

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 21 August, 2019 1:18 PM
To: Claims Dept of CTI
Cc: Admin A; Alfred Toh; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving XD8115U (OI : CTI - TBA) AND SKC9381J (TP : LKK REF - CC6/CTI19007133/Ahb3) on 22.04.2019
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

CTI REF – TBA
LKK REF – CC6/CTI19007133/Ahb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES XD 8115U (OI) AND SKX 9381J (TP) ON 22/04/2019

We refer to the above matter.

It was reported that Insured vehicle had rear-ended the TP vehicle.

We call Insured company and the driver several times but to no avail. As such, a letter was sent out to the Insured to notify TP claim and NCD issues. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer MODERN AUTOMOTIVE PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 11,718.55	\$ 6,527.00
Loss of Use (\$100 x 7 days)	\$ 700.00	\$ 420.00 (\$60 x 7 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 12,420.55	\$ 6,949.00

Breakdown of days is as follows:

Recommended Days	6 days
Weekends / Downtime	1 day
TOTAL	7 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Joy Irene (LKKAuto)

Sent: Friday, 28 June, 2019 3:18 PM

To: 'Claims Dept of CTI'

Cc: Admin A; Vic (LKKAuto); 'alfred.toh@sg.cntaiping.com'

Subject: RE: Direct Settlement - Accident Involving XD8115U (OI : CTI - TBA) AND SKC9381J (TP : LKK REF - CC6/CTI19007133/jb3) on 22.04.2019

Dear Sirs,

We refer to the subject.

Attached is our PA and Marked estimate for your records.

We will be seeking quantum approval shortly.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Shu Pei (LKKAuto)

Sent: Tuesday, 21 May 2019 9:23 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Subject: FW: Direct Settlement - Accident Involving XD8115U (OI : CTI - TBA) AND SKC9381J (TP : LKK REF - CC6/CTI19007133/jb3) on 22.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 23 April 2019 4:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: Direct Settlement - Accident Involving XD8115U (OI : CTI - TBA) AND SKC9381J (TP : LKK REF - CC6/CTI19007133/jb3) on 22.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Modern Automotive Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)