## **Shirley Hiew (LKK Auto)**

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

**Sent:** Monday, 29 April 2019 5:03 PM

To: 'Tay Jian Ye'

Cc: 'Andre Chow En De'; 'Don Bong Kiong Hua'; 'Coco Lu Ting'; 'Edwin Abcede Caina';

Admin-D (LKKAuto)

**Subject:** RE: SKU 7653D OD (MSIG) DOA - 18/04/2019

Dear Jian Ye,

As instructed by our client, please proceed at repair cost not exceeding \$9,000.00 (inclusive supplementary) to repair the insured vehicle **SKU 7653D** (Excess \$ 500/-) on part by part basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tay Jian Ye [mailto:jianye.tay@cyclecarriage.com.sg]

Sent: Thursday, 25 April 2019 2:10 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

<kionghua.bong@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina

<edwin.caina@cyclecarriage.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Subject:** RE: SKU 7653D OD (MSIG) DOA - 18/04/2019

**Importance:** High

Dear Shirley,

Repair limit of 9k can be accepted, can I have the authorise

Best Regards,

Tay Jian Ye

**Advisor- Customer Service** 





Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg



From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Thursday, 25 April, 2019 1:58 PM

To: Tay Jian Ye

**Cc:** Edwin Abcede Caina; Songcuan JR Lauro Araos; SUR **Subject:** SKU 7653D OD (MSIG) DOA - 18/04/2019

Hi Jian Ye,

Kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 9,000.00 on part by part basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

## **LKK Auto Consultants Pte Ltd**

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