

Asher Sng (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 21 May 2019 1:41 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 18/4/2019 involving SHB 203B & SLQ 3726M (AIG's insured) Our Ref: TAX/04/19/2079/lg
Attachments: TAX 04 19 2079.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,619.51
Loss of Rental	\$486.58 (4.25 days x \$114.49)
Loss of Income	\$255.00 (4.25 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2,368.09

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 8 May 2019 12:46 PM
To: gracengsim@yahoo.com
Cc: Hsiao Tong (LKKAuto); Admin A; Vic (LKKAuto)
Subject: <Notification letter> Your ref: SLQ 3726M (Our ref: CC3/AIG19007207/Jgb3) ***
ACCIDENT INVOLVING SLQ 3726M & SHB 203B ON 18/04/2019 ***

08 May 2019

SIM SOO YONG TERENCE
ATTN: NG LAY HIEN GRACE

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 3726M & SHB 203B ON 18/04/2019

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHB 203B.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

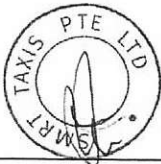
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SHB 203B (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 203B that was damaged pursuant to the accident which occurred on 18/04/2019 (date) along NO. 2 SPRINGSIDE GREEN (location) involving vehicle no/s S1Q3126M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 5 (day) of August (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,619.51 (Repair Cost), S\$657.96 (Loss of ^{income} Use/Rental), S\$7.00 (Disbursement) for vehicle no. SHB 203B that was damaged pursuant to the accident which occurred on 18/04/2019 (date) along NO. 2 SPRINGSIDE GREEN (location) involving vehicle no/s SLQ 3726M.

This is pursuant to the inspection conducted on 23/04/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 203B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 203B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of August (month) 2019 (year)



OHJ

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190500057
Date : 06.05.2019
Vehicle No. : SHB203B
Your Ref No. : TAX/04/19/2079
Our Ref No. : 24101135
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$ Amount	Amount
Parts				
FENDER SUB-ASSY, FR , RH	1.00	\$ 933.10	(25.00) \$ 233.27	\$ 699.83
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00) \$ 13.22	\$ 39.68
LINER, FR FENDER, RH	0.00	\$ 198.40	0.00 \$ 0.00	\$ 0.00
WHEEL, DISC FRONT	0.00	\$1555.10	0.00 \$ 0.00	\$ 0.00
PANEL SUB-ASSY, FRONT DOOR RH	1.00	\$1249.60	(100.00) \$1249.60	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00 \$ 0.00	\$ 60.00
COVER, OUTER MIRROR, RH	0.00	\$ 89.50	0.00 \$ 0.00	\$ 0.00
MOULDING ASSY, BODY ROCKER PANEL , RH	0.00	\$ 576.00	0.00 \$ 0.00	\$ 0.00
Sub-Total				\$ 799.51
Labour				
TO REPAIR RH PORTION	1.00	\$ 400.00	0.00 \$ 0.00	\$ 400.00
Others				
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00 \$ 0.00	\$ 200.00
TO RESPRAY RIM	0.00	\$ 180.00	0.00 \$ 0.00	\$ 0.00
TO RESPRAY FRONT DOOR RH	1.00	\$ 200.00	0.00 \$ 0.00	\$ 200.00
TO RESPRAY VIEW MIRROR	0.00	\$ 180.00	0.00 \$ 0.00	\$ 0.00
TO RESPRAY ROCKER PANEL MOULDING	0.00	\$ 180.00	0.00 \$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 20.00	0.00 \$ 0.00	\$ 20.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00 \$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 120.00	0.00 \$ 0.00	\$ 0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00 \$ 0.00	\$ 0.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190500057
Date : 06.05.2019
Vehicle No. : SHB203B
Your Ref No. : TAX/04/19/2079
Our Ref No. : 24101135
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)		Amount
			%	Amount	
TO REMOVE AND REFIX VIEW MIRROR	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO TRANSFER DOOR MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 1,619.51

Remark :

Make/Model : PRIUS4
Accident Date : 18.04.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/04/19/2079

From: SMRT Taxis Pte Ltd

Date: 03/5/2019

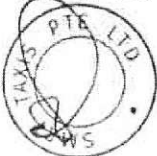
**ACCIDENT INVOLVING SHB203B AND SLQ3726M ON 18/4/2019
3:40 PM ALONG NO. 2 SPRING SIDE GREEN.**

This is to confirm that the daily rental rate for SHB 203B is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/04/2019
Accident End Date : 13/05/2019

Date Generated : 13/05/2019
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/04/19/2079	SHB203B	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24101135	22/04/2019 10:05 AM	26/04/2019 12:01 PM

Enquire Transaction History

Enquire Transaction History (Enquiry)

Log Date/Time: 22 Apr 2019 / 14:57:39

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SLQ3726M

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

Channel: External Agency

User ID: ESASBAHO - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20190422145738999738

Search Date/Time: 18 Apr 2019 15:40:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)