

Khanchna (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 26 September 2019 11:45 AM
To: Khanchna (LKK Auto)
Cc: Jenny Toh
Subject: Direct Settlement - Accident Involving YM68R (OI : QBE - TBA) AND SJH1405Z (TP : LKK REF - CC6/QBE19007121/Ueb3) on 23.04.2019
Attachments: DS Supporting Documents.pdf; LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK REINSPECTION PHOTOS (2).pdf; LKK REINSPECTION PHOTOS.pdf; LKK SURVEY PHOTOS.pdf

Our ref: VC012530

Dear Khanchna

Kindly proceed to settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Wednesday, 25 September 2019 9:55 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM68R (OI : QBE - TBA) AND SJH1405Z (TP : LKK REF - CC6/QBE19007121/Ueb3) on 23.04.2019

YOUR REF – VC012530

LKK REF – CC6/QBE19007121/Ukb3s2

=====

Dear Ms. Jenny,

ACCIDENT INVOLVING VEHICLES YM 68R (OI) & SJH 1405Z (TP) ON 23/04/2019

We refer to the above matter.

This is a head to rear end collision.

We had informed to the Insured company of the TP claim and NCD issues and they agreed to let Insurance handle.

In view of the above, we are of the view that BOLA 27 is applicable.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 26,113.78	\$ 10,165.00
Loss of Use (\$60.00 x 12 days)	\$ 720.00	\$ 720.00 (\$60 x 12 days)
LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 26,835.78	\$ 10,887.00

Breakdown of days is as follows:

**10 days recommendation for repair +1 Sunday +1 Public Holiday = 12 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Sent: Wednesday, 25 September 2019 9:35 AM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM68R (OI : QBE - TBA) AND SJH1405Z (TP : LKK REF - CC6/QBE19007121/Ueb3) on 23.04.2019

Dear Jenny,

Thank you for your email.

Yes, We are preparing survey report in order to seek mandate from your good office.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Tuesday, 24 September 2019 5:24 PM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YM68R (OI : QBE - TBA) AND SJH1405Z (TP : LKK REF - CC6/QBE19007121/Ueb3) on 23.04.2019

Our ref: VC012530

Hi Shu Pei

Have this case finalized?

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Jenny Toh <jenny.toh@qbe.com>

Sent: Tuesday, 21 May 2019 9:09 AM

To: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: Direct Settlement - Accident Involving YM68R (OI : QBE - TBA) AND SJH1405Z (TP : LKK REF - CC6/QBE19007121/Ueb3) on 23.04.2019

Our ref: VC012530

Hi Shu Pei

Please find attached as per requested.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Tuesday, 14 May 2019 9:44 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YM68R (OI : QBE - TBA) AND SJH1405Z (TP : LKK REF - CC6/QBE19007121/Ueb3) on 23.04.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)
Sent: Wednesday, 24 April 2019 12:36 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving YM68R (OI : QBE - TBA) AND SJH1405Z (TP : LKK REF - CC6/QBE19007121/Ueb3) on 23.04.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SJH 1405Z at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay
Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 22.05.2019

QBE Insurance Singapore Pte Ltd
1 Raffles Quay #29-10
South Tower
Singapore 048583

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SJH 1405Z / YM 68R ON 23.04.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SJH 1405Z**, which was involved in the captioned accident with your insured vehicle no: **YM 68R**. The vehicle owner authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 10,165.00
2) Loss of Use (10 days + 1 Sunday + 1 Holiday X S\$60)	\$ 720.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 10,887.00</u>

We enclosed herewith the following documents to support the claims:


- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,


Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/QBE19007121/Ufb3

31 JULY 2019

TRANSMARE-CHEMIE (S) PTE LTD
12 Soon Lee Road
SINGAPORE 628076

Dear Sir/Madam,

ACCIDENT INVOLVING YM 68R AND SJH 1405Z ALONG/AT PIONEER ROAD ON 23/04/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

DATE : 23.04.2019

TO : ABE Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SJH 1405Z / Ym 68R

ALONG Pioneer Road Twds Pioneer Road North

ON 23.04.2019

I/We, Ng Li Ping

of (NRIC No./ROC No.) S 8728732G

of Blk 633D Senja Road #11-133 Singapore 674633

owner of vehicle no. SJH 1405Z in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SJH 1405Z at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settle receive whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the abovementioned claim cost
which may arisen therewith.

Signature of Owner :



Name of Owner :

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

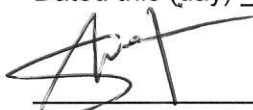
Your Reference : SJH 1405Z
Our Reference : VC012530

I/We, **Ng Li Ping** do hereby acknowledge the sum of Singapore Dollars: **Ten Thousand Eight Hundred Eighty-Seven only (S\$10,887.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**TRANSMARE-CHEMIE (S) PTE LTD**', over damage to my/our vehicle **SJH1405Z** from an accident involving **SJH1405Z** and **YM68R** at/along **Pioneer Road**, which occurred on **23 April 2019** at about **10:15hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**TRANSMARE-CHEMIE (S) PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 12 of (month) Sep (year) 2019.


Signature

NG LI PING
Claimant's Name

S87287326
FIN/NRIC No.

Address

Company stamp if applicable


Witness's Signature

TANG JUN ZHONG
Witness's Name S8704986H

FIN/NRIC No.

1 Kaki Bukit Avenue 6, #01-46/48/50
AutoBay, Singapore 417883
Tel: 6746 5405 / 6745 2063 Fax: 6745 8520
Email: general@fastechauto.com.sg

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

QBE Insurance Singapore Pte Ltd
1 Raffles Quay #29-10
South Tower
Singapore 048583

Attn : Motor Claim Department

Tax Invoice : 21046

Date : 22.05.2019
Vehicle No : SJH 1405Z
Make/Model : HONDA FIT 1.3G A
Chassis/Eng# :
Accident Date : 23.04.2019
Claim No :
Reference : 0419 -21046
Policy No :

		Amount
To proceed on lump sum repair	S\$	9500.00

E. & O. E.

Total : S\$	9500.00
GST @ 7% : S\$	665.00
Amount Due : S\$	10165.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-063395

Date of Request: 23/04/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 23/04/2019
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. YM68R
Accident Date 23/04/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YM68R	QBE Insurance (Singapore) Pte Ltd	05/05/2018-04/05/2019	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-063395

Date of Request: 23/04/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 23/04/2019
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. YM68R
Accident Date 23/04/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque