB3654P (TP : LKK REF - CC6/LPC19007222/Upa3) on 24/04/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJB 3654P at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)