

Surveyor:

Kenneth

DOI:

6/5/19

Date / Time:

23/4/19

Registered in Merimen:

24/4/19

Pre-assign / CCU / FTE

SHC 84126



Insured Vehicle No.:

SHC 84126

Claim No.:

Name of Insured:

CTPL

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

18/4/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO):

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

PC1432A



INSRS:

WSP:

Tel:

Liability:

RMKS:

Lim Tan



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

19/4/19 - pending liability approval. (approved)
 21/4/19 - LOD in via email.
 (pending surveyor assessment)
 23/4 - pending final est & number of repair days from KSC.
 24/4 - Rec LOD to TP (pending LOD)
 24/4 - LOD in file pass ET type report).
 24/4 - pending mandate approval
 26/4 - settle @ \$5301. as per TP LOD (OV send, pending by).
 31/4 - DV in (the case Admin to close)

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Kenneth

Repair Cost:

SS 4300.00

(5 days) Reduction: \$1602.81 % 27

FINAL SETTLEMENT

Date/Time:

26/4/19/7pm

Confirm with:

mandan

Email:

Call:

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

22

Repair Cost:

(W/EST)

SS 4601.00

Loss of Rental (LOR):

SS -

(days)

Loss of Use (LOU):

SS 200.00

(\$40 x 5 days)

Loss of Income (LOI):

SS -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS -

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost

SS -

Total:

SS 5301.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

SS 5301.00

Name 1:

Lim Tan motor pte ltd

Payee 2: (Strike if N.A.)

SS -

Name 2:

Payee 3: (Strike if N.A.)

SS -

Name 3:

1) Claim status: N/A/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350/-

COPY SENT 21/6/19

REF: ASM(AWA)

ASSIGNMENT

From
Estimated Cost

Date: 6/5/2019

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To inspect Vehicle No: ~~SGV 8444B~~
at Workshop m/s: Jim Ten Motor
of: 176 Sin Ming Drive # 03-09

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

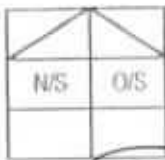
(Client's Record)

Make of Veh:

After 10:30am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05 days Res: Yes or No

Lump Sum:

20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

cup

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

PC 1432A
~~SGV 8444B~~

Vt Regn:

05 12

Type: M.Car / M.Cycle ☒ Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Coaster

c.c.

4009

Colour:

White

A/C:

Insured / Std / NI / NA

Sp. Reading

99466

T/Radio:

Insured / Std / NI / NA

Eng/No:

JTGFP 538 303 500 238

C/No:

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/70R17.5

R:

(D)

BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal

8 mm

Rear

R/Bal

8 mm

L/Bal

8 mm

L/Bal

8 mm

D.O.A.

13/4/19

D.O.I.

6/5/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

L/C \$4300/-

(Red = \$1602.81/37%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) \$ + RS. \$

) Photos

) Other

TOTAL

Report Format :

Lump Sum / I.B.I. (\$



Lim Tan Motor Pte Ltd

Block 176 Sin Ming Drive # 03-09/10/06 Sin Ming Autocare Singapore 575721

Tel : 65-64520893 Fax : 65-64589127 Email : sales@ltm.sg

Website : www.ltm.sg

Co.Reg No. : 199307277D GST Reg No. : M2-0119086-0

TP INSURER: India International Insurance Pte Ltd (HQ)

06 MAY 2019

Singapore

Claimant Insurer: MSIG Insurance (Singapore) Pte. Ltd.

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	15/04/2019
Vehicle Reg. No.:	PC1432A	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	SOH HONG KIM		
Make/Model:	TOYOTA COASTER, 4.0 D (M)	Vehicle Reg. Date:	02/05/2012
Vehicle Colour:	WHITE		
Engine No:	N04CUH15251	Chassis No:	JTGFP538303500238
Odometer:	99113 KM		
Paint Type:			
List Item Discount:	25.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	5		

*Not Authorised
L1 Reg & ?
Recovery After Paint*

Description of Accident/Loss

I WAS ALIGHTING MY PASSENGERS ALONG THE SAID ABOVE MENTIONED LOCATION. I OPENED MY VEHICLE REAR DOORS IN ORDER TO OPERATE THE WHEELCHAIR LIFT. WHILE USING THE WHEELCHAIR LIFT TO ALIGHT MY PASSENGERS, VEHICLE B COLLIDED ONTO BUS REAR PORTION WHILE ENTERING INTO THE AREA. NO INJURIES WERE INVOLVED TO MY BEST OF KNOWLEDGE. THAT'S ALL.

Remarks:

VEHICLE NOT IN WORKSHOP. PLEASE CALL TO ARRANGE FOR SURVEY. PLEASE ALSO ADVISE IF THIS IS A DIRECT SETTLEMENT CASE.

Present Location:

LIM TAN MOTOR PTE LTD (HQ)

COST OF CLAIMS

Parts		Amount
Miscellaneous Items		4,542.81
Labour		10.00
Paintwork Labour		550.00
Towing		800.00
		0.00
	Gross Total (S\$)	5,902.81
	+ GST 7.00% (S\$)	413.20
	Nett Amount (S\$)	6,316.01



This claim is handled by: ANG WEI GUANG, RICHARD

Generated using **Merimen e-Claims Internet Estimation & Adjusting System**

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 17 Apr 2019)

Parts: N/A TOYOTA COASTER 4.0 D (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: Lim Tan Motor Pte Ltd/PC1432A/17/04/2019 09:16

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER	25.00	0.00	<i>A</i> *513.52 FL —
2	1		*O/S TAILGATE	25.00	0.00	<i>A</i> *3,201.10 FL —
3	1		*O/S REAR WINDSCREEN GLASS	25.00	0.00	<i>CM</i> *1,515.63 FL —
4	1		*O/S REAR WINDSCREEN RUBBER	25.00	0.00	<i>na</i> *320.16 FL <i>50%</i>
5	1		*O/S TAILGATE DISABLED STICKER	<i>(Bill)</i> 0	0.00	<i>na</i> *380.00 FS <i>20%</i>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **5,930.41**

- List Item Discount on L Items (S\$) **1,387.60**

Total Parts (S\$) **4,542.81**

Lim Tan Motor Pte Ltd/PC1432A/17/04/2019 09:16. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed, and subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	10.00
Sub Total (S\$)			10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Paintwork Labour</u>			
1	TO PUTTY AND SPRAY PAINTING	New	800.00 <i>6501</i>
<u>Labour Items</u>			
2	TO REPLACE REAR O/S WINDSCREEN GLASS	New	100.00 <i>501</i>
3	LABOUR CHARGES	New	450.00 <i>4001</i>
Gross Labour Cost (S\$)			1,350.00

Lim Tan Motor Pte Ltd/PC1432A/17/04/2019 09:16. Not valid without Reference section.

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< END OF ESTIMATES >

➤ [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Club/Association/Organisation

Owner ID:

0057J

Vehicle Details

Vehicle No.:

PC1432A

Vehicle to be Exported:

No

Intended Deregistration Date:

17 Apr 2019

Vehicle Make:

TOYOTA

Vehicle Model:

COASTER 19 SEATER ABS

Primary Colour:

White

Manufacturing Year:

2011

Engine No.:

N04CUH15251

Chassis No.:

JTGFP538303500238

Maximum Power Output:

-

Open Market Value:

\$96,045.00

Original Registration Date:

02 May 2012

First Registration Date:

02 May 2012

Transfer Count:

0

Actual ARF Paid:

\$0.00

Intended PARF Rebate Details

PARF Eligibility:

No

PARF Eligibility Expiry Date:

-

PARF Rebate Amount:

\$0.00

Intended COE Rebate Details

COE Rebate Amount:

\$0.00

Total Rebate Amount:

\$0.00

The information contained herein is correct as at 17 Apr 2019

OK

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 23 April 2019 2:45 PM
To: 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Sherini Pillai; Mandy; richard@ltm.sg
Subject: RE: Checking Liability - Our ref : PC1432A India ref : MCT19040436

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **PC1432A** and let us have your report urgently.

This claim will be handled by **Ms Sherini**.

*Kindly upload this survey request email to merimen.

Thank You.

Warmest regards,
Stanley Lai
Motor Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 206 Fax: 6224 4174
S&P 'A-' rated Company



3:14pm @ 23/4/19
Richard
vehicle not in

From: richard@ltm.sg [mailto:richard@ltm.sg]
Sent: Tuesday, 23 April, 2019 2:41 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Gabriel Wee <Gabriel@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>; Mandy <mandy@ltm.sg>
Subject: RE: Checking Liability - Our ref : PC1432A India ref : MCT19040436
Importance: High

WITHOUT PREJUDICE

Dear Stanley,

Thank you for your email.

We proposed to use **LKK Auto Consultants Pte Ltd** to conduct the survey to our client's vehicle.

Please assist to arrange.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈厚珍私人有限公司

COMPANY REGISTRATION NO: 199307277D-GST REGISTRATION NO: MJ-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #01-09/10/11
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:sales@ltm.sg)

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 3pm

24hrs Helpline: +65 64520893

WWW.LTM.SG

BRANCH

BLK 9 SECTOR C #02-08/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575044

TEL: +65 6452 2125 FAX: +65 6452 2158



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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 23 April 2019 2:25 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; Gabriel Wee <Gabriel@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: Checking Liability - Our ref : PC1432A India ref : MCT19040436

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Warmest regards,

Stanley Lai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711



From: Sherini Pillai
Sent: Tuesday, 23 April, 2019 2:22 PM
To: Stanley Lai <stanley.lai@iii.com.sg>
Cc: richard@ltm.sg; Mandy <mandy@ltm.sg>
Subject: FW: Checking Liability - Our ref : PC1432A India ref : MCT19040436
Importance: High

Stanley,

Please assist. Tks.

Regards,

Sherini Pillai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



From: richard@ltm.sg [<mailto:richard@ltm.sg>]
Sent: Tuesday, April 23, 2019 2:18 PM
To: Sherini Pillai <sherini@iii.com.sg>
Cc: Mandy <mandy@ltm.sg>
Subject: RE: Checking Liability - Our ref : PC1432A India ref : MCT19040436
Importance: High

WITHOUT PREJUDICE

Hi Sherini,

Thank you for your email.

We shall appreciate if you could appoint a surveyor soonest.

Please let us have a selection from your panel.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩移私人有限公司

COMPANY REGISTRATION NO: 299307277D-027 REGISTRATION NO: SJJ-0119086-0

MAIN OFFICE / WORKSHOP

BLK 170 SIN MING DRIVE
SIN MING AUTOCARE #01-08/10/08
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@ltm.sg

Operating Hours: Mon - Fri 9am - 6 pm

Sat 9am - 5pm

24hrs Helpline: +65 6452 0893

www.LTM.sg

BRANCH

BLK 9 SECTOR C #01-18/19/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575648

TEL: +65 6452 2135 FAX: +65 6452 2139



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From: Sherini Pillai [<mailto:sherini@iii.com.sg>]

Sent: Tuesday, 23 April 2019 2:14 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>

Subject: RE: Checking Liability - Our ref : PC1432A India ref : MCT19040436

Dear Richard,

Liability is clear. We can proceed with direct settlement.

Regards,

Sherini Pillai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Tuesday, April 23, 2019 12:48 PM

To: Sherini Pillai <sherini@iii.com.sg>

Cc: Mandy <mandy@ltm.sg>

Subject: RE: Checking Liability - Our ref : PC1432A India ref : MCT19040436

Importance: High

WITHOUT PREJUDICE

Dear Sir,

We are assisting our client, **PC1432A** to file a claim against your insured, **SHC8412G** in connection to the above accident.

