

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 23 July 2019 5:37 PM
To: MT_Claim_SG
Cc: Admin A
Subject: RE: SMC7355K CLAIMING XD8940D DOA 20.04.19 [External Confidential]
Attachments: LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK REINSPECTION PHOTOS.pdf; LKK SURVEY PHOTOS.pdf; TP DS SUPPORTING DOCS.pdf

Lonpac Ref: 18/19/19/VC10/021706

LKK Ref: CC6/LPC19007215/Akb3n2

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 24/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "SM AUTOMOTIVE" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 24,749.60	\$ 9,800.00
2. Loss of Rental (7 days x \$130.00)	\$ 910.00	\$ 700.00 (7 days x \$100.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 25,667.05	\$ 10,507.45

**09days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 23 July 2019 1:58 PM

To: ONG LI LI <llong@lonpac.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: SMC7355K CLAIMING XD8940D DOA 20.04.19 [External Confidential]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 23 July 2019 12:35 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: SMC7355K CLAIMING XD8940D DOA 20.04.19 [External Confidential]

Lonpac External - Confidential

Dear Asher

fya

Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN
Sent: Tuesday, 23 July, 2019 10:02 AM
To: ONG LI LI
Subject: FW: SMC7355K CLAIMING XD8940D DOA 20.04.19 [External Confidential]

Lonpac External - Confidential

Dear Li Li,

FYA -21706

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: sm automotive [mailto:sm_automotive@hotmail.com]
Sent: Tuesday, 23 July, 2019 9:22 AM
To: GERALD POH WEE BIN
Subject: Re: SMC7355K CLAIMING XD8940D DOA 20.04.19

Without Prejudice - **gentle reminder**

Hi Gerald

Refer above mentioned, handle by LKK Auto Consultants Pte Ltd.

Please kindly assist for the mandate approval for close case,thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive
Sent: Thursday, July 18, 2019 11:21 AM
To: geraldpoh@lonpac.com <geraldpoh@lonpac.com>
Subject: SMC7355K CLAIMING XD8940D DOA 20.04.19

Without Prejudice

Hi Gerald

Refer above mentioned, handle by LKK Auto Consultants Pte Ltd.

Please kindly assist for the mandate approval for close case,thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
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Tel: 6747 9241 Fax: 6741 7276