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Nivitha (LKK Auto)

From:

Accounts (LKKAuto) <account@lkkauto.com>

Sent:

Monday, 22 April 2019 9:24 AM

To:

Admin-D (LKKAuto)

Cc:

assignments

Subject:

Report Send Back Alerts - SLP4566G (TP)

Dear Nivitha,

FYNA Please...

Pending for Survey Report-CS3/MSG19003377/GCD3E2

23 11 Apr 2019 15:47 Ins Send Back Adj Rpt Paper adjustment

[I] Monica Chung Pei Zhen

24 11 Apr 2019 15:47 Adj Next Rpt Changed Next Rpt:Final Rpt.Due Date:2019/04/15

[1] Merimen Administrator

Thank You

Best Regards,

SuthaShelia (Shelia) | Accounts Dept.

LKK Auto Consultants Pte Ltd

Phone: 6742 9588 | email: account@lkkauto.com | fax: 6844-8805

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]

Sent: Thursday, 11 April 2019 4:00 PM

To: account@lkkauto.com

Subject: Report Send Back Alerts - SLP4566G (TP)

Dear Sir / Madam.

Please login to Merimen Online at www.merimen.com.sg for more information.

Thanks.

The Merimen Team



This email has been checked for viruses by AVG antivirus software. www.avg.com

ORACLE LAW CORPORATION

Advocates & Solicitors

UN-2009045722



Our Reference :

SB/PO/Acc/2019-8924

Date

27th March 2019

583/64

MSIG Insurance (Singapore) Pte Ltd

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

Attention: Motor Claims Department

** BY HAND ONLY **

Mr Fok Kah Kay

Block 21 Punggal Field Walk #07-15 Singapore 828749 ** BY POST ONLY **

Ya, _uphad -

Dear Sits

ACCIDENT INVOLVING SLP 4566G & SLJ 8828G AT JOHORE BAHRU CUSTOMS INTO SINGAPORE ON 20-01-2019

We act for Madam Nurjihan Binte Mohammed Noor, the owner of vehicle registration no. SLP 4566G which was involved in the above captioned accident.

We are instructed by our client to claim damages against the authorized driver of your insured's vehicle registration no. SLJ 8828G, namely Mr Fok Kah Kay, in connection with the above captioned accident.

We are instructed that the accident was caused by Mr Fok Kah Kay's negligent driving and management of your insured's said vehicle registration no. SLJ 8828G. As a result of the above captioned accident, our client's said vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:-

PARTICULARS

1.	-	ription of repair		<u>Amount</u> S\$ 3,450,00
2	Loss	of use (8 days @ S\$150.00 per day including PRI &	weekend)	\$\$ 1,200.00
4.		contribution		\$\$ 1,200.00
5.	Disbu	ursements:-		
	a.	Survey report fees	5\$448.00	
	b.	Traffic Police, GIA report & LTA search fees	\$\$ 50.49	
	C.	Xerox, fransport & postage charges	\$\$120.00	\$\$ 618,49
				5\$ 6.468.49

We enclose herewith a copy each of the following supporting documents for your kind attention:-

- Singapore Accident Reports of vehicles registration nos. SLP 4566G & SLJ 8828G;
- LTA search result on vehicle registration no. SLJ 8828G;
- c. M.S. Panel Beating Workshop's Invoice No. MS2019019 dated 7th March 2019 for the sum of \$\$3,450.00;
- Auto Performance Appraisal's Tax Invoice No. APA19001754 dated6th March 2019 for the sum of \$\$448.00; and
- Original copy of Auto Performance Appraisal's Vehicle Survey Report No. 19/001855 dated 6th March 2019 together with coloured photographs showing the damages sustained by our client's said vehicle.

.../2

STANLEY BAY ILB (Honours). Sherifield

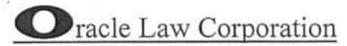
PAULINE ONG
LLB (Honours) Sheffeld

ALAN KOH

237 Alexandra Road #04-11 The Alexcier Singapore 159929

(65) 6538 6250 F (65) 6538 1860

E mail@oraclelaw.sg



Advocates & Solicitors
 UEN/GST Reg No. 200904572Z

237 Alexandro Road #04-11 The Alexcier, Singapore 159929

Telephone: 6538 6250 Facsimile: 6538 1860

Email: mail@araclelaw.sg

Our Reference :

SB/PO/Acc/2019-8924

Date

27th March 2019

Page 2

We have on 20th February 2019 notified you of the above captioned accident and requested for a pre-repair survey of our client's vehicle to be carried out.

Please note that if your insured has a counterclaim against our client arising out of the above captioned accident, you are also required to send to our firm a letter giving full particulars of the counterclaim together with all the relevant supporting documents within 8 weeks of your receipt of this letter.

Please note that you should send to our firm an acknowledgement of receipt of this letter within fourteen (14) days from the receipt of this letter, failing which our client will have no alternative but to commence proceedings against Mr Fok Kah Kay without further notice to you or your insured or Mr Fok Kah Kay.

Yours Hithfully

Mr Stanley Bay & Miss Pauline Ong

Enci (for MSIG Insurance (Singapore) Pte Ltd only)

M.S. PANEL BEATING WORKSHOP

2 Kaki Bukit Ave 2 #02-17 AutoHub @ Kuki Bukit Singapore 417921 Hp. 91436036 Fax. 67478306 Email. Pauline.lim.lie.hwe@gmail.com

Nurjihan Binti Mohammed Noor C/O M.S. Panel Beating Workshop

2 Kaki Bukit Ave 2

#02-17 AutoHub @ Kaki Bukit

Singapore 417921

INVOICE NO : MS2019019

Date: 07/03/2019

Vehicle number : SLP4566G

Make/Model : Toyota Corolla Axio

Accident Date : 20/01/2019

Total repair cost inclusive of spare parts and labour charges.

\$3,450.00

Dollars Three Thousand Four Hundred And Fifty Only.

妙成嗎哇车厂 M.S. PANEL BEATING WORKSHOP BLK 2 KAKI BUKIT AVE 2 #02-17 AUTOHUB@KAKI BUKIT SINGAPORE 417921 BRN 53182546M

M.S Panel Beating Workshop



TAX INVOICE

Nurjihan Binti Mohammed Noor C/O M.S. Panel Beating Workshop 2 Kaki Bukit Ave 2 #02-17 AutoHub @ Kaki Bukit

INVOICE NO : APA19001754

DATE

: 06/03/2019

VEHICLE NO

: SLP4566G

JOB REFERENCE NO

Singapore 417921

: 19/001855

ACCIDENT DATE

: 20/01/2019

SURVEY DATE

: 25/02/2019

DESCRIPTION

AMOUNT

Survey Fees Inclusive Of

Transportation

Photographs (\$1) Per Copies: 38

\$410.00

\$38.00

TOTAL AMOUNT

\$448.00

Notes:

All cheque payment should be "Crossed" and made payable to "Auto Performance Appraisal"

Auto Performance Appraisal





TRAFFIC POLICE 10 UBI AVE 3 SINGAPORE 408865 Tel:65476244/43

Fax: 65474749

Your Ref: SB/PO/Acc/2019-8924

Our Ref: TP000119292/SR

A FORCE FOR THE NATION

Date: 01/03/2019

ORACLE LAW CORPORATION 237 ALEXANDRA ROAD #04-11 THE ALEXCIER SINGAPORE 159929

Dear Sir / Madam

ACCIDENT INVOLVING VEHICLE NOS: SLP4566G AND SLJ8828G ON 20/01/2019.

A 1151	ereunder:-	ery case which did
	Please be informed that Traffic Police will not investigating into the accident as it is a non-injunot fall within the various categories of exception. You may wish to know that this is pursuant Accident Reporting Scheme which was implemented on 1 May 1999.	to the Non-injury
	This case is still under investigation by IO Tel no:	
Х	Please be informed that Traffic Police would not be investigating into the accide occurred outside Singapore, which is not under our jurisdiction.	nt as it
	Action is being taken against the driver of vehicle no: for Inconsiderate Dr	riving.
	The driver of vehicle no: has accepted the offer of composition on for	Careless Driving
	The driver of vehicle no: has been given a warning for Inconsiderate Driving	ng.
	The driver of vehicle no: has pleaded guilty in Court no: 24 on for Driving.	Careless
	A copy of Police Report T/ is attached as requested.	
	Please be informed that we are unable to release the report of vehicle no:, a not lodged any accident report.	s your client has
X	There is no Police Report for vehicle no: SLJ8828G.	
	The Sketch Plan will be sent later.	
	The Coroner's Inquiry was held on In Court no: 22 C.I. No:	
	132,1,1	
Yours	Faithfully	
	RECEIVED FOR	
7.1.2.2.2.2.	CONTROL OF	
TRAFF	PIC POLICE where inapplicable	NP 510

wirecard

Your transaction is successful

Merchant Name I SINGAPORE POLICE FORCE

Reference No

: SPFEACR2019022200363

1 SGD 14.00

Card Type

2 Visa

Approval Code : 176513

Transaction date/time

: 22 February 2019 12:46:25

Please print this page as a reference for your transaction.

To continue, please click 'OK'.

Or you will be automatically redirected to the next page within 20 seconds

Print

OK

Copyright © 2018 Wirecard Singapore Pte Ltd. All rights reserved.



VEHICLE SURVEY REPORTS

Nurjihan Binti Mohammed Noor C/O M.S. Panel Beating Workshop 2 Kaki Bukit Ave 2 #02-17 AutoHub @ Kaki Bukit Singapore 417921

1 Reference

Job Reference No

: 19/001855

Claim No

1 -

Claim Type

: Third Party

Accident Date

: 20/01/2019

Survey Date

: 25/02/2019

Survey Report Date

: 06/03/2019

2 Particulars Of Vehicle

Vehicle Registration No

: SLP4566G

Make & Model

: Toyota Corolla Axio 1.5X A

Vehicle Registration Date

: 19/01/2008

Chassis No

: NZE1416060587

Engine No

: Blocked

Colour

: Blue

3 Condition Of Vehicle And Tyres

Mileage (KM)	Brakes	Steering	Modification
159895	Serviceable	Serviceable	None
Tryes	Make	Size	Balance (MM)
Front RHS	Yokohama	205/50R16	5
Front LHS	Yokohama	205/50R16	5
Rear RHS	Yokohama	205/50R16	6
Rear LHS	Yokohama	205/50R16	6

4 Description Of Damages

The vehicle sustained damages at rear right hand portion.

(For information of damages please refer to Parts/Labour/Photographs attached)

5 Instruction

This survey was conducted entirely on a "WITHOUT PREJUDICE" basis, and we have not authorised any repair.

Vehicle Assessment Reports

Ref No:

19/001855

Damage And Repair Cost Adjustment

S/No	Qty	Parts Description	Comments/condition	Workshop Estimate (\$)	Our Assessment (\$)
			List Items		82360 CRA
1	1	Rear bumper	Deformed/broken	1,083.52	1,083.52
2	1	Rear bumper RH side retainer	Broken/deformed	50.00	30 M 50:00 NECV
3	1	Rear bumper RH corner retainer	Broken/deformed	48.00	48.00
4	1	Rear bumper inner RH side impact bracket	Dented/bent	54.00	54.00 DD
5	1 set	Rear bumper clips	Broken/necessary	30.00	30.00 NECV
6	1	RH taillamp	Broken/cut	460.00	54-9460.00 CUTV
7	1	Rear end panel	Badly dented/bent	652.00	652.00 XX
8	1	Rear end panel top garnish	Reuse	187.25	. NN
9	1	Rear spare tyre top board	Deformed	381.25	381.25 NNX
10	1	Rear RH fender	To repair	864.30	£
11	1	Rear LH fender lower air duct	Broken	46.00	46.00 BR
12	1	Rear exhaust silencer	Dented/bent	684.00	684.00 PD XR
				4,540.32	3,488.77
		Less discount 25%		1,135.08	872.19
			Total:	3,405.24	2,616.58
			Special Nett Items		200.00
13	1 set	Reverse sensors	Malfunction	250.00	250.00
			Total:	250.00	250.00
					2200.00
			Total Spare Parts :	3,655.24	2,866.58

Vehicle Assessment Reports

Ref No:

19/001855

Damage And Repair Cost Adjustment

Items	Job Description	Workshop Estimate (\$)	Adjusted Costs (\$)
1	To remove, cut out damage portion, jack out, straighten, panel beating, welding, align and renew replaced parts.	1,000.00	600.00 500.00
2	To putty and respray painting charges.	1,000.00	700:00
3	To check wirings & lightings and re-install reverse sensors.	80.00	50.00 30
4	To remove, refix rear exhaust silencer.	80.00	50.00 ⊀
5	To supplied and applied anti rust treatments.	100.00	60.00 30
	Total Labour :	2,260.00	1,460.00
	Total Spare Parts :	3,655.24	2,866.58
	Total Labour :	2,260.00	1,460.00
	Total Repair Costs :	5,915.24	4,326.58

Assessor's Recommendation

Repairer Estimate : Our Adjustment : 5,915.24

4,326.58

Remarks

The repairer has agreed to undertake the repair on a lump sum basis of \$3,450.00, with a repair period of 5 working days.

Surveyed By:

Lek Boon Hwee

Automobile Appraiser

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Gender

Mobile Number

Fax Number Contact Number

EMail Address

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

atoresaid.	
THE REST OF THE PARTY OF THE PA	ACCIDENT STATEMENT
Date Of Report	21/01/2019 19:56
Date Of Accident	20/01/2019 19:55
Exact Location Of Accident	JB CUSTOM TOWARDS SINGAPORE
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLP4566G
Insured/Policyholder	
Name Of Registered Owner	NURJIHAN BINTI MOHAMMED NOOR
NRIC No	S8820446H
Email Address	NURJIHAN,MOHDNOOR@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96998469
Alternative Phone No	OTHERS-96998469
Vehicle Particulars	
Manufacturer	TOYOTA
Model	AXIO-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT/00580608
Cover Note Number	
Driver	
Name of Driver	NURJIHAN BINTI MOHAMMED NOOR
NRIC No	S8820446H
Date Of Birth	09/06/1988
Occupation	INDOOR
Date Of Driving Pass	20/09/2012
Driving Experience	6 YEARS AND 4 MONTHS
O-series.	

FEMALE

(LOCAL) +65-96998469

NURJIHAN.MOHDNOOR@GMAIL.COM

OTHERS-96998469

BLK 539 ANG MO KIO AVE 10 #04-2575 Address

SINGAPORE

Postcode 560539

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident SIDE SWIPE Weather Conditions CLEAR

Road Surface

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

YES

DRY

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

4

Number of Passengers (Including Driver)

NAME:

: SITI KHALIESAH BTE IDRUS

GENDER:

: FEMALE

Passenger 2

Passenger 1

NAME:

: HASLINA BINTE HASSAN

GENDER:

FEMALE

Passenger 3

NAME:

: RAIHANA BINTE MUHAMMAD SALEHUDDIN

GENDER:

: FEMALE

Details of Police Action

Was the accident reported to the police?

YES

If Yes. Please state which Police Station Police Station Name

WOODLANDS WEST NPC

Police Station Address

ROAD: 9 MARSILING LANE, POSTCODE: 739146, COUNTRY:

SINGAPORE

Police Station Contact

TEL NO: - FAX NO:

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER POLICE REPORT

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

VIDEO FOOTAGE WITH OWNER

Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SLJ8828G

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver FOK KAH KAY NRIC/Passport Number S79332111 98172211

Contact Number

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

PRIVATE CAR

SITI KHALIESAH BTE IDRUS Name

Approximate Age

Injuries Sustain REFER POLICE REPORT

SLP4566G Injured person in which vehicle?

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance? Address

Postcode

DETAILS OF INJURED PERSON 2

Name HASLINA BINTE HASSAN

Approximate Age

Injuries Sustain REFER POLICE REPORT

Injured person in which vehicle? SLP4566G

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance?

Address Postcode

DETAILS OF INJURED PERSON 3

Name RAIHANA BINTE MUHAMMAD SALEHUDDIN

Approximate Age

Injuries Sustain REFER POLICE REPORT

Injured person in which vehicle? SLP4566G

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance?

Address Postcode

DETAILS OF INJURED PERSON 4

NURJIHAN BINTI MOHAMMED NOOR Name

Approximate Age

Injuries Sustain REFER POLICE REPORT

Injured person in which vehicle? SLP4566G

Were seat belts worm?

Was this injured conveyed to hospital by

ambulance?

Address Postcode

Page 3 of 18





1 of 2

Report No. L/20190120/2096

POLICE REPORT (NP299)

Police Station Of Origin Woodlands West N.P.C. 1 Woodlands Street 12 SINGAPORE 738622 Tel No: 1800-363 9999

Date/Time Report Made 20/01/2019 22:02	Vide Rep	ort No.		Station Diary No 238	
Name Of Informant NURJIHAN BINTI MOHAMMED NOOR	Address R APT BLK 539 ANG MO KIO AVENUE SINGAPORE 560539			E 10 #04-2575	
ID Type / ID No. NRIC NO / S8820446H	Contact N Home/Of	Vo.	Mobile 96998469		
Nationality SINGAPORE CITIZEN	Email Address				
Occupation _ Pre-primary education teacher	Sex Female	Age 30	Date of Birth 09/06/1988	Race	
Institution/School Name	Language English				
Date/Time Of Incident 20/01/2019 19:55	Location Of Incident JB Custom MALAYSIA				

Brief details.

On 20 January 2019 at about 6.55pm, I was driving my vehicle registration plate number SLP4566G from Malaysia towards Singapore with my 3 other friends who were in my vehicle.

On the same day at about 7.55pm, while I was travelling towards JB customs, due to the jam, my vehicle was in stationary position. Out of a sudden, one vehicle registration plate number SLJ8828G collided onto the rear of my vehicle. My vehicle damage was at the year portion .

Signature Of Officer Reco L / Sgt 2 PATRICIA TAN S	The second second	Signati	ure Of Informent:
Signature Of Interpreter: Not applicable	Singapore Police Force	Date/T 20/01/2	ime: 2019,22:02
Officer In-Charge Of Case: L / Woodlands Police Divisional Investigation Branch / Sgt 3 BENJAMIN TAN MIN JIE Contact No.:		Classification Of Case:	
Authentication Stamp			





2 of 2

POLICE REPORT (NP299)

Authentication Stamp

CONTINUATION OF REPORT

Report No. L/20190120/2096

I am lodging this report for insurance claim purposes.

Signature Of Officer Recording Report:

L / Sgt 2 PATRICIA TAN

Signature:

Signature Of Interpreter:
Not applicable

Officer In-Charge Of Case:
L / Woodlands Police Divisional Investigation Branch /
Sgt 3 BENJAMIN TAN MIN JIE

Contact No.:

Signature Of Informant:

Date/Time:
20/01/2019 22:02

Classification Of Case:

Page 5 of 18

Sketch Plan #3 Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (II) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Sketch Plan #4 Pg. 1

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SKETCH PLAN		,	and the	,
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DESCRIBE CIRCUMS	TANCES OF THE ACCIDENT			
MY VEHILLE W	AS AT JBCUSTOMS (MALL	AXSIA) THERE	WAS HEAVY TR	AFFIC.
	AS IN STATIONERY POSITIO	ALL CONCERN CONTRACTOR	SUSSICERAL COMM	
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	IT HIT AGAINST MY RIG	TO A CONTRACTOR		
I TURNED ON	THE HAZARD LIGHTS. VEH	AICHE B TURN	ed an his left s	IGNAL
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DECLARATION I/We declare the foreg	oing particulars are true in every respec	rt.	J.	Hel
		d.	Reporting Centre Pers	annel's Signature

SHARE SHORTHANDS OF STREET

Page 7 of 18











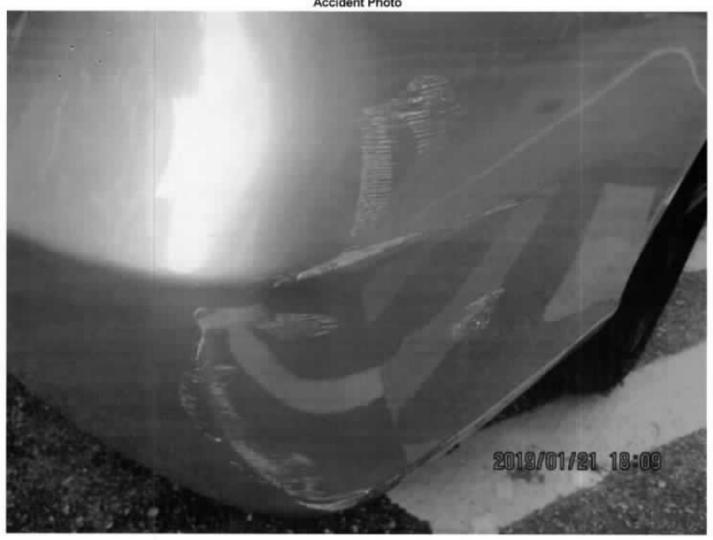














Your NCD will be affected due to late reporting Actual e-Filling Submission Date & Time: 23/01/2019 11:40

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver,
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

ACCIDENT STATEMENT

Date Of Report 23/01/2019 11:33

Date Of Accident 20/01/2019 19:55

Exact Location Of Accident JOHOR BAHRU JOHOR CUSTOM TO SINGAPORE

Country/State of Loss MALAYSIA/JOHOR DARUL TAKZIM

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLJ8828G

Insured/Policyholder

Name Of Registered Owner CHEN YU LING

NRIC No S8126716B

Email Address NOEMAIL

Mobile Phone No. (LOCAL) +65-98172211

Alternative Phone No. Office-98172211

Vehicle Particulars

Manufacturer HONDA

Model SHUTTLE

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle?

THIRD PARTY

If No, Please state action to be taken

Vehicle Category

PRIVATE CAR

NO

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 71599622 QMY

Cover Note Number

Driver

Name of Driver FOK KAH KAY (HUO JIAQI)

NRIC No S7933211I Date Of Birth 10/11/1979 Occupation INDOOR

Date Of Driving Pass 19/07/2007

Driving Experience 11 YEARS AND 6 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-98172211 Fax Number

Contact Number OFFICE-98172211

EMail Address NOEMAIL

21 PUNGGOL FIELD WALK Address

#07-15 SINGAPORE

Postcode · 828749

Was driver an employee of the Insured's Company NO

SPOUSE If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - CHANGE/CROSS LANE

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved

in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

YES Was any other material or property damaged?

I have been approached by unknown person(s) NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver) 3

Passenger 1 Name: : CHUA POH PUAY

> Gender: : Female

> > : Female

2

NO

Passenger 2 Name: : CHEN YU LING

Gender:

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

SLP4566G Vehicle Registration Number

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Fersonnel's Signature

Name:

NRIC/FIN No

before John custom to singepen Vehicle B: SLP 45666

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the	stated date and time, Valuela B andderly cat into
	and glaced my stationary vehicle faint partien

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date # Time:

Name:

NRIC/FIN No.:

Reporting Centre Pedignel's Signature



Accident Photo









Accident Photo





...CLAIM SUBFOLDER...(Pending for Survey Report)

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	tain	R	eference	C	aim Det	ails		Document	s	51	now All
CLAIM SUE	CHEN YU	LING, ID: S812	6716B, Tel: +659	1118961			[Created	by insurer]			
Main Claimant:	NURJIHAN BINTI MOHAMMED NOOR, ID: SB820446H										
Vehicle Reg. No.:	SLP456	6G			Date of	Loss:	[132 Mont	9 19:00 - :59 hs and 1 Days Fr		g Date (M	an Yr)]
Claim Type:	TP / 583	3164			Policy/C Note No			99622 (Comprehensive) erage: 03/03/2018 - 02/03/2019			
Vehicle Reg. No. (Insured):	SU8828	G			Policy N (Claima						
(maureo).					Excess					-1: 01 43 F	77.6
Repairer:			shop (HQ) 2 Kaki E								
Handling Insurer:	The state of the s		ore) Pte. Ltd. (HQ								
Adjuster:		Consultants Pto	Ltd (HQ) - Tel: 6	256-3561	[Handle	by X	ING GUO C	[IANG] [Fina	al Rpt du	e 15/04/	2019
Driver/Custo dian (Insured):	FOK KAH	KAY (HUO JIAQI)	(), NRIC: S79332	2111, Tel:	+659817	22111	Email:				
Adj Asg. Remarks:	Liab-not o	lear, SJE DISGAR	EE APPOINT LKK. PI	S CONTACT	MR LOH	@ 914	43 6036				
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ALL ASSO	CIATED TA	sks=					View All	Search Tasks	Create Nev		Comple
Due Date	Priority	Type Tasi	k Group Subje	ct Hand	ler /	ssign	ned By	Completed On	Cre	ated On	Don

Claim Documents

*SLP4566G (583164)

[SLJ8828G]

TP

NURJIHAN BINTI MOHAMMED NOOR

Jan 20 2019 7:00PM

[CHEN YU LING]

M.S. Panel Beating Workshop

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2	20/02/19 16:35	From:SC - Reg. No: SLJ8828G, Claimant: CHEN YU LING	0	Load PDF	
3	20/02/19 17:15	SJE DISAGREE	0	Load PDF	
5	20/02/19 17:15	APPOINT LKK LOD with supporting documents	0	Load PDF	
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1	26/04/19 13:48	Colour Photo	0	Load PDF	
2	26/04/19 13:48	PRS Invoice	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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LKK Auto Consultants Pte Ltd (Co.Reg. No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/MSG19003377/BQD3E2-1

Date:

26/04/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

71599622

Claimant Vehicle SLP4566G

Insured Vehicle No:

SLJ8828G

No: Date of Loss:

20/01/2019

Nature of Claim:

TP

Claim No: 583164

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLP4566G

Make & Model:

TOYOTA AXIO, 1.5 (A)

Engine No:

1NZC833495

Reg. Date: Colour

19/01/2008 (Man. Year: 2007)

Chassis No: Odometer:

NZE1416060587 159895 km

Engine Capacity:

1496 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

Yes

CONDITION OF TYRES

Front Tyre Size:

205/50 R16

Rear Tyre Size:

205/50 R16

Front Left Side: Front Right Side: Yokohama 6 mm

Rear Left Side: Rear Right Side: Yokohama 6 mm Yokohama 6 mm

Yokohama 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,655.24	1,225.70	2,429.54	66.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,260.00	1,060.00	1,200.00	53.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,915.24	2,285.70	3,629.54	61.36
Approved Total (Overridden) (S\$)		1,800.00		
Nett Amount (S\$)	5,915.24	1,800.00	4,115.24	69.57

INSPECTION

Date of Assignment:

21/02/2019

Date Inspected:

25/02/2019 Inspected At:

M.S. Panel Beating Workshop (HQ) 2 Kaki Bukit Avenue 2, #02-17 Kaki Bukit

Autohub

Singapore 417921

Estimated Period of Repair:

4.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

Adjuster Report Page 2 of 4

NOTE. This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce	
Part Source:		Version: 1.0 (Last Synchronised: 26 Apr 2019)
Parts:	143	TOYOTA AXIO 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:		no print-code for SLP4566G)
Validity:	These estimate numbers with t	es are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info	Items/values n	ot in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Cracked	1,083.52 FL	*823.60 FL
2	9		*REAR BUMPER RH SIDE RETAINER	Necessary	50.00 FL	*30.00 FL
3	1		*REAR BUMPER RH CORNER RETAINER	Necessary	48.00 FL	*30.00 FL
4	1		*REAR BUMPER INNER RH SIDE IMPACT BRACKET	Dented	54.00 FL	*54.00 FL
5	1		*SET REAR BUMPER CLIPS	Necessary	30.00 FL	*30.00 FL
6	1		*RH TAILLAMP	Cut	460.00 FL	*354.00 FL
7	1		*REAR END PANEL	Repair	652.00 FL	*-FL
8	1		*REAR END PANEL TOP GARNISH	Not Necessary	187.25 FL	*-FL
9	1		*REAR SPARE TYRE TOP BOARD	Not Necessary	381.25 FL	*-FL
10	1		*REAR RH FENDER	Repair	864.30 FL	*-FL
11	1		*REAR LH FENDER LOWER AIR DUCT	Broken	46.00 FL	*46.00 FL
12	1		*REAR EXHAUST SILENCER	Repair	684.00 FL	*-FL
13	1		*SET REVERSE SENSORS	Malfunction	250.00 FS	*200.00 FS
F=Fn	anchise	part. S=Spc	Nett. L=ListitemDisc.			4
				Sub Total (S\$)		1,567.60
			- List Item Discount on L Items 25	5.00/25.00% (S\$)	1,135.08	341.90
				Total Parts (S\$)	3,655.24	1,225.70

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items	1000		
1	TO REMOVE, CUT OUT DAMAGE PORTION, JACK OUT, STRAIGHTEN, PANEL BEATING, WELDING, ALIGN AND RENEW REPLACED PARTS	New	1,000.00	500.00
2	TO PUTTY AND RESPRAY PAINTING CHARGES	New	1,000.00	500.00
3	TO CHECK WIRINGS & LIGHTINGS AND RE-INSTALL REVERSE SENSORS	New	80.00	30.00
4	TO REMOVE, REFIX REAR EXHAUST SILENCER	New	80.00	0.00
5	TO SUPPLIED AND APPLIED ANTI RUST TREATMENTS	New	100.00	30.00
	Gross Lab	our Cost (S\$)	2,260.00	1,060.00
	Report was unsubmitted duri	ng this print-out.		

< END OF ESTIMATES >