We had submitted our repair estimate and GIA report via Merimen for your necessary action.

Please advised liability before we arrange survey as instructed by our client.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩莎私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119066-0

MAIN OFFICE / WORKSHOP

BLK 179 SIN MING DRIVE
SIN MING AUTO CARE WIS-09/10/10
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@LTM.sg

Operating Hours: Mon - Fri 9am - 6 pm

Sat 9am - 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG

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BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2139



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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K



Date: 01 JUN 2019

Your Ref: CC4/III19007217/Kja3

Our ref: LTP042019/031 (PC 1432 A)

(WITHOUT PREJUDICE)

Attention To : MS JOY IRENE (From LKK Auto Consultants Pte Ltd)

Insurance Company : INDIA INTERNATIONAL INSURANCE PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING PC1432A & SHC8412G ON 15.04.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

- | | |
|--|---|
| <input checked="" type="checkbox"/> Authorization To Act | <input checked="" type="checkbox"/> Original Tax Invoice no. INV40555 |
| <input type="checkbox"/> Original Rental Receipt and Agreement | <input type="checkbox"/> LTA search receipt |
| <input type="checkbox"/> Letter Of Discharge | <input type="checkbox"/> _____ |

Survey was done by Insurance instruction and was surveyed by Mr Kenneth Kong on 6-May-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1] Cost of repair (inclusive of 7% GST)	\$ 4,601.00
2] Loss of Use (\$140.00 x 5 Days)	\$ 700.00
Total	<u>\$ 5,301.00</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

Mandy Lim

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd

Blk 178 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127

Email: edmund@LTM.sg

Website : www.LTM.sg

Co.Reg No.199307277D

GST Reg No.M2-0019086-0

This document must not be reproduced, in whole or in part, or disclosed to third party or parties without the prior written consent of Lim Tan Motor Pte Ltd

To Whom It May Concern

AUTHORIZATION TO ACT

I/We, HANDICAPS WELFARE ASSOCIATION ('the third party Claimant') of 16 WHAMPOA DRIVE SINGAPORE 327725 (Address) owner of PC1432A (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number PC1432A that was damaged pursuant to the accident which occurred on 15-Apr-19 (date) along GARDEN BY THE BAY DROP OFF AREA (AFTER TAXI STAND) (locate on) involving vehicle number SHC8412G (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 16th (day) of April (month) 2019 (year)




Signed By 'the third party claimant'




Signed By 'the workshop'



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No. 1199307277D
GST Registration No. M2-0119086-0

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

WWW.LTM.SG

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET
#04-#05 IOB BUILDING
SINGAPORE 049711

ATTN : MOTOR CLAIMS DEPT
TEL :
FAX :
A/C NO. : 3010/005

MILEAGE :
W.O NO. : SO41321
CAR NO. : PC1432A
MAKE : TOYOTA
MODEL : COASTER 19 SEATER

TAX INVOICE

NO : INV40555
DATE : 29-05-2019
TERMS : COD
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT			4,300.00

SINGAPORE DOLLARS : FOUR THOUSAND SIX HUNDRED AND ONE ONLY

REMARKS: D.O.A : 15.04.2019
LKK REF : CC4/III19007217/Kja3
INDIA REF : MCT19040436

TOTAL QTY: 1.00

SUBTOTAL	4,300.00
DISCOUNT	0.00
TOTAL	4,300.00
GST 7 %	301.00
NET	4,601.00
Deposit	0.00
Balance	4,601.00



AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

Print Received Message

This mail is associated with :

PC1432A (MCT19040436)
[SHC8412G]
TP
HANDICAPS WELFARE ASSOCIATION
Apr 15 2019 1:00PM
[COMFORT TRANSPORTATION PTE LTD]
Lim Tan Motor Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 25/09/2019 16:37 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5301.00) - PC1432A - Claim Handler: Sherini Pillai

Approved:5301.00.



