Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Tuesday, 23 April, 2019 3:16 PM **To:** 'Motor Claim - III'; assignments

Cc: 'Sherini Pillai'; Admin A

Subject: RE: Checking Liability - Our ref : PC1432A India ref : MCT19040436

Follow Up Flag: Follow up Completed

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Tuesday, 23 April 2019 2:45 PM

To: 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Sherini Pillai <sherini@iii.com.sg>; Mandy <mandy@ltm.sg>; richard@ltm.sg **Subject:** RE: Checking Liability - Our ref : PC1432A India ref : MCT19040436

Dear Sir / Mdm.

Please conduct a survey on TP vehicle PC1432A and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Warmest regards,

Stanley Lai

Motor Claims Department India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



From: richard@ltm.sg [mailto:richard@ltm.sg]

Sent: Tuesday, 23 April, 2019 2:41 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Gabriel Wee < Gabriel@iii.com.sg>; Sherini Pillai < sherini@iii.com.sg>; Mandy < mandy@ltm.sg>

Subject: RE: Checking Liability - Our ref: PC1432A India ref: MCT19040436

Importance: High

WITHOUT PREJUDICE

Dear Stanley,

Thank you for your email.

We proposed to use **LKK Auto Consultants Pte Ltd** to conduct the survey to our client's vehicle.

Please assist to arrange.

Thank you and regards,

Richard Ang

Claims Executive Lim Tan Motor Pte Ltd

www. LTM.sg

+65 6452 0893 (Office) +65 6458 9127 (Facsimile) +65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE SIN MING AUTOCARE #03-09/10/06

SINGAPORE 575721

BUX 9 SECTOR C #01-38/40/42 SIN MING INDUSTRIAL ESTATE SINGAPORE 575644

TEL: +65-6452 2135 FAX: +65-6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm Sat 9am - 5pm

TEL: +65 6452 0893 FAX: +65 6458 9127

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24hrs Helpline: +65 64520893 WWW.LTM.SG

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From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Tuesday, 23 April 2019 2:25 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; Gabriel Wee <Gabriel@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>

Subject: RE: Checking Liability - Our ref: PC1432A India ref: MCT19040436

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Warmest regards,

Stanley Lai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 206 Fax: 6224 4174

S&P 'A-' rated Company



From: Sherini Pillai

Sent: Tuesday, 23 April, 2019 2:22 PM To: Stanley Lai <stanley.lai@iii.com.sg> Cc: richard@ltm.sg; Mandy < mandy@ltm.sg>

Subject: FW: Checking Liability - Our ref: PC1432A India ref: MCT19040436

Importance: High

Stanley,

Please assist. Tks.

Regards,

Sherini Pillai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



From: richard@ltm.sg [mailto:richard@ltm.sg]

Sent: Tuesday, April 23, 2019 2:18 PM **To:** Sherini Pillai <<u>sherini@iii.com.sg</u>>

Cc: Mandy < mandy@ltm.sg >

Subject: RE: Checking Liability - Our ref: PC1432A India ref: MCT19040436

Importance: High

WITHOUT PREJUDICE

Hi Sherini,

Thank you for your email.

We shall appreciate if you could appoint a surveyor soonest.

Please let us have a selection from your panel.

Thank you and regards,



Claims Executive Lim Tan Motor Pte Ltd

www. LTM.sg

+65 6452 0893 (Office) +65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

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From: Sherini Pillai [mailto:sherini@iii.com.sg]

Sent: Tuesday, 23 April 2019 2:14 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>

Subject: RE: Checking Liability - Our ref: PC1432A India ref: MCT19040436

Dear Richard,

Liability is clear. We can proceed with direct settlement.

Regards,

Sherini Pillai

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174



From: richard@ltm.sg [mailto:richard@ltm.sg]

Sent: Tuesday, April 23, 2019 12:48 PM To: Sherini Pillai <sherini@iii.com.sg>

Cc: Mandy < mandy@ltm.sg>

Subject: RE: Checking Liability - Our ref: PC1432A India ref: MCT19040436

Importance: High

WITHOUT PREJUDICE

Dear Sir,

We are assisting our client, PC1432A to file a claim against your insured, SHC8412G in connection to the above accident.

We had submitted our repair estimate and GIA report via Merimen for your necessary action.

Please advised liability before we arrange survey as instructed by our client.

Thank you and regards,

Richard Ang

Claims Executive Lim Tan Motor Pte Ltd

www. LTM.sg

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