

## Khanchna (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 25 July 2019 10:20 AM  
**To:** Khanchna (LKK Auto); MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: SMC7355K CLAIMING XD8940D DOA 20.04.19 [External Confidential]

### Lonpac External - Confidential

Dear Khanchna

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Tuesday, 23 July, 2019 5:37 PM  
**To:** MT\_Claim\_SG  
**Cc:** Admin A  
**Subject:** RE: SMC7355K CLAIMING XD8940D DOA 20.04.19 [External Confidential]

Lonpac Ref: 18/19/19/VC10/021706

LKK Ref: CC6/LPC19007215/Akb3n2

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 24/04/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "SM AUTOMOTIVE" is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair	\$ 24,749.60	\$ 9,800.00
2. Loss of Rental (7 days x \$130.00)	\$ 910.00	\$ 700.00 (7 days x \$100.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 25,667.05</b>	<b>\$ 10,507.45</b>

\*\*09days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Tuesday, 23 July 2019 1:58 PM

**To:** ONG LI LI <llong@lonpac.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: SMC7355K CLAIMING XD8940D DOA 20.04.19 [External Confidential]

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Khanchna,**

**Kindly assist.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>  
**Sent:** Tuesday, 23 July 2019 12:35 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: SMC7355K CLAIMING XD8940D DOA 20.04.19 [External Confidential]

**Lonpac External - Confidential**

Dear Asher

fya

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN  
**Sent:** Tuesday, 23 July, 2019 10:02 AM  
**To:** ONG LI LI  
**Subject:** FW: SMC7355K CLAIMING XD8940D DOA 20.04.19 [External Confidential]

**Lonpac External - Confidential**

Dear Li Li,

FYA -21706

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** sm automotive [[mailto:sm\\_automotive@hotmail.com](mailto:sm_automotive@hotmail.com)]  
**Sent:** Tuesday, 23 July, 2019 9:22 AM

**To:** GERALD POH WEE BIN

**Subject:** Re: SMC7355K CLAIMING XD8940D DOA 20.04.19

Without Prejudice - **gentle reminder**

Hi Gerald

Refer above mentioned, handle by LKK Auto Consultants Pte Ltd.

Please kindly assist for the mandate approval for close case,thanks.

Regards,

## SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

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**From:** sm automotive

**Sent:** Thursday, July 18, 2019 11:21 AM

**To:** [geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com) <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** SMC7355K CLAIMING XD8940D DOA 20.04.19

Without Prejudice

Hi Gerald

Refer above mentioned, handle by LKK Auto Consultants Pte Ltd.

Please kindly assist for the mandate approval for close case,thanks.

Regards,

## **SM AUTOMOTIVE**

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276