Date: 01 JUN 2019

Your Ref: CC4/III19007217/Kja3

Our ref: LTP042019/031 (PC 1432 A)

(WITHOUT PREJUDICE)

Attention To : MS JOY IRENE (From LKK Auto Consultants Pte Ltd)

Insurance Company : INDIA INTERNATIONAL INSURANCE PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING PC1432A & SHC8412G ON 15.04.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice no. INV40555
<input type="checkbox"/> Original Rental Receipt and Agreement	<input type="checkbox"/> LTA search receipt
<input type="checkbox"/> Letter Of Discharge	<input type="checkbox"/> _____

Survey was done by Insurance instruction and was surveyed by Mr Kenneth Kong on 6-May-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1] Cost of repair (inclusive of 7% GST)	\$ 4,601.00
2] Loss of Use (\$140.00 x 5 Days)	\$ 700.00
Total	<u>\$ 5,301.00</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

Mandy Lim

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127

Email: edmund@LTM.sg

Website: www.LTM.sg

Co Reg No. 199307277D

GST Reg No. M2-0019086-0

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To Whom It May Concern

AUTHORIZATION TO ACT

I/We, HANDICAPS WELFARE ASSOCIATION ('the third party Claimant') of 16 WHAMPOA DRIVE SINGAPORE 327725 (Address) owner of PC1432A (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number PC1432A that was damaged pursuant to the accident which occurred on 15-Apr-19 (date) along GARDEN BY THE BAY DROP OFF AREA (AFTER TAXI STAND) (locate on) involving vehicle number SHC8412G (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 16th (day) of April (month) 2019 (year)



Signed By 'the third party claimant'



Signed By 'the workshop'

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19040436
Claimant Ref: PC 1432A

We/I, LIM TAN MOTOR PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 4,601.00 (repair cost), S\$ 700.00 (loss of use/rental), S\$ - (search fee), vehicle no. PC 1432A that was damaged pursuant to the accident which occurred on 15/04/2019 (date) at GARDENS BY THE BAY (location) involving vehicle no. SHC 84120 (insured vehicle). This is pursuant to the inspection conducted on 06/05/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HANDICAPS WELFARE ASSOCIATION ("the third party claimant") of vehicle no. PC 1432A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to PC 1432A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,301.00 to LIM TAN MOTOR PTE LTD

Dated this 30 day of September 20 19

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

LIM TAN MOTOR PTE LTD

199307277D

BLK 176 SIN MING DRIVE #03-09

Se 575721

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK AUTO CONSULTANT PTE LTD

199607198R

51 UBI AVE 1 #02-25

PAYA UBI INDUSTRIAL PARK S(408933)



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No.: 199307277D
GST Registration No.: M2-0119086-0

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

WWW.LTM.SG

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET
#04-#05 IOB BUILDING
SINGAPORE 049711

ATTN : MOTOR CLAIMS DEPT
TEL :
FAX :
A/C NO. : 3010/005

MILEAGE :
W.O NO. : SO41321
CAR NO. : PC1432A
MAKE : TOYOTA
MODEL : COASTER 19 SEATER

TAX INVOICE

NO : INV40555
DATE : 29-05-2019
TERMS : COD
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT			4,300.00

SINGAPORE DOLLARS : FOUR THOUSAND SIX HUNDRED AND ONE ONLY

REMARKS: D.O.A : 15.04.2019
LKK REF : CC4/III19007217/Kja3
INDIA REF : MCT19040436

TOTAL QTY: 1.00

SUBTOTAL	4,300.00
DISCOUNT	0.00
TOTAL	4,300.00
GST 7 %	301.00
NET	4,601.00
Deposit	0.00
Balance	4,601.00



AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Apr 2019 Sendback Est	17 Apr 2019 09:16 \$55,902.81	24 Apr 2019 15:01 Edit Adj Rpt	\$54,300.00 Edit Estimates	\$54,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS						
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R					
Main Claimant:	HANDICAPS WELFARE ASSOCIATION, Co. Reg. No.: S69SS0057J					
Vehicle Reg. No.:	PC1432A	Date of Loss:	15/04/2019 13:00 - :59 [83 Months and 13 Days From LTA Reg Date (Man Yr)]			
Claim Type:	TP / MCT19040436	Policy/Cover Note No.:	MCOM0015			
Vehicle Reg. No. (Insured):	SHCB412G	Policy No. (Claimant):	B 28723714 MKC			
		Excess:				
Repairer:	Lim Tan Motor Pte Ltd (HQ) Blk 176 Sin Ming Drive #03-09/10, Sin Ming Auto Care, 575721 Sin Ming - Tel: 6452 0893					
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]					
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888					
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 06/05/2019]					
		Vehicle Source:	Drive/Walk-in			

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
<ul style="list-style-type: none"> III_SG (25/09/2019): Alert - Adj Mandate Approved (\$5301.00) - PC1432A - Claim Handler: Sherini Pill... III_SG (19/08/2019): Alert - Adj Mandate Approved (\$0.00) - PC1432A - Claim Handler: Sherini Pillai 		

ALL ASSOCIATED TASKS	View All	Search Tasks	Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

PC1432A (MCT19040436)
[SHC8412G]
TP
HANDICAPS WELFARE ASSOCIATION
Apr 15 2019 1:00PM
[COMFORT TRANSPORTATION PTE LTD]
Lim Tan Motor Pte Ltd

Upload Documents

Upload Photos


Compose New Letter

View

View in Browser


















Assessment Reports

1 per page

No	Finalized On	Lim Tan Motor Pte Ltd (HQ)	Thumbnail	Print
1	17/04/19 09:16	Repairer Estimates	 Load HTM	



Photos/Images


3 per page




No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
2	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
3	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
4	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
5	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
6	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
7	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
8	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
9	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
10	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
11	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
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14	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
15	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
16	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
17	24/09/19 17:07	General View	 Load JPG	<input checked="" type="checkbox"/>
18	24/09/19 17:08	General View	 Load JPG	<input checked="" type="checkbox"/>
19	24/09/19 17:08	General View	 Load JPG	<input checked="" type="checkbox"/>
20	24/09/19 17:08	General View	 Load JPG	<input checked="" type="checkbox"/>
21	24/09/19 17:08	General View	 Load JPG	<input checked="" type="checkbox"/>
22	24/09/19 17:08	General View	 Load JPG	<input checked="" type="checkbox"/>
23	24/09/19 17:08	General View	 Load JPG	<input checked="" type="checkbox"/>
24	24/09/19 17:08	General View	 Load JPG	<input checked="" type="checkbox"/>

Documentation





























1 per page

No	Finalized On	Lim Tan Motor Pte Ltd (HQ)	Thumbnail	Print
1	17/04/19 09:12	Log card (if available)	 Load PDF	
2	17/04/19 09:13	E-filed GIA report	 Load PDF	
3	17/04/19 09:15	Certificate of Insurance	 Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	24/04/19 17:18	Singapore Accident Statement	 Load PDF	

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/04/19 15:04	ACKNOWLEDGEMENT EMAIL TO III DD 23.04.19	 Load PDF	
2	13/05/19 10:20	TP ESTIMATE - MARKED	 Load PDF	
3	03/09/19 15:18	TP LOD AND OTHER DOCUMENTS	 Load PDF	
4	23/09/19 09:20	WORKSHOP INVOICE	 Load PDF	
5	23/09/19 09:20	LOD	 Load PDF	
6	10/10/19 11:25	AUTHORISATION TO ACT FORM	 Load PDF	
7	10/10/19 11:25	DISCHARGE VOUCHER	Load PDF	

Linked Accident Report Documents

			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Lim Tan Motor Pte Ltd (HQ)	Thumbnail	Print
1	16/04/19 16:22	Accident Statement	 Load HTML	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Lim Tan Motor Pte Ltd (HQ)	Thumbnail	Print
1	16/04/19 14:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	16/04/19 14:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	16/04/19 14:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
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22	16/04/19 14:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
23	16/04/19 14:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
24	16/04/19 14:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
25	16/04/19 14:21	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Lim Tan Motor Pte Ltd (HQ)	Thumbnail	Print
1	16/04/19 14:44	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>
2	16/04/19 14:44	Sketch Plan #2	 Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; height: 100px; margin-bottom: 5px;"></div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19007217/KGA3Q2

Date: 10/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No : PC1432A Insured Vehicle No : SHC8412G
 Date of Loss: 15/04/2019 Nature of Claim: TP Claim No: MCT19040436

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC1432A Engine No: N04CUH15251
 Make & Model: TOYOTA COASTER, 4.0 D (M) Chassis No: JTGFP538303500238
 Reg. Date: 02/05/2012 (Man. Year: 2011) Odometer: 99466 km
 Colour: White
 Engine Capacity: 4009 cc
 Market Value/New Car Price: N/A
 Sum Insured (\$\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/70 R17.5 Rear Tyre Size: 215/70 R17.5 (D)
 Front Left Side: Bridgestone 8 mm Rear Left Side: Bridgestone 8/8 mm
 Front Right Side: Bridgestone 8 mm Rear Right Side: Bridgestone 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,542.81	4,282.77	260.04	5.72
Miscellaneous Items	10.00	11.00	-1.00	-10.00
Labour	550.00	450.00	100.00	18.18
Paintwork Labour	800.00	650.00	150.00	18.75
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	5,902.81	5,393.77	509.04	8.62
Approved Total (Overridden) (\$\$)		4,300.00		
(\$\$)	5,902.81	4,300.00	1,602.81	27.15
+ GST 7.00/7.00% (\$\$)	413.20	301.00	112.20	27.15
Nett Amount (\$\$)	6,316.01	4,601.00	1,715.01	27.15
+ Loss of Use (5.0 x S\$140.00/day) (\$\$)		700.00		
Nett Liability (\$\$)		5,301.00		

INSPECTION

Date of Assignment: 24/04/2019 Present Location: Lim Tan Motor Pte Ltd (HQ)
 Date Inspected: 06/05/2019 Inspected At: Lim Tan Motor Pte Ltd (HQ)
 Blk 176 Sin Ming Drive #03-09/10, Sin Ming Auto Care
 Singapore 575721

Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 23 Sep 2019)	
Parts:	N/A	TOYOTA COASTER 4.0 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for PC1432A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	513.52 FL	*513.52 FL
2	1		*O/S TAILGATE	Bent	3,201.10 FL	*3,201.10 FL
3	1		*O/S REAR WINDSCREEN GLASS	Cracked	1,515.63 FL	*1,515.63 FL
4	1		*O/S REAR WINDSCREEN RUBBER	Necessary	320.16 FL	*160.08 FS
			(50%)			
5	1		*O/S TAILGATE DISABLED STICKER	Necessary	380.00 FS	*200.00 FS
						F=Franchise part. S=SpcNett. L=ListItemDisc.
Sub Total (\$\$)					5,930.41	5,590.33
- List Item Discount on L Items 25.00/25.00% (\$\$)					1,387.60	1,307.56
Total Parts (\$\$)					4,542.81	4,282.77

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	10.00	11.00
Sub Total (S\$)			10.00	11.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Paintwork Labour</u>				
1	TO PUTTY AND SPRAY PAINTING	New	800.00	650.00
<u>Labour Items</u>				
2	TO REPLACE REAR O/S WINDSCREEN GLASS	New	100.00	50.00
3	LABOUR CHARGES	New	450.00	400.00
Gross Labour Cost (S\$)			1,350.00	1,100.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >