

Surf:

m19

DOI:

ASSIGNMENT

Rikaz

Date / Time:

23/4/19

Registered in Merimen:

24/4/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SYN 5044 Z ✓

Name of Insured:

BS car rental pte ✓

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

14/4/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO):

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SDE 66L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Eurosport Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting 1st (1st):

24/05/2019

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

13/06/2019

Notification 1st (if non-pickup):

Call OI:

25/7/19

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Non-reporting instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

Confirm by:

Email:

Call:

If NO or B 28, Ass. Lit:

Non-reporting.

- AG will repudiate due to

breach of policy.

* TO SUBMIT WP *

1) Claim status: Non-reporting/Private Settle

2) Report Format:

3) Survey fee:

\$250

\$20

Email:

Call:

Name 1:

Name 2:

Name 3:

Name 4:

Name 5:

Name 6:

Name 7:

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Name 2

30 Toban Gardens.

TP AIG.

EUROSPORTS AUTO PTE LTD

24 Leng Kee Road, #01-03, Singapore 159096

TEL : (65) 6565 5995 FAX : (65) 6567 5515



Motor Claims

Third Party Claim Against AIG Singapore insured: SJN5044Z

Insurer

AIG Singapore

Accident Date:

14/04/2019

Porsche Panamera

17-Apr-19

Reg No.: SDE66L

Repair Quotation

S/No.	Description	Price
1	To Repair and Respray Rear Bumper	\$ 1,200.00 (500)
2	Labor for disassembling and fitting Rear Bumper	\$ 1,800.00 (500)
3	Loss of use / Courtesy car (4 days)	\$ 800.00 ?
Sub-Total		\$ 3,800.00
7% GST		\$ 266.00
Sub- Total		\$ 4,066.00

- 1 This is only an estimate, should any additional job be found necessary in the course of work, extra material and labour, cost will be charged accordingly for which you will be informed prior to action taken.
- 2 All materials prices quoted are subject to change without notification
- 3 All repairs are subject to spare parts availability
- 4 Quotation valid for one month from date of issue.

Lamborghini Singapore

Workshop Contact:

Richard Harjanto

Service Advisor

97999593



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: _____

Date: _____

Rasul

Hp 90010068

3 days

24/04/19 @ 1635

Ready after repair

PRE-REPAIR INSPECTION REQUEST – SDE66L vs SJN5044Z (OI) on D.O.A.: 14/04/2019

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Sent: 23/4/2019 2:32:56 PM

Attachments: SDE66L_GIA PDF SDE66L police report.jpeg SDE66L Repair Quotation.pdf
 3rd party car - scene photo.jpeg 3rd party passenger ID.jpeg

Hi,

Please refer to the enclosed request from **Eurosport Auto Pte Ltd**.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Yinnul.hor@aig.com | www.aig.sg

2:37pm @ 23/4/19
vehicle in
person @ Richard
sup @ Tushileh

From: richardharjanto@eurosportsauto.com.sg [mailto:richardharjanto@eurosportsauto.com.sg]

Sent: Tuesday, April 23, 2019 12:13 PM

To: Hor, Yinnul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; richardharjanto@eurosportsauto.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJN5044Z AND SDE66L ON 14/04/2019

Hello,

Please arrange a surveyor from LKK Auto Consultants to assess the car at our workshop.

Thank you,

Richard Harjanto

Eurosport Auto Pte Ltd.

97999593

From: Hor, Yinnul

Sent: Tue, 23 Apr 2019 03:28:14 +0000

To: richardharjanto@eurosportsauto.com.sg

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJN5044Z AND SDE66L ON 14/04/2019

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Yinnul.hor@aig.com | www.aig.sg

From: Hor, Yinnul

Sent: Monday, April 22, 2019 11:27 AM

To: richardharjanto@eurosportsauto.com.sg

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh,

Aashweenjeetkaur

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJN5044Z AND SDE66L ON 14/04/2019

Without Prejudice

Your Reference : SDE66L
Our-Reference : SJN5044Z

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rui, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL Claims Operations - Auto

Yinui.Hor@aig.com | www.aig.sg

From: AIG SGP, CCU Referral

Sent: Thursday, April 18, 2019 3:56 PM

To: richardharjanto@eurosportsauto.com.sg

Cc: AIG SGP, CCU Referral <AIGSGPCCUReferral@aig.com>

Subject: aigencrypt - RE: SED66L: 3rd party claim against AIG insured SJN5044Z

Dear Sir,

Thank you for email enquiry.

We are pleased to inform you that AIG have received your email request & We have forwarded to the relevant department for assistance.

If you need any further assistance, please call us at 6419 3000 from Mondays to Fridays, 9:00 am to 5:00 pm, excluding Public Holidays. Our Customer Care Consultants will be pleased to assist you.

Varsha

Claims Care Associate

Claims | AIG Asia Pacific Insurance Pte. Ltd.

7B Shenton Way AIG Building #08-16 Singapore 079120

www.aig.sg

From: Richard Harjanto [<mailto:richardharjanto@eurosportsauto.com.sg>]
Sent: Wednesday, April 17, 2019 5:12 PM
To: AIG SGP, CCU Referral; AIGSGP, Claims
Cc: Joshua Goh
Subject: [EXTERNAL] FW: SED66L: 3rd party claim against AIG insured SJN5044Z

This message is from an external sender; be cautious with links and attachments.

Attn. AIG Insurance Motor Claims,

Dear Sir / Mdm.

We are submitting a third party claim against your insured SJN5044Z, on behalf of our customer, Mdm Wong Yim Fong, owner of a Porsche Panamera SDE66L. The third party driver collided into the Porsche's rear side at the junction of Grange Road and Orchard Link traffic light, On Sunday 6 AM, 14th April 2019. The driver of SJN5044Z refused to give his driver's license or IC to Mdm Wong, instead he gave her, his passenger's ID. At that time the driver also insisted that Mdm Wong not to report the accident and wish to settle privately. But Mdm Wong wants to claim for her car damages.

Please arrange a surveyor or damage accessor to view the Porsche and proceed with our claim.

Thank you and,

Best regards,
Richard Harjanto

Lamborghini Singapore
EuroSports Auto Pte Ltd
Richard Harjanto
Service Advisor

24 Leng Kee Road #01-03
Singapore 159096
Phone: +65 6882 0865
Mobile: +65 9799 9593
Email: richardharjanto@eurosportsauto.com.sg
Web: www.lamborghini-singapore.com
Web: www.eurosportsglobal.com

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View Received Message

This mail is associated with :

***SDE66L (66092868125G)
[SJN5044Z]**

TP
WONG YIM FONG
Apr 14 2019 6:00AM
[BS Car Rental Pte Ltd]
Eurosports Auto Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 30/04/2019 09:26 AM.
To NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; LKK_HQ
Subject Re: No OI GIA Report

Dear Mei Kwan,

Please be informed that OI has not reported till date.

Thanks and regards,

Syaza Indina

<-- Original Message -->

From: LKK_HQ
To: AIG_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Sent On: 30/04/2019 08:28 AM
Subject: Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 25/04/2019 09:31 AM
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received.
Pls find OI details below for your further actions

OI name : BS Car Rental Pte Ltd

Address : 45 Machperson Road
B1-00
Singapore 348489

Mobile No: NA

Thank you.

Regards,
Divya

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19007206/R1ga3

02 May, 2019

BS Car Rental Pte Ltd

45 Machperson Road

B1-00

Singapore 348469

Dear Sirs,

**ACCIDENT INVOLVING SJN 5044Z AND SDE 66L ON 14/04/2019 ALONG/ AT
GRANGE ROAD AND ORCHARD LINK JUNCTION**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Cecilia Chong

Claims

Tel : 6749 4274

Fax: 6741 4108

Email : CeciliaChong@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19007206/R1ga3

24 MAY 2019

By Registered Mail
First Reminder

BS Car Rental Pte Ltd
45 Macpherson Road
B1-00
Singapore 348469

Dear Sir,

**ACCIDENT INVOLVING SJN 5044Z AND SDE 66L ON 14/04/2019 ALONG/ AT
GRANGE ROAD AND ORCHARD LINK JUNCTION**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 02/05/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (**by 08/06/2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Cecilia Chong | Case Handler
Tel: 6749 4274
Fax: 6741 4108
Email: CeciliaChong@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19007206

14 JUNE 2019

By Registered Mail
(FINAL REMINDER)

BS Car Rental Pte Ltd
45 Machperson Road
B1-00
Singapore 348469

Dear Sir,

**ACCIDENT INVOLVING SJN 5044Z AND SDE 66L ON 14/04/2019
ALONG/ AT GRANGE ROAD AND ORCHARD LINK JUNCTION**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 02/05/2019 & 24/05/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **01 JULY 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Khanchna
Case Handler
Tel : 6841 2360
Fax: 6741 4108
Email : Khanchna@lkkauto.com

c.c Claims Manager
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident : 14/04/2019
Time of accident : 06:00
Place of accident : GRANGE ROAD AND ORCHARD LINK
JUNCTION
Third Party's name : WONG YIM FONG
Third Party's vehicle number : SDE66L
Our insured's name : BS CAR RENTAL PTE LTD
Our insured's vehicle number : SJN 5044Z
Our insured's NRIC number : NIL
Our insured's address : 45 MACHPERSON ROAD B1-00
SINGAPORE 348469

Our Insured's telephone number : NIL

A letter dated **(24/05/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC4/AIG19007206)**)

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : Khanchna
Contact Number : 6841 2360 Fax: 6741 4108
Date : 13/06/2019

Auto Consultants Pte Ltd

51 Ubi Ave 1, #01-25 Paya Ubi Industrial Park, Singapore 408955
Tel: (65) 6256 3561 Fax: (65) 6256 4316

UNCLAIMED *ds*

SINGAPORE

TGP8429191470010

SGD 2.54

Postage Paid
27/05/2019
306002191470012

Singapore
POST

6 JUN 2019
11:11 AM

SINGAPORE
RC 11327983 9 SG

Auto Consultants Pte Ltd

51 Ubi Ave 1, #01-25 Paya Ubi Industrial Park, Singapore 408955
Tel: (65) 6256 3561 Fax: (65) 6256 4316

26 JUN 2019

UNCLAIMED *ds*

SINGAPORE
DOLLARS
17062019 \approx 002.54
303202191680014
MPR 1924/168/0029

Singapore *Singapore* *Singapore*
POST

SINGAPORE
RC 11428824 0 SG



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19007206/R1ka3

25 JULY 2019

By Registered Mail
(FINAL REMINDER)

BS CAR RENTAL PTE LTD
87 DEFU LANE 10
#03-13
SINGAPORE 539219

Dear Sir/ Madam,

**ACCIDENT INVOLVING SJN 5044Z AND SDE 66L ON 14/04/2019
ALONG/ AT GRANGE ROAD AND ORCHARD LINK JUNCTION**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 02/05/2019 & 24/05/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **10 AUGUST 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Khanchna
Case Handler
Tel : 6841 2360
Fax: 6741 4108
Email : Khanchna@lkkauto.com

c.c Claims Manager
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

Suwanna (LKK Auto)

From: Suwanna (LKK Auto)
Sent: Thursday, 25 July 2019 11:50 AM
To: bsrentalfeedback@gmail.com
Cc: Admin A; Khanchna (LKK Auto)
Subject: ACCIDENT INVOLVING SJN 5044Z AND SDE 66L ON 14/04/2019 ALONG/ AT GRANGE ROAD AND ORCHARD LINK JUNCTION

Dear Sir/ Madam,

ACCIDENT INVOLVING SJN 5044Z AND SDE 66L ON 14/04/2019 ALONG/ AT GRANGE ROAD AND ORCHARD LINK JUNCTION

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG. Please note that you had been notified by our via mail by post from our office on 02/05/2019 & 24/05/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen **(14)** days from date of this letter (by **10 AUGUST 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need any clarification, please do not hesitate to contact us at Ms Khanchna (Case Handler) 6841 2360 or email us at Khanchna@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Suwanna Te-Uttaruang | Admin support

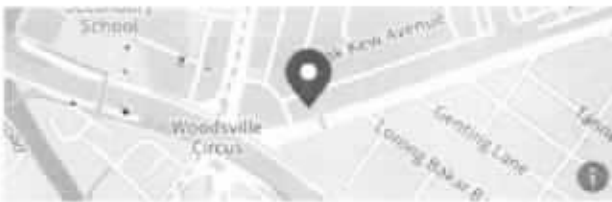
LKK Auto Consultants Pte Ltd

Email Suwanna@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

About

See all



87 defu Lane 10 #03-13 Singapore 539219
(4.27 km)

539219 Singapore

Get Directions

9009 4354

Contact BS car rental pte ltd on Messenger

bscarrental-Sg.com.sg

Car rental

Non reporting.

✓ Ol new address

e-mail → bsrentalfeedback@gmail.com

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 16 August 2019 5:19 PM
To: jasmine yap
Cc: Admin A
Subject: RE: Ref: CC4/AIG19007206/71ka3 - Request to lodge GIA (Singapore Accident Statement)

Importance: High

Tracking:	Recipient	Delivery
	jasmine yap	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 16/8/2019 5:19 PM
	olivialau@lkkauto.com	Delivered: 16/8/2019 5:19 PM
	shupeir@lkkauto.com	Delivered: 16/8/2019 5:19 PM

Dear Sir/ Madam,

ACCIDENT INVOLVING SJN 5044Z AND SDE 66L ON 14/04/2019 ALONG/ AT GRANGE ROAD AND ORCHARD LINK JUNCTION

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG. Please note that you had been notified by our via mail by post from our office on 02/05/2019 & 24/05/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jasmine yap <jasmineyap89@gmail.com>
Sent: Monday, 29 July 2019 1:49 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Ref: CC4/AIG19007206/71ka3

Dear,

Khanchna (LKK Auto)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Tuesday, 22 October 2019 4:09 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Seeking advice - [AIG REF: TP / 6609286812SG] [Accident between SJN5044Z (OI) & SDE66L on 14/4/2019]

Dear Khanchna,

As spoken, we have informed to Marcus that if there is no GIA report filed by 31st October, we shall proceed to repudiate the claim under non reporting.

Hence we will take over the claim and you may submit WP report and bill thereafter.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Tuesday, October 22, 2019 2:32 PM
To: Chan, Kian-Meng
Cc: Admin A
Subject: [EXTERNAL] RE: Seeking advice - [AIG REF: TP / 6609286812SG] [Accident between SJN5044Z (OI) & SDE66L on 14/4/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Chan,

As requested, Marcus (B S Car Rental PL) - 8145 0033/ 81448833.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Tuesday, 22 October 2019 2:27 PM

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 22 October 2019 1:28 PM
To: Chan, Kian-Meng
Cc: Admin A
Subject: Seeking advice - [AIG REF: TP / 6609286812SG] [Accident between SJN5044Z (OI) & SDE66L on 14/4/2019]

Tracking:	Recipient	Delivery
	Chan, Kian-Meng	
	Admin A	
	olivialau@lkkauto.com	Delivered: 22/10/2019 1:28 PM

Dear Mr. Chan,

We refer to the above matter.

We have spoken to Insured company representative(Marcus) and he said that he wants the third party to go after the hirer for property damage claim and not from them.

Insured did not lodge GIA but only made a police report stating that they are unable to contact their hirer/driver and they don't know how the accident happened.

Third party reported that it is a head to rear collision and did provide a photo of Insured car to prove the collision and their workshop is chasing for settlement.

All the relevant documents uploaded in Merimen.

Please advise us accordingly.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SDE66L (6609286812SG)**
[SJN5044Z]
TP
WONG YIM FONG
Apr 14 2019 6:00AM
[BS Car Rental Pte Ltd]
Eurosports Auto Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/11/2019 12:19 PM.
To LKK_HQ
admin-a@lkkauto.com; CeciliaChong@lkkauto.com; SuLi@lkkauto.com; Kianmeng.Chan1@aig.com; NoorMariesa.AbuK
CC assim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdi
na.Azlan@aig.com; Yinrul.Hor@aig.com; Divyashni.Subramaniam@aig.com
Subject Re: Fw: Re: Request For OI GIA Report

Hi,

OI has not reported yet.

Thanks
Mariesa

<-- Original Message -->

From: LKK_HQ
To: AIG_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; Wahxin.Tong@aig.com;
Divyashni.Subramaniam@aig.com
CC: admin-a@lkkauto.com; CeciliaChong@lkkauto.com; SuLi@lkkauto.com; Kianmeng.Chan1@aig.com
Sent On: 13/08/2019 03:39 PM
Subject: Fw: Re: Request For OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Su Li | Admin Support
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: LKK_HQ
To: AIG_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; Wahxin.Tong@aig.com;
Divyashni.Subramaniam@aig.com
CC: admin-a@lkkauto.com; CeciliaChong@lkkauto.com; SuLi@lkkauto.com; Kianmeng.Chan1@aig.com
Sent On: 05/08/2019 05:11 PM
Subject: Fw: Re: Non Reporting Letters unclaimed

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Su Li | Admin Support
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 (Ext:119) Email: SuLi@lkkauto.com| Fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
<-- Original Message -->

From: AIG_SG
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; LKK_HQ
CC: admin-a@lkkauto.com
Sent On: 05/07/2019 11:54 AM
Subject: Re: Non Reporting Letters unclaimed

Hi,

As shown below, it is the accurate mailing address for your necessary action.

OI name: BS Car Rental Pte Ltd

Address:
87 Defu Lane 10
#03-13
Singapore 539219

Regards,
Wah Xin

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; AIG_SG
CC: admin-a@lkkauto.com
Sent On: 05/07/2019 09:49 AM
Subject: Re: Non Reporting Letters unclaimed

Dear Sir/Madam,

The above matter refers.

Kindly be informed that both our registered letters to Insured dated 24/5/2019 & 14/6/2019 respectively has been returned as it were unclaimed.

Kindly advice us accordingly and also advice on Insured's any other mailing address (if any).

Thank you.

Regards,
Khanchna

<-- Original Message -->

From: AIG_SG
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; LKK_HQ
CC: admin-a@lkkauto.com; CeciliaChong@lkkauto.com
Sent On: 12/06/2019 04:14 PM
Subject: Re: No OI GIA Report

Dear Suwanna,

OI has not reported till date.

Regards,
Wah Xin

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

CC: admin-a@lkkauto.com; CeciliaChong@lkkauto.com; AIG_SG
Sent On: 11/06/2019 03:27 PM
Subject: Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Suwanna Te-Uttarung | Admin support
LKK Auto Consultants Pte Ltd
Email Suwanna@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
CC: admin-a@lkkauto.com; CeciliaChong@lkkauto.com; NoorMariesa.AbuKassim@aig.com;
ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com;
Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
Sent On: 22/05/2019 10:41 AM
Subject: Re: No OI GIA Report

Hi Suwanna,

Please be informed that we still haven't receive any OI GIA report till date.
OI details sent via Merimen.

