

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 18 November, 2019 9:38 AM
To: Syed-Yusoff, Saliha
Cc: Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Your Ref:1930278586SG - ACCIDENT INVOLVING VEHICLES SLU 1848L (OI) AND SHD 831C (TP) ON 21/04/2019 - LKK REF CC3/AIG19007208/Khb3

Dear Saliha,

We refer to your below email and the contents were duly noted.

We had sent out letter and email to Insured regarding the TP claim but we have not receive any feedback till date. The Insured driver reported that he rear-ended the taxi. Insured video footage has been uploaded in merimen. We are still pending for Insured's scene photos.

Our records indicate that we only have one accident record for this TP taxi SHD 831C which we had surveyed for this year.

Based on the TP log card, the taxi was brought in to the workshop for repair on 21/04/2019 @ 21:10hrs and was completed and out on 26/04/2019 @ 14:00hrs (Rental Mileage in merimen).

Our surveyor took the after repair before paint photos (merimen photos 14,15,16,23).

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Syed-Yusoff, Saliha [mailto:Saliha.Syed-Yusoff@aig.com]

Sent: Thursday, 7 November, 2019 2:59 PM

To: Vic (LKKAUTO)

Cc: Admin A

Subject: Your Ref:1930278586SG - ACCIDENT INVOLVING VEHICLES SLU 1848L (OI) AND SHD 831C (TP) ON 21/04/2019 - LKK REF CC3/AIG19007208/Khb3

Dear Vic,

Have you verified with OI on the damage to TP vehicle? As per merimen search, TP taxi was involved in 6 accidents this month.

Kindly establish with w/shop when they completed the repair work.

Accident Reports								
No.	Ref. No.	Accident Date	Vehicle Reg. No.	Insured Name	Insured's IC/Company Reg No	Driver's Name	Driver's IC	Vehicle Make
1	MTCS19132573	05/10/2019 19:30	SHD831C	TRANS-CAB SERVICES PTE LTD	200303878K	TAN LEE HUAT	S0976857B	RENAULT
	TP Vehicle Reg. No. SLW4090A				TP Vehicle Make JAGUAR			
2	MTCS19118278	06/09/2019 12:50	SHD831C	TRANS-CAB SERVICES PTE LTD	200303878K	LIM KEE MENG	S2060041A	RENAULT
	TP Vehicle Reg. No. UNKNOWN				TP Vehicle Make			
3	MTCS19105455	10/08/2019 14:30	SHD831C	TRANS-CAB SERVICES PTE LTD	200303878K	TAN LEE HUAT	S0976857B	RENAULT
	TP Vehicle Reg. No. GW3954Z				TP Vehicle Make TOYOTA			
4	MTCS19051843	21/04/2019 21:10	SHD831C	TRANS-CAB SERVICES PTE LTD	200303878K	TAN LEE HUAT	S0976857B	RENAULT
	TP Vehicle Reg. No. SLU1848L				TP Vehicle Make MINI			
5	MTCS19029075	02/03/2019 11:30	SHD831C	TRANS-CAB SERVICES PTE LTD	200303878K	LIM KEE MENG	S2060041A	RENAULT
	TP Vehicle Reg. No. SLR6563R				TP Vehicle Make			
6	MTCS19010077	18/01/2019 23:00	SHD831C	TRANS-CAB SERVICES PTE LTD	200303878K	TAN LEE HUAT	S0976857B	RENAULT
	TP Vehicle Reg. No.				TP Vehicle Make			

Kind Regards,
Saliha

Saliha Syed Yusoff

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120
Tel +(65) 6419 1917 |
www.aig.sg

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From: Gan, Hun Chung

Sent: Friday, November 1, 2019 2:21 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: <SEEK MANDATE> Your Ref:1930278586SG - ACCIDENT INVOLVING VEHICLES SLU 1848L (OI) AND SHD 831C (TP) ON 21/04/2019 - LKK REF CC3/AIG19007208/Khb3

Hi Saliha,

FYNA.

Thank You

Best Regards.

Gan Hun Chung

AIG

Claim Examiner I ,
Singapore– Auto Express

E: Hunchung.Gan@aig.com

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: 01 November 2019 10:40

To: Gan, Hun Chung

Cc: Admin A; Vic (LKKAuto)

Subject: [EXTERNAL] <SEEK MANDATE> Your Ref:1930278586SG - ACCIDENT INVOLVING VEHICLES SLU 1848L (OI) AND SHD 831C (TP) ON 21/04/2019 - LKK REF CC3/AIG19007208/Khb3

This message is from an external sender; be cautious with links and attachments.

Your Ref: 1930278586SG

Our Ref: CC3/AIG19007208/Khb3

Dear Hun Chung,

ACCIDENT INVOLVING VEHICLES SLU 1848L (OI) AND SHD 831C (TP) ON 21/04/2019

We refer to the subject matter.

It was reported that Insured vehicle had rear-ended the TP vehicle.

A letter was sent out to the Insured to notify TP claim and NCD issues. No further feedback till to date.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 52,085.18	\$ 9,736.54
Loss of Rental (\$103.60 x 6 days)	\$ 621.60	\$ 518.00 (\$103.60 x 5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 52,714.27	\$ 10,262.03

Breakdown of days is as follows:

Recommended days	5 Days
TOTAL	5 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

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