, INS. CASE OWNER	CHELYM	CC 5, Mb 15	900 7180	E Fas (/ DAC	
ge Theritan	Stove	DOI:	PMENT PMI9	Date / Time : /	yluly
Insured Vehicle No. Name of Insured Insured Tel No. Excess Sec II :SS Is driver the owner If NO, Driver No.	(B/NO)	V 97099 HP: D.O.A: Wlowling Nature of Accident:	Claim No. Policy No. Make / Model Place of Accid		PORT VERVIO
Driver Tel	32372	(V/L: 🚱 / Nd-)	Insured Liabil		Yes/No
SLG 438	14T				
INSRS: WSP: Tel: Liability: RMKS:	H H let:	ility:	INSRS: WSP: Tel: Liability: RMKS:		ISRS: SP: H: ability: MKS:
Date/Time	STPASAT-X L	AUM-AV -	2		
041	INC. AND A P. W. I.	CLVIQUAY -		Non-Reporting Itr (1st): Non-Reporting Itr (2nd): Non-Reporting Itr (Final):	DATE/PIC
7 (1)				Notification ltr (if non-pickup)	- Lucia
29/4/19 -	- Cathol OI	My Tru Confu	m accidors.	After call list to Oli	1 419
	John 11		holl	Documentation Check List:	Handler Typist
	or over you	1		Notification ltr (if non-pickup)	
13.01.0	Eve Date	The Boar Page 1		After call lir to Oi:	V
-e-01:H	LINE TABLE AD LANCE	TO PREPARE PERCEL		Authorisation To Act.	~
				Release Voucher:	
				Final Repair Bill:	(A)
				Car Rental Invoice: Towing Invoice	
				LTA/GIA:	
				Medical Bill:	
				PIR:	
				Mandate/Reject Instruction:	
				LOD	
				Payment Breakdown Form:	
DET IMINARY ADVICE	Date/Time:	Sent By:	The same of the sa	Post-Repair Photos:	
				Others:	
TNALIZATION	Date/Time:	Confirm with:		Confirm by: CTY	
	THE RESIDENCE OF THE PARTY OF T	i A. days) Reduction;	R 96		Call
INAL SETTLEMENT	Date/Time: \$4.08-19	Confirm with (PROUNE		Email Call	
Final Liability:	% (W (Agree	d / Assessed) BOLA S/N No. :	24.	If NO or B 28, Ass. Lin:	
Cepair Cost wijust	\$\$35,566.83		A.		
oss of Rental (LOR): witest oss of Use (LOU):		4 days) 3 = 80			
oss of Income (LOI):		x days)			N FIN THE
OR only LOU only	V-1	x days)		23/	2/19
HA/LTA Search	SS -	LOR + LOI [Tick only	one	- 70	
Medical:	S\$ -			11.09.1	
Disbursement	S\$ -	(e.g. Tow/Indeper	ulent')	1) Claim status: Normal/Rej	out/Private Settle
egal Cost	S\$ -	76-16- 4 rown muchen	nucitt J	2) Report Format: TP 3) Survey fee: >3:	90
otal:	\$\$33,149.43	Global Sum SS:		12/ SHEVEY ICE: 4-5-	W
TNAL PAYMENT	Date/Time: \$1,09.19	Confirm with: CPROWN		Email Call	
ayee 1;	55 36 386 83	Name 1: PESSORMANUE 1	Acrosts Tuesmon	Lamine J Cell J	
Payer 2 (1954) LPUILT (S\$ 941/40	Name 2: Book Rest A		H _a	
Server Clarks China	2.1	Name 1:	100		
		to the second se			

Sten	AIG	- 3180 Ph	
		ASSEGNMENT	84L 30/9/1
Tions	Hater 14/5)	19 VOLING SLG43	17.704.04
Enlineded Conf.	7.11W	Type M.Car M.Cycle / E	Sus / Van / Lorry / Taxi / Prime Mover /
OD (TP) WS / TP RES / C	D RESTEVATINY / MY	Truck / Trailer or	202 SECON ST. 50 SEC
To hisport Vehicle No.	SLG 4384L	Make BMW	218 i Come 5.6 149
at Workshop mis-	Desformine	Colour White	AR: Insured / Std / NU/ N
of 2	performance 03 Alexander R	and sp.Rending 26041	TAGado: Insured / Std / Nt / N
Insural	0 3 / Challand I	The same of the Same	200101
Policy No		(2140) WBA 2	F 20 GOV 758323 -
Chans No.		Gen. Cond Good / Fair /	
Sam Insured	Dimer	Stoering (morder / Jamin	ed / Leaked / Burst or
(Client's Record)		Broke: norder / Jamin	red / Leaked / Burnt or
Make of Vol.	Refore 20m	Modi: Nil SIRin / S	TD A/Rim or
- THE COUNTY OF	Before 12pm	Tyre Size: F:	275/45817
(Policy Condition)		18 R:	- 4
Remark The yell had con	nmenced its N	S O/S (BS) DUN / EXNOVA / G	Y (FS / LIZA / MIC / OHTSU / PIR / SUMI)
	ne of inspection.	TOYO / YOKO III	
Bat. or Market Value:		Front	Поли
IDAC Accident Flpfit	Consistent? ; Yes or No	7	mm R/Bal. 7 i
GIA / PR Seen.	Consistent? : Yes or No	7	mm L/Nat 7
Est Ropairs.		0 14/10	14/5/19.
Lum Some -	= 3 Val. Yes or No	76	Performance
			Ruar (Q/S) N/S / U/C / Rooftop or
CA / REV / REP. /	Z4 HRS 'WD'	lo: IN / OUT	
Date: Pe	ison Contacted:		frame / Body Structure affected due to colle
	Instruction		N. C. C.
MV	- 140K		
	ala a ta as Casa	1.01.95 8%)	
	PIP:+30,754.05 (RED:+	WAIP-20 STO	3
State Omic, File Paris for	: Preli. Report	Days Of Repair:	
11	: Final Report	Resurvey No. of Trip	Survey Foo:
Date/Time, File Melion (c)			Es prepartation.
21		Add Fee: Site Inap (\$) [8+68] 8
	4	. Interview (\$) Chidas
Report Format :		Toch, Invs (\$) Mars.
Lump Sum / LB.1: (3	1	; Weekend (\$	
			MAKE

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	7545Z
Vehicle No.:	SLG4384L
Vehicle to be Exported:	No
Intended Deregistration Date:	14 May 2019
Vehicle Make:	B.M.W.
Vehicle Model:	218I COUPE AT HID ABS NAV SR
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	F1611442B38B15A
Chassis No.:	WBA2F12060V758323
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$26,822.00
Original Registration Date:	30 Sep 2016
First Registration Date:	30 Sep 2016
Transfer Count:	1
Actual ARF Paid: Intended PARF Rebate Details	\$24,551.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Sep 2026
PARF Rebate Amount: Intended COE Rebate Details	\$18,413.00
COE Expiry Date:	29 Sep 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$56,956.00
COE Rebate Amount:	\$41,668.00
Total Rebate Amount:	\$60,081.00

The information contained herein is correct as at 14 May 2019

OK

net bealer

Performance Motors Limited

A Bine Darby Motors Company Co. Reg. No. 197401559W GET Reg. No. NO-0020081-x Toll-Free Mumber (1800-2253269)

Sime Darby Performance Centre Singapore 159941 Fax. 64747770

Ito. Easpong Arang Moad East Coast Centre Singapore 438180 FAR 63449773

arrange survey



315. Alexandra Road Sine Darby Business Centre Singapore 159944 Fax: 64796601 64796624

GST REG. NO : M2 - 0020081 - X

2 4 APR 2019

ESTIMATE

Estimate No.

: b1 50962 Page No. : 1 of 5

Date Estimated

: 24/04/2019

Prepared By

: Inthiran A/L Thurasamy

- ESTIMATE REPAIR FOR -

Cheng Suet Lai, Elaine (Zeng XueLi, Ela

Apt Blk 916 Tampines Street 91 #03-79

- ACCOUNT -

121

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way

#08-16 Chartis Building

Singapore 079120

Singapore 520916

REGN. NO.

CHASSIS NO.

REGN. DATE

MODEL

MILEAGE

SLG4384L V758323 30/09/2016 218iA/2 0 5 Feb VALUE DESCRIPTION 6800 7,650.00 To replace rear right fender, right door, side sill right, ? dattcahments and repair rear bumper including knocking on area cause by accident. 11011 8/1 Painting rear bumper, rear right fender, right door, side 4,908.00 # sill tail panel and trunk floor, 74 RH TOSE TENNS AND RHICPIUME 74:471 8/ 94.00 To replace tyre and wheel rim including balancing, (1x), To check steering geometry and conduct wheel alignment 451 531.00 according to BMW specification (1x) 45/ 531.00 To transfer lock mechanism from old to new door including conduct checks on new door power window system for proper function. (1 door). To remove and install rear hat-tray, rear seat, carpet 742 873.00 and roof top lining to facilitate repairs. To remove and install fuel tank to facilitate repairs 531.00 including extract fuel and conduct leak tests. To remove and install fuse box at the rear section to (phili) 531.00 facilitate repairs. To carry out body cavity preservation. 118.00

> To carry out body cavity preservation. (For cut panel). Sinks 150/

Total Labour 1:

16,298.00

531.00

DESCRIPTION

(Per panel).

PLASTIC NUT FOR COARSE THREADED PIN X AFE

PRIC QTY 0.80 8

VALUE

6.40

A Sime Darby Motors Company Co. Reg. No. 197401555W GST Reg. No M2-0020861-x Toll-Free Number (1800-2255269)

303, Alexandra Road Sime Darby Performance Centre Singapore 159941 Fax. 64787770

Book Dealer

280, Kampong Arang Road East Coast Centre Singapore 438180 Pax 63449773 315. Alexandra Road Sime Darby Business Centre Singapore 15964 Pax 64796601 [AfterSales] 64796624 [Motorrad]



Page No. : 2 of 5

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 50962

Date Estimated : 24/04/2019

Prepared By : Inthiran A/L Thurasamy

REGN. NO. CHASSIS NO. REGN. DATE MODEL MILEAGE SLG4384L V758323 30/09/2016 218iA/2 0

DESCRIPTION	QTY PRIC	VALUE
REAR RH SIDE PANEL / 00	1 1,352.55	1,352.55
Reinforcemen # × A# 7	1 52.90	52.90
Reinforcemen × ALC 5 10 ⁻³	1 52.40	52.40
Reinforcemen × N.E.	1 68.00	68.00
FRT RH DOOR / OD	1 1,346.70	1,346.70
RH SIDE GUIDE FOR BUMPER	1 49.05	49.05
PLASTIC NUT A ALC NOT	5 0.85	4.25
FRT RH DOOR EDGE PROTECTION	1 152.50	152.50
RH SILL STRIP PRIMED X CIT	1 277.35	277.35
CAVITY PROTECTION WAX REMOVER 500ML	1 18.45	18.45
BLIND RIVET AVIBVLB	15 30 0.55	8.25
SCREW (SF PLUS M5X15)	.5 ¹⁰ 0.55	2.75
(DG/SL) BODY ADHESIVE K5B (195ML)	1 326.80	326.80
PUNCH RIVET N5	20 0.55	11.00
(DG) BODYWORK ADHESIVE K5A (50ML)	1 112.70	112.70
(DG) CLEANER R1 (100ML)	1 26.15	26.15
PUNCH RIVET N4	10 0.55	5.50
(S/L) SEAM SEAL 300ML	1 33.80	33.80
(SUPP) Alloy What R. Nor CUT / 2000.70	Total Parts	3,907.50

Steve CLKK) With Papaka 14/5/19, 12 20pm
P/P
Resmy before spray
14 Pays

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Labour 1	13	16,298.00
Parts	9	3,907.50
Labour 2		0.00
Excess	32	0.00
Total GST @ 7%		1,414.39
Grand Total		21,619.89

^{**} THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**

^{**} PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

A member of the Sime Cartly Group Col. Reg. No. 197401559W. GST Reg. No. 603-0020081-x



SUPPLEMENTARY

b1 50962

Date Estimated :

24/04/2019

Prepared By

Inthiran A/L Thurasamy

REPAIR FOR -

- ACCOUNT -

121

Cheng Suet Lai, Elaine (Zeng XueLi, Ela AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way

Apt Blk 916 Tampines Street 91

#08-16 Chartis Building

Page No.:

#03-79

Singapore 079120

Singapore 520916

REGN. NO.

CHASSIS NO. REGN. DATE

MODEL

MILEAGE

ST.G43841

V758323

30/09/2016 218iA/2

	31043041	4120222	20/05/2010		1.77	
	DESCRIPTION			ORIGINAL PRICE	DISC. %	NETT
#	To remove and install r to facilitate repairs and			413.00		413.00 /
#	To remove and install to garnish to facilitate rep		ent carpet and	231.00		231.00 /
#	To check electrical wiri section include resetting			250.00		250.00 /

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# EXPANDING NUT * / A/C	0.60	2.00		1.20
# EXPANDING NUT *	0.60	1.00		0.60
# EXPANDING NUT * ///	2.00	3.00		6.00
# SNAP LOCK COUPLING . / (1)	3.65	1.00		3.65
# FRT LH DOOR BRAKE . / // CAME	71.00	1.00		71.00
# TORX-BOLT WITH WASHER * / Ofc	1.40	2.00		2.80
# HOOK AND LOOP FASTENER	2.85	3.00		8.55
# PLUG IN NUT 0.8MM * / IX	1.40	2.00		2.80
# EXPANDING NUT (4.8) * / //C	1.00	3,00		3.00
# TYPE INDENTIFICATION PLATE (CODED) * / /*	29.30	1.00		29.30
# LABEL TIRE PRESSURE . / MC	24.40	1.00		24.40

Total Labour:	894.00
Total Parts :	153.30
Total Labour & Parts:	1,047.30

A member of the Sine Datty Group Co. Reg. No. 197401559W; GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No.

b1 50962

Date Estimated :

24/04/2019

Prepared By

Inthiran A/L Thurasamy

REPAIR FOR -

- ACCOUNT -121

Cheng Suet Lai, Elaine (Zeng XueLi, Ela AIG Asia Pacific Insurance Pte. Ltd.

Page No.:

Apt Blk 916 Tampines Street 91

78 Shenton Way

#03-79

#08-16 Chartis Building

Singapore 079120

Singapore 520916

REGN. NO.

CHASSIS NO.

To remove and install rear RH fender fixed window glass to facilitate repairs and conducting water leak tests

To remove and install boot compartment carpet and

REGN. DATE

MODEL

MILEAGE

SLG4384L

V758323

30/09/2016 218iA/2

0

SLG4384L	V758323 30/09/2016		218iA/2	2181A/2		
DESCRIPTION				ORIGINAL PRICE	DISC. %	NETT
and attachment making good the	e tail end panel, truni	side skirting include		6800.00		6,800.00 /
	The state of the s	4		5149.00		5,149.00
To replace whe	() el rim include balanc	ng (1x)		80.00		80.00
	ng geometry and cor vith BMW specification	nduct wheel alignment ons (1x)		451,00		451.00 /
	cks on new door pov	d to new door include ver window system for		451,00		451.00
	install rear hat-tray, r ng to facilitate repair			742.00		742.00 /
	install fuel tank to fa and conducting leak t	cilitate repairs include ests		451.00		451.00 /
To remove and facilitate repairs	install fuse box at the	e rear section to		451.00		451.00
To carry out bo (Per panel)	dy cavity preservatio	n		100.00		100.00 /
To carry out bo (For cut panel)	dy cavity preservatio	n		451.00		451.00 /
To remove and	install rear RH fende	r fixed window glass		413.00		413.00

231.00

231.00 /

garnish to facilitate repairs

A member of the Sinne Darby Group Co. Reg. No. 197401559W. GST Reg. No. MO-2020061-X



FINAL REPORT

# To check electrical wiring system and lightings at the rear section include resetting and checking air bags for function	250.00	250.00 /
Sundries	150.00	150.00 /

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# EXPANDING NUT *	0.60	2.00		1.20 /
# EXPANDING NUT *	0.60	1.00		0.60
# EXPANDING NUT *	2.00	3.00		6.00
# SNAP LOCK COUPLING *	3.65	1.00		3.65
ALLOY RIM 7.5JX17 STAR SPOKE 379	921.70	1.00		921.70
REAR RH SIDE PANEL	1,352.55	1.00		1,352.55
FRT RH DOOR	1,346.70	1,00		1,346.70
# FRT LH DOOR BRAKE *	71.00	1.00		71.00/
# TORX-BOLT WITH WASHER *	1.40	2.00		2.80 /
# HOOK AND LOOP FASTENER *	2.85	3.00		8.55
# PLUG IN NUT 0.8MM *	1.40	2.00		2.80 /
RH SILL STRIP PRIMED	277.35	1.00		277.35/
# EXPANDING NUT (4.8) *	1.00	3.00		3.00 /
# TYPE INDENTIFICATION PLATE (CODED) *	29.30	1.00		29.30 /
# LABEL TIRE PRESSURE *	24.40	1.00		24.40
BLIND RIVET AVIBVLB	0.55	20.00		11.00
SCREW (SF PLUS M5X15)	0.55	10.00		5.50
(DG/SL) BODY ADHESIVE K5B (195ML)	326.80	1.00		326.80
PUNCH RIVET N5	0.55	20.00		11.00
PUNCH RIVET N4	0.55	10.00		5.50
(DG) BODYWORK ADHESIVE K5A (50ML)	112.70	1.00		112.70
(DG) CLEANER R1 (100ML)	26.15	1,00		26.15
(S/L) SEAM SEAL 300ML	33.80	1.00		33.80/

SUPPLEMENTARY ITEMS

Grand Total:	22,206.83
GST @7%:	1,452.78
Total Repair Costs less Excess:	20,754.05
Deduction for Excess:	0.00
Total Labour & Parts :	20,754.05/
Total Parts:	4,584.05
Total Labour :	16,170.00

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 29 April 2019 10:56 AM

To: PBSP

Cc: CS A Team; Admin A; assignments

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLG4384L & SLV9709Y ON 20/04/2019 ***

LKK REF: CC3/AIG19007180/pa3

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

**Kindly arrange for survey.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Monday, 29 April 2019 10:37 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SLG4384L & SLV9709Y ON 20/04/2019 *** LKK REF: CC3/AIG19007180/pa3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 24 April 2019 10:22:07 AM

To: PBSP

Cc: CS A Team; 宵珺 ©; Hsiao Tong (LKKAuto); assignments

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SLG4384L & SLV9709Y ON 20/04/2019 *** LKK REF:

CC3/AIG19007180/pa3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Caroline.

We refer to the above matter.

Please be informed that we are currently pending for our principal to release OI GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Wednesday, 24 April, 2019 8:41 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SLG4384L & SLV9709Y ON 20/04/2019

Dear Sirs.

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Friday, 2 August 2019 4:42 PM

To:

Loh, Chee-Heng

Subject:

[MANDATE REQUEST] Your ref: 3790291274SG, ACCIDENT ON 20/04/2019 INVOLVING

SLV 9709Y (OI) & SLG 4384L (TP)

Your ref: 37902912745G

Our ref: CC3/AIG19007180/Eea3

Dear Sirs,

ACCIDENT ON 20/04/2019 INVOLVING SLV 9709Y (OI) & SLG 4384L (TP)

We refer to the above matter.

The accident occurred when our insured exit from the parking lot and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " PERFORMANCE MOTORS LTD" at \$ 23,148.43 (all-in).

The summary is as follows: -

Amount Claimed Amount Revised

Cost of Repairs (with GST)

\$ 24,150.97

\$ 22,206.83

2. Loss of Rental (11days x \$80)

941.60

941.60 (11days x \$80) (BKW RENTAL)

Total \$ 25,092.57

\$ 23,148.43

For your approval in merimen please.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with:

*SLG4384L (3790291274SG) [SLV9709Y] CHENG SUET LAI ELAINE Apr 20 2019 3:00PM [TIN TUN]

Performance Motors Limited

From

AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 05/08/2019 17:23 PM.

Subject

Alert - Adj Mandate Approved (S\$23148.43) - SLG4384L - Claim Handler: Loh, Chee-Heng

Approved:23148.43.

AXA INSURANCE PTE LTD 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Customer Centre #01-21 Tel:1800 8804888 Fax:-

Website:www.axa.com.sg

GST Registration Number: 199903512M customer.care@axa.com.sg



CERTIFICATE OF INSURANCE

■ Motor Vehicles (Third-Party Risks and Compensation) Act. (Chapter 189) ■ Motor Vehicles (Third-Party Risks and Compensation) Rules. 1960 ■ Road Transport Act. 1987 (Malaysia) ■ Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE NO. : VPA/P1991251 Account No. : 13854

Coverage

: Comprehensive

Sum Insured

: Market Value At The Time Of Loss

Name of Policy Holder

: CHENG SUET LAI ELAINE (ZENG XUELI ELAINE)

Vehicle Registration No. : SLG4384L

Period of Insurance

: From 30/09/2018 To 29/09/2019 (Both Dates Inclusive)

PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE*

(a) The Policyholder

The Policyholder may also drive a Motor Car not belonging to or not hired (under a hire purchase agreement or otherwise) to him or his employer or his partner

(b) Any other person who is driving on the Policyholder's order or with his permission Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

LIMITATIONS AS TO USE*

Use only for social, domestic and pleasure purposes and for the Policyholder's business The policy does not cover - use for hire or reward, racing, pace-making, reliability trial, speedtesting, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with motor trade; or when the Motor Car, whether stationary, in use or otherwise, is in or on, a racing track, circuit, route, course or any other roads by whatever name called that are typically used for racing, pace-making or such similar purposes.

(01)

Basic Own Damage Excess

: SGD 600.00

An Additional Excess is applicable as follows: \$\$500.00 for Unnamed Authorized Driver &/or Declared Young & Inexperienced Driver. \$\$5,000.00 for Undeclared Young and Inexperienced Driver. (Please refer to your policy on the terms & conditions)

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act, (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act, (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

AXA INSURANCE PTE LTD

Authorized Signature

Issued by - SGOVKRS on 10/09/2018

Policyholders are warned that on the sale of a motor vehicle they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed a Statutory Declaration to the effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicle (Third-Party Risks and Compensation Act (Cap.

The Premium Warranty Clause requires the premium to be paid in full within a specific period failing which there would be no liability under the policy, renewal certificate, covernote and endorsement etc.



REPUBLIC OF SINGAPORE IDENTITY CARD NO. \$7927545Z



Hame

CHENG SUET LAI, ELAINE (ZENG XUELI, ELAINE)

官服

CHINESE Determinant Ben D9-09-1979 F

579276452

SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class

Motor cars with unladen weight >< 3000kg with >< 7 23 Sep 1999 passengers, exclusive of driver; and other motor vehicles with unladen weight << 2500kg

MICH S7927545Z

22-09-2009

2.70

APT BLK 916 TAMPINES STREET 91

SINGAPORE 520916

NP 435A



THE	4 3 4		
I.E.	AM.		

AIG THIRD PARTY EXPRESS SETTLEMENT FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008 (PAYMENT BREAKDOWN)

Vehicle No:	SLG4384L				Iodel:	PMW	210	i Conge
Date of Accident:	ceident: 20.04.2019			1odei:	ioni - v	1.6	. 47	
Global Sum Settle	ment:	1	Yes	[] No				
Repair Estimate		: 8	21,61	9.89				
Final Repair Cost		: 8	22,20	06.83				
Loss of Use		: 8				days	at \$	per day
Rental (if any)		: 8	'	KBEW		days		
LTA / GIA Search	Fee	: 8						
Others		: 8						
		: 8						
	Final Settlement Sum							
		: 8		U.A.	150	4800 W	And the street	**************************************
Is Third Party Woo	rkshop (GIA Regi	stered? orkshop	YES [: Agreed Lial BOLA	oility _	ation: Vos	(%) / No	elow)
Is Third Party Woo A) For Non G B) For GIA R BOLA Lia * Assessed L	rkshop (IA Regi- egistere bility: _	GIA Regi stered W d Works	stered? orkshop hop:	YES [GROUP Agreed Liab BOLA BOLA	oility _ Applic Scenar ed Liab	ation:(Volido No:	(%) / No	Ψ _(%)
Is Third Party Wor A) For Non G B) For GIA R BOLA Lia	rkshop (IA Regi- egistere bility: _	GIA Regi stered W d Works	stered? orkshop hop:	YES [BOLA BOLA Assesse	oility _ Applic Scenar ed Liab	ation:(Volido No:	(%) / No	Ψ _(%)
Is Third Party Wor A) For Non G B) For GIA R BOLA Lia * Assessed L not apply.	rkshop (IA Regis egistered bility: _ .iahility t	GIA Regi stered W d Works U	stered? orkshop hop: (%) only for	YES [BOLA BOLA Assesse	oility _ Applic Scenar ed Liab	ation:(Volido No:	(%) / No	Ψ _(%)
Is Third Party Woo A) For Non G B) For GIA R BOLA Lia * Assessed L not apply. Remarks	ckshop C IA Regis egisteres bility: _ iability t on: Paye	GIA Regi stered W d Works o be filled	stered? orkshop hop:) (%) only for	YES [BOLA BOLA Assesse	Application Application Scenar	ation:(Volido No:	(%) / No	Ψ _(%)
Is Third Party Woo A) For Non G B) For GIA R BOLA Lia * Assessed L not apply. Remarks Payment Instruction	ckshop C IA Regis egisteres bility: _ iability t on: Paye	GIA Regi stered W d Works o be filled	stered? orkshop hop:) (%) only for	: Agreed Lial BOLA BOLA Assesse	Applie Scenar ed Liab and for c	ation: Volido No: ility (*): ases where I	(%) / No	Ψ _(%)

Please attach all the supporting documents to the form. Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report / Bill (if any)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AIG19007180/pa3

09 MAY 2019

TIN TUN 914 TAMPINES STREET 91 #06-33 SINGAPORE 520914

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 9709Y & SLG 4384L ALONG/AT CARPARK BLK 914 TAMPINES ST 91 ON 20/04/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLG 4384L against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle reversing out from parking lot and collided with third party who driving straight. Under Motor Accident Guide, Vehicle reversing in/out or moving in/out of parking lot should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

 AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

AUTHORIZATION TO ACT (AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

1. Chang Surt Lai Elaine	
of BIK 916 Tampines S+91 #03-79 S (52091	(address),
owner of SLG 4384L (vehicle	no.) hereby authorize
Performance Motors Ltd	
("the workshop") to act for me with respect to my	claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no	o3 LG 4384 L that was
damaged pursuant to the accident which occurred	on(date) along
Block 914 Tempines S+91	(location)
involving vehicle no/sSLV 47614	
favour of the workshop.	
payment furtherto settlement of my claim with payn favour of the workshop.	nent cheque/s being made in
I further acknowledge that any settlement the water behalf is on a without prejudice and without admission.	V 19 - 049/50/00/00/00 AV 50 AV 1925
as the driver/owner/insurers of the other vehicle/s is	D)
as the arretrementations of the other verticiers in	5 concerned.
Date thisday of(mo	onth) 20(year)
1 5	
Signed by "the third party claimant" Signed	

RELEASE VOUCHER (AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"Well, Performance Motors Ltd ("the workshop") hereby confirm t	hat we/l
have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance P	te. Ltd.
\$\$ 22.206.83 (repair costs), \$\$ 941-60 (loss of wee/rental) \$\$ - (sear	
for vehicle no. 51643841 that was damaged pursuant to the accident which of	
on 2014/19 (date) along Block 9/4 Tempines St 9/1 (location)	
vehicle no/s SLY 97 09Y	
This is pursuant to the inspection conducted on(4 / \$ / 19(date) at "the workshop".	
We/I confirm that we/I are/am authorized by the owner Chem Suet La Elaine ("third party cl	aimant")
of vehicle no. SLG438AL to make the claim as set out in the above paragraph and we/l	
authority to settle the matter on his/her behalf in a manner that we/l deem fit. We/l enclose herein the	letter of
authority given by "the third party claimant".	
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, Ios	s and/or
expense that they will or have already incurred in the event that "the third party claimant" after the ab	ove said
agreement lodges a further claim against the former for any loss and expenses suffered pertaining to	costs of
repairs and/or rental and/or loss of use pursuant to the damage to SLG 4384L (vehicle no.) as	a result
of the accident.	
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the th	ird party
claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and	without
admission of liability basis.	
This agreement is subject to the application of Singapore law and the Singapore Courts have e	xclusive
jurisdication over any dispute arising out of the same.	
Dated this 3 day of 08 (month) 20 (9 (year)	
((LKK)) CZY	
Signed by AIG appointed surveyor Chopped & Signed by "the workshop"	

OF Dealer

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401558W GRT Reg. No MJ-0020081-x

303, Alexandra Road Sine Darby Performance Centre Singapore 159941 Tel. 61190200 (Sales & Admin) 83190311 (AfterSales) Fax: 64747770 280, Kampony Arany Hoad East Coast Centre Singapore 439390

Tel. 63193888 (AfterSales) Fax. 63449773

115. Alexandra Road Sime Durby Business Centre

Simpapore 159944
Tel. 63190538 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796624 (Motorrad)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No.

: B1

1361950

Page No.

: 1 of 3

Date IN

: 14/05/2019

Invoice Number : Invoice Date : 04/07/2019

2118921 / WSB

Motor Claim Advisor: Inthiran A/L Thurasamy Payment Terms : 30 Days From Invoice

Invoice By

Toh Jing Xuan 1

CUSTOMER INFORMATION -

Ms Cheng Suet Lai, Elaine (Zeng XueLi, E) Apt Blk 916 Tampines Street 91

#03-79

INVOICE TO -121

AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way

#08-16 Chartis Building

Singapore 079120

Singapore 520916

REGN. NO. SLG4384L

CHASSIS NO. V758323

YOUR REF NO : NIL.

REGN. DATE 30/09/2016

MODEL 218IA/2 MILEAGE 26041

---LABOUR 1 - - -NETT 6,800.00 To replace rear bumper and attachments, rear right door and attachments, rear right fender, right side skirting including make good the tail end panel, trunk floor panel, right roof frame, right 'C' pillar and knock out dented area caused by the accident. 5,149.00 To respray rear bumper, rear right fender, front right door, right side skirting, tail end panel, trunk floor panel, right roof frame and right 'C' pillar. 80.00 To replace right rear wheel rim including balancing. To check steering geometry and conduct wheel alignment in 451.00 accordance with BMW specifications. To transfer lock mechanism from old to new door including 451.00 conduct checks on new door power window system for proper function. (1 door). To remove and install rear hat-tray, rear seat, carpet 742.00 and roof top lining to facilitate repairs. To remove and install fuel tank to facilitate repairs 451.00 including extract fuel and conduct leak tests. To remove and install fuse box at the rear section to 451.00 facilitate repairs. To carry out body cavity preservation. 100.00 (Per panel). To carry out body cavity preservation. 451.00 (For cut panel). 413.00 To remove and install rear right fender fixed window glass to facilitate repairs and conduct water leak tests. To remove and install boot compartment carpet and garnish 231.00 to facilitate repairs. To check electrical wiring systems and lightings at the 250.00 rear section including reset and check air bags for function. Sundries. 150.00 INS CLAIMS: ACCIDENT REPAIR. DIRECT SETTLEMENT. 0.00 DATE OF ACCIDENT: 20.04.2019. 3RD PARTY CAR: SLV9709Y.

BMW Demler .

Performance Motors Limited

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0025581-x

203. Alexandra Road 200. Kampung Arang Road Sime Darby Performance Centre East Coast Centre Singapore 159941 Singapore 43486 Tel 43190100 (Sales & Admin) Tel 42190888 (AfterSales) Fax. 64747770

180. Kampong Arang Boad East Coast Centre Singapore 438180

315, Alexandra Boad Sime Darby Business Centre Singapore 159944 Tel 619012 (AfterSales) 61190131/530 (Mutorrad) Fax 64796624 (Mutorrad)



SERVICE TAX INVOICE

Repair Order No. : B1

1361950

Page No. : 2 of 3

: 14/05/2019

Invoice Number : 2118921 / WSB

Date IN

Invoice Date : 04/07/2019

Motor Claim Advisor: Inthiran A/L Thurasamy Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

VEHICLE WAS SURVEYED BY MR STEVE CHEN FROM LKK AUTO ON 14.05.2019 AT 12PM. AUTHORISED REPAIR BY MS CHEW HSIAO TONG FROM LKK AUTO ON 29.04.2019 VIA EMAIL.

COURTESY CAR PROVIDED BY BKW.		0.00
	Total Labour 1:	16,170.00
	Retail	
PARTS	Qty Price	NETT
BLIND RIVET AVIBVLB	20 0.55	11.00
SCREW (SF PLUS M5X15)	10 0.55	5.50
(DG/SL) BODY ADHESIVE K5B (195ML)	1 326.80	326.80
PUNCH RIVET N5	20 0.55	11.00
(DG) BODYWORK ADHESIVE K5A (50ML)	1 112.70	112.70
(DG) CLEANER R1 (100ML)	1 26.15	26.15
PUNCH RIVET N4	10 0.55	5.50
(S/L) SEAM SEAL 300ML	1 33.80	33.80
REAR RH SIDE PANEL	1 1,352.55	1,352.55
FRT RH DOOR	1 1,346.70	1,346.70
ALLOY RIM 7.5JX17 STAR SPOKE 379	1 921.70	921.70
EXPANDING NUT	2 0.60	1.20
EXPANDING NUT (4.8)	3 1.00	3.00
EXPANDING NUT	3 2.00	6.00
PLUG IN NUT 0.8MM	2 1.40	2.80
TORX-BOLT WITH WASHER	2 1.40	2.80
FRT LH DOOR BRAKE	1 71.00	71.00
RH SILL STRIP PRIMED	1 277.35	277.35
HOOK AND LOOP FASTENER	3 2.85	8.55
SNAP LOCK COUPLING	1 3.65	3.65
EXPANDING NUT	1 0.60	0.60
TYPE INDENTIFICATION PLATE (CODED)	1 29.30	29.30
LABEL TIRE PRESSURE	1 24.40	24.40
	Total Parts :	4,584.05
L A B O U R 2		NETT
•		0.00
	Total Labour 2:	0.00

A member of the Sime Darby Group Co. Reg. No. 197401559W GST Reg. No M2-0020081-x

303, Alexandra Road Sime Darby Performance Centre Singapore 139941 Tel 63190100 (Bales & Admin) 63190211 (AfterBales) Fax. 64747770

286, Kampong Arang Road East Coast Centre Singapore 438180

Tel. 61190888 (AfterDales) Fam. 63449773

315, Alexandra Shod Sime Durby Business Centre Simpapore 159944 Tel. 63190525 (AfterSeles) 63190533/530 (Motorrad) Fax. 64796624 (Motorrad)



SERVICE TAX INVOICE

: 3 of 3 Repair Order No. : B1 1361950 Page No.

Invoice Number: 2118921 / WSB : 14/05/2019 Date IN

Invoice Date : 04/07/2019

Motor Claim Advisor: Inthiran A/L Thurasamy Payment Terms : 30 Days From Invoice

Invoice By : Toh Jing Xuan

	16,020.00	Total Labour & Parts Charges	: S\$	20,754.05
1.	4,584.05	Less Insurance Excess	: S\$	0.00
100	150.00	Invoice Total Amount Exclude GST	: S\$	20,754.05
		GST @ 7%	: S\$	1,452.78
		Invoice Total Amount Include GST	: \$\$	22,206.8
	E E	- 1 (BERTHAR)	: 150.00 Invoice Total Amount Exclude GST GST @ 7%	: 150.00 Invoice Total Amount Exclude GST : \$\$ GST @ 7% : \$\$

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





TAX INVOICE

GST REG. NO.: 200106276D

DATE	INVOICE NO.
27-May-2019	P 2506

INVOICE TO

AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O LKK AUTO CONSULTANT PTE LTD

	VHA NO.	DUE DATE	VEH. NO.
	P 2506	27-May-2019	SLL 5259 H
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 14 MAY 2019 TO 25 MAY 2019 (INCLUDED TWO SATURDAY, ONE SUNDAY AND ONE PUBLIC HOLIDAY) YOUR REF: SLG4384L & SLV9709Y (PERFOMANCE)	11	80.00	880.0
GST @ 7%			\$61.60
TOTAL			\$941.60

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.



120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg A subsidiary of BKW Automobile Pte Ltd





120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666 ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

VHA No: P 2506

24 HOURS HELPLIN	E: 6223 1122 -	Workshop PNL-AX
	IG AGREEMENT	
LARS	Hirer's Own Vehicle No SLG	1384 Replace Veh No:
LALIELAINE	Loan Vehicle No: SLL 52	59 H VR No:

HIRER'S PARTICULARS	Hirer's Own Vehicle No. L. G. L. Beplace Veh No:	
Name (as in VC) CHENG SUETLALIELA INE	Loan Vehicle No: SLL t 259 H VR No:	
NRIC/Passport No: 57927545 Bate of Birth: 0980/979	Make & Model: VW TETTA AutoManual Group:	
Address BIK 9/6 TAMPINES CT 9/ Age: 39	CHARGES : \$	cts
# (3 - 17) s(3 - 0710)	Daily 11 day @\$ 80 Per day 880	DD
Name & Address of Employer	Weekly/Monthly week @\$ Per week/Monthly	
Occupation Driving Exp. 19	Others	
Driving Licence No: \$7927545 Z Passed Dates 23 Sep / 999	CDW/PAI @\$ Per day/Monthly	
D/L Type: Local/IntVOthers:	Delivery/Collection Svc	
Tel(0)	GST	
DRIVER'S PARTICULARS	OR No: (A) SUB-TOTAL	
Name (as in I/C)	Petrol Livel OUT E 5/4 1/2 3/4 F	
NRIC/Passport No:Date of Birth:	Succharge IN	
Address: Age:	First km FREE per day GST 7°/6 61	60
	Excess mileage is chargeable at cents per km TOTAL CHARGES 941	60
Driving Licence No:Passed / Expiry Date:	Security Deposit : \$ — Bank: UDB	
D/L Type: Local/int1/Others: Contact No:	CASHINETS (ISAMC/AMEXICHO No: 4265 8840 3.532	32
With B. T.	Expiry Date: 12/23 Card ID No: 990	00
Canira	Name as in Card: ELAINE CHENG	
	ACCESSORIES CHECK	
	🗅 Data Cards 🚨 Camera Systems 🗀 Hub Cap 🔲 Radio / CD Cartrid	dge
	Jack Tyre Opener Petrol Cap Spare Tyre	
INDICATE:	X () Y	
A - Accidents D - Dents S - Scratches	Hirer Signature : Additional Driver's Signatu	re:
X - Crack	SINGAPORE Use Only	
I have read and agree to the terms and condition on both sides of this agreeme	nt. If I have presented a charge/credit card for payment. I agree that all amounts	ounts
payable under this agreement and for parking and traffic infringements may be made on the charge/credit card voucher. All information I have been given	ven BKW Rent A Car Pte Ltd in connection with this agreement is	true.

IMPORTANT

Date Out

- The Hiter and the authorized driver must be over 23 years of age and under 55 years and be holding valid driving licenses and have a minimum of 2 years require and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirerithe Authorised Driver.

 All vehicles are supplied with petrol and should returned with petrol level likewise.
- A service charge of \$5 on top of a petrol surcharge is payable by the hirse should he fall to return the vehicle at the appropriate petrol level. No return for early return of vehicle. The hirse shall be liable for additional charges for any late return at the rate shown per hour per day inclusive of CDW analor PAI
- where applicable. Any returns after our operation hours will be charged as a full
- Use of the vehicle for Regal purpose (For instance, in connection with theft, drug-
- pedalling or trafficking, aminggling), is strong perhibited.

 Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior witten consent of BKW Rent A Car Pts Ltd. The hirer is liable for a panalty fee of \$200 in additional to the appropriate insurance top up in the case: of non-disclosure of Maleysia usage
- The hirer and/or driver shall be responsible for all damages or losses by caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or it connection with it's use or operation.

Mileage

The hirer and/or criver shall be responsible for all claims, damages, losses. increased insurance premiums, non-wavier excess and cost expense (inclu

Time Out

- legal costs on a full indemnity basis), whatsoever and howsoever brought against suffered or incurred by you in respect of the vahicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. This owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pers in the vehicle are not allowed. Any offensive small e.g. cigarette, durien or per's small, the hirer and/or driver shall bear the cost of removing the offensive small or per's hair between \$200 \$400.
- The Hirer agrees that a punctured tyre, empty perrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hintr shall been the cost of such response at \$50.00 per trip.
- 10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hiner will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have
- sufficient water. Any dismage to the engine will be even by the hire/driver 12. All customers' data will be kept strictly confidential and is solely used for the confidential and its solely used for the confidential and the solely used for the confidential and is solely used for the residing matters.
- purpose of completing the sales transactions and oth 13 I understand and agree to the personal date collection forms and Conditions Page. sement stated on the

- HIN HI		The state of the s		The state of the s		
		38475		Whtop Softenp		Macaustriver Signature
Return Of Vehicle	a: The Hirer Oriver	Is Required To Sign	n In The Column "Sign	ature Of Hirer Driver Falling Which T	he Day And Tin	ne inserted Below Shall Be Deemed To Be Th
Day And Time Th	e Vehicle is Retur	ned To BKW Rent A	Car Pte Ltd And The	Same Shall Be Accepted As Conclu-	sive Evidence O	The Same And Shall Not Be Challenged Or

Day And Time Th	he Vehicle is Return	ed To BKW Rent A	Car Pte Ltd And The S	ame Shall Be Accepted As Conclusive Eviden	ce Of The Same	And Shall Not	Be Challer	nged Or
Questioned On A	any Account Whatso	pever. And I had cles	ared my belonging item	is from the rental vehicle (cashcard, parking o	oupons, etc)"	- 11	1	- III
Date in	Time In	Mileage	Check By	Remarks	1790		1	-

37691 25,05,19 11.30 PEN C 25 5 10 Charle

Check By

X

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA			1000000	1.00		Lesson Williams	Territoria
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Ad)	Submitted	Ins Auth'ed	Status Pending for Survey
Main	22 Apr 2019 Edit Reg		14 May 2019 00:00 Edit Adj Rpt	S\$20,754.05 Edit Estimates	- T - 17.75	20,754.05 lew Rpt		Report Cancel Case
	Main	R	leference	Claim I	etaïis		Documents	Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]	
Insured:	TIN TUN,	ID: 52694281J						
Main Claimant:	CHENG S	UET LAI ELAINE	, 1D: S7927545Z					
Vehicle Red No.;	SLG438	4L		Date	of Loss:		9 15:00 - :59 and 21 Days Fro	m LTA Reg Date (Man Yr)]
Claim Type	: TP / 379	P / 3790291274SG			/Cover	(Comprehe	nsive)	
Vehicle Reg No. (Insured):	SLV9709	rosy			No. nant):	P1991251		
				Excer	5 ÷			
Repairer:		nce Motors Limi /63190174	ited (Alexandra) 30	3 Alexandra Road	, Sime I	Darby Perform	nance Centre, 159	941 Alexandra - Tel:
Handling Insurer:	AIG Asia	Pacific Insuranc	ce Pte. Ltd. (Expres	s) - Tel: 65-6419	-3000	[Handled b	y Loh, Chee-Hen	g) Chee-Heng.Loh@aig.com
Claimant's Insurer:	AXA Insu		(Q) - Tel: 6338 7288					
Adjuster:	LKK Auto	Consultants Pte	e Ltd (HQ) - Tel: 62:	56-3561 [Hand	led by C	HEN TSUE Y	(EE] [Final R	pt due 06/05/2019]
ASSOCIA	TED MAIL RE	CEIVED					Vie	w All Compose Case Ma
 AIG_SG 	EXPRESS (05	/08/2019): Alert	- Adj Mandate App	roved (S\$2314)	.43) - 9	SLG4384L -	Claim Handler: I	oh, Chee
ALL ASS	DCIATED TAS	кѕ⊟			U	View All	Search Tasks C	reate New Task Complet
Due Dat	te Priority	Type Tasi	k Group Subjec	t Handler	Assign	ned By	Completed On	Created On Don

Claim Documents

*SLG4384L (3790291274SG)

[SLV9709Y]

TP

CHENG SUET LAI ELAINE

Apr 20 2019 3:00PM

[TIN TUN]

Performance Motors Limited

Let	ers/Corresponden	Vas.	1 per i	page V	1
			[A per.]	Thumbnail	-
No 1	Finalized On (Draft)	LKK Auto Consultants Pte Ltd (HQ) Third Party Express Settlement – Payment Breakdown	8	Edit	
_	I thinking	Trining and and an arrangement of the state			
Pho	tos/Images		3 per	page 🔻	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	+
1	14/05/19 19:14	General View	0	Load JPG	M
2	14/05/19 19:14	General View	0	Load JPG	2
3	14/05/19 19:14	General View	0	Load JPG	V
4	14/05/19 19:14	General View	0	Load JPG	8
5	14/05/19 19:14	General View	0	Load JPG	R
6	14/05/19 19:14	Odometer Reading	0	Load JPG	K
7	14/05/19 19:14	Chassis Number	0	Load JPG	V
8	14/05/19 19:14	General View	0	Load JPG	12
9	14/05/19 19:14	General View	0	Load JPG	82
10	14/05/19 19:14	General View	0	Load JPG	Z
11	14/05/19 19:14	General View	0	Load JPG	Z
12	14/05/19 19:14	General View	0	Load JPG	R
13	14/05/19 19:14	General View	0	Load JPG	12
14	14/05/19 19:14	General View	0	Load JPG	R
15	14/05/19 19:14	General View	0	Load JPG	8
16	14/05/19 19:14	General View	0	Load JPG	V
17	14/05/19 19:14	General View	0	Load JPG	P
18	14/05/19 19:14	General View	0	Load JPG	P
19	14/05/19 19:14	General View	0	Load JPG	V
20	14/05/19 19:14	General View	0	Load JPG	R
21	14/05/19 19:14	General View	0	Load JPG	R
22	14/05/19 19:14	General View	0	Load JPG	2
23	14/05/19 19:14	General View	0	Load JPG	2
24	14/05/19 19:14	General View	0	Load JPG	2
25	14/05/19 19:14	General View	0	Load JPG	2
26	14/05/19 19:14	General View	0	Load JPG	R
27	14/05/19 19:14	General View	0	Load JPG	V
28	14/05/19 19:14	General View	0	Load JPG	12
29	14/05/19 19:14	General View	0	Load JPG	P
30	14/05/19 19:14	General View	0	Load JPG	12
31	14/05/19 19:14	General View	0	Load JPG	B
32	14/05/19 19:14	General View	0	Load JPG	V
33	23/05/19 08:55	Reinspection Photo	0	Load JPG	2
-	-	Reinspection Photo	0	Load JPG	12
34	23/05/19 08:55	Reinspection Photo	0	Load JPG	2
35	23/05/19 08:55		0	Load JPG	2
36	23/05/19 08:55	Reinspection Photo	0	Load JPG	- R
37	23/05/19 08:55	Reinspection Photo			-
38	23/05/19 08:55	Reinspection Photo	0	Load JPG	2
39	23/05/19 08:55	Reinspection Photo	0	Load JPG	82

Lett	ers/Corresponder	ices	1 per s	rage V	8
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
					\mathbf{Z}
41	23/05/19 08:55	Reinspection Photo	0	Load JPG	₩.
42	23/05/19 08:55	Reinspection Photo	0	Load JPG	82
43	23/05/19 08:55	Reinspection Photo	0	Load JPG	N
Doc	umentation		1 per j	page 🔽	120
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/04/19 10:20	TP ESTIMATE + docs	0	Load ⊅DF	
2	24/04/19 10:20	TP GIA REPORT	0	Load PDF	
3	16/05/19 20:35	TP ESTIMATE - MARKED	0	Load PDF	
4	28/05/19 11:51	RENTAL RECEIPT	6	Load PDF	
5	26/07/19 15:04	LETTER TO 01	0	Load PDF	
6	12/09/19 10:37	WORKSHOP INVOICE	0	Load PDF	
7	12/09/19 10:37	AUTHORISATION TO ACT FORM	0	Load PDF	
8	12/09/19 10:37	Release Voucher	0	Load PDF	
9	12/09/19 10:37	LOD	0	Load PDF	
No:	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	25/04/19 09:23	OI GIA REPORT	0	Load PDF	1

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			V
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE CO	OMPLETED	BY	SUR\	/EY	OR
----------------	----------	----	------	-----	----

TEAM		
1.000		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:		SLV9709Y (Insd veh)			Model:	В	BMW 218I 1.5 COUPE HID		
		SLG4384L (TP veh)			ABS SR (A)		()		
Date	e of Accident:	20/04/	2019						
_				_		_	_		
Glob	bal Sum Settlen	nent :	[] Yes		[X] No				
Rep	air Estimate			: \$	24,150.97				
Fina	al Repair Cost			: \$	22,206.83				
Loss	s of Use			: \$			days a	at \$0.00 per day	
Ren	ital (if any)			: \$	941.60	11	days		
LTA	/ GIA Search F	ee		: \$	0.00				
Othe	ers:			: \$	0.00				
				: \$		1			
Fina	al Settlement Su	ım		: \$	23,148.43				
is T	hird Party Wor	kshop (GIA Registere	d?	[X] YES	[]	NO	(Kindly indicate	
A)	For Non GIA R	egister	ed Workshop:		Agreed Liability		(9	6)	
B)	For GIA Regis				_24			LA Scenario No:	
	BOLA Liability:				Assessed Liabi				
	* Assessed Lia	bility to	be filled only fo	r cha	in collisions and for	cases	where B(OLA does not apply	
Ren	narks								
Pay	ment Instructi	on: Pay	ee's Breakdov	wn					
1)	Performance Motors Limited			: \$			22,206.83		
2)	BKW Rent-A-	Car Pte	Ltd		: \$			941.60	

JOANNE LEE KHANG MIN	12 Sep 2019
LKK Auto Consultants Pte Ltd	Date

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG19007180/EEA3Q2

Date:

12/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No:

SLG4384L

Insured Vehicle No: SLV9709Y

Date of Loss:

20/04/2019

Nature of Claim:

TP

Claim No: 3790291274SG

26041 km

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLG4384L

Make & Model:

BMW 218I, 1.5 COUPE HID ABS SR (A)

Engine No:

F1611442B38B15A

Reg. Date:

30/09/2016 (Man. Year: 2016)

Chassis No: Odometer:

WBA2F12060V758323

Colour:

White

Engine Capacity: Market Value/New Car 1499 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

225/45 R17

Rear Tyre Size:

225/45 R17

Front Left Side:

Bridgestone 7 mm

Rear Left Side: Rear Right Side: Bridgestone 7 mm Bridgestone 7 mm

Front Right Side: Bridgestone 7 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		5,138.00	4,734.05	403.95	7.86
Miscellaneous Items		0.00	0.00	0.00	
Labour		17,433.00	16,020.00	1,413.00	8.11
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	22,571.00	20,754.05	1,816.95	8.05
	+ GST 7.00/7.00% (S\$)	1,579.97	1,452.78	127.19	8.05
	Nett Amount (S\$)	24,150.97	22,206.83	1,944.14	8.05

+ Car Rental (11.0 x S\$80.00/day + 7.00% GST) (S\$)

941.60

23,148.43 Nett Liability (S\$)

INSPECTION

Date of Assignment:

14/05/2019

Date Inspected:

14/05/2019 Inspected At:

Performance Motors Limited

(Alexandra)

303 Alexandra Road, Sime Darby

Performance Centre Singapore 159941

Estimated Period of Repair:

14.0 days

Adjuster: CHEN TSUE YEE Manager: Asher Sng Rong Yi NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommend	led	Parts
-----------	-----	-------

1 2 3	1	ANUMEN			
		*SUNRIES	Necessary	150.00 FS	*150.00 FS
	8	*PLASTIC NUT FOR COARSE THREADED PIN	Not Necessary	6.40FS	*-FS
	1	*ALLOY RIM 7.5JX17 STAR SPOKE 379	Cut	921.70 FS	*921.70FS
4	1	*REAR RH SIDE PANEL	Dented	1,352.55 FS	*1,352.55 FS
5	1	*REINFORCEMENT	Not Necessary	52.90 FS	*-FS
6	1	*REINFORCEMENT	Not Necessary	52.40 FS	*-FS
7	1	*REINFORCEMENT	Not Necessary	68.00 FS	*-FS
В	1	*FRT RH DOOR	Dented	1,346.70FS	*1,346.70 FS
9	1	*RH SIDE GUIDE FOR BUMPER	Not Necessary	49.05FS	*- FS
10	5	*PLASTIC NUT	Not Necessary	4.25FS	*- FS
11	1	*FRT RH DOOR EDGE PROTECTION	Not Necessary	152.50 FS	*-FS
12	1	*RH SILL STRIP PRIMED	Cut	277.35FS	*277.35 FS
13	1	*CAVITY PROTECTION WAX REMOVER 500M	L Not Necessary	18.45 FS	*- FS
14	20	*BLIND RIVET AVIBVLB	Necessary	11.00FS	*11.00 FS
15	10	*SCREW (SF PLUS M5X15)	Necessary	5.50FS	*5.50 FS
16	1	*(DG/SL) BODY ADHESIVE K5B (195ML)	Necessary	326.80 FS	*326.80 FS
17	20	*PUNCH RIVET N5	Necessary	11.00FS	*11.00 FS
18	1	*(DG) BODYWORK ADHESIVE K5A (50ML)	Necessary	112.70FS	*112.70 FS
19	1	*(DG) CLEANER R1 (100ML)	Necessary	26.15FS	*26.15 FS
20	10	*PUNCH RIVET N4	Necessary	5.50FS	*5.50 FS
21	1	*(S/L) SEAM SEAL 300ML	Necessary	33.80 FS	*33.80 FS
22	2	*EXPANDING NUT	Necessary	1.20FS	*1.20 FS
23	1	*EXPANDING NUT	Necessary	0.60FS	*0.60 FS
24	3	*EXPANDING NUT	Necessary	6.00 FS	*6.00 FS
25	1	*SNAP LOCK COUPLING	Necessary	3.65 FS	*3.65 FS
26	1	*FRT LH DOOR BRAKE	Necessary	71.00 FS	*71.00 FS
27	2	*TORX -BOLT WITH WASHER	Necessary	2.80FS	*2.80 FS
28	3	*HOOK AND LOOP FASTENER	Necessary	8.55 FS	*8.55 FS
29	2	*PLUG IN NUT 0.8MM	Necessary	2.80 FS	*2.80 FS
30	3	*EXPANDING NUT (4.8)	Necessary	3.00 FS	*3.00 FS
31	1	*TYRE INDENTIFICATION PLATE (CODED)	Necessary	29.30 FS	*29.30 FS
32	1	*LABEL TIRE PRESSURE	Necessary	24.40 FS	*24.40 FS
F=Fr	anchise pa	art. S=SpcNett.	Total Parts (S\$	5,138.00	4,734.05

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

		1.1	1 10000	LOUIS CONTRACT
Recom	man	nan	1 3	$n \cap I \cap I$
LECOIL		ueu		DOU!

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE AND INSTALL REAR RH FENDER FIXED WINDOW GLASS TO FACILITATE REPAIRS AND CONDUCTING WATER LEAK TESTS	New	413.00	413.00
2	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS	New	231.00	231.00
3	TO CHECK ELECTRICAL WIRING SYSTEM AND LIGHTINGS AT THE REAR SECTION INCLUDE RESETTING AND CHECKING AIR BAGS FOR FUNCTION	New	250.00	250.00
4	TO REPLACE REAR RIGHT FENDER ,RIGHT DOOR SIDE SILL RIGHT,ATTACHMENTS AND REPAIR REAR BUMPER INCLUDING KNOCKING ON AREA CAUSED BY ACCIDENT		7,650.00	6,800.00
5	PAINTING REAR BUMPER ,REAR RIGHT FENDER ,RIGHT DOOR ,SIDE SILL ,TAIL PANEL AND TRUNK FLOOR,RH ROOF FRAME AND RH CPILLAR	New	5,149.00	5,149.00
6	TO REPLACE TYRE AND WHEEL RIM INCLUDING BALANCING	New	94.00	80.00
7	TO CHECK STEERING GEOEMETRY AND CONDUCT WHEEL ALIGNMENT ACCORDING TO BMW SPECIFICATION	New	531.00	451.00
8	TO TRANSFER LOCK MECHANISM FROM OLD TO NEW DOOR INCLUDING CONDUCT CHECKS ON NEW DOOR POWER WINDOW SYSTEM FOR PROPER FUNCTION (1 DOOR)	New	531.00	451.00
9	TO REMOVE AND INSTALL REAR HAT-TRAY ,REAR SEAT ,CARPET AND ROOF TOP LINING TO FACILITATE REPAIRS	New	873.00	742.00
10	TO REMOVE AND INSTALL FUEL TANK TO FACILITATE REPAIRS INCLUDING EXTRACT FUEL AND CONDUCT LEAK TESTS	New	531.00	451.00
11	TO REMOVE AND INSTALL FUSE BOX AT THE REAR SECTION TO FACILITATE REPAIRS	New	531.00	451.00
12	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	118.00	100.00
13	TO CARRY OUT BODY CAVITY PRESERVATION (FOR CUT PANEL)	New	531.00	451.00
	Gross Labour	r Cost (S\$)	17,433.00	16,020.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >