PRE-REPAIR INSPECTION REQUEST - SDE66L vs SJN5044Z (OI) on D.O.A.: 14/04/2019

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur

Sent: Tuesday, 23 April, 2019 2:32:56 PM

Attachments: 5DE66L_GIA.PDF 5DE66L-policereport.jpeg 5DE66L-Repair Quotation.pdf 3rd party car-scene-photo.jpg 1third-party passenger ID.JPEG

Hi,

Please refer to the enclosed request from Eurosport Auto Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: richardharjanto@eurosportsauto.com.sg [mailto:richardharjanto@eurosportsauto.com.sg]

Sent: Tuesday, April 23, 2019 12:13 PM

To: Hor, Yinrul

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh,

Aashweenjeetkaur; richardharjanto@eurosportsauto.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJN5044Z AND SDE66L ON 14/04/2019

Hello,

Please arrange a surveyor from LKK Auto Consultants to asses the car at our workshop.

Thank you,

Richard Harjanto

Eurosport Auto Pte Ltd.

97999593

From: Hor, Yinrul

Sent: Tue, 23 Apr 2019 03:28:14 +0000 **To:** richardharjanto@eurosportsauto.com.sg

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang,

Mithoosingh, Aashweenjeetkaur

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJN5044Z AND SDE66L ON 14/04/2019

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Hor, Yinrul

Sent: Monday, April 22, 2019 11:27 AM

To: richardharjanto@eurosportsauto.com.sg

Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh,

Aashweenjeetkaur

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJN5044Z AND SDE66L ON 14/04/2019

Without Prejudice

Your Reference : SDE66L Our Reference : SJN5044Z

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Yin Rul, Hor (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: AIG SGP, CCU Referral
Sent: Thursday, April 18, 2019 3:56 PM
To: richardharjanto@eurosportsauto.com.sg

Cc: AIG SGP, CCU Referral <AIGSGPCCUReferral@aig.com>

Subject: aigencrypt - RE: SED66L: 3rd party claim against AIG insured SJN5044Z

Dear Sir,

Thank you for email enquiry.

We are pleased to inform you that AIG have received your email request & We have forwarded to the relevant department for assistance.

If you need any further assistance, please call us at 6419 3000 from Mondays to Fridays, 9:00 am to 5.00 pm, excluding Public Holidays. Our Customer Care Consultants will be pleased to assist you.

Varsha

Claims Care Associate

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

www.aig.sg

From: Richard Harjanto [mailto:richardharjanto@eurosportsauto.com.sg]

Sent: Wednesday, April 17, 2019 5:12 PM **To:** AIG SGP, CCU Referral; AIGSGP, Claims

Cc: Joshua Goh

Subject: [EXTERNAL] FW: SED66L: 3rd party claim against AIG insured SJN5044Z

This message is from an external sender; be cautious with links and attachments.

Attn. AIG Insurance Motor Claims,

Dear Sir / Mdm.

We are submitting a third party claim against your insured SJN5044Z, on behalf of our customer,

Mdm Wong Yim Fong, owner of a Porsche Panamera SDE66L.

The third party driver collided into the Porsche's rear side at the junction of Grange Road and Orchard Link traffic light,

On Sunday 6 AM, 14th April 2019.

The driver of SJN5044Z refused to give his driver's license or IC to Mdm Wong, instead he gave her, his passenger's ID. At that time the driver also insisted that Mdm Wong not to report the accident and wish to settle privately. But Mdm Wong wants to claim for her car damages.

Please arrange a surveyor or damage accessor to view the Porsche and proceed with our claim.

Thank you and,

Best regards, Richard Harjanto

Lamborghini Singapore EuroSports Auto Pte Ltd

Richard Harjanto Service Advisor

24 Leng Kee Road #01-03 Singapore 159096 Phone: +65 6882 0865 Mobile: +65 9799 9593

Email: <u>richardharjanto@eurosportsauto.com.sg</u>
Web: <u>www.lamborghini-singapore.com</u>

Web: www.eurosportsglobal.com

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