

1/20/2019

INS CASE OWNER:

CC 4/AIG1900

LKK:

IDAL:

Surveyor:

DOE:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA- YES / NO )

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time	STAGE	DATE / PIC
23/8/19	Non-Reporting Itr (1st):	
23/8/19	Non-Reporting Itr (2nd):	
23/8/19	Non-Reporting Itr (Final):	
23/8/19	Notification Itr (if non-pickup):	
23/8/19	Call OI:	
23/8/19	After call Itr to OI:	
23/8/19	Documentation Check List: Handler	Typist
23/8/19	Notification Itr (if non-pickup):	
23/8/19	After call Itr to OI:	
23/8/19	Authorisation To Act:	
23/8/19	Release Voucher:	
23/8/19	Final Repair Bill:	
23/8/19	Car Rental Invoice:	
23/8/19	Towing Invoice:	
23/8/19	LTA / GIA:	
23/8/19	Medical Bill:	
23/8/19	PIR:	
23/8/19	Mandate/Reject Instruction:	
23/8/19	LOD:	
23/8/19	Payment Breakdown Form:	
23/8/19	Post-Repair Photos:	
23/8/19	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
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FINALIZATION	Date/Time:	Confirm with:	Confirm by:
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Repair Cost:	SS	( days) Reduction:	%	Email	Call
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FINAL SETTLEMENT	Date/Time:	Confirm with:	Email	Call
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Final Liability:	%	(Agreed / Assessed) BOLA SN No.:	
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Repair Cost: (w/651)	SS		
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Loss of Rental (LOR):	SS	( days)	
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Loss of Use (LOU):	SS	80 x 4 days)	
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Loss of Income (LOI):	SS	(S x days)	
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LOR only	<input type="checkbox"/>	LOU only	<input checked="" type="checkbox"/>	LOR + LOU	<input type="checkbox"/>	LOR + LO	<input type="checkbox"/>	(Tick only one)
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GIA/LTA Search	SS		
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Medical:	SS		
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Disbursement:	SS	(e.g. Tow/ Independent )	
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Legal Cost:	SS		
-------------	----	--	--

Total:	SS	Global Sum SS:	
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FINAL PAYMENT	Date/Time:	Confirm with:	Email	Call
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Payee 1:	SS	Name 1:	
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Payee 2: (Strike if N.A.)	SS	Name 2:	
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Payee 3: (Strike if N.A.)	SS	Name 3:	
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REF: AIG

## ASSIGNMENT

From: Date: 24/4/19

Estimated Cost:

QD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SKW 7937A

at Workshop n/s

Chew Goon Motor

of Blk 10 Amk Ind. Park 2A #01-15

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

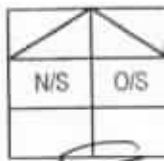
(Client's Record)

Make of Veh:

Moring

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res.: Yes or No

Lum Sum:

1.15

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS<sup>1up</sup>

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

PKW 7937A

Yr Regn:

11, 15

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Elantra

GLS

1591

Colour:

M. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading:

48637

T/Radio:

Insured / Std / NI / NA

Eng/No:

KM14DH 41C MGL 644907

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

8

mm

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

15/4/19

D.O.I.

24/4/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P - \$1436.72 (Red \$1163.20/45%)

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

3 + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

# 趙 源 摩 哆 Chew Goon Motor

Blk 10, Ang Mo Kio Industrial Park 2A, Avenue 5  
#01-15, 16, 17 & #03-05, AMK Autopoint Singapore 568047  
Tel: 6484 1626 (24Hrs) Fax: 6484 0465  
Business Reg. No: 221880/00C GST Reg. No: MX-0486007-A0

To: AIG Asia Pacific Insurance Pte Ltd

Accident Date : 15.04.2019

Not Notified

Repairing By paint  
3 days

81436.72

Policy No: Third Party

Date: 23.04.2019

Specialised in Car Painting, Welding,  
Panel-Beating and Insurance Claim.

## ESTIMATE

承接汽车烧焊喷漆及  
代理各种车辆赔偿

数量 Quantity	货 名 DESCRIPTION	单 价 Unit Price	总 Amount 额 \$ cts.
	Estimate Cost Of Repair To "Hyundai Elantra" Reg. No. SKW7937A Claiming Against Your Insured Reg. No. GBE2101D		
1pc	Rear Bumper		502.00
16pcs	Rear Bumper Clips	2.00	32.00
1pc	Rear Bumper Reinforcement(Fiber)		495.00
3pcs	Rear Bumper Plastic Holders	52.00	156.00
1pc	Boot Auto Sensor Receiver		203.00
1pc	Boot Emblem		30.50
1pc	Boot Badge Elantra		53.60
1pc	Boot Badge Gls		27.80
	Less 20%		1,499.90
			299.98
			1,199.92
	Rear Bumper Sensor		280.00 SN
	To Conduct Rear Electrical Check and Dismantle / Replace / Transfer Rear Parking Distance Sensor. Reprogram Frequency Unit, Drilling, Testing etc		120.00
	Labour Charge - Panel Beating, Repairing Of Boot, End Panel & Parts Replacement		450.00
	To Spray Painting Affected Areas		550.00
		Total :	2,599.92

LEK Auto Consultants hereby notify  
the Reparer of the following:  
• To resurvey before/after spray painting  
• To display damaged parts during survey  
• Parts prices are subject to confirmation  
• Third party survey is on a "Without Prejudice" basis  
• No illegal modification(s) is allowed  
• Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature:

Date:

# 趙 源 摩 哆 Chew Goon Motor

Blk 10, Ang Mo Kio Industrial Park 2A, Avenue 5  
#01-15, 16, 17 & #03-05, AMK Autopoint Singapore 568047  
Tel: 6484 1626 (24Hrs) Fax: 6484 0465  
Business Reg. No: 221880/00C GST Reg. No: MX-0486007-A0

*Not Notified*  
*Repair 3 days*

To: AIG Asia Pacific Insurance Pte Ltd

Policy No: \_\_\_\_\_ Third Party

Accident Date : 15.04.2019

Date: 23.04.2019

Specialised in Car Painting, Welding,  
Panel-Beating and Insurance Claim.

## ESTIMATE

承接汽车烧焊喷漆及  
代理各种车辆赔偿

数量 Quantity	货 名 DESCRIPTION	单 价 Unit Price	银 Amount 額 \$ cts.
Estimate Cost Of Repair To "Hyundai Elantra" Reg. No. SKW7937A Claiming Against Your Insured Reg. No. GBE2101D			
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16pcs	Rear Bumper Clips	2.00	32.00 7
1pc	Rear Bumper Reinforcement(Fiber)		495.00 X
3pcs	Rear Bumper Plastic Holders	52.00	156.00 X
1pc	Boot Auto Sensor Receiver		203.00 7
1pc	Boot Emblem		30.50 —
1pc	Boot Badge Elantra		53.60 —
1pc	Boot Badge Gls		27.80 —
			1,499.90
	Less 20%		299.98
			1,199.92
	Rear Bumper Sensor		280.00 SN
	To Conduct Rear Electrical Check and Dismantle / Replace / Transfer Rear Parking Distance Sensor. Reprogram Frequency Unit, Drilling, Testing etc		120.00 200
	Labour Charge - Panel Beating, Repairing Of Boot, End Panel & Parts Replacement		450.00 300
	To Spray Painting Affected Areas		550.00 400
Total :			2,599.92

UIC Auto Consultants hence notify  
the Repairer of the following:  
• To survey before/after spray painting  
• To display damaged parts during survey.  
• Parts prices are subject to confirmation  
• Third party survey is on a "Without Prejudice" basis  
• No illegal modification(s) is allowed  
• Supplementary item(s) must be re-surveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

## Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

**Certificate Number:** 5075680317-03

**Cover :** drive PREMIUM

- |  |                             |
|--|-----------------------------|
| 1. Index mark and Registration Number of Vehicle | : SKW7937A                  |
| Chassis Number                                   | : KMMDH41CMGU644907         |
| 2. Name of Policyholder                          | : KOH SOK HIAN (XU SHUJUAN) |
| 3. Effective Date of Insurance                   | : 17 Nov 2018               |
| 4. Expiry Date of Insurance                      | : 16 Nov 2019               |

**5. Persons or Classes of Persons entitled to drive#**

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

**6. Limitations as to Use#**

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

**This Policy does not cover**

(a) Use for hire or reward.

(b) Use for racing, pace-making, reliability trial or speed-testing.

(c) Use for the carriage of goods (other than samples) in connection with any trade or business.

(d) Use for any purpose in connection with the Motor Trade.

# Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
ADDITIONAL EXCESS	: N/A
UNNAMED DRIVER EXCESS	: PLEASE REFER OVERLEAF
REPAIR AT OWNER'S PREFERRED WORKSHOP	: YES
INSURE WITH COE	: YES
NCD PROTECTION	: YES
TRANSPORT ALLOWANCE	: NO
EXCESS WAIVER	: NO
PRIMARY DRIVER	: KOH SOK HIAN (XU SHUJUAN)
NAMED DRIVER (1)	: N/A
NAMED DRIVER (2)	: N/A
HIRE PURCHASE COMPANY	: HL BANK
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : KOMOCO TRADING PTE LTD (00000614810)

Date of Issue : 19 Oct 2018 00:27 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive

**PRE-REPAIR INSPECTION REQUEST – SKW7937A vs GBE2101D (OI) on D.O.A.: 15/04/2019**

From: Hor, Yinnul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur  
Sent: 23/4/2019 9:34:13 AM

Hi,

Please refer to the enclosed request from **Chew Goon Motor**.

Claim no : 2086339385SG003  
Case Owner : MING YAO LEE

If you have any queries/concerns, please let us know.

Thanks & Regards,

Yin Rui, Hor (Viviane)  
AIG  
Claim Adjuster II, Singapore FNOI, Claims Operations – Auto  
Yinnul.Hor@aig.com | www.aig.sg

4:52pm @ 23/4/19  
vehicle in  
person @ Yan  
arrange on 24/4/19

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**From:** Chew Goon Motor(ad3) [mailto:ad3@chewgoonmotor.com.sg]  
**Sent:** Monday, April 22, 2019 4:50 PM  
**To:** Chan, Yoke Shi  
**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; chewgoon@singnet.com.sg; Eric  
**Subject:** [EXTERNAL] SKW7937A Claiming Against Your Insured Vehicle No. GBE2101D Acc Date: 15.04.2019

This message is from an external sender; be cautious with links and attachments.

Dear Sir/ Mdm,

Vehicle SKW7937A is lying at our workshop.

According to your list, we will prefer **LKK Auto Consultants Pte Ltd** to survey the vehicle.  
Kindly arrange for survey.

Thanks & Regards,  
Kelly

**Chew Goon Motor**  
Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15, 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465

Sent from Mail for Windows 10

**IMPORTANT NOTICE:**  
The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

### THIRD PARTY'S DISCHARGE AGREEMENT

Claim ref. : \_\_\_\_\_

To M/s : AIG ASIA PACIFIC INSURANCE

In consideration of your paying at my request to M/S CHEW GOON MOTOR of Blk 10  
Ang Mo Kio Ind. Park 2A, #01-15, 16 & 17, Ave 5, Singapore 568047 the sum of Dollars  
: TWO THOUSAND ONE HUNDRED SEVENTY NINE AND CENTS TWENTY NINE ONLY

(\$ 2179.29 ) being cost of repair carried out to my/our motor vehicle no :

SKW7937A. All actions, claims and damages arising out of and, in

consequence of an accident occurring on 15.04.2019

at EDGEDALE PLAINS BEFORE PUNGGOL FIELD JUNCTION

between SKW7937A & GBE2101D

I/We furthermore agree that the foregoing sum is voluntarily accepted as full and final  
compromise and settlement of all claims, that the payment of the said amount shall never  
be construed as an admission of liability by the parties hereby reached.

Signature : \_\_\_\_\_



Witness : \_\_\_\_\_

Name : KOH SOK HIAN (XU SHUJUAN)

Name : \_\_\_\_\_

NRIC No. : S7338809J

Date : \_\_\_\_\_

Address : BLK 102B PUNGGOL FIELD  
#15-428  
SINGAPORE 822102

Date : \_\_\_\_\_

#### WITHOUT PREJUDICE to:

(a) Insurers' Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]

C/O BLK 10 ANG MO KIO IND. PARK 2A  
AVE 5, #01-15, 16 & 17 AMK AUTOPOINT  
SINGAPORE 568047

DATE :

**THE MOTOR CLAIMS DEPARTMENT**

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY  
#07-16 AIG BUILDING  
SINGAPORE 079120

DEAR SIRs,

**ACCIDENT ON :** 15.04.2019

**ALONG/AT :** EDGEDALE PLAINS BEFORE PUNGGOL FIELD JUNCTION

**INVOLVING :** SKW7937A & GBE2101D

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I/ We /am /are the registered owner of vehicle no. SKW7937A which was involved  
in the above mentioned accident with your insured vehicle no. GBE2101D.

As the accident was caused due to the gross negligence on the part of your insured driver of  
vehicle no. GBE2101D . I/we have no alternative but to look to you for  
compensation for the losses sustained as a result of the above accident.

Presently, my/ our vehicle is lying at **M/S CHEW GOON MOTOR** of Blk 10, Ang Mo Kio  
Industrial Park 2A, Ave 5, #01-15, 16 & 17 AMK Autopoint, Singapore 568047. Telephone  
6484 1626. Kindly arrange to have it surveyed by your assessor, failing which I / we shall  
authorised my/ our repairer to proceed on with the repairs and the final bills will be  
forwarded to you for settlement.

Thank you.

Yours faithfully

  
\_\_\_\_\_





Jiale

# 趙 源 摩 哆 Chew Goon Motor

新加坡宏茂桥第 2A 工业园第五道大牌十号门牌十五,十六,十七(一楼)及门牌五(三楼)

Blk 10, Ang Mo Kio Industrial Park 2A, Ave. 5, #01-15, 16, 17 & #03-05, AMK Autopoint

Singapore 568047

Business Reg. No: 221880/00C GST Reg. No: MX-0486007-A0

TEL: 6484 1626 (24Hrs) FAX: 6484 0465

◀ 修理各种汽车 敲焊打吗 咭喷漆等 ▶

Date : 19.07.2019

Your Reference : GBE2101D

THE MOTOR CLAIM DEPARTMENT  
AIG ASIA PACIFIC INSURANCE PTE. LTD  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Dear Sir,

ACCIDENT ON : 15.04.2019

ALONG / AT : Edgedale Plains Before Punggol Field Junction

INVOLVING : SKW7937A & GBE2101D

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We wish to have a "Direct Settle" to the above matter.

We enclose herewith the following documents for your perusal and attention.

1. Final repair bill for \$1,537.29(Include GST)
2. Letter of Authority
3. Third Party Discharge Voucher
4. Motor Accident Report made by SKW7937A
5. Certificate of Insurance
6. Vehicle of Registration Log Card
7. Third Party Insure Enquiry Charges @\$2.00 (GBE2101D)
8. Loss Of Use (8days X \$80/-) @\$640.00 (Surveyor Recommend 3D Working + Rental for 1D Pre-repair Inspec + 2D Weekend)  
(In 22.04.2019 Out 29.04.2019)

Thank you.

Yours faithfully

.....*Chew*.....

## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** Wednesday, 8 May 2019 3:29 PM  
**To:** SAMGOH@MILANOVENING.COM.SG  
**Subject:** ACCIDENT INVOLVING GBE2101D & SKW7937A ALONG/AT JUNCTION ROAD OF EDGEFIELD PLAINS & PUNGGOL FIELD ON 15/04/2019

**MILANO VENDING PTE. LTD**  
**10 JALAN BESAR**  
**#11-10**  
**SIM LIM TOWER**  
**SINGAPORE 208787**

**Attn: Mr. Goh Siong Choon**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE2101D & SKW7937A ALONG/AT JUNCTION ROAD OF EDGEFIELD PLAINS & PUNGGOL FIELD ON 15/04/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKW7937A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,  
**Khanchna | Case Handler**  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**TO WHOM IT MAY CONCERN**  
**LETTER OF AUTHORITY**

ACCIDENT ON 15.04.2019 AT EDGEDALE PLAINS BEFORE PUNGGOL  
INVOLVING SKW7937A & GBE2101D FIELD JUNCTION

I, KOH SOK HIAN (XU SHUJUAN) NRIC No. S7338804J

OF BLK 102B PUNGGOL FIELD #15-428 SINGAPORE 822102

Owner of motor vehicle registration No. SKW7937A

insured by NTUC INCOME

under policy no. 5075680317-03 do hereby authorise **M/S CHEW GOON MOTOR** of  
**Blk 10 Ang Mo Kio Ind. Park 2A, Ave 5, #01-15, 16 & 17 AMK Autopoint Singapore**  
**568047** as my authorised representative to write, negotiate & settle claim on my behalf in my  
claim against the owner and/or driver of motor vehicle registration no. GBE2101D  
in respect of the above mentioned accident.

I also hereby authorise that the agreed settlement sum be made in favour of my  
representative **M/S CHEW GOON MOTOR** and that the said payment be forwarded to them  
as full and final discharge of my claim. I hereby exonerate the  
AIG ASIA PACIFIC INSURANCE PTE LTD and/or their insured and/or driver of vehicle  
no. GBE2101D from any liability after payment of any claim to my authorised  
representative **M/S CHEW GOON MOTOR**.

Signature :   
(Company's stamp if necessary)



Dated : \_\_\_\_\_

**WITHOUT PREJUDICE to:**  
(a) Insurers' Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]




**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**


I, KOH SOK HIAN (XU SHUJUAN) ("the third party claimant")  
of BLK 102B PUNGGOL FIELD #15-428 SINGAPORE 822102 (address),  
owner of SKW7937A (vehicle no.) hereby authorize  
CHEW GOON MOTOR  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SKW7937A that was  
damaged pursuant to the accident which occurred on 15.4.19 (date) along  
EDGEDALE PLAINS BEFORE PUNGGOL FIELD JUNCTION (location)  
involving vehicle no/s SKW7937A & GBE2101D ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 15<sup>th</sup> day of APR (month) 20 19 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"

**WITHOUT PREJUDICE to:**

- (a) Insurers' Subrogated Claim and/or
- (b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]

(Jual)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **CHEW GOON MOTOR** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,850.00** (Global Sum) for vehicle no. **SKW 7937A** that was damaged pursuant to the accident which occurred on **15/04/2019** (date) along **EDGE DALE PLAINS BEFORE PUNGGOL FIELD JUNCTION** involving vehicle no/s **GBE 2101D**. ✓

This is pursuant to the inspection conducted on **24/04/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **KOH SOK HIAN (XU SHUJUAN)** ("the third party claimant") of vehicle no. **SKW 7937A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKW 7937A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23<sup>th</sup> (day) of AUG (month) 2019 (year)



Signed by appointed surveyor

趙源摩多  
**CHEW GOON MOTOR**  
Bldg 10 Ang Mo Kio Industrial Park 2A Ave 5  
#01-15 to 17 ANG-Autopoint Singapore 568047  
Tel: 6454 1626 Fax: 6454 0455  
Email: chewgoonmotor@com.net.sg

Signed by "the workshop" (with chop)

**WITHOUT PREJUDICE to:**

- (a) Insurers' Subrogated Claim and/or
- (b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

# 趙 源 摩 哆 Chew Goon Motor

TAX INVOICE NO. 24023

新加坡宏茂桥第2A工业园第五道大牌十号门牌十五、十六、十七、(一楼)及门牌五(三楼)

Blk 10, Ang Mo Kio Industrial Park 2A, Ave. 5, #01-15, 16, 17 & #03-05, AMK Autopoint

Singapore 568047 Email: chewgoon@singnet.com.sg

Business Reg. No: 221880/00C GST Reg. No: MX-0486007-A0

TEL: 6484 1626 (24Hrs) FAX: 6484 0465

◀ 修理各种汽车烧焊打吗咭喷漆等 ▶

**M**

AIG ASIA PACIFIC INSURANCE PTE. LTD

ACCIDENT DATE : 15.04.2019

Date 19.07.2019

Quantity	PARTICULARS	AMOUNT \$	Cts.
	<b>COST FOR REPAIR TO "HYUNDAI ELANTRA". NO. SKW7937A</b>		
	<b>CLAIMING AGAINST YOUR INSURED VEH. NO. GBE2101D</b>		
1pc	Rear Bumper	502.00	
16pcs	Rear Bumper Clips 2.00	32.00	
1pc	Boot Emblem	30.50	
1pc	Boot Badge Elantra	53.60	
1pc	Boot Badge Gts	27.80	
		645.90	
	Less 20%	129.18	
		516.72	
	Rear Bumper Sensor	200.00	SN
	To Conduct Rear Electrical Check and Dismantle / Replace / Transfer Rear Parking Distance Sensor. Reprogram Frequency Unit, Drilling, Testing etc	20.00	
	Labour Charge - Panel Beating, Repairing Of Boot, End Panel & Parts Replacement	300.00	
	To Spray Painting Affected Areas	400.00	
	Part By Part Repair as recommended by LKK	1,436.72	
	(Mr Kenneth)		
	ADD 7% GST	100.57	
	<b>GRAND TOTAL :</b>	<b>1,537.29</b>	
	DOLLARS : ONE THOUSAND FIVE HUNDRED THIRTY SEVEN		
	AND CENTS TWENTY NINE ONLY		

趙 源 摩 哆  
CHEW GOON MOTOR

*chew*



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**  
**RECORDS MANAGEMENT CENTRE**  
 6 Raffles Quay #15-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

**RECORDS MANAGEMENT CENTRE**

### Third Party Insurer Enquiry

Our Ref No: GR-19-061665  
 Date of Request: 18/04/2019

Your Ref No: Online Purchase

Chew Goon Motor  
 Blk 10 Ang Mo Kio Industrial Park 2A  
 #01-15/16 & 17, AMK Autopoint  
 Singapore 568047

Dear Sir/Madam,

Enquiry Date: 18/04/2019  
 Enquiry By: Liu Yan Jing  
 TP Vehicle No: GBE2101D  
 Accident Date: 15/04/2019

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBE2101D	AIG Asia Pacific Insurance Pte. Ltd	30/09/2018-29/09/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**  
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**RECORDS MANAGEMENT CENTRE**

### TAX INVOICE

Our Ref No: GR-19-061665  
 Date of Request: 18/04/2019

Your Ref No: Online Purchase

Chew Goon Motor  
 Blk 10 Ang Mo Kio Industrial Park 2A  
 #01-15/16 & 17, AMK Autopoint  
 Singapore 568047

Dear Sir/Madam,

Enquiry Date: 18/04/2019  
 Enquiry By: Liu Yan Jing  
 TP Vehicle No: GBE2101D  
 Accident Date: 18/04/2019

DESCRIPTION	AMOUNT (\$S)
TP Insurer Enquiry	1.67
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMIC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Apr 2019 <a href="#">Edit Reg</a>		23 Apr 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,436.72</b> <a href="#">Edit Estimates</a>	<b>S\$1,436.72</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>MILANO VENDING PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>KOH SOK HIAN (XU SHUJUAN)</b> , Co. Reg. No.: 573388093								
Vehicle Reg. No.:	<b>SKW7937A</b>	Date of Loss:	15/04/2019 00:00 - :59 [40 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 2086339385SG</b>	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	<b>GBE2101D</b>	Policy No. (Claimant):	5075680317-03						
		Excess:							
Repairer:	<b>Chew Goon Motor (AMK)</b> Blk 10 Ang Mo Kio Industrial Park 2A, #01-15/16 & 17, AMK Autopoint, 568047 Ang Mo Kio - Tel: 64841626								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 06/05/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (25/04/2019): Request to upload TP GIA REPORT</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SKW7937A (2086339385SG)  
[GBE2101D]  
TP  
KOH SOK HIAN (XU SHUJUAN)  
Apr 15 2019 12:00AM  
[MILANO VENDING PTE LTD]  
Chew Goon Motor

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span>View in Browser</span>		
Letters/Correspondences														1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown										1		Edit			
Photos/Images														3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	26/08/19 08:55	General View										1		Load JPG			
2	26/08/19 08:55	General View										1		Load JPG			
3	26/08/19 08:55	General View										1		Load JPG			
4	26/08/19 08:55	General View										1		Load JPG			
5	26/08/19 08:55	General View										1		Load JPG			
6	26/08/19 08:55	General View										1		Load JPG			
7	26/08/19 08:55	General View										1		Load JPG			
8	26/08/19 08:55	General View										1		Load JPG			
9	26/08/19 08:55	General View										1		Load JPG			
10	26/08/19 08:55	General View										1		Load JPG			
11	26/08/19 08:55	General View										1		Load JPG			
12	26/08/19 08:55	General View										1		Load JPG			
13	26/08/19 08:55	Odometer Reading										1		Load JPG			
14	26/08/19 08:55	Chassis Number										1		Load JPG			
Documentation														1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	24/04/19 14:37	EMAIL FROM AIG DD 23042019										1		Load PDF			
2	25/04/19 19:31	TP ESTIMATE- MARKED										1		Load PDF			
3	25/04/19 19:31	TP GIA REPORT										1		Load PDF			
4	08/05/19 15:36	EMAIL TO OI										1		Load PDF			
5	05/09/19 11:11	WORKSHOP INVOICE										1		Load PDF			
6	05/09/19 11:11	AUTHORISATION TO ACT FORM										1		Load PDF			
7	05/09/19 11:11	Release Voucher										1		Load PDF			
8	05/09/19 11:11	GIA SEARCH										1		Load PDF			
9	05/09/19 11:11	LOD										1		Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	25/04/19 10:45	OI GIA REPORT										1		Load PDF			

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>			Reset	Save	Print
There are no document checklists configured.					

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBE2101D (Insd veh)	Model:	HYUNDAI ELANTRA 1.6 (A)
	SKW7937A (TP veh)		
Date of Accident:	15/04/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ]	Yes	<input type="checkbox"/> [ ]	No	
Repair Estimate	:	\$				2,781.91
Final Repair Cost	:	\$				1,850.00
Loss of Use	:	\$				4.00 days at \$80.00 per day
Rental (if any)	:	\$				days
LTA / GIA Search Fee	:	\$				
Others:	:	\$				
	:	\$				
Final Settlement Sum (Global Sum)	:	\$				1,850.00

**Is Third Party Workshop GIA Registered?**    ☐ [ ]    YES    ☒ [ X ]    NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Chew Goon Motor	: \$	1,850.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

05 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19007209/KDB3Q2

Date: 05/09/2019

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No: SKW7937A

Insured Vehicle No: GBE2101D

Date of Loss: 15/04/2019

Nature of Claim: TP

Claim No: 2086339385SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKW7937A

Make &amp; Model: HYUNDAI ELANTRA, 1.6 (A)

Reg. Date: 17/11/2015 (Man. Year: 2015)

Colour: Metallic Grey

Engine Capacity: 1591 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: G4FGFU040018

Chassis No: KMHDH41CMGU644907

Odometer: 48537 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Bridgestone 8 mm

Rear Left Side: Bridgestone 8 mm

Front Right Side: Bridgestone 8 mm

Rear Right Side: Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,479.92	716.72	763.20	51.57
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,120.00	720.00	400.00	35.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>2,599.92</b>	<b>1,436.72</b>	<b>1,163.20</b>	<b>44.74</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>181.99</b>	<b>100.57</b>	<b>81.42</b>	<b>44.74</b>
<b>Nett Amount (S\$)</b>	<b>2,781.91</b>	<b>1,537.29</b>	<b>1,244.62</b>	<b>44.74</b>
<b>+ Loss of Use (4.0 x S\$80.00/day) (S\$)</b>		<b>320.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>2.00</b>		
<b>Nett Liability (S\$)</b>		<b>1,859.29</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,850.00</b>		

### INSPECTION

Date of Assignment: 23/04/2019

Date Inspected: 24/04/2019 Inspected At:

Chew Goon Motor (AMK)  
Blk 10 Ang Mo Kio Industrial Park 2A, #01-

15/16 & 17, AMK Autopoint  
Singapore 568047

Estimated Period of Repair: 3.0 days

---

**Adjuster:** KENNETH KONG

**Manager:** CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Mtg Cracked	502.00 FL	*502.00 FL
2	16		*REAR BUMPER CLIPS	Necessary	32.00 FL	*32.00 FL
3	1		*REAR BUMPER REINFORCEMENT (FIBER)	Serviceable	495.00 FL	*- FL
4	3		*REAR BUMPER PLASTIC HOLDERS	Serviceable	156.00 FL	*- FL
5	1		*BOOT AUTO SENSOR RECEIVER	Serviceable	203.00 FL	*- FL
6	1		*BOOT EMBLEM	Necessary	30.50 FL	*30.50 FL
7	1		*BOOT BADGE ELANTRA	Necessary	53.60 FL	*53.60 FL
8	1		*BOOT BADGE GLS	Necessary	27.80 FL	*27.80 FL
9	1		*REAR BUMPER SENSOR	Cut	280.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>1,779.90</b>	<b>845.90</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	299.98	129.18
<b>Total Parts (\$\$)</b>	<b>1,479.92</b>	<b>716.72</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CONDUCT REAR ELECTRICAL CHECK AND DISMANTLE /REPLACE /TRANSFER REAR PARKING DISTANCE SENSOR .REPROGRAM FREQUENCY UNIT ,DRILLING,TESTING ETC	New	120.00	20.00
2	LABOUR CHARGE-PANEL BEATING,REPAIRING OF BOOT ,END PANEL & PARTS REPLACEMENT	New	450.00	300.00
3	TO SPRAY PAINTING AFFECTED AREAS	New	550.00	400.00
Gross Labour Cost (\$\$)			1,120.00	720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >