

ASS. REC. BY:

REP:

CS/MSG19007159/Mod3/

Special Instruction:

Survivor's
member

Mohis

ASSIGNMENT (Office)

From (Person):

Chhia Nyuk Pui

of

MSIA

Date/Time:

23/4/19 @ 10:09am

Estimated Cost:

Bill to:

OD / P / WS / TP RES / OD RES / EVA / INV / MVTC:

To Inspect Vehicle No.:

SGY 6163J

Insured:

SKQ 4445D

at Workshop no.:

ZOOM AUTOWORKS

Tel:

9450 7920

of

15 Kaki Bukit Road 4 # 01-53

Policy No.:

29100025TMC

Claim No.:

591247

Sum Insured:

Rate:

Make of Veh.

(Client's Record)

D.O.A.

18/4/19

CA / RIV / REP. / REV 24 HRS

Date/Time:

11:32am 23/4/19

Person Contacted:

Elin

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time	Action/Instruction	Estimate
		() Estimate
		SGY 6163J - NA/INCL 19007159/24
		SKQ 4445D - NA/INCL 19007159/24
24/04/19	@ 16:57 p.m. revert pending estimate from repairer to Nyuk Pui via member.	

MS16/

ASS. REC. BY: Marcus

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SGY61637
 at Workshop m/s 200m
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SGY61637 Yr Regn: 10107
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or (A)
 Make: Hyundai Avante cc 159 /
 Colour: white A/C: Insured / Std / NI / NA
 Sp. Reading: 222292 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: KMHOU 413R74255308
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 205/55 R16
 R: _____

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

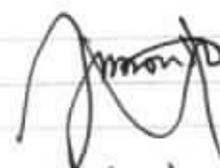
N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or continental
 Front _____ Rear _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 18/4/19 D.O.I. 23/4/19

Bal. or Market Value: 19
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 5 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS 6230F
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

Survey held at _____
 Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction ref 4375
cor 1/10/2022 HA 14625 yrs. bul.
29/4/19 +/s 3200 confirmed with Elec.
(\$ 1,490.88 Rel - 70%)


30/4/2019

RECEIVED 30 APR 2019

Date/Time, File Pass to?
30/04/19
 1) Typist
 Date/Time, File Return to?
 2) _____

: Preli. Report
 : Final Report

Days Of Repair: 5
 Resurvey No. of Trip: 1

Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech. Invs (\$ _____)
 : Weekend (\$ _____)

Survey Fee:	
Transportation:	
_____ \$ + RS _____ \$	
) Photos	
) Others	
TOTAL	

Report Format : _____
 Lump Sum / I.B.I: (\$ 3,200 / 45)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Apr 2019		23 Apr 2019 10:09 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	Sime Darby Services Pte Ltd, Co. Reg. No.: 197501065W								
Main Claimant:	GOH KIAN TIAN, ANSON (WU QINTIAN), ID: S8906230F								
Vehicle Reg. No.:	SGY6163J	Date of Loss:	18/04/2019 13:00 - :59 [138 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP	Policy/Cover Note No.:	29100025TMC (Third Party Only) Coverage: 01/10/2018 - 30/09/2019						
Vehicle Reg. No. (Insured):	SKQ4445D	Policy No. (Claimant):							
		Excess:							
Repairer:	Zoom Autowerks Pte Ltd (HQ) 15 Kaki Bukit Road 4, #01-53, 417808 Kaki Bukit - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 24/04/2019]								
Driver/Custodian (Insured):	SHARON TEO SI HUI (25 / Female) , NRIC: S9345801Z Email:								
Adj Asg. Remarks:	on WP. (MANUAL ASSIGNED) SURVEY AGREE ON SJE - REQ TO ASSIGN LKK. LIABILITY:100% CONTACT: ELIN CAI 9450 7920								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Monday, 22 April 2019 4:42 PM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Crystal Lee
Subject: Survey Request - Manual Assigned

Pre-Repair Inspection for SGY 6163 J // Accident on 18/04/2019 @ 13:45HR

Manual Assigned

Dear LKK

Please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you.

Ong Zi Hui
Admin Officer, Claims Services
D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Venessa Chan
Sent: Monday, 22 April, 2019 3:53 PM
To: Zoom Autowerks <zoomautowerks@gmail.com>
Cc: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>
Subject: Pre-Repair Inspection for SGY 6163 J // Accident on 18/04/2019 @ 13:45HR at along Clementi Avenue 6, before Clementi Loop involving Vehicle Number SGY 6163 J & SKQ 4445 D (reported)

Dear Elin,

Thank you for your selection of **LKK Auto Consultants**.

We will proceed to appoint **LKK Auto Consultants** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol

Thank you.

Have A Great Week Ahead!

Venessa Chan

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | venessa_chan@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]

Sent: Monday, 22 April, 2019 2:34 PM

To: Venessa Chan <venessa_chan@sg.msig-asia.com>

Cc: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>

Subject: Re: Pre-Repair Inspection for SGY 6163 J // Accident on 18/04/2019 @ 13:45HR at along Clementi Avenue 6, before Clementi Loop involving Vehicle Number SGY 6163 J & SKQ 4445 D (reported)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear All,

Kindly arrange LKK.

On Mon, Apr 22, 2019, 14:32 Venessa Chan <venessa_chan@sg.msig-asia.com> wrote:

Dear Elin,

We refer to your email on 19.04.19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors**

This Fast-Lane Settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house survey

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1 Calvin Ang
- 2 Kenneth Kong
- 3 Marcus Chua
- 4 Henry Ng
- 5 Lau Kwok Kwong

- 6 Frankie Pang
- 7 Ng You Han
- 8 Gary Soon
- 9 Chow Bo Xiong
- 10 Axel Lee

NB:
(a) *Fast-Lane Settlement is not applicable for cases that liability is in dispute*
(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you.

Have A Great Week Ahead!

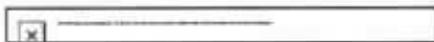
Venessa Chan

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | venessa_chan@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg 



From: Zoom Autowerks [<mailto:zoomautowerks@gmail.com>]
Sent: Friday, April 19, 2019 10:13 AM
To: Claims <claims@sg.msig-asia.com>; Pang Xiu Shi <xiushi_pang@sg.msig-asia.com>
Subject: Pre-Repair Inspection for SGY 6163 J // Accident on 18/04/2019 @ 13:45HR at along Clementi Avenue 6, before Clementi Loop involving Vehicle Number SGY 6163 J & SKQ 4445 D

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam,

We are instructed by Goh Kian Tian, Anson to notify you of a road traffic accident on 18

/04/2019

at about 13:45HR at along Clementi Avenue 6, before Clementi Loop involving our client's vehicle registration number SGY 6163 J and vehicle registration number SKC 4445 D driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178

08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6230F
Vehicle Details	
Vehicle No.:	SGY6163J
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Apr 2019
Vehicle Make:	HYUNDAI
Vehicle Model:	HD AVANTE 1.6 A
Primary Colour:	White
Manufacturing Year:	2007
Engine No.:	G4FC7U213566
Chassis No.:	KMHDU41BR7U255308
Maximum Power Output:	89.7 kW (120 bhp)
Open Market Value:	\$14,319.00
Original Registration Date:	02 Oct 2007
First Registration Date:	02 Oct 2007
Transfer Count:	5
Actual ARF Paid:	\$15,751.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	01 Oct 2022
COE Category:	E - Open Category
COE Period(Years):	5
PQP Paid:	\$21,282.00
COE Rebate Amount:	\$14,625.00
Total Rebate Amount:	\$14,625.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 24 Apr 2019

OK



ANNOUNCING Speedo Motoring as sgCarMart Premium Dealer for the 8th Consecutive Year

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\$58 until it's SOLD!

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New 5 Years Coe Renewal Toyota Vios 1.5A



3.08%PA Low Interest@Gr
Finance.2 Years Warranty,
\$1500 Down Monthly From \$418
GV Credit Pte Ltd Star4d

Aut
An Inspiration

click here to view
our **PRISTINE**
at

Browse by Category ▼

« Back (1 2 3 4 5) Next »

Sort by Date Posted

89 vehicles

Hyundai Avante

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	V
Search Selection	Hyundai Avante		Any	Any	> 10 year(s) old	Any	Any	
	Hyundai Avante	Hyundai Avante 1.6A (New 10-yr COE)	\$39,800	\$3,980 /yr	08-Apr-2009	1,591 cc	-	
		Nice Car Plate 6118, Careful Driver, No Major Repair Require, Bank And In House Loan Available, Low Interest Rate, High Trade In, Fast Approval, No Guarantor Needed, All Vehicles Inspected By...						
		Posted: 18-Mar-2019	Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai					
	Hyundai Avante	Hyundai Avante 1.6A (New 5-yr COE)	\$25,800	\$5,150 /yr	24-Apr-2009	1,591 cc	-	
		Comes With Nice Number Plate. 5 Years New COE At \$25,800 Or 10 Years At \$39,800. New Paintwork. New Leather Seats, New Interior Stock Conditions! View To Believe The Prestige Condition Of Hy...						
		Posted: 14-Mar-2019	Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai					
	Hyundai Avante	Hyundai Avante 1.6A S (New 5-yr COE)	\$27,500	\$5,490 /yr	15-Apr-2009	1,591 cc	-	
		100% Loan Available.\$1.8K Drive Away, Mthly \$623 ONLY. New 5-Year Coe! Original Condition! Peace Of Mind! Serviced Regularly. Sell To Upgrading! One Of The Most Popular And Reliable Seda...						
		Posted: 13-Mar-2019	Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai					
	Hyundai Avante	Hyundai Avante 1.6A S (New 5-yr COE)	\$28,800	\$5,750 /yr	31-Mar-2009	1,591 cc	98,000 km	
		Full Loan Available. Reliable And Excellent Fuel Efficiency, Bank And In House Loan Available Well Maintained, Excellent Condition! Call F Enquiries.						
		Motor Universe Credit Pte Ltd						
		Posted: 11-Mar-2019	Tags: 2009 Hyundai Avante, 2009 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai					

**GET YOUR
COE
RENEWAL
LOAN**

Is your COE expiring? Let us help you renew it!

Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town approval in 2 days without effort! Enquire today.

Compare:

Hyundai Avante 1.6A S (New COE) \$23,800 \$4,750 /yr 13-Mar-2009 1,591 cc 130,000 km

View Sent Message

This mail is associated with :

***SGY6163J (591247)
[SKQ4445D]**

TP
GOH KIAN TIAN, ANSON (WU QINTIAN)
Apr 18 2019 1:00PM
[Sime Darby Services Pte Ltd]
Zoom Autowerks Pte Ltd

Resend View Recipients Print Message Delete Message Forward

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 24/04/2019 16:57 PM.
To nyukpui_chhia@sg.msg-asia.com
CC sur@lkkauto.com
Subject SGY6163J (591247) [SKQ4445D] TP

Dear Nyuk Pui,

Please be informed that we have inspected the vehicle SGY 6163J on 23/04/2019.

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/04/2019 14:57
Date Of Accident	18/04/2019 13:45
Exact Location Of Accident	CLEMENTI AVE 6 BEFORE CLEMENTI LOOP
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGY6163J
Insured/Policyholder	
Name Of Registered Owner	GOH KIAN TIAN, ANSON (WU QINTIAN)
NRIC No	S8906230F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92351115
Alternative Phone No	OFFICE-92351115

Vehicle Particulars

Manufacturer	HYUNDAI
Model	HD AVANTE 1.6 A
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5097127980-01
Cover Note Number	

Driver

Name of Driver	GOH KIAN TIAN, ANSON (WU QINTIAN)
NRIC No	S8906230F
Date Of Birth	13/02/1989
Occupation	INDOOR
Date Of Driving Pass	02/10/2012
Driving Experience	6 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92351115
Fax Number	
Contact Number	OFFICE-92351115
EEmail Address	NOEMAIL

Address	BLK 683C EDGEDALE PLAINS #06-677
Postcode	823683
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKQ4445D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	3

Passenger 1

NAME: :

GENDER: :

Passenger 2

NAME: :

GENDER: :

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any willful misrepresentation or withholding of material facts may allow insurance companies to **revoke policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

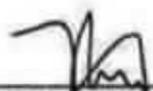
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicles involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) All insurer(s) who have insured vehicle(s) involved in the accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management on present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, repudiation, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



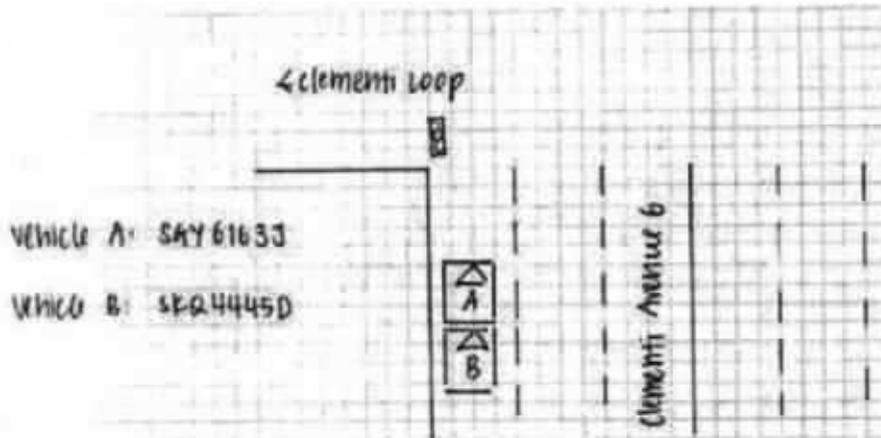
Driver's Signature
(if driver is not the policyholder)
Date & Time:



Reporting Centre Person's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN



Vehicle A: SAY61633

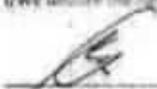
Vehicle B: SPQ4445D

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

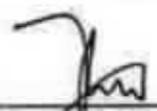
on the stated date & time, I, vehicle A, SAY61633, was stationary on the stated venue due to red light. About 2-3 minutes later, vehicle B, SPQ4445D, hit into my stationary vehicle & rear portion.

DECLARATION

(We declare the foregoing particulars are true in every respect.)


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NIC/FIN No.:



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road
 #08-1339 Singapore 470130
 Tel: 9450 7920
 * zoomautowerks@gmail.com

not authorized
black
2/5 at 3200 / 5 day
23/4/19
take photo after repair
 25 April 2019

REG NO.: SGY 6163 J
 MAKE/MODEL: HYUNDAI AVANTE

ESTIMATED REPAIR COST FOR THE VEHICLE MENTIONED ABOVE

QTY	DESCRIPTION LIST ITEMS	AMT(\$)
1	Rear boot lid	\$ 2 907.60 X
2	Rear boot hinges	\$ 11 225.40 X
2	Rear boot lamps	\$ 11 379.20 X
1	Rear boot lock	\$ 11 183.60 X
1	Rear boot logo	\$ <i>see</i> 22.80 ✓
1	Rear boot rubber	\$ <i>twi</i> 115.20 ✓
2	Rear taillamps	\$ <i>266.50</i> 533.00 ✓ PC
1	Rear end panel	\$ <i>see</i> 537.90 ✓
1	Rear end panel inner garnish	\$ <i>twi</i> 88.60 ✓
1	Rear bumper	\$ <i>see</i> 486.90 ✓
2	Rear bumper brackets	\$ <i>see</i> 41.00 X
1	Rear bumper clip (1 set)	\$ <i>see</i> 50.00 ✓
1	Rear bumper reinforcement	\$ <i>see</i> 354.00 ✓
2	Rear bumper reinforcement stays	\$ 11 270.00 X
2	Rear bumper side retainers	\$ 11 89.60 X
1	Rear floor board	\$ 11 280.60 X
1	Rear floor panel	\$ 11 803.90 X
1	Rear exhaust silencer	\$ 11 693.80 X
2	Rear exhaust mountings	\$ 11 97.00 X
2	Rear fender inner trims	\$ 11 416.00 X
		\$ 6,576.10
	Less 20%	\$ 1,315.22
		\$ 5,260.88

Zoom Autowerks Pte Ltd
 130 Bedok Reservoir Road
 #08-1339 Singapore 470130
 Tel: 9450 7920
 * zoomautowerks@gmail.com

• Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No liability for consequential or special damages
 • This estimate is valid for 30 days from the date of issue

Acknowledged by Repairer
 Signature: _____

P-1921.90
20%
P-1537.52
S.N-850.00
Labour-1630.00
4017.52
20%
3214.

SPECIAL NETT ITEMS

1	Rear bumper lower spoiler assy	\$	cur/a	850.00	650
1	Rear number plate with holder	\$	11	50.00	X
1	Rear reverse sensor (1 set)	\$	skidol	350.00	200
1	Rear reverse camera	\$	nn	450.00	X
		\$		<u>1,700.00</u>	

S/N LABOUR CHARGES

1	To remove, replaced damaged lamps and check up rear wiring.	\$		80.00	20
2	To remove and refit inner garnishes.	\$		150.00	80
3	To remove and refit rear reverse sensor and camera.	\$		150.00	50
4	To transfer boot lid mechanism and wiring assembly.	\$	4n	120.00	X
5	To remove, refit and replace exhaust silencer and mountings.	\$	11	150.00	X
6	To apply undercoating.	\$		180.00	30
7	Panel beating.	\$		1,500.00	600
8	To re-spray painting on the affected areas.	\$		1,400.00	850
		\$		<u>3,730.00</u>	

GRAND TOTAL :

\$ 10,690.88

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Apr 2019		23 Apr 2019 10:09 Edit Adj Rpt	S\$3,200.00 Edit Estimates	S\$3,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS				[Created by insurer]
Insured:	Sime Darby Services Pte Ltd, Co. Reg. No.: 197501065W			
Main Claimant:	GOH KIAN TIAN, ANSON (WU QINTIAN), ID: 58906230F			
Vehicle Reg. No.:	SGY6163J	Date of Loss:	18/04/2019 13:00 - :59 [138 Months and 16 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 591247	Policy/Cover Note No.:	29100025 (Third Party Only) Coverage: 01/10/2018 - 30/09/2019	
Vehicle Reg. No. (Insured):	SKQ4445D	Policy No. (Claimant):		
		Excess:		
Repairer:	Zoom Autowerks Pte Ltd (HQ) 15 Kaki Bukit Road 4, #01-53, 417808 Kaki Bukit - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Imm.Advice due 24/04/2019]			
Driver/Custodian (Insured):	SHARON TEO SI HUI (25 / Female), NRIC: S9345801Z Email:			
Adj Asp. Remarks:	on WP. (MANUAL ASSIGNED) SURVEY AGREE ON SJE - REQ TO ASSIGN LKK. LIABILITY:100% CONTACT: ELIN CAI 9450 7920			

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*SGY6163J (591247)
[SKQ4445D]
TP
GOH KIAN TIAN, ANSON (WU QINTIAN)
Apr 18 2019 1:00PM
[Sime Darby Services Pte Ltd]
Zoom Autowerks Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View	View in Browser
Photos/Images						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	24/04/19 08:17	Chassis Number				 Load JPG	<input checked="" type="checkbox"/>
2	24/04/19 08:18	Odometer Reading				 Load JPG	<input checked="" type="checkbox"/>
3	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
4	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
5	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
6	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
7	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
8	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
9	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
10	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
11	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
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13	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
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31	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
32	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
33	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
34	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
35	24/04/19 08:18	General View				 Load JPG	<input checked="" type="checkbox"/>
36	24/04/19 18:04	Reinspection Photo				 Load JPG	<input checked="" type="checkbox"/>
37	24/04/19 18:04	Reinspection Photo				 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	24/04/19 18:04	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
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56	24/04/19 18:04	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
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58	24/04/19 18:04	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
59	24/04/19 18:04	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
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61	24/04/19 18:04	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
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63	24/04/19 18:04	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
64	24/04/19 18:04	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
65	29/04/19 07:50	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
66	29/04/19 07:50	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
67	29/04/19 07:50	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
68	29/04/19 07:50	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	23/04/19 09:33	OI ACCIDENT REPORT		Load PDF <input type="checkbox"/>
2	23/04/19 09:33	TP SGY6163J E-REPORT		Load PDF <input type="checkbox"/>
3	23/04/19 09:34	TP DETAILS		Load PDF <input type="checkbox"/>
4	23/04/19 09:44	SURVEY AGREE ON SJE - REQ TO ASSIGN LKK		Load PDF <input type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	23/04/19 10:05	email - manual assign		Load PDF <input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19007159/USD3Q2

Date: 06/05/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29100025

Claimant Vehicle No : SGY8163J

Insured Vehicle No : SKQ4445D

Date of Loss: 18/04/2019

Nature of Claim: TP

Claim No: 591247

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGY6163J**

Make & Model: HYUNDAI HD AVANTE 1.6 A (BI-FUEL), 1.6 (A)

Engine No: G4FC7U213566

Reg. Date: 02/10/2007 (Man. Year: 2007)

Chassis No: KMHDU41BR7U255308

Colour: White

Odometer: 222292 km

Engine Capacity: 1591 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,960.88	2,387.52	4,573.36	65.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,730.00	1,630.00	2,100.00	56.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,690.88	4,017.52	6,673.36	62.42
Approved Total (Overridden) (S\$)		3,200.00		
Nett Amount (S\$)	10,690.88	3,200.00	7,490.88	70.07

INSPECTION

Date of Assignment: 23/04/2019

Date Inspected: 23/04/2019 Inspected At:

Zoom Autowerks Pte Ltd (HQ)
15 Kaki Bukit Road 4, #01-53
Singapore 417808

Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference	
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 06 May 2019)
Parts: 143	HYUNDAI HD AVANTE 1.6 A (BI-FUEL) 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SGY6163J)	
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Repair	907.60 FL	*- FL
2	2		*REAR BOOT HINGES	Not Necessary	225.40 FL	*- FL
3	2		*REAR BOOT LAMPS	Not Necessary	379.20 FL	*- FL
4	1		*REAR BOOT LOCK	Not Necessary	183.60 FL	*- FL
5	1		*REAR BOOT LOGO	Necessary	22.80 FL	*22.80 FL
6	1		*REAR BOOT RUBBER	Twisted	115.20 FL	*115.20 FL
7	1		*REAR TAILLAMPS	O/S Cracked	533.00 FL	*266.50 FL
8	1		*REAR END PANEL	Dented	537.90 FL	*537.90 FL
9	1		*REAR END PANEL INNER GARNISH	Twisted	88.60 FL	*88.60 FL
10	1		*REAR BUMPER	Dented / Deformed	486.90 FL	*486.90 FL
11	2		*REAR BUMPER BRACKETS	Not Necessary	41.00 FL	*- FL
12	1		*SET REAR BUMPER CLIP	Necessary	50.00 FL	*50.00 FL
13	1		*REAR BUMPER REINFORCEMENT	Cracked	354.00 FL	*354.00 FL
14	2		*REAR BUMPER REINFORCEMENT STAYS	Not Necessary	270.00 FL	*- FL
15	2		*REAR BUMPER SIDE RETAINERS	Not Necessary	89.60 FL	*- FL
16	1		*REAR FLOOR BOARD	Not Necessary	280.60 FL	*- FL
17	1		*REAR FLOOR PANEL	Not Necessary	803.90 FL	*- FL
18	1		*REAR EXHAUST SILENCER	Not Necessary	693.80 FL	*- FL
19	2		*REAR EXHAUST MOUNTINGS	Not Necessary	97.00 FL	*- FL
20	2		*REAR FENDER INNER TRIMS	Not Necessary	416.00 FL	*- FL
21	1		*REAR BUMPER LOWER SPOILER ASSY	Cut / Deformed	850.00 FS	*650.00 FS
22	1		*REAR NUMBER PLATE WITH HOLDER	Not Necessary	50.00 FS	*- FS
23	1		*SET REAR REVERSE SENSOR	Shorted	350.00 FS	*200.00 FS
24	1		*REAR REVERSE CAMERA	Not Necessary	450.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	8,276.10	2,771.90
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,315.22	384.38
Total Parts (\$\$)	6,960.88	2,387.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING	New	80.00	20.00
2	TO REMOVE AND REFIT INNER GARNISHES	New	150.00	80.00
3	TO REMOVE AND REFIT REAR REVERSE SENSOR AND CAMERA	New	150.00	50.00
4	TO TRANSFER BOOT LID MECHANISM AND WIRING ASSEMBLY	New	120.00	0.00
5	TO REMOVE,REFIT AND REPLACE EXHAUST SILENCER AND MOUNTINGS	New	150.00	0.00
6	TO APPLY UNDERCOATING	New	180.00	30.00
7	PANEL BEATING	New	1,500.00	600.00
8	TO RE-SPRAY PAINTING ON THE AFFECTED AREAS	New	1,400.00	850.00
Gross Labour Cost (S\$)			3,730.00	1,630.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >