

INS200

INS. CASE OWNER:

Teel. | CC *4* / EQ1900 *7170, 4 p/h 57*

LKK:
IDAC:

Surveyor:

MURMS

DOI:

ASSIGNMENT
2/4/19

Date / Time:

23/4/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLB 3032

Name of Insured:

REE KHAWN LEONG

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

2/4/19

Is driver the owner? (YES / NO)

YES / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

Claim No.:

bmpph218-00582

Policy No.:

MURMS

Make / Model:

211A TAMPINES ST 32

Place of Accident:

OI GIA REPORT: YES / NO

YES / NO

TP GIA REPORT: YES / NO

YES / NO

Insured Liability: %

Final ? Yes / No

FS 5572



INSRS:
WSP:
Tel:
Liability:
RMKS:

AHM Performance



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
<i>6/5/19</i>	<i>FS 5572 - 4</i>	<i>SLB 3032 - 4</i>
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	<i>2/4/19</i>
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input type="checkbox"/>
	Final Repair Bill:	<input type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$S (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: *11/8/19* Confirm with: *AHM* Email Call

Final Liability: % *100* (Agreed / Assessed) BOLA S/N No. *23* If NO or B 28, Ass. Lia:

Repair Cost: \$S *2500.00*

Loss of Rental (LOR): \$S (days)

Loss of Use (LOU): \$S *140.00* (*500* x *7* days)

Loss of Income (LOI): \$S (S x days)

LOR only LOU only LOR + LOU LOR + LO [Tick only one]

GIA/LTA Search \$S *7.45*

Medical: \$S

Disbursement: \$S (e.g. Tow/ Independent)

Legal Cost \$S

Total: \$S *2647.45* Global Sum \$S:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$S *2647.45* Name 1: *AHM Performance*

Payee 2: (Strike if N.A.) \$S Name 2:

Payee 3: (Strike if N.A.) \$S Name 3:

COPIES
7/8/19

REP

Marcus

CS / EQI 19007170 / U d3

ASSIGNMENT (Office)

Level/Location

From/Person: Joel Goh

of: EQI

Date/Time: 23/4/19 @ 2.33pm

Estimated Cost:

OD (IN) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FS 5573L

Insured

SLB 3032

at Workshop no/

AHM Performance

Tel

68761884 / 97967538

of

1 Kaki Bukit Ave 6 #02-46

Policy No

Claim No

DM19H000818-JG

Sum Insured

Excess

Make of Veh

(Or Best's Record)

D.O.A

21/03/2019

CA / REV / REP / REV 24HRS

24/4/19

H.O.D. Endorsement

Date/Time

3:03pm 23/4/19

Person Contacted

Ah Hung

Vehicle

(IN) / OUT

Date/Time	Action/Instruction (✓) Estimate
	FS 5573L - X
	SLB 3032 - X
30/4/19	@ 10:59 am. checked with Ah Hung (owner), proceed direct settlement.

REF: EQ1

ASSIGNMENT

From: _____ Date: 24.4.2019
 Estimated Cost: _____
 OD TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: Fs 5573L
 at Workshop m/s AHM Performance
 of Blk 1 Kaki Bukit Ave 6 # 0246
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: Fs 5573J Yr Regn: 990
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Honda RVF400c 399
 Colour: Black A/C: Insured / Std / NI / NA
 Sp. Reading: 37029 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: NC 351102878
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 120 / 60 2R17
 R: 160 / 60 2R17

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.
 Bal. or Market Value: 2500
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS new p" 5/9/2020
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /
 TOYO / YOKO or
 Front _____ Rear _____
 R/Bal. 5 mm R/Bal. 5 mm
 L/Bal. _____ mm L/Bal. _____ mm
 D.O.A. 21/3/19 D.O.I. 24/4/19
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or
Body
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>29/4/19</u>	<u>TOTAL LOSS 1yr 5mth. => 5 repair days</u> <u>MA 284</u> <u>agree MV \$2500 TOTAL LOSS</u> <u>nett 2216 direct deposit</u>

Date/Time, File Pass to? : Preli. Report
 : Final Report

Days Of Repair: _____
 Resurvey No. of Trip: _____

Date/Time, File Return to? _____
 2) _____

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech. Invs (\$)
 : Weekend (\$)

Survey Fee:	
Transportation:	
\$ + RS. St	
Photos	
Others	
TOTAL	

Report Format : _____
 Lump Sum / I.B.I. (\$) _____

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	5841Z

Vehicle Details

Vehicle No.:	FS5573J
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Apr 2019
Vehicle Make:	HONDA
Vehicle Model:	RVF 400
Primary Colour:	Yellow
Secondary Colour:	Black
Manufacturing Year:	1999
Engine No.:	NC13E1602883
Chassis No.:	NC351102878
Maximum Power Output:	-
Open Market Value:	\$9,999.00
Original Registration Date:	06 Sep 2000
First Registration Date:	06 Sep 2000
Transfer Count:	9
Actual ARF Paid:	\$1,500.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	05 Sep 2020
COE Category:	D - Motorcycle
COE Period(Years):	10
PQP Paid:	\$1,345.00
COE Rebate Amount:	\$284.00
Total Rebate Amount:	\$284.00

Message

Please note that the National Environment Agency (NEA) is offering an incentive for the owner of this motorcycle to deregister the motorcycle on or before 5 April 2023.

This motorcycle is currently eligible for an incentive of \$3,500 from NEA. If the COE is renewed from now till its deregistration on or before 5 April 2023, the incentive will be reduced to \$2,000. The last registered owner of this motorcycle will receive the incentive

Nivitha (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 23 April 2019 2:33 PM
To: AHM Performance
Cc: assignments
Subject: RE: PRS FOR FS5573L (DM19HO00818-JG // (FS5573J))
Attachments: 18042019174120-0001.pdf

Importance: High

Without Prejudice

Dear Sirs

My apologies for the late response.
We will assign accordingly.

Dear LKK

Please assist on this PRS urgently.

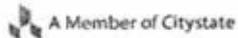
Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: AHM Performance [mailto:ahm.performance@gmail.com]
Sent: Thursday, April 18, 2019 7:18 PM
To: Joel Goh
Subject: Re: PRS FOR FS5573L (DM19HO00818-JG // (FS5573J))

Number 6.LKK.thks joel

On Thu, 18 Apr 2019, 17:44 Joel Goh, <joel.goh@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

Dear Sirs

We refer to your fax dated 17/04/2019.

Kindly email all PRS request to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Infiniti Appraisal Service Tel: 96684818 / 90099001 Fax: 64587432	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee

9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	10) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
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If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 6 May 2019 11:51 AM
To: 'Joel Goh'
Cc: Admin A
Subject: RE: PRS FOR FS5573L (DM19HO00818-JG // (FS5573J) *LKK REF: CC4/EQ19007170/Upb3
Attachments: Preliminary Advice - FS5573L.pdf; PARF_COE REBATE.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Preliminary advice (Total Loss)
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 23 April 2019 3:10 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>
Subject: RE: PRS FOR FS5573L (DM19HO00818-JG // (FS5573J)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed survey on 24/04/2019.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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 A Member of Citystate

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