Regards,
Divya

<-- Original Message -->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com
CC: admin-a@lkkauto.com; CeciliaChong@lkkauto.com; AIG_SG
Sent On: 21/05/2019 05:49 PM
Subject: Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,
Suwanna Te-Uttarung | Admin support
LKK Auto Consultants Pte Ltd
Email Suwanna@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; yokeshi.chan@aig.com;
Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com; LKK_HQ
Sent On: 30/04/2019 09:26 AM
Subject: Re: No OI GIA Report

Dear Mei Kwan,

Please be informed that OI has not reported till date.

Thanks and regards,

Syaza Irdina

<-- Original Message -->

From: LKK_HQ

To: AIG_SG; NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinrul.Hor@aig.com

Sent On: 30/04/2019 08:28 AM

Subject: Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 25/04/2019 09:31 AM

Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received.
Pls find OI details below for your further actions

OI name : BS Car Rental Pte Ltd

Address : 45 Machperson Road

B1-00

Singapore 348469

Mobile No: NA

Thank you.

Regards,

Divya

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 6 November 2019 6:14 PM
To: Richard Harjanto
Cc: SF Eyu; Loh Khan Wei; Admin A
Subject: RE: Third party claim against AIG insured SJN5044Z DOA:14/04/2019

Tracking:	Recipient	Delivery
	Richard Harjanto	
	SF Eyu	
	Loh Khan Wei	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 6/11/2019 6:14 PM
	olivialau@lkkauto.com	Delivered: 6/11/2019 6:14 PM
	shupe@lkkauto.com	Delivered: 6/11/2019 6:14 PM

Your Ref: SDE66L

Our Ref: CC4/AIG19007206/R1ka3

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that our Principal had repudiated the claim due to our Insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly re-direct your client's claim to the owner of SJN5044Z.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>

Sent: Tuesday, 22 October 2019 4:33 PM

To: AIGSS-ClaimsSGAutoExpressTeamManagers@aig.com; Kianmeng.Chan1@aig.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: SF Eyu <sfeyu@eurosportsauto.com.sg>; Loh Khan Wei <khanwei@eurosportsauto.com.sg>

Subject: Third party claim against AIG insured SJN5044Z DOA:14/04/2019

Correction.

Wrong car plate number for third party claim.

Should be claiming against AIG insured **SJN5044Z** (not SKT3947M, different case)

Our customer's car is SDE66L (Porsche Panamera)

To:

AIG Motor Claims

Re: Letter of Demand

Overdue Invoice

We are sending a letter of demand for the repair cost of SDE66L

Claiming (3rd Party) against AIG insured **SJN5044Z**.

The invoice is long overdue.

Total amount due is \$2675.00 (inc gst.)

Please arrange to make payment immediately.

Thank you and,

Best regards,

Richard Harjanto

Lamborghini Singapore

EuroSports Auto Pte Ltd

Richard Harjanto

Service Advisor

24 Leng Kee Road #01-03

Singapore 159096

Phone: +65 6882 0865

Mobile: +65 9799 9593

Email: richardharjanto@eurosportsauto.com.sg

Web: www.lamborghini-singapore.com

Web: www.eurosportsglobal.com

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From: Richard Harjanto

Sent: Tuesday, October 22, 2019 12:17 PM

To: 'AIGSS-ClaimsSGAutoExpressTeamManagers@aig.com' <AIGSS-ClaimsSGAutoExpressTeamManagers@aig.com>

Cc: SF Eyu <Sfeyu@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>

Subject: FW: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT3947M AND SF10P ON 26/10/2018

To

AIG Motor Claims

**Re: Letter of Demand
Overdue Invoice**

We are sending a letter of demand for the repair cost of SDE66L
Claiming (3rd Party) against AIG insured SKT3947M.
The invoice is long overdue.
Total amount due is \$2675.00 (inc gst.)
Please arrange to make payment immediately.

Thank you and,

Best regards,
Richard Harjanto

Lamborghini Singapore
EuroSports Auto Pte Ltd
Richard Harjanto
Service Advisor

24 Leng Kee Road #01-03
Singapore 159096
Phone: +65 6882 0865
Mobile: +65 9799 9593
Email: richardharjanto@eurosportsauto.com.sg
Web: www.lamborghini-singapore.com
Web: www.eurosportsglobal.com

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From: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Sent: Thursday, November 1, 2018 2:50 PM
To: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>; SF Eyu <Sfeyu@eurosportsauto.com.sg>; Lee Wai Sing <waising@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT3947M AND SF10P ON 26/10/2018

Hi Richard,

This is noted. Will forward this to the surveyor as per request.

Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

From: Richard Harjanto [<mailto:richardharjanto@eurosportsauto.com.sg>]
Sent: Thursday, November 01, 2018 2:47 PM
To: Azlan, Syazairdina; SF Eyu; Lee Wai Sing; Khan Wei Loh
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit
Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT3947M AND SF10P ON 26/10/2018

Hello,

We have selected a surveyor;

Mohammed Rasul	LKK Auto Consultants Pte Ltd
----------------	------------------------------

Or any other surveyor from LKK if the person is not available.

Please arrange the surveyor to inspect our customer's vehicle on Friday, 2/11/2018.

You may give his number to LKK to set timing for the surveyor to visit our workshop.

Thank you and,

Best regards,
Richard Harjanto

Lamborghini Singapore
EuroSports Auto Pte Ltd
Richard Harjanto
Service Advisor

24 Leng Kee Road #01-03
Singapore 159096
Phone: +65 6882 0865
Mobile: +65 9799 9593
Email: richardharjanto@eurosportsauto.com.sg
Web: www.lamborghini-singapore.com
Web: www.eurosportsglobal.com

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From: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>
Sent: Thursday, November 1, 2018 2:07 PM
To: Richard Harjanto <richardharjanto@eurosportsauto.com.sg>; SF Eyu <Sfeyu@eurosportsauto.com.sg>; Lee Wai Sing <waising@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Lim, Sheng Yang
<ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Chan, Yoke
Shi <yokeshi.chan@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT3947M AND SF10P ON
26/10/2018

Hi Richard,

I have fax the pre-repair inspection letter. Kindly select the surveyor from the list.

Thanks and regards,

Syaza Irdina Azlan
AIG
Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

This email has been scanned by the NEX Managed Cloud Messaging service powered by Barracuda Networks

EUROSPORTS AUTO PTE LTD

24 Leng Kee Road, #01-03, Singapore 15909
TEL : (65) 6565 5995 FAX : (65) 6567 5515



Date: 22/10/2019

To: Motor Claims Department
AIG Insurance
78 Shenton Way #07-16
Singapore 079120

RE: RTA involving vehicle nos. SDE 66L and SJN 5044Z on 14/04/2019
LKK surveyor ref: CC4/AIG19007206/fa3

Letter Of Demand

(Pass Due Invoice)

We are submitting our repair invoice, for SDE66L (Porsche Panamera)

1. Workshop Invoice for Repair: \$2675.00

Total: **\$2675.00** (include gst)

Invoice was already sent out since 11 June 2019

Please proceed to process the payment for our claim.

Thank you,

Richard Harjanto

Lamborghini Singapore
EuroSports Auto Pte Ltd
Richard Harjanto
Service Advisor



24 Leng Kee Road #01-03
Singapore 159096
Phone: +65 6882 0865
Mobile: +65 9799 9593

EUROSPORTS AUTO PTE LTD

24 Leng Kee Road #01-03, Singapore 159096

Main Line: (65) 6565 5995 Fax: (65) 6567 5515

REG. NO.: M90368995L



TAX INVOICE

GST Reg No.: M90368995L

Deliver To: Wong Yim Fong
64 Lorong Tanggam
Singapore 798753

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16
AIG Building Singapore 079120
Invoice to: 59

Document No.:

Document Date: 11-Jun-19
REGN No.: SDE66L
Odometer:
Model: Porsche
Variant: Panamera
Vehicle ID No.: WPOZZZ97ZBL003493
Repair Order No.: 17211
Delivery Date: 18/01/2012
Page: 1 of 1
Advisor: Richard Harjanto

To claim Third Party against AIG insured SJN5044Z.

To Repair and respray rear bumper, and rear fenders

\$1,000.00

To remove and Re install rear bumper, Including replacing fasteners and clips.

\$1,500.00

EuroSports Auto Pte Ltd



Signature

Date

Sub Total for All: \$2,500.00
Rounding: \$0.00
GST: \$175.00
Total: \$2,675.00

Terms:

Any objections to the validity of the charges must be made within seven (7) days from the date of this invoice otherwise it is assumed this Bill is accepted as correct.

GOODS SOLD ARE NOT RETURNABLE OR REFUNDABLE



POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited
Reg. No. 1000000000000000
10 Eunos Road 8
Singapore 400008
Tel: 1655
Fax: 1643 5114
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

NOTES: a) Separate forms are to be used for Insured and Non-Insured Registered Article.
b) Please provide all information required and produce this receipt for all enquiries.
c) Please tick where applicable. It shall be assumed an Article of Receipt (AOR) is required or delivery by air is requested if relevant. * In last blank.
d) Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
e) Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee Ong Seng Kiat 349 Woodlands Avenue 3 #10-55 Singapore 730349 (SFR 7751M)	ART: () Y () N	BY: () AIR () SUR	For Official Use Only (Item numbers are printed in order of posting at counter)
	Insurance: () Y SS () N		
2. Name & Address of Addressee BS Car Rental Pte Ltd 45 Macpherson Road B1-00 Singapore 348469 (SIN 50472)	ART: () Y () N	BY: () AIR () SUR	RA TSN Ref: 2636/147/CO051 Date: 27 May 2019 RA No: RC11327982556 RC11327983956
	Insurance: () Y SS () N		
Contents			

Sender's Declaration

I have read, understood and agreed to the terms and conditions of posting overseas. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature _____ Date _____



Singapore POST		Tanjong Pagar Singapore Post Limited 10 Eunos Road 8 Singapore Post Centre Singapore 400600 GST Reg. No.: M2-0105651-9 Customer Service Hotline: 1605	
Date/Time 27/5/2019 12:09	No. Description	Amount(S\$)	
1	Sale of Postage Label (Domestic)	12.70	
5	X 2.54	12.70	
	GST Amount:	0.83	
	Transaction No.:	8439191470010	
	Total GST	0.83	
	Total Amount	12.70	
	Cash	12.70	

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Thank you for giving us the opportunity to serve you. Please visit www.singpost.com for detailed Terms and Conditions.



Singapore Post Limited
Reg. No. 19201623M
10 Eunos Road 8
#01-01 Singapore Post Centre
Singapore 408600

Tel: 1699
Fax: 6442 5114
To check delivery status or to raise an enquiry
on your registered article, please visit
www.singpost.com

POSTING RECEIPT FOR REGISTERED ARTICLES(S)

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Articles.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Article of Receipt (A/R) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee		2. Name & Address of Addressee	
SPIRAX SPPCO PTE LTD 414 TPGORE INDUSTRIAL AVENUE SINGAPORE 757833 (GBE 7606G)		BS Cap Rental Pte Ltd 45 Macpherson Road B1-00 Singapore 348416 (STN5041Z)	
AR* (✓) Y () N	BY* () AIR () SUR	AR* (✓) Y () N	BY* () AIR () SUR
Insurance* () Y ST () N	() N	Insurance* () Y ST () N	() N
Contents:		Contents:	
For Official Use Only (Item numbers are printed in order of posting at counter)		RA TSH Ref: 1924/168/00037 Date: 17 Jun 2019 RA No: 1 RC11428825356 RC11428824056	

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting on receipt. I accept the maximum liability payable for Registered Mail Services and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

1272

SINGAPORE POST
MACPHERSON RD

GST Reg. Add: SINGAPORE POST CENTRE
10 EUNOS ROAD 8
SINGAPORE 408600

GST Reg. No: M2-0105651-9

Date: 17 Jun 2019 Time: 10:02:04

Description Amount(S\$) GST@7%

Ref. No: PSL01/1924/168/0029

Postage Label

LOCAL

4 X 2.54 10.16 0.66

SUB TOTAL 10.16 0.66

TOTAL AMOUNT 10.16

GST COLLECTED BY SINGPOST 0.66

MOP: CASH : \$10.16

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Pay any bills on SAM and earn LinkPoints now! Terms & conditions apply

Thank you for visiting Singapore Post

#Zero-rated for GST

*Exempt

+Out of Scope

**Supplier Item

Price inclusive of 7% GST where applicable
I have checked & confirmed the product is visually good, functional & performed within expectation.



MPR-03119207002194



MacPherson Road
Singapore Post Limited
10 Eunos Road 8
Singapore Post Centre
Singapore 408600
GST Reg. No.: M2-0105651-9
Customer Service Hotline: 1605

Date/Time 16/7/2019 09:50
No. Description

Amount(S\$)

1	Accept Registered Article Item	0.00
1.	Ref: RC2825253795G Ctry: SG	
	Transaction No.: 8024192070021	
2.	Ref: RC2825253825G Ctry: SG	
	Transaction No.: 8024192070022	
3.	Ref: RC2825253965G Ctry: SG	
	Transaction No.: 8024192070023	
4.	Ref: RC2825254055G Ctry: SG	
	Transaction No.: 8024192070024	
2	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC2825253795G	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8024192070025	
3	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC2825253825G	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8024192070025	
4	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC2825253965G	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8024192070025	
5	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC2825254055G	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8024192070025	
	Total GST	0.68
	Total Amount	10.16
Cash		10.16

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply.

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Thank you for giving us the opportunity to serve you. Please visit www.singpost.com for detailed Terms and Conditions.

Sender's Agreement
I have read, understood and agreed to the terms and conditions of posting overseas. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

08/2014



POSTING RECEIPT FOR REGISTERED ARTICLE(S)

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Advice of Receipt (A/R) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee BS CARPENTRY PTG LTD 81 DEPU LANE 10 #03-13 SINGAPORE 532119 (SIN 5042)		ART: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N		BY: <input type="checkbox"/> AIR <input type="checkbox"/> SUR	For Official Use Only (These numbers are printed in order of posting at counter)
2. Name & Address of Addressee KPS PERFORMANCE 67 YUNNAN DRIVE 3 SINGAPORE 637954 (SIN 9484)		Insurance*: <input type="checkbox"/> Y <input checked="" type="checkbox"/> N			
		Content: <input type="checkbox"/> Y <input checked="" type="checkbox"/> N			
		ART: <input checked="" type="checkbox"/> Y <input type="checkbox"/> N		BY: <input type="checkbox"/> AIR <input type="checkbox"/> SUR	
		Insurance*: <input type="checkbox"/> Y <input checked="" type="checkbox"/> N			
		Content: <input type="checkbox"/> Y <input checked="" type="checkbox"/> N			

Singapore Post Limited
Reg No. 19201623M
10 Eunos Road 8
Singapore Post Centre
Singapore 408600

Tel: 1605
Fax: 6842 5114
To check delivery status or to raise an enquiry on your registered article(s), please visit www.singpost.com

(SUNNAN)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Apr 2019 Edit Reg		23 Apr 2019 00:00 Edit Adj Rpt	\$2,500.00 Edit Estimates	\$2,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	BS Car Rental Pte Ltd, Co. Reg. No.: NA	
Main Claimant:	WONG YIM FONG, ID: S1403788H	
Vehicle Reg. No.:	SDE66L	Date of Loss: 14/04/2019 06:00 - :59 [94 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 66092868125G	Policy/Cover Note No.: 0999994153
Vehicle Reg. No. (Insured):	SJN5044Z	Policy No. (Claimant): S118V14715/VPS/R02
		Excess:
Repairer:	Eurosports Auto Pte Ltd (HQ) 24 Leng Kee Road #01-03, 159096 Leng Kee - Tel: 65655995	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com	
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 06/05/2019]	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
<ul style="list-style-type: none"> AIG_SG (04/11/2019): Re: Fw: Re: Request For OI GIA Report AIG_SG (05/07/2019): Re: Non Reporting Letters unclaimed AIG_SG (12/06/2019): Re: No OI GIA Report AIG_SG (22/05/2019): Re: No OI GIA Report AIG_SG (30/04/2019): Re: No OI GIA Report AIG_SG (25/04/2019): No OI GIA Report 		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*SDE66L (6609286812SG)
[S3N5044Z]
TP
WONG YIM FONG
Apr 14 2019 6:00AM
[BS Car Rental Pte Ltd]
Eurosports Auto Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/05/19 17:45	Odometer Reading			<input checked="" type="checkbox"/>
2	21/05/19 17:45	Chassis Number			<input checked="" type="checkbox"/>
3	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
4	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
5	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
6	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
7	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
8	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
9	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
10	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
11	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
12	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
13	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
14	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
15	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
16	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
17	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
18	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
19	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
20	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
21	21/05/19 17:45	General View			<input checked="" type="checkbox"/>
22	21/05/19 17:45	General View			<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/04/19 14:27	ACKNOWLEDGEMENT EMAIL TO AIG DD 23.04.19			
2	24/04/19 14:27	EMAIL FROM AIG DD 23.04.2019			
3	24/04/19 14:27	3rd party car - scene-photo			<input checked="" type="checkbox"/>
4	24/04/19 14:27	TP ESTIMATE			
5	24/04/19 14:27	TP GIA REPORT			
6	24/04/19 14:27	TP POLICE REPORT			<input checked="" type="checkbox"/>
7	02/05/19 08:46	Non reporting letter			
8	02/05/19 13:22	TP ESTIMATE - MARKED			
9	05/07/19 09:40	Letter Unclaimed			
10	05/07/19 09:46	Non Reporting Letter			
11	05/07/19 09:46	Non Reporting Letter			
12	29/07/19 13:52	OI COMPANY POLICE REPORT			
13	22/10/19 13:32	TP LOD			
14	22/10/19 13:33	TP INVOICE			
15	10/12/19 11:22	EMAIL FROM AIG INSTRUCTIONS TO SUBMIT WP - NON REPORTING			
16	10/12/19 11:22	EMAIL TO TP WORKSHOP - OI NR AIG REPUDIATE			
17	19/12/19 10:24	Registered Mail Fee			

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19007206/R1KA3Q2

Date: 19/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994153
Claimant SDE66L **Insured Vehicle No :** SJN5044Z
Vehicle No : SDE66L
 Date of Loss: 14/04/2019 Nature of Claim: TP Claim No: 6609286812SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDE66L
 Make & Model: PORSCHE PANAMERA, 3.6 PDK (A) Engine No: HIDDEN
 Reg. Date: 01/06/2011 (Man. Year: 2011) Chassis No: WP0ZZZ97ZBL003493
 Colour: Grey Odometer: 132452 km
 Engine Capacity: 3605 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 285/40Z R19 Rear Tyre Size: 285/40Z R19
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,000.00	2,500.00	500.00	16.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,000.00	2,500.00	500.00	16.67
+ GST 7.00/7.00% (S\$)	210.00	175.00	35.00	16.67
Nett Amount (S\$)	3,210.00	2,675.00	535.00	16.67
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 23/04/2019
 Date Inspected: 24/04/2019 Inspected At: Eurosports Auto Pte Ltd (HQ)
 24 Leng Kee Road #01-03
 Singapore 159096
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR AND RESPRAY REAR BUMPER	New	1,200.00	1,000.00
2	LABOR FOR DISSAMBLING AND FITTING REAR BUMPER	New	1,800.00	1,500.00
Gross Labour Cost (\$\$)			3,000.00	2,500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >