

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 23 April 2019 3:34 PM  
**To:** 'Jeannie Cheng'; assignments  
**Cc:** 'Tracy Tan'; 'Survey Report (ERGO Insurance Pte. Ltd.)'; Admin A  
**Subject:** RE: PRS IRO SKT931C | OI : SGV848Y | DOA: 16/04/2019| ERGO REF: CDMPG19000754/SL/jc

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jeannie Cheng [mailto:[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)]  
**Sent:** Tuesday, 23 April 2019 3:17 PM  
**To:** admin-d@lkkauto.com  
**Cc:** sur@lkkauto.com; Tracy Tan <[tracy.tan@ergo.com.sg](mailto:tracy.tan@ergo.com.sg)>; Survey Report (ERGO Insurance Pte. Ltd.) <[Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg)>  
**Subject:** FW: PRS IRO SKT931C | OI : SGV848Y | DOA: 16/04/2019| ERGO REF: CDMPG19000754/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. Their client's vehicle can be surveyed at the location as stated in the email below.

(Note: No repair estimate was provided to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

(Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.)

Thank you.

Warmest Regards,  
Jeannie Cheng  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9199 x 194  
[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)



[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Admin nht [<mailto:admin@nhtmotor.com>]  
**Sent:** Tuesday, April 23, 2019 10:16 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Chloe; Jeannie Cheng; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** Re: SKT931C CLAIMING AGAINST SGV848Y DOA:16.04.19

Without Prejudice

Hi Jeannie

Please arrange for

6	LKK	LKK Auto Consultants Pte Ltd
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**Kindly provide us the video footage of the accident as your client mentioned that her car had an in-car camera.**

Enclosed GIA for your reference, thanks.

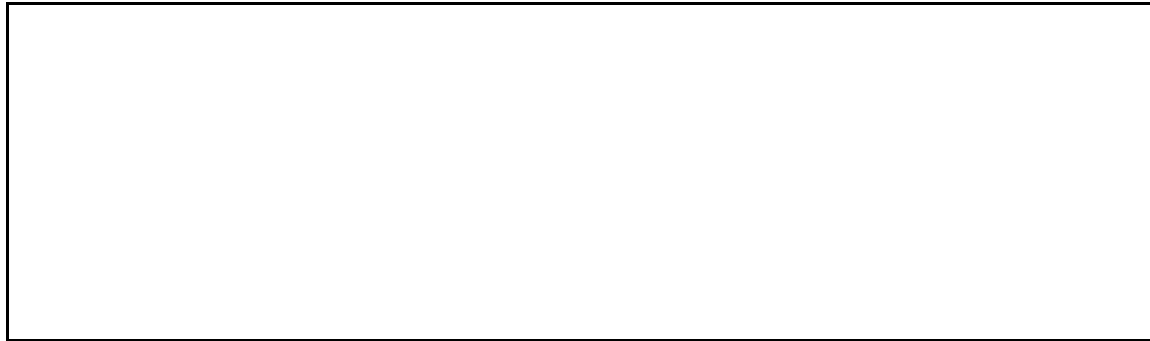
Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Tue, Apr 23, 2019 at 10:00 AM ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Sukyi,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Your request for inspection does not have your client's GIA report, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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**From:** Admin nht [mailto:[admin@nhtmotor.com](mailto:admin@nhtmotor.com)]  
**Sent:** Monday, April 22, 2019 6:06 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Chloe  
**Subject:** SKT931C CLAIMING AGAINST SGV848Y DOA:16.04.19

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Kindly provide us the video footage of the accident as your client mentioned that her car had an in-car camera.

**\*\*\*Please take note this claim is under "New Hock Teck Motor Pte Ltd" \*\*\*\***

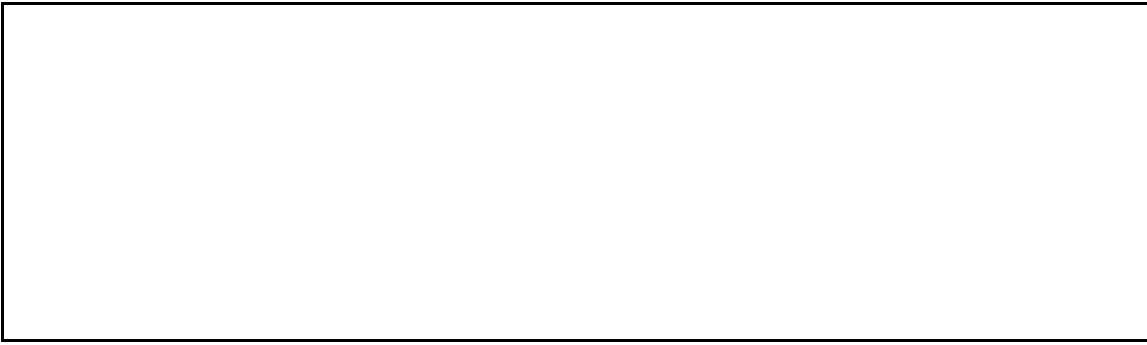
Best Regards,

***Sukyi Chong***

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)