

INS CASE OWNER:

Aida

CC 4, III 1900

HYB, J #231

LIC: IDAC

Surveyor:

0145

DOI:

29/4/2019

Date / Time:

28/04/19

Registered in Merimen:

23/4/19

Pre-assign / CCU / FTE

SHA 3371J



Insured Vehicle No.:

SHA 3371J

Claim No.:

Name of Insured:

CHPL

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

17/4/19

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SMA 1970J



INSRS: WSP: Tel: Liability: RMKS:

Tan Ah Swee Spray



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time

24/4 optc

SMA 1970J x

SHA 3371J x

Seek BOLA IS, approved pending survey pending finalize OK pending LOR file pass to type mandate report

3/9/19 - File -> SU to select BV

13/9/19 - File pass to me to close.

STAGE

DATE / PIC

Non-Reporting Itr (1st):		
Non-Reporting Itr (2nd):		
Non-Reporting Itr (Final):		
Notification Itr (if non-pickup):		
Call OI:		
After call Itr to OI:		
Documentation Check List:	Handler	Typist
Notification Itr (if non-pickup)		
After call Itr to OI:		
Authorisation To Act:		
Release Voucher:		
Final Repair Bill:		
Car Rental Invoice:		
Towing Invoice:		
LTA / GIA:		
Medical Bill:		
PIR:		
Mandate/Reject Instruction:		
LOD:		
Payment Breakdown Form:		
Post-Repair Photos:		
Others:		

PRELIMINARY ADVICE

Date/Time:

8/5/2019

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$\$

( - days) Reduction: %

Email  Call

FINAL SETTLEMENT

Date/Time:

3/9/19

Confirm with Sally

Email  Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No. : 15

If NO or B 28, Ass. Lin:

Repair Cost:

4654

\$\$ 3852.00

OID changing lane

Loss of Rental (LOR):

\$\$ 360.00

( 4 days) x \$90

Loss of Use (LOU):

\$\$ (\$ x days)

Loss of Income (LOI):

\$\$ 400.00 (\$ 100 x 4 days)

LOR only  LOU only

LOR + LOU  LOR + LOI  [Tick only one]

COPY SENT 26/9/19

GIA/LTA Search

\$\$ 7.45

Medical:

\$\$ -

1) Claim status:  Non-Report/Reject/Private Settle

Disbursement:

\$\$ -

(e.g. Tow/Independent)

2) Report Format:

Legal Cost

\$\$ -

3) Survey fee: \$ 300.00

Total:

\$\$ 4619.45

Global Sum \$\$: 4600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email  Call

Payee 1:

\$\$ 4600.00

Name 1:

Tan Ah Swee Spray Painting Co.

Payee 2: (Strike if N.A.)

\$\$ -

Name 2:

Payee 3: (Strike if N.A.)

\$\$ -

Name 3:



# 卓亚水喷漆公司

## TOH AH SWEE SPRAY PAINTING CO.

NO 60 JALAN LAM HUAT #07-33/34 CARROS CENTRE SINGAPORE 737869  
 TEL: 63660115 (WORKSHOP), 63660286 (OFFICE) FAX: 63685943  
 EMAIL: claims@toahswee.com.sg  
 BUSINESS REG. NO: 09935300L  
 GST REG. NO: 09-935300-L

Poh Kim

22/04/2019

INDIA INTERNATIONAL INSURANCE PTE LTD  
 64 CECIL STREET  
 #04/ #05 IOB BUILDING  
 SINGAPORE 049711  
 ATTN: MOTOR CLAIMS DEPT

### ESTIMATED REPAIR BILL

YOUR REF : SHA3371J  
 TYPE OF CLAIM : THIRD PARTY CLAIMS  
 CLAIMANT : GOLF FANATIC LEASING  
 VEHICLE NO. : SMA1970J  
 MAKE/ MODEL : HONDA SHUTTLE 1.5G  
 ACCIDENT DATE : 17/04/2019

LKK Auto Consultants Finance notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

### MATERIAL COST

1 PC REAR BUMPER	DEF ✓	\$ 1150	1,380.00
1 PC REAR BUMPER REFLECTOR RH	LAP ✓	\$	55.00
1 PC REAR BUMPER SIDE GARNISH RH	SR ✓	\$	55.00
1 PC REAR FENDER RH	BVC ✓	\$ 1000	1,215.00
1 PC REAR DOOR RH	DD ✓	\$	845.00
1 PC SPORT RIM	SCR ✓	\$	320.00
		\$	3,870.00
	LESS : DISCOUNT 20%	\$	774.00
		\$	3,096.00

### LABOUR CHARGE :

TO REMOVE & REFIX SPORT RIM & TYRE AND TO BALANCING	\$	80.00	50
TO REMOVE & REFIX REAR FENDER GLASS	\$	150.00	80
TO REMOVE & REFIX REAR CUSHION SEAT	\$	120.00	50
TO REMOVE & REFIX REVERSE SENSOR & CHECK WIRING.	\$	120.00	30
TO REMOVE & REFIX DOOR, DOOR GLASS, DOOR POWER WINDOW MOTOR AND GEAR. TO REMOVE DAMAGED PARTS. TO KNOCK OUT DENTS, TO STRAIGHTEN, ADJUST, CHECK, RESHAPE INCL. CUTTING AND WELDING WHERE NECESSARY, TO REMOVE AND REINSTALL NECESSARY FITTINGS TO FACILITATE REPAIRS, TO REPLACE AND ALIGN THE ABOVE PARTS.	\$	900.00	800
PUTTY AND SPRAY PAINTING ON RHS BODY AND ABOVE NEW AND REPAIRED PARTS INCLUDING SUPPLY OF PAINT MATERIALS	\$	1,000.00	800
	\$	5,466.00	
	\$	382.62	
	\$	5,848.62	

ADD : GST 7%  
 TOTAL : Total: \$3600/-

SINGAPORE DOLLARS : FIVE THOUSAND EIGHT HUNDRED FORTY EIGHT AND CENTS SIXTY TWO ONLY.

NOTE: THE ESTIMATED PERIOD OF REPAIRS IS EIGHT (8) DAYS

TOH AH SWEE SPRAY PAINTING CO.  
 SALLY ANG (TEL : 63660286)

hwee jia @lkkauto.com  
 91803151

Hwee Jia - LKK  
 29/4/19  
 1/5 5 days

# 卓亚水喷漆公司

## TOH AH SWEE SPRAY PAINTING CO.

NO 60 JALAN LAM HUAT #07-33/34 CARROS CENTRE SINGAPORE 737869

TEL: 63660115 (WORKSHOP), 63660286 (OFFICE) FAX: 63685943

EMAIL: [claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)

BUSINESS REG. NO: 09935300L

GST REG. NO: 09-935300-L

22/04/2019

INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET  
#04/ #05 IOB BUILDING  
SINGAPORE 049711  
ATTN: MOTOR CLAIMS DEPT

### ESTIMATED REPAIR BILL

YOUR REF : SHA3371J  
TYPE OF CLAIM : THIRD PARTY CLAIMS  
CLAIMANT : GOLF FANATIC LEASING  
VEHICLE NO. : SMA1970J  
MAKE/ MODEL : HONDA SHUTTLE 1.5G  
ACCIDENT DATE : 17/04/2019

### MATERIAL COST

1 PC REAR BUMPER	DEF ✓	\$	1,380.00
1 PC REAR BUMPER REFLECTOR RH	LRA ✓	\$	55.00
1 PC REAR BUMPER SIDE GARNISH RH	SR ✓	\$	55.00
1 PC REAR FENDER RH	BVC ✓	\$	1,215.00
1 PC REAR DOOR RH	DD ✓	\$	845.00
1 PC SPORT RIM	SCR ✓	\$	320.00
		\$	3,870.00
	LESS : DISCOUNT 20%	\$	774.00
		\$	3,096.00

### LABOUR CHARGE :

TO REMOVE & REFIX SPORT RIM & TYRE AND TO BALANCING	\$	800.00	50
TO REMOVE & REFIX REAR FENDER GLASS	\$	1500.00	80
TO REMOVE & REFIX REAR CUSHION SEAT	\$	1200.00	50
TO REMOVE & REFIX REVERSE SENSOR & CHECK WIRING.	\$	1200.00	30
TO REMOVE & REFIX DOOR, DOOR GLASS, DOOR POWER WINDOW MOTOR AND GEAR. TO REMOVE DAMAGED PARTS, TO KNOCK OUT DENTS, TO STRAIGHTEN, ADJUST, CHECK, RESHAPE INCLD. CUTTING AND WELDING WHERE NECESSARY, TO REMOVE AND REINSTALL NECESSARY FITTINGS TO FACILITATE REPAIRS, TO REPLACE AND ALIGN THE ABOVE PARTS.	\$	9000.00	800
PUTTY AND SPRAY PAINTING ON RHS BODY AND ABOVE NEW AND REPAIRED PARTS INCLUDING SUPPLY OF PAINT MATERIALS	\$	1,000.00	800
	\$	5,466.00	
	\$	382.62	
	\$	5,848.62	

ADD : GST 7%  
TOTAL :

SINGAPORE DOLLARS : FIVE THOUSAND EIGHT HUNDRED FORTY EIGHT AND CENTS SIXTY TWO ONLY.

NOTE: THE ESTIMATED PERIOD OF REPAIRS IS EIGHT (8) DAYS

95  
TOH AH SWEE SPRAY PAINTING CO.  
SALLY ANG (TEL : 63660286)

hwee jia @lkkauto.com  
91803151

Hwee Jia - LKK  
29/4/19  
L/S 5 days  


LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

## Enquire Transfer Fee

Vehicle Details			
Vehicle No.:	SMA1970J		
Vehicle Type:	Z11 - Private Hire (Chauffeur) Station Wagon/Jeep/Land Rover		
Vehicle Attachment 1:	No Attachment		
Vehicle Scheme:	Normal		
Vehicle Make:	HONDA		
Vehicle Model:	SHUTTLE 1.5G CVT		
Chassis No.:	GK81202379		
Propellant:	Petrol		
Engine No.:	L15B5462752		
Engine Capacity:	1496 cc		
Maximum Power Output:	97.0 kW ( 130 bhp)		
Maximum Laden Weight:	1405 kg		
Unladen Weight:	1130 kg		
Year Of Manufacture:	2018		
Original Registration Date:	30 May 2018		
Lifespan Expiry Date:	-		
COE Category:	A - Car up to 1600cc & 97kW (130bhp)		
Quota Premium:	\$38,001.00		
COE Expiry Date:	29 May 2028		
Road Tax Expiry Date:	29 May 2019		
PARF Eligibility Expiry Date:	29 May 2028		
Inspection Due Date:	29 May 2021		
Intended Transfer Date:	18 Apr 2019		
CO2 Emission:	123.00 (g/km)		
CEV/VES Rebate Utilised Amount:	\$10,000.00		
CO Emission:	0.019000 (g/km)		
HC Emission:	0.014000 (g/km)		
NOx Emission:	0.002000 (g/km)		
PM Emission:	4.000000 (mg/km)		
The current road tax expiry is 29 May 2019. You may renew the road tax from 28 Feb 2019 with all pre-requisite(s) fulfilled. If the road tax is renewed after 29 May 2019, late renewal fee(s) will be imposed. Please use Enquire Road Tax Payable to check on the late fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
<b>Amount Payable (From 30 May 2019 to 29 Nov 2019)</b>			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
<b>Sub Total:</b>			<b>25.00</b>
Nett Road Tax Amount (After Offsetting Over Payment):	341.00	-	341.00
<b>Total Amount Payable:</b>			<b>366.00</b>
<b>Amount Payable (From 30 May 2019 to 29 May 2020)</b>			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee:	25.00	-	25.00
<b>Sub Total:</b>			<b>25.00</b>
Nett Road Tax Amount (After Offsetting Over Payment):	682.00	-	682.00
<b>Total Amount Payable:</b>			<b>707.00</b>

You may print this page for reference.

OK

Print

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	1907E
Vehicle Details	
Vehicle No.:	SMA1970J
Vehicle to be Exported:	No
Intended Deregistration Date:	30 Apr 2019
Vehicle Make:	HONDA
Vehicle Model:	SHUTTLE 1.5G CVT
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	L15B5462752
Chassis No.:	GKB1202379
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$18,704.00
Original Registration Date:	30 May 2018
First Registration Date:	30 May 2018
Transfer Count:	0
Actual ARF Paid:	\$8,704.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 May 2028
PARF Rebate Amount:	\$6,528.00
Intended COE Rebate Details	
COE Expiry Date:	29 May 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,001.00
COE Rebate Amount:	\$34,497.00
<b>Total Rebate Amount:</b>	<b>\$41,025.00</b>

The information contained herein is correct as at 30 Apr 2019

OK

## Nivitha (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 22 April 2019 5:19 PM  
**To:** claims claims; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Zuhaidah Samsuri  
**Subject:** RE: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019  
**Attachments:** SMA1970J ERB.PDF; SMA1970J SAS REPORT.PDF

11:19am @ 23/4/19  
VNI  
Elaine

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMA1970J and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** claims claims [mailto:claims@tohahswee.com.sg]  
**Sent:** 22 April, 2019 4:33 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019

Dear Sir

We would like to select LKK Auto Consultants Pte Ltd as surveyor.

Thank you

Thanks & Best Rgds,  
Sally / Elaine Tham  
Toh Ah Swee Spray Painting Co.  
Tel: 63660286  
Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

On Mon, Apr 22, 2019 at 4:19 PM Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** claims claims [<mailto:claims@tohahswee.com.sg>]

**Sent:** 22 April, 2019 2:32 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019

Dear Sir,

We refer to the above matter.

Attached herewith our Estimated Repair Bill & our client's SAS report for your creating of new file.

Thanks & Best Rgds,

Sally / Elaine Tham

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

# Print Received Message

This mail is associated with :

**\*SMA1970J (MCT19040498)**  
**[SHA3371J]**  
TP  
GOLF FANATIC LEASING  
Apr 17 2019 6:00PM

Sng Ah Tee Motor & Panel Service Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 24/04/2019 14:12 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$0.00) - SMA1970J - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Apr 2019 20:32	<b>Cim Dtl Modified</b>	Claimant's Name: -> GOLF FANATIC LEASING, Claimant's ID: -> 53381907E.	[A] HOW MEI KWAN
2	23 Apr 2019 20:32	<b>Cim Veh Model Changed</b>	(205534) HONDA SHUTTLE 1.5 G CVT (A).	[A] HOW MEI KWAN
3	23 Apr 2019 20:32	<b>Cim Created</b>	Reg No: SMA1970J, Acct Date: 2019/04/17, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)	[A] HOW MEI KWAN
4	23 Apr 2019 20:32	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Apr 2019 20:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/05/03	[A] HOW MEI KWAN
6	23 Apr 2019 20:32	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Apr 2019 20:33	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	23 Apr 2019 20:33	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	24 Apr 2019 11:50	<b>Adj Mandate Request</b>	Cur,Req:0.00:PODS Liability: 100% Remarks: BOLA 15, OID change lane and collided with TP vehicle.	[A] Chong Poh Kin
10	24 Apr 2019 14:12	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/05/03	[I] Zuhaidah Bte Samsuri
11	24 Apr 2019 14:12	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Wednesday, 24 April 2019 5:54 PM  
**To:** claims claims  
**Cc:** Admin A; Hsiao Tong (LKKAuto); assignments  
**Subject:** RE: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019 //LKK REF: CC4/III19007176/fa3

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/III19007176/fa3  
Your Ref: SMA 1970J

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly **arrange TP survey ASAP.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Claim Audit

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10	24 Apr 2019 14:12	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/05/03	[I] Zuhaidah Bte Samsuri
11	24 Apr 2019 14:12	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Zuhaidah Bte Samsuri
12	24 Apr 2019 21:44	<b>Cim Registration Modified</b>	Rep:200130->200220.	[A] HOW MEI KWAN
13	05 May 2019 14:37	<b>Adj Adjuster Assigned</b>	MOHD TAUFIKH BIN HAMID -> ONG HWEE JIE	[A] HOW MEI KWAN
14	03 Jun 2019 13:32	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	03 Jun 2019 13:32	<b>Cim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
16	03 Jun 2019 13:32	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2018/05/30.	[A] JOANNE LEE KHANG MIN
17	03 Jun 2019 13:32	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	10 Jun 2019 11:23	<b>Adj Mandate Request</b>	Cur.Req:4719.45:PODS Liability: 100% Quantum: a)COR (w/gst): \$3,852.00 + b)LOR: \$360.00(4days x\$90(w/gst) + c)LTA search: \$7.45 + d)Loss of income : \$500.00 (5 days x \$100.00) = Total \$4,719.45 Vehicle Model: HONDA SHUTTLE - 1.5 (1496cc) For you	[A] Chong Poh Kin
19	10 Jun 2019 15:49	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2019/05/03, Mandate Remarks: Please request for the daily income statement for the period when the vehicle was in the workshop for repair.	[I] Zuhaidah Bte Samsuri

AUDIT TRAIL				
No.	On	Audit	Remarks	By
20	10 Jun 2019 15:49	Adj Mandate Set	Maintained:Please request for the daily income statement for the period when the vehicle was in the workshop for repair.	[I] Zuhaidah Bte Samsuri
21	27 Jun 2019 10:49	Adj Mandate Request	Cur.Req:4719.45:PODS Liability: 100% Quantum: a)COR (w/gst): \$3,852.00 + b)LOR: \$360.00(4days x\$90(w/gst) + c)LTA search: \$7.45 + d)Loss of income : \$500.00 (5 days x \$100.00) = Total \$4,719.45 Vehicle Model: HONDA SHUTTLE - 1.5 (1496cc) Revises	[A] Chong Poh Kin
22	27 Jun 2019 11:21	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/05/03. Mandate Remarks: TP rented vehicle so why was there a LOI?	[I] Zuhaidah Bte Samsuri
23	27 Jun 2019 11:21	Adj Mandate Set	Approved:4219.45:TP rented vehicle so why was there a LOI?	[I] Zuhaidah Bte Samsuri
24	26 Aug 2019 08:57	Adj Mandate Request	Cur.Req:4619.45:For LOI, third party proposed for \$100/day x 4days. Grab Weekly Statement had been uploaded in Merimen for your review.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

## ACTIVITY

No record

## Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2165458	03/06/2019 13:32	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA1970J	SHA3371J	11.77

# Print Received Message

This mail is associated with :

**\*SMA1970J (MCT19040498)  
[SHA3371J]**

TP

GOLF FANATIC LEASING

Apr 17 2019 6:00PM

[-]

Toh Ah Swee Spray Painting Co.

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 26/08/2019 10:39 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4550.00) - SMA1970J - Claim Handler: Zuhaidah Bte Samsuri

Approved:4550.00:Please negotiate settlement at global \$4,550 (all-in). Thanks.

## Print Received Message

This mail is associated with :

**\*SMA1970J (MCT19040498)  
[SHA3371J]**

TP

GOLF FANATIC LEASING

Apr 17 2019 6:00PM

[-]

Toh Ah Swee Spray Painting Co.

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 02/09/2019 09:55 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4600.00) - SMA1970J - Claim Handler: Zuhaidah Bte Samsuri

Approved:4600.00.

## Hsiao Tong (LKKAuto)

---

**From:** claims claims <claims@tohahswee.com.sg>  
**Sent:** Monday, 2 September 2019 9:45 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** Re: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019 //LKK REF: CC4/III19007176/Jpa3  
**Attachments:** image002.jpg

Dear Hsiao Tong,

We would like to propose for a global sum of \$4,600.00 (all-in).

Thanks & Best Rgds,  
Sally Ang  
Toh Ah Swee Spray Painting Co.  
Tel: 63660286  
Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

On Sat, Aug 31, 2019 at 12:41 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have reviewed the matter and for an amicable settlement, we are prepared to improve our offer at a global sum of \$4,550.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** claims claims <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

**Sent:** Wednesday, 21 August 2019 10:32 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Herbert Jeremiah <[jeremiaherbert@gmail.com](mailto:jeremiaherbert@gmail.com)>

**Subject:** Re: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019 //LKK REF: CC4/III19007176/Jpa3

Hi Hsiao Tong,

Our client does not accept your offer for the claim of his Loss of Income.

Since we have provided with his 3 months Income Statement, the claim amount should be based on the total average.

We would like to propose for \$100 per day for his Loss of Income.

Please kindly revise your offer.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

On Tue, Aug 20, 2019 at 3:47 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

Apologised for late response.

We have our principal instruction to offer at a global sum of \$4,450.00(all-in).

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** claims claims <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

**Sent:** Wednesday, 7 August 2019 11:33 AM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Subject:** Fwd: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019 //LKK REF: CC4/III19007176/fa3

Dear Poh Kin,

This case is pending for your offer, it has been delay too long, please kindly look into this matter and revert.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

----- Forwarded message -----

**From:** claims claims <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

**Date:** Wed, Jul 24, 2019 at 10:20 AM

**Subject:** Fwd: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019 //LKK REF: CC4/III19007176/fa3

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

Dear Poh Kin,

As spoken yesterday, please kindly update the status.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

----- Forwarded message -----

From: **claims claims** <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

Date: Wed, Jul 10, 2019 at 1:54 PM

Subject: Fwd: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019 //LKK REF: CC4/III19007176/fa3

To: Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

Dear Poh Kin,

This case is pending for your offer, please kindly revert.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

*P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.*

----- Forwarded message -----

From: **claims claims** <claims@tohahswee.com.sg>

Date: Wed, Jun 12, 2019 at 9:18 AM

Subject: Re: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019 //LKK REF: CC4/III19007176/fa3

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Dear Poh Kin,

As spoken yesterday, we hereby forward our client's Income Statement for your perusal.

Attached the Annex A on the Average Income details for your reference as well.

Please kindly revert us your offer.

Thanks & Best Rgds,

Sally Ang

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

*P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.*

On Thu, May 16, 2019 at 5:07 PM Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Our Ref: CC4/III19007176/fa3

Your Ref: SMA 1970J

Dear Sir/Madam,

We acknowledge receipt below documents.

We will look into the matter and shall revert to you with an offer soonest.

Kindly bear with us for the time being.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**LKK** Auto  
Consultants  
Pte Ltd *Save the Earth. Print only when necessary.*

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**From:** claims claims [mailto:claims@tohahswee.com.sg]

**Sent:** Thursday, 16 May 2019 4:50 PM

**To:** Poh Kin (LKKAuto) <pohkin@lkkauto.com>

**Subject:** Re: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019 //LKK REF: CC4/III19007176/fa3

Dear Poh Kin,

We hereby submit the LOD with supporting documents of the above said claim for your kind attention.

Thanks & Best Rgds,

Sally / Elaine Tham

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre 5737869 with effective from 22/04/2019.***

On Wed, Apr 24, 2019 at 5:54 PM Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

**WITHOUT PREJUDICE**

**SAVE AS TO COSTS**

Our Ref: CC4/III19007176/fa3

Your Ref: SMA 1970J

Dear Sir/Madam,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly **arrange TP survey ASAP.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong (Mr)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 23 April 2019 9:29 PM

**To:** claims claims <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>; Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019 //LKK REF: CC4/III19007176/fa3

Without Prejudice

Dear Sirs/Mdm.

Thank you for your email.

The case is handled by Poh Kin. He will check and get back to you.

Hi Poh Kin,

FYNA. CC4/III19007176/fa3

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** claims claims <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

**Sent:** Tuesday, 23 April 2019 3:09 PM

**To:** Hsiao Tong (LKKAuto)

**Subject:** Fwd: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019

Dear Hsiao Tong,

Please kindly revert us on liability if your client has reported.

Thanks & Best Rgds,

Sally / Elaine Tham

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre 5737869 with effective from 22/04/2019.***

----- Forwarded message -----

From: **claims claims** <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

Date: Tue, Apr 23, 2019 at 1:55 PM

Subject: Fwd: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019

To: Asher Sng (LKK Auto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

Dear Asher,

Please kindly revert us on liability if your client has reported.

Thanks & Best Rgds,

Sally / Elaine Tham

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre 5737869 with effective from 22/04/2019.***

----- Forwarded message -----

From: **Zuhaidah Samsuri** <[aida@iii.com.sg](mailto:aida@iii.com.sg)>

Date: Tue, Apr 23, 2019 at 1:53 PM

Subject: RE: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019

To: claims claims <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>

Hi Sally/Elaine,

Please liaise with LKK for liability.

Best Regards

**Aida Samsuri**

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)

Co. Reg Number: 198703792K

**From:** claims claims [mailto:[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)]

**Sent:** Tuesday, 23 April, 2019 12:47 PM

**To:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>

**Subject:** Re: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019

Dear Aida

Refer to the email, please kindly revert us the liability if your insured had reported the said accident.

Thank you

Thanks & Best Rgds,

Sally / Elaine Tham

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre 5737869 with effective from 22/04/2019.***

On Mon, Apr 22, 2019 at 5:19 PM Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMA1970J and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** claims claims [mailto:[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)]  
**Sent:** 22 April, 2019 4:33 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Re: ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019

Dear Sir

We would like to select LKK Auto Consultants Pte Ltd as surveyor.

Thank you

Thanks & Best Rgds,

Sally / Elaine Tham

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre 5737869 with effective from 22/04/2019.***

On Mon, Apr 22, 2019 at 4:19 PM Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd

- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

**From:** claims claims [mailto:[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)]

**Sent:** 22 April, 2019 2:32 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019

Dear Sir,

We refer to the above matter.

Attached herewith our Estimated Repair Bill & our client's SAS report for your creating of new file.

Thanks & Best Rgds,

Sally / Elaine Tham

Toh Ah Swee Spray Painting Co.

Tel: 63660286

Fax: 63685943

***P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.***

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

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卓亚水喷漆公司

CC4/11119007/76/Jp43

(11500 Tony)

**TOH AH SWEE SPRAY PAINTING CO.**

NO 60 JALAN LAM HUAT #07-33/34 CARROS CENTRE SINGAPORE 737869

TEL: 63660115 (WORKSHOP), 63660286 (OFFICE) FAX: 63685943

EMAIL: claims@tohahswee.com.sg

BUSINESS REG. NO: 09935300L

Date : 06/09/2019

LKK AUTO CONSULTANTS PTE LTD

BLK 51 PAYA UBI INDUSTRIAL PARK

UBI AVE 1 #02-25

SINGAPORE 408933

ATTN: MOTOR CLAIMS DEPT.

Dear Sir,

ACCIDENT INVOLVING MA1970J & SHA3371J ON 17/04/2019

We refer to the above matter.

We returned herewith the duly signed Discharge Voucher enclosed with supporting documents for your kind attention.

Thank you.

Yours faithfully

  
TOH AH SWEE SPRAY PAINTING CO.

Sally Ang

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Apr 2019 / 09:42:59

Receipt Date/Time : 22 Apr 2019 / 09:42:59

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190422-000472

Previous Receipt No. :

S/N Item Description/  
Business Transaction Reference  
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SHA3371J  
As at 17 Apr 2019/18:40:00

Insurance Co: INDIA INTL INS PTE LTD

1 Insurance Enquiry - SHA3371J  
Enquiry Fee  
20190422094052820171

Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
<b>Total Amount Payable</b>			<b>7.45</b>

Paid By

20190422094116823	Direct Debit: eNETS Debit (Internet Banking)	7.45
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Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ANNEX A : DETAILS FOR THE INCOME CLAIM

TYPE OF CLAIM : THIRD PARTY CLAIM

CLAIMANT : GOLF FANATIC LEASING

VEHICLE NO. : SMA1970J

MAKE/ MODEL : HONDA SHUTTLE

ACCIDENT DATE : 17/04/2019

DATE	NO OF DAY	TOTAL PAYOUT
28/01/2019-03/02/2019	7	\$712.80
04/02/2019-10/02/2019	7	\$1,078.30
11/02/2019-17/02/2019	7	\$618.00
18/02/2019-24/02/2019	7	\$398.90
25/02/2019-01/03/2019	7	\$329.10
04/03/2019-10/03/2019	7	\$558.84
11/03/2019-17/03/2019	7	\$799.80
18/03/2019-24/03/2019	7	\$1,132.70
25/03/2019-28/03/2019	4	\$132.60
05/04/2019-07/04/2019	3	\$680.60
08/04/2019-14/04/2019	7	\$1,210.10
15/04/2019-21/04/2019	7	\$706.80
	77	\$8,358.54

AVERAGE TOTAL INCOME PER DAY ( $\$8358.54 / 77$ )		\$108.55
--	--	----------

卓亚水喷漆公司  
**TOH AH SWEE SPRAY PAINTING CO.**

NO 60 JALAN LAM HUAT #07-33/34 CARROS CENTRE SINGAPORE 737869

TEL: 63660115 (WORKSHOP), 63660286 (OFFICE) FAX: 63685943

EMAIL: [claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)

BUSINESS REG. NO: 09935300L

16/05/2019

**INDIA INTERNATIONAL INSURANCE PTE LTD**

64 CECIL STREET

#04/ #05 IOB BUILDING

SINGAPORE 049711

ATTN: MOTOR CLAIMS DEPT

Dear Sir,

**ACCIDENT INVOLVING SMA1970J & SHA3371J ON 17/04/2019 ALONG CHURCH STREET TOWARDS CECIL ST**

We are instructed by GOLF FANATIC LEASING to claim damages against you in connection with the road accident on 17/04/2019 Along Church Street Towards Cecil Street involving our client's motor vehicle registration number SMA1970J and motor vehicle registration number SHA3371J which we understand was insured with you at the material time of the said accident.

We are further instructed that the accident was caused due to the negligence of the driver of vehicle registration number SHA3371J. As a result of the said accident, our client's vehicle was damaged and has been put to loss and expenses, particulars of which are as follows:

Cost of Repair	S	3,852.00
Rental Fee ( 5 days @ \$90)	S	360.00
TP Insurer Search Fee	S	7.45
Loss of Income (5 days @\$108.55)	S	542.75
	<b>S</b>	<b>4,762.20</b>

**A copy each of the following supporting documents is enclosed :**

Final Repair Invoice

Rental Invoice

TP Insurer Search Invoice

Annex A - Income Details

Authorisation To Act

Kindly let us have your discharge voucher (if any) and cheque within 7 days from the date hereof, if the above settlement sum is acceptable. Otherwise let us have your proposed offer as soon as possible in order for us to settle our client's claim swiftly and amicably.

If you have any concern or queries, please feel free to contact us at telephone number 63660286 or email us at [claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg).

Yours faithfully,

**TOH AH SWEE SPRAY PAINTING CO.**

**Sally Ang**

**AUTHORISATION TO ACT  
(Express Third Party Claim)**

TO : INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET  
#04/ #05 IOB BUILDING  
SINGAPORE 049711

ATTN: MOTOR CLAIM DEPT.

I / We, GOLF FANATIC LEASING ("the third party claimant") of \_\_\_\_\_  
\_\_\_\_\_ (address), owner of SMA1970J (vehicle no.)

hereby authorise TOH AH SWEE SPRAY PAINTING CO. ("the workshop") to commence repairs to my /our vehicle and to act for me with respect to my claim for repair costs, loss of use /rental ("claim") for my vehicle no. SMA1970J that was damaged pursuant to the accident which occurred on 17/4/2019 (date) at /along CHURCH ST TOWARDS CECIL ST (location) involving vehicle no/s SHA3371J ("the accident")

I / We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop ("TOH AH SWEE SPRAY PAINTING CO.").

Dated this 29 (day) of APR (month) 2019 (year)



Signed by the "third party claimant"

Sign by "the workshop"



# 卓亚水喷漆公司

## TOH AH SWEE SPRAY PAINTING CO.

BLK 2, KRANJI LOOP #01-02 (OFF KRANJI ROAD), SINGAPORE 739538.

TEL: 6366 0115 (WORKSHOP), 6366 0286 (OFFICE) FAX: 6368 5943

EMAIL: claims@tohahswee.com.sg

BUSINESS REG. NO: 09935300L

GST REG. NO: 09-935300-L

16/05/2019

TAX INVOICE NO.: 19-106

### INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04/ #05 IOB BUILDING

SINGAPORE 049711

ATTN: MOTOR CLAIMS DEPT

### FINAL REPAIR BILL

YOUR REF : SHA3371J  
TYPE OF CLAIM : THIRD PARTY CLAIM  
CLAIMANT NAME : GOLF FANATIC LEASING  
VEHICLE NO. : SMA1970J  
MAKE/ MODEL : HONDA SHUTTLE 1.5G  
DATE OF ACCIDENT : 17/04/2019

TO LUMP SUM REPAIR COST AS RECOMMENDED  
BY YOUR SURVEYOR -----

S 3,600.00

7% GST : S 252.00

TOTAL : S 3,852.00

SINGAPORE DOLLARS : THREE THOUSAND EIGHT HUNDRED AND FIFTY TWO ONLY.

TOH AH SWEE SPRAY PAINTING CO.  
SALLY ANG

**CHAN'S & SONS ENTERPRISE**

363 Sembawang Road  
 Singapore 758379  
 Tel 67532536 Fax:67567565  
 GST Reg No: 51-936900-M

**chan's**  
 www.chans.com.sg

**TAX INVOICE****GOLF FANATIC LEASING**

**INVOICE** : **AR1905-0195**  
**DATE** : 14/05/2019  
**TERMS** : C.O.D  
**STAFF ID** : JOYCE  
**AGREEMENT NO.** : HA201904-0251

ATTN: ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

Vehicle Reg No	: SKA412J	336.45
Make / Model	: TOYOTA VIOS 1.5 AUTO	
Rental Dates	: Rental Billing From 29/04/2019 To 03/05/2019	
Period	: 4 days	
Rental Rate	: S\$ 90.00 Per Day (Including GST)	
Reference No	:	

**AMOUNT : S\$**  
**THREE HUNDRED SIXTY DOLLARS ONLY**

**NON-TAXABLE VALUE :** 0.00  
**TAXABLE VALUE :** 336.45  
**GST 7% :** 23.55

<b>TOTAL S\$</b>	<b>360.00</b>
------------------	---------------

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

SMA 1970J

## RENTAL AGREEMENT

Hirer's Name <b>Golf Fanatic Leasing</b>		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	
Joint Hirer's / Guarantor's Name <b>Jeremiah Cecil Herbert</b>		Date of Birth	Passport/ Nric No. <b>S1355929E</b>	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No. <b>98585370</b>	

### CHECK OUT

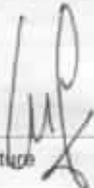
Date <b>29.4.17</b>	Time <b>9.30am</b>	Mileage KM	E 1/4 1/2 3/4 F	
Date <b>3/5/2019</b>	Time <b>9.40am</b>	Mileage KM	Remarks	

### CHECK IN

- IMPORTANT NOTES:-**
- ❑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
  - ❑ No refund will be given for vehicle that returns early.
  - ❑ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
  - ❑ Third Party Liability - First \$2000 for any Third Party Accident Claim.
  - ❑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
  - ❑ Hirer is responsible for all parking fines & traffic summons.
  - ❑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
  - ❑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
  - ❑ Vehicle returned after office hour will be charged to the next working day.
  - ❑ Hourly extension is charged at 1/5 of the daily rate.
  - ❑ As preventive maintenance, please check water & engine oil daily.
  - ❑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
  - ❑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
  - ❑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	@		
DISCOUNT			
GST @ 7%			
TOTAL			
EXTENSION			
DEPOSIT (refundable) S\$ <b>N4</b>			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
 I/We declare that all information given on this form is true and accurate.

Hirer's Signature 

Joint Hirer's/ Guarantor's Signature

  
 for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SKA 4123**

MODEL **Toyota Vios 1.5CA**

FROM **29.4.19**

RETURN

Estimate Date. For actual return see CHECK IN



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Apr 2019 / 09:42:59

Receipt Date/Time : 22 Apr 2019 / 09:42:59

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-190422-000472

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHA3371J As at 17 Apr 2019/18:40:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - SHA3371J Enquiry Fee 20190422094052820171	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45

Paid By

20190422094116823 Direct Debit: eNETS Debit  
(Internet Banking) 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Apr 2019 <a href="#">Edit Reg</a>		23 Apr 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,600.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,600.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Main Claimant:	<b>GOLF FANATIC LEASING</b> , Co. Reg. No.: 53381907E								
Vehicle Reg. No.:	<b>SMA1970J</b>	Date of Loss:	17/04/2019 18:00 - :59 [10 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT19040498</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SHA3371J</b>	Policy No. (Claimant):	5100860147						
		Excess:							
Repairer:	<b>Toh Ah Swee Spray Painting Co. (HQ)</b> 60 Jalan Lam Huat, #07-33/34 Carros Centre, 737869 Sungei Kadut - Tel: 63660115, 63660286								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Zuhaidah Bte Samsuri</b> - 6347 6070]								
Claimant's Insurer:	<b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ONG HWEE JIE</b> ] ... [Final Rpt due 03/05/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• III_SG (02/09/2019): Alert - Adj Mandate Approved (S\$4600.00) - SMA1970J - Claim Handler: Zuhaidah Bt...</li> <li>• III_SG (26/08/2019): Alert - Adj Mandate Approved (S\$4550.00) - SMA1970J - Claim Handler: Zuhaidah Bt...</li> <li>• III_SG (27/06/2019): Alert - Adj Mandate Approved (S\$4219.45) - SMA1970J - Claim Handler: Zuhaidah Bt...</li> <li>• III_SG (10/06/2019): Alert - Adj Mandate Maintained - SMA1970J - Claim Handler: Zuhaidah Bte Samsuri</li> <li>• III_SG (24/04/2019): Alert - Adj Mandate Approved (S\$0.00) - SMA1970J - Claim Handler: Zuhaidah Bte S...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SMA1970J (MCT19040498)  
 [SHA3371J]  
 TP  
 GOLF FANATIC LEASING  
 Apr 17 2019 6:00PM  
 [COMFORT TRANSPORTATION PTE LTD]  
 Toh Ah Swee Spray Painting Co.

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser
<b>Photos/Images</b>										
									3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
2	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
3	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
4	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
5	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
6	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
7	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
8	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
9	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
10	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
11	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
12	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
13	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
14	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
15	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
16	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
17	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
18	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
19	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
20	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
21	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
22	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
23	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
24	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
25	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
26	30/04/19 09:37	General View		Load JPG	<input checked="" type="checkbox"/>					
27	10/06/19 11:10	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
28	10/06/19 11:10	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
29	10/06/19 11:10	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>					
<b>Documentation</b>										
									1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	23/04/19 20:33	ACKNOWLEDGEMENT EMAIL TO III DD 23.04.2019		Load PDF						
2	23/04/19 20:33	TP ESTIMATE		Load PDF						
3	23/04/19 20:33	TP GIA REPORT		Load PDF						
4	08/05/19 11:08	TP ESTIMATE - MARKED		Load PDF						
5	03/06/19 13:40	WORKSHOP INVOICE		Load PDF						
6	03/06/19 13:40	RENTAL RECEIPT		Load PDF						
7	03/06/19 13:40	LTA SEARCH		Load PDF						
8	03/06/19 13:40	LOD		Load PDF						
9	10/06/19 11:10	GRAB Statement to quantify loss of income		Load PDF						
10	27/06/19 10:45	GRAB Statement to quantify loss of income-revise part 1		Load PDF						
11	27/06/19 10:45	GRAB Statement to quantify loss of income-revise part 2		Load PDF						
12	08/10/19 08:10	AUTHORISATION TO ACT FORM		Load PDF						
13	08/10/19 08:10	DISCHARGE VOUCHER		Load PDF						
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print					

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/04/19 08:32	Singapore Accident Statement	 Load PDF	

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19007176/JPA3Q2

Date: 08/10/2019

#### REFERENCE

Handling Insurer: India International Insurance Pte Ltd	Policy No:	MCOM0015
<b>Claimant</b>		
<b>Vehicle No :</b> SMA1970J	<b>Insured Vehicle No :</b>	SHA3371J
Date of Loss: 17/04/2019	Nature of Claim: TP	Claim No: MCT19040498

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	<b>SMA1970J</b>	Engine No:	L15B5462752
Make & Model:	HONDA SHUTTLE, 1.5 G CVT (A)	Chassis No:	GK81202379
Reg. Date:	30/05/2018 (Man. Year: 2018)	Odometer:	40499 km
Colour:	Silver		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	185/60 R15	Rear Tyre Size:	185/60 R15
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,096.00	2,740.00	356.00	11.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,370.00	1,810.00	560.00	23.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,466.00</b>	<b>4,550.00</b>	<b>916.00</b>	<b>16.76</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,600.00</b>		
	(S\$) 5,466.00	3,600.00	1,866.00	34.14
<b>+ GST 7.00/7.00% (S\$)</b>	382.62	252.00	130.62	34.14
<b>Nett Amount (S\$)</b>	<b>5,848.62</b>	<b>3,852.00</b>	<b>1,996.62</b>	<b>34.14</b>
<b>+ Loss of Use (4.0 x S\$100.00/day) (S\$)</b>		400.00		
<b>+ Car Rental (4.0 x S\$90.00/day) (S\$)</b>		360.00		
<b>+ Doc/Search Fee (S\$)</b>		7.45		
<b>Nett Liability (S\$)</b>		<b>4,619.45</b>		
<b>Global Sum Settlement (S\$)</b>		<b>4,600.00</b>		

#### INSPECTION

Date of Assignment:	23/04/2019	
Date Inspected:	29/04/2019 Inspected At:	Toh Ah Swee Spray Painting Co. (HQ) 60 Jalan Lam Huat, #07-33/34 Carros Centre Singapore 737869

Estimated Period of Repair: 5.0 days

---

**Adjuster:** ONG HWEE JIE

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 03 Jun 2019)	
<b>Parts:</b>	N/A	HONDA SHUTTLE 1.5 G CVT (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMA1970J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*REAR BUMPER	Deformed	1,380.00 FL	*1,150.00 FL	
2	1		*REAR BUMPER REFLECTOR RH	Cracked	55.00 FL	*55.00 FL	
3	1		*REAR BUMPER SIDE GARNISH RH	Scratched	55.00 FL	*55.00 FL	
4	1		*REAR FENDER RH	Buckled	1,215.00 FL	*1,000.00 FL	
5	1		*REAR DOOR RH	Dented	845.00 FL	*845.00 FL	
6	1		*SPORT RIM	Scratched	320.00 FL	*320.00 FL	
					<b>Sub Total (S\$)</b>	<b>3,870.00</b>	<b>3,425.00</b>
					<b>- List Item Discount on L Items 20.00/20.00% (S\$)</b>	<b>774.00</b>	<b>685.00</b>
					<b>Total Parts (S\$)</b>	<b>3,096.00</b>	<b>2,740.00</b>

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE & REFIX SPORT RIM & TYRE AND TO BALANCING	New	80.00	50.00
2	TO REMOVE & REFIX REAR FENDER GLASS	New	150.00	80.00
3	TO REMOVE & REFIX REAR CUSHION SEAT	New	120.00	50.00
4	TO REMOVE & REFIX REVERSE SENSOR & CHECK WIRING	New	120.00	30.00
5	TO REMOVE & REFIX DOOR ,DOOR GLASS ,DOOR POWER WINDOW MOTOR AND GEAR.TO REMOVE DAMAGED PARTS.TO KNOCK OUT DENTS ,TO STRAIGHTEN ,ADJUST ,CHECK.RESHAPE INCLD ,CUTTING AND WELDING WHERE NECESSARY .TO REMOVE AND REINSTALL NECESSARY FITTINGS TO FACILITATE REPAIRS ,TO REPLACE AND ALIGN THE ABOVE PARTS	New	900.00	800.00
6	PUTTY AND SPRAY PAINTING ON RHS BODY AND ABOVE NEW AND REPAIRED PARTS .INCLUDING SUPPLY OF PAINT MATERIALS	New	1,000.00	800.00
<b>Gross Labour Cost (S\$)</b>			<b>2,370.00</b>	<b>1,810.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >