Khanchna (LKK Auto)

From: Khanchna (LKK Auto)

Sent: Wednesday, 6 November 2019 6:14 PM

To: Richard Harjanto

Cc: SF Eyu; Loh Khan Wei; Admin A

Subject: RE: Third party claim against AIG insured SJN5044Z DOA:14/04/2019

Tracking: Recipient Delivery

Richard Harjanto

SF Eyu Loh Khan Wei Admin A

Meikwan@lkkauto.comDelivered: 6/11/2019 6:14 PMolivialau@lkkauto.comDelivered: 6/11/2019 6:14 PMshupei@lkkauto.comDelivered: 6/11/2019 6:14 PM

Your Ref: SDE66L

Our Ref: CC4/AIG19007206/R1ka3

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that our Principal had repudiated the claim due to our Insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly re-direct your client's claim to the owner of SJN5044Z.

Thank you.

Best Regards,

Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richard Harjanto < richardharjanto@eurosportsauto.com.sg>

Sent: Tuesday, 22 October 2019 4:33 PM

To: AIGSS-ClaimsSGAutoExpressTeamManagers@aig.com; Kianmeng.Chan1@aig.com; Asher Sng (LKKAuto)

<asherSng@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: SF Eyu <sfeyu@eurosportsauto.com.sg>; Loh Khan Wei <khanwei@eurosportsauto.com.sg>

Subject: Third party claim against AIG insured SJN5044Z DOA:14/04/2019

Correction.

Wrong car plate number for third party claim.
Should be claiming against AIG insured **SJN5044Z** (not SKT3947M, different case)
Our customer's car is SDE66L (Porsche Panamera)

To:

AIG Motor Claims

Re: Letter of Demand Overdue Invoice

We are sending a letter of demand for the repair cost of SDE66L Claiming (3rd Party) against AIG insured **SJN5044Z**. The invoice is long overdue. Total amount due is \$2675.00 (inc gst.) Please arrange to make payment immediately.

Thank you and,

Best regards, Richard Harjanto

Lamborghini Singapore EuroSports Auto Pte Ltd Richard Harjanto

Service Advisor

24 Leng Kee Road #01-03 Singapore 159096 Phone: +65 6882 0865

Mobile: +65 9799 9593

Email: richardharjanto@eurosportsauto.com.sg
Web: www.lamborghini-singapore.com
Web: www.eurosportsglobal.com

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From: Richard Harjanto

Sent: Tuesday, October 22, 2019 12:17 PM

To: 'AIGSS-ClaimsSGAutoExpressTeamManagers@aig.com' < AIGSS-ClaimsSGAutoExpressTeamManagers@aig.com>

Cc: SF Eyu <Sfeyu@eurosportsauto.com.sg>; Khan Wei Loh <khanwei@eurosportsauto.com.sg>

Subject: FW: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT3947M AND SF10P ON

26/10/2018

To

AIG Motor Claims

Re: Letter of Demand Overdue Invoice

We are sending a letter of demand for the repair cost of SDE66L Claiming (3rd Party) against AIG insured SKT3947M. The invoice is long overdue. Total amount due is \$2675.00 (inc gst.) Please arrange to make payment immediately.

Thank you and,

Best regards, Richard Harjanto

Lamborghini Singapore EuroSports Auto Pte Ltd Richard Harjanto Service Advisor

24 Leng Kee Road #01-03

Singapore 159096 Phone: +65 6882 0865 Mobile: +65 9799 9593

Email: richardharjanto@eurosportsauto.com.sg Web: www.lamborghini-singapore.com

Web: www.eurosportsglobal.com

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From: Azlan, Syazairdina < Syazairdina. Azlan@aig.com >

Sent: Thursday, November 1, 2018 2:50 PM

To: Richard Harjanto < richardharjanto@eurosportsauto.com.sg; SF Eyu < Sfeyu@eurosportsauto.com.sg; Lee Wai Sing waising@eurosportsauto.com.sg; Khan Wei Loh khan Wei Loh richardharjanto@eurosportsauto.com.sg; Khan Wei Loh khan Wei Loh sfeyu@eurosportsauto.com.sg; Khan Wei Loh khan Wei Loh khan Wei Loh khan Wei Loh khan Wei Loh khanwei@eurosportsauto.com.sg>

Cc: Fong, Andy-SY < Andy-SY.Fong@aig.com >; Chin, Lee-Ying < Lee-Ying.Chin@aig.com >; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com >; Md Ishak, Mohd Imran < Imran.Ishak@aig.com >; Lim, Sheng Yang < ShengYang.Lim@aig.com >; Mithoosingh, Aashweenjeetkaur < Aashweenjeetkaur.Mithoosingh@aig.com >; Chan, Yoke Shi < yokeshi.chan@aig.com >; Kaur, Baljit < Baljit.Kaur@aig.com >

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT3947M AND SF10P ON 26/10/2018

Hi Richard,

This is noted. Will forward this to the surveyor as per request.

Thanks and regards,

Syaza Irdina Azlan AIG

Express Claims Adjuster II SG Claims Operations | AIG Shared Services

From: Richard Harjanto [mailto:richardharjanto@eurosportsauto.com.sq]

Sent: Thursday, November 01, 2018 2:47 PM

To: Azlan, Syazairdina; SF Eyu; Lee Wai Sing; Khan Wei Loh

Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Mithoosingh,

Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit

Subject: RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT3947M AND SF10P ON

26/10/2018

Hello,

We have selected a surveyor;

Mohammed Rasul	LKK Auto Consultants Pte Ltd

Or any other surveyor from LKK if the person is not available.

Please arrange the surveyor to inspect our customer's vehicle on Friday, 2/11/2018.

You may give his number to LKK to set timing for the surveyor to visit our workshop.

Thank you and,

Best regards, Richard Harjanto

Lamborghini Singapore EuroSports Auto Pte Ltd

Richard Harjanto Service Advisor

24 Leng Kee Road #01-03

Singapore 159096 Phone: +65 6882 0865 Mobile: +65 9799 9593

Email: richardharjanto@eurosportsauto.com.sg
Web: www.lamborghini-singapore.com
Web: www.eurosportsglobal.com

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From: Azlan, Syazairdina <Syazairdina.Azlan@aig.com>

Sent: Thursday, November 1, 2018 2:07 PM

To: Richard Harjanto < richardharjanto@eurosportsauto.com.sg; SF Eyu < Sfeyu@eurosportsauto.com.sg; Lee Wai Sing waising@eurosportsauto.com.sg; Khan Wei Loh khan Wei Loh richardharjanto@eurosportsauto.com.sg; Khan Wei Loh khan Wei Loh khan Wei Loh waising@eurosportsauto.com.sg; Khan Wei Loh khan Wei Loh waising@eurosportsauto.com.sg>

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa

<<u>NoorMariesa.AbuKassim@aig.com</u>>; Md Ishak, Mohd Imran <<u>Imran.Ishak@aig.com</u>>; Lim, Sheng Yang <<u>ShengYang.Lim@aig.com</u>>; Mithoosingh, Aashweenjeetkaur <<u>Aashweenjeetkaur.Mithoosingh@aig.com</u>>; Chan, Yoke Shi <<u>yokeshi.chan@aig.com</u>>; Kaur, Baljit <<u>Baljit.Kaur@aig.com</u>> **Subject:** RE: - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT3947M AND SF10P ON 26/10/2018

Hi Richard,

Thanks and regards,

Syaza Irdina Azlan AIG

Express Claims Adjuster II
SG Claims Operations | AIG Shared Services

I have fax the pre-repair inspection letter. Kindly select the surveyor from the list.

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