BMW Dealer

#### **Performance Motors Limited**

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road Sime Darby Performance Centre Singapore 159941 Tel. 63190100 (Sales & Admin) 63190111 (AfterSales) Fax. 64747770

280, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 63190888 (AfterSales) Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)



#### SERVICE TAX INVOICE

Repair Order No. : B1

1361950

Page No.

: 1 of 3

Date IN

: 14/05/2019

Invoice Number: 2118921 / WSB

Invoice Date : 04/07/2019

Motor Claim Advisor: Inthiran A/L Thurasamy Payment Terms : 30 Days From Invoice

Invoice By

: Toh Jing Xuan

- CUSTOMER INFORMATION -

YOUR REF NO : NIL.

Ms Cheng Suet Lai, Elaine (Zeng XueLi, E] Apt Blk 916 Tampines Street 91

#03-79

- INVOICE TO -121

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way

#08-16 Chartis Building

Singapore 079120

REGN. NO.

Singapore 520916

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SLG4384L

V758323

30/09/2016

218IA/2

26041

LABOUR 1	NETT
To replace rear bumper and attachments, rear right door	6,800.00
and attachments, rear right fender, right side skirting	5,000.00
including make good the tail end panel,	
trunk floor panel, right roof frame, right 'C' pillar and knock out dented area caused by the accident.	
To respray rear bumper, rear right fender, front right	F 140 00
door, right side skirting, tail end panel, trunk floor	5,149.00
panel, right roof frame and right 'C' pillar.	
To replace right rear wheel rim including balancing.	
To check steering geometry and conduct wheel alignment in	80.00
accordance with BMW specifications.	451.00
To transfer lock mechanism from old to new door including	
conduct checks on new door power window system for proper	451.00
function. (1 door).	
To remove and install rear hat-tray, rear seat, carpet	
and roof top lining to facilitate repairs.	742.00
To remove and install fuel tank to facilitate repairs	454.00
including extract fuel and conduct leak tests.	451.00
To remove and install fuse box at the rear section to	
facilitate repairs.	451.00
To carry out body cavity preservation.	
(Per panel).	100.00
To carry out body cavity preservation.	
(For cut panel).	451.00
To remove and install rear right fender fixed window	
glass to facilitate repairs and conduct water leak tests.	413.00
To remove and install boot compartment carpet and garnish	
to facilitate repairs.	231.00
To check electrical wiring systems and lightings at the	
rear section including reset and check air bags for	250.00
function.	
Sundries.	450.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	150.00
DATE OF ACCIDENT: 20.04.2019. 3RD PARTY CAR: SLV9709Y.	0.00
YOUR REE NO. AND	

BMW Dealer

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0.00

#### SERVICE TAX INVOICE

Repair Order No.

: B1

1361950

Page No.

: 2 of 3

Date IN

: 14/05/2019

Invoice Number: 2118921 / WSB

Invoice Date : 04/07/2019

Motor Claim Advisor: Inthiran A/L Thurasamy Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

VEHICLE WAS SURVEYED BY MR STEVE CHEN FROM LKK AUTO ON 14.05.2019 AT 12PM. AUTHORISED REPAIR BY MS CHEW HSIAO TONG FROM LKK AUTO ON 29.04.2019 VIA EMAIL. COURTESY CAR PROVIDED BY BKW.

	Total	Labour 1:	16,170.00
	Re	tail	
PARTS	Qty P.	rice	NETT
BLIND RIVET AVIBVLB	20	0.55	11.00
SCREW (SF PLUS M5X15)	10	0.55	5.50
(DG/SL) BODY ADHESIVE K5B (195ML)	1 33	26.80	326.80
PUNCH RIVET N5	20	0.55	11.00
(DG) BODYWORK ADHESIVE K5A (50ML)	1 1	12.70	112.70
(DG) CLEANER R1 (100ML)	1 2	26.15	26.15
PUNCH RIVET N4	10	0.55	5.50
(S/L) SEAM SEAL 300ML	1 3	33.80	33.80
REAR RH SIDE PANEL	1 1,35	52.55	1,352.55
FRT RH DOOR	1 1,34	16.70	1,346.70
ALLOY RIM 7.5JX17 STAR SPOKE 379	1 92	21.70	921.70
EXPANDING NUT	2	0.60	1.20
EXPANDING NUT (4.8)	3	1.00	3.00
EXPANDING NUT	3	2.00	6.00
PLUG IN NUT 0.8MM	2	1.40	2.80
TORX-BOLT WITH WASHER	2	1.40	2.80
FRT LH DOOR BRAKE	1 7	1.00	71.00
RH SILL STRIP PRIMED	1 27	7.35	277.35
HOOK AND LOOP FASTENER	3	2.85	8.55
SNAP LOCK COUPLING	1	3.65	3.65
EXPANDING NUT	1	0.60	0.60
TYPE INDENTIFICATION PLATE (CODED)	1 2	9.30	29.30
LABEL TIRE PRESSURE	1 2	4.40	24.40
	Total P	arts :	4,584.05
LABOUR 2			MEmm
			NETT 0.00
	Total L	abour 2:	0.00

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: 3 of 3



#### SERVICE TAX INVOICE

Repair Order No. : B1 1361950 Page No.

> Invoice Number: 2118921 / WSB : 14/05/2019

Date IN Invoice Date : 04/07/2019

Motor Claim Advisor: Inthiran A/L Thurasamy Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

Labour Charges	:	16,020.00	Total Labour & Parts Charges	: S\$	20,754.0
Parts Charges	:	4,584.05	Less Insurance Excess	: S\$	0.0
Lubricant/Misc	:	150.00	Invoice Total Amount Exclude GST	: S\$	20,754.0
			GST @ 7%	: S\$	1,452.7
			Invoice Total Amount Include GST	: S\$	22,206.8
			Thivorce local Amount include GS1	: 5\$	22,2
Computer generated	invoice	e. No signature is required.	Amount Payable Include GST :	S\$	22,206.8



Work was carried out subject to the Company's Terms and Conditions of Service. No complaints will be entertained unless reported within seven (7) days of the date of this invoice. For credit purchases, interest @1% per month will be debited on overdue amounts.





## AUTHORIZATION TO ACT (AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Chang Suet Lai Elaine ("the third party claimant")
of BIK 916 Tampines S+91 #03-79 S (520916) (address),
owner of SLG 4384L (vehicle no.) hereby authorize
Performance Motors Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no \$LG 4384L_ that was
damaged pursuant to the accident which occurred on 20/4/19 (date) along
Block 914 Tampines St91 (location)
involving vehicle no/s("the accident").
I further authorize the workshop to settle the above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment furtherto settlement of my claim with payment cheque/s being made in favour of the workshop.  I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.
Date thisday of(month) 20(year)
Signed by "the third party claimant"  Signed by "the workshop" 303 Alclande 1503 Sime Darby Porformants Singapore 1503



# RELEASE VOUCHER (AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"We/l, Performance Motors Lid	("the workshop") have been find the
have reached an agreement with the appointed surveyor	of AIG Asia Pacific Incurance Dta Ltd
LKR Huts Consultants Pte Ltd ("name of sun	vevor") with respect to the amount claimed to
\$\$	oss of use/rental) S\$ = (search foos
for vehicle no. <u>SLG 4384L</u> that was damaged pu	ursuant to the accident which accurred
on 20/4/19 (date) along Block 9/4 Tempines	S+ 9 \ (location) involving
vehicle no/sSLV 97 094	(location) involving
This is pursuant to the inspection conducted on	(date) at "the workshop".
We/I confirm that we/I are/am authorized by the owner Cheng Si	uet Lai Elaine ("third narty claimant")
of vehicle no. SLG4384L to make the claim as set out	in the above paragraph and well have full
authority to settle the matter on his/her behalf in a manner that we	e/I deem fit. We/I enclose herein the letter of
authority given by "the third party claimant".	
We/I further confirm that we/I will indemnify AIG Asia Pacific Instruction expense that they will or have already incurred in the event that "agreement lodges a further claim against the former for any loss a repairs and/or rental and/or loss of use pursuant to the damage to of the accident.  We/I confirm that the agreement reached above is in full and final claimant" pursuant to the accident and that further this settlement is	the third party claimant" after the above said and expenses suffered pertaining to costs of SLG 4384L (vehicle no.) as a result all settlement of any claim of "the third party
admission of liability basis.	reactied off a without prejudice and without
This agreement is subject to the application of Singapore law jurisdication over any dispute arising out of the same.	and the Singapore Courts have exclusive
Dated thisday of(mo	onth) 20(year)
Signed by AIC and sint of	
Signed by AIG appointed surveyor Chop	pped & Signed by "the workshop"
	Inthiran A/L Thu lasarry Performance Motors Limited

TEAM	

### AIG THIRD PARTY EXPRESS SETTLEMENT FOR ACCIDENTS ON OR AFTER 1<sup>ST</sup> JUNE 2008 (PAYMENT BREAKDOWN)

Vehicle No:	le No: SLG4384L							
				Model:				
Date of Accident:	20.04.20	19						
Global Sum Settler	ment:	]	Yes	[	] N	О		
Repair Estimate		: \$	21,619	9.89				
Final Repair Cost		: \$	22,200	6.83				
Loss of Use		: \$					days at \$	per day
Rental (if any)		: \$					days	
LTA / GIA Search	Fee	: \$						
Others		: \$						
		: \$						
Final Settlement S	um	: \$	22,206	5.83				
Is Third Party Wor	kshop GIA	A Regist	ered? [	] <b>Y</b> .	ES [	] <b>NO</b>	(Kindly indicate	below)
A) For Non GI	A Registe	red Wor	kshop:	Agree	ed Lia	bility _	(%)	
BOLA Application: Yes / No BOLA Scenario No:								
BOLA Liability: (%) Assessed Liability (*): (%)								
	ability to be	e filled on	ly for ch	ain coll	lisions	and for co	ises where BOLA d	oes
not apply.  Remarks								
Temarks					-			
Payment Instruction	n: Payee's	Breakd	own					
1) Performa	nce Moto	or Limi	ted		: \$	22,20	6.83	
2)	:		: \$	1				
3)					: \$			
•								
Signed by a	ppointed s	surveyo	r	_	]	Date	_	

Please attach all the supporting documents to the form.
Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;
Survey Report; Medical Report / Bill (if any)

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

Country/State of Loss

**Insurance Company** 

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

是工作的是自然的是是各种的	ACCIDENT STATEMENT	
Date Of Report	22/04/2019 14:30	
Date Of Accident	20/04/2019 15:30	
Exact Location Of Accident	BLOCK 914 TAMPINES STREET 91	

The state of the s	A Property of the Control of the Con	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLG4384L	
Insured/Policyholder		
Name Of Registered Owner	CHENG SUET LAI ELAINE	
NRIC No.	\$70075457	

**SINGAPORE** 

INRIC NO	S/92/545Z
Email Address	CHENGSL.ELAINE@GMAIL.COM

Mobile Phone No	(LOCAL) +65-98555357

	(200,12) 00 0000001
Alternative Phone No	OTHERS-98555357
Vehicle Particulars	

Manufacturer	BMW
Model	218

Exact Purpose for which vehicle was being used at time of accident	NODMAL LIGACE
time of accident	NORWAL USAGE

for repair to your vehicle?	140
If No, Please state action to be taken	THIRD PARTY

if No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE

Fleet Policy	NO
Policy Number	P1991251

,			
Cover Note	Number		

Are you claiming under your own insurance policy

Driver	
Name of Driver	CHENG SUET LAI ELAINE
NRIC No	S7927545Z
Date Of Birth	09/09/1979
Occupation	INDOOR
Date Of Driving Pass	23/09/1999

Driving Experience	19 YEARS AND 6 MONTHS
g =poriorioo	

Gender **FEMALE** 

Mobile Number (LOCAL) +65-98555357

Fax Number

Contact Number OTHERS-98555357

**EMail Address** CHENGSL.ELAINE@GMAIL.COM Address

APT BLK 916 TAMPINES STREET 91 #03-79

Postcode

520916

Was driver an employee of the Insured's Company

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD ON COLLISION

Weather Conditions

RAINING

Road Surface

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

I have been approached by unknown person(s)

YES NO

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

**SLV9709Y** 

Vehicle Make/Model/Colour

GREY MITSUBISHI ATTRAGE

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

MR TIN TUN

NRIC/Passport Number

S2694281J

Contact Number

96602586

Address

914 TAMPINES ST 91 #06-33

Postcode

520914

Insurance Company Name

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Nature Of Damage

FRONT

No. Of Passenger (Including Driver)

2

Passenger 1

NAME:

GENDER:

Page 2 of 24

#### SKETCH PLAN

#### **IMPORTANT NOTICE**

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name: ce Molors Limited NRIC/FIN No .:

	11 (		
- 522	attached		

#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was heading out from my car park to church on Set 20th April 19
I was heading out from my car park to church on Set 20th April 19 and 330 pm. As I drave out of the carpork, a car hit my
right side door.
MR Tin said he did not see my door car coming.
MR Tin said he did not see my door car coming. There were no injuries just damaged on both cars.
I was unable to stop Timmedialely drave up slight before I stopped the car.
I shopped the car.
· ·

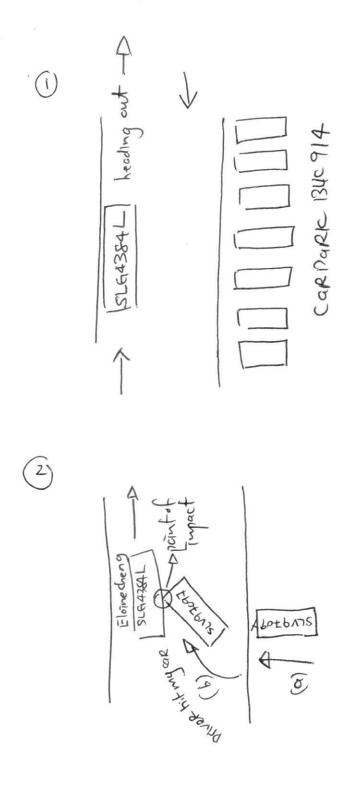
#### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 22 April 19
GIARMC SketchPlanForm\_V3 1

Driver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name: Alexandra Road NRIC/FIN No.: Darby Performance Centre



**AXA INSURANCE PTE LTD** 

8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Customer Centre #01-21 Tel:1800 8804888 Fax:-Website:www.axa.com.sg GST Registration Number: 199903512M customer.care@axa.com.sq



#### CERTIFICATE OF INSURANCE

■ Motor Vehicles (Third-Party Risks and Compensation) Act. (Chapter 189) ■ Motor Vehicles (Third-Party Risks and Compensation) Rules. 1960 ■ Road Transport Act. 1987 (Malaysia) ■ Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO.

: VPA/P1991251

Account No. : 13854

Coverage

: Comprehensive

Sum Insured

: Market Value At The Time Of Loss

Name of Policy Holder

: CHENG SUET LAI ELAINE (ZENG XUELI ELAINE)

Vehicle Registration No. : SLG4384L

Period of Insurance

: From 30/09/2018 To 29/09/2019 (Both Dates Inclusive)

#### PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE\*

(a) The Policyholder

The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner

(b) Any other person who is driving on the Policyholder's order or with his permission Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

#### LIMITATIONS AS TO USE\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

#### Basic Own Damage Excess

: SGD 600.00

An Additional Excess is applicable as follows: S\$500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver. S\$5,000.00 for Undeclared Young and Inexperienced Driver. (Please refer to your policy on the terms & conditions)

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOVKRS

on 10/09/2018

#### IMPORTANT

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap. 189).

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and

### REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S7927545Z

CHENG SUET LAI, ELAINE (ZENG XUELI, ELAINE)

Birth Date: 09 Sep 1979 Issue Date: 18 Feb 2016



## REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$7927545Z





Name

CHENG SUET LAI, ELAINE (ZENG XUELI, ELAINE)

曾雪

CHINESE
Date of birth Se

Date of birth Sex
09-09-1979 F
Country of birth

SINGAPORE

\$79276462

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3

Motor cars with unladen weight =< 3000kg with =< 7
passengers, exclusive of driver; and other motor
vehicles with unladen weight =< 2500kg

Licence No:S7927545Z

NRIC No. S7927545Z

Date of issue 22-09-2009

Address

APT BLK 916 TAMPINES STREET 91 #03-79 SINGAPORE 520916 446548

NP 428A