

ASS. REC. BY:

REF: CS/MSG190071201 TIVd3<sup>52</sup>

Special Instruction:

Surveyor: Taufik

## ASSIGNMENT (Office)

From (Person): Mr Azianof MS1GDate/Time: 22.4.2019 17.29 p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: YN 3199X

Insured:

at Workshop m/s Sin Ah Tee Motor & PanelTel: 62686183of Bik 3 Pioneer Road North #01-18Policy No: 29084255 MKCClaim No: 591072

Sum Insured:

Excess: \$700.00

Make of Veh:

D.O.A. 16.4.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 23.4.19 9.57amPerson Contacted: JaniceVehicle IN OUT

Date/Time	Action/Instruction ( ✓ ) Estimate
	YN 3199X - NA / LIP 19006903 / K4 DOA = 16/4/2019
24/4/19	Revert via merimen, pending repair cost from repairer
25/4/19	Recd email from Janice accept offer limit \$11,500
25/4/19	Revert via merimen, - Repairer agree LS not exceeding \$11,500 <sup>1/2</sup>
26/4/19	Recd approved LS not exceeding \$11,500 from Ming Shao by merimen

REF: MS29

## ASSIGNMENT

From:

Date: 23.4.2019

Veh No: YN3199X Yr Regn: 2012 / June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: YN 3199X  
at Workshop m/s SNG Ah Jui motor  
of BIK 3 Pioneer Road North #01-18

Insured:

Policy No.

Claims No.

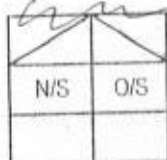
Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Truck / Trailer or

Make: Mitsubishi FE 83 c.c. 2972

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: — T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: FE 83 BEA 2827:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 17.00.215 R: 17.00.215

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 6 mm

L/Bal. 6 mm

D.O.A.

Rear

R/Bal. 6/6 mm

L/Bal. 6/6 mm

D.O.I. 23/4/19

Survey held at Sng Ah Jui

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction 23/4/19

26/4/19 Informed Janice c/a on LS repair not exceeding \$11,500 ex \$700 by email

26/4/19 @ 4:49pm Janice said vehicle still under repair

26/6/19 LS \$10,700 confirmed by email (Recd 4656-80, 30/6)

RECEIVED 27 JUN 2019

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 27/6 - typist

Report Format: Merimen

Lump Sum / I.B.I. (\$) 10,700

Days Of Repair: 9

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

208
11

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Apr 2019 15:22 Sendback Est	22 Apr 2019 15:23 S\$15,356.80	22 Apr 2019 17:29 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured: <b>SHAFT BUILD CONSTRUCTION PTE LTD, Co. Reg. No.: 198700103K</b>									
Vehicle Reg. No.: <b>YN3199X</b>		Date of Loss:	16/04/2019 14:00 - :59 [82 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type: <b>OD / 591072</b>		Policy/Cover Note No.:	29084255MKC (Comprehensive) Coverage: 12/06/2018 - 11/06/2019						
		Excess:	S\$700.00						
Repairer: <b>Sng Ah Tee Motor &amp; Panel Service Pte Ltd (Pioneer) Blk 3 Pioneer Road North, #01-18, 628457</b> Pioneer - Tel: 6268 6183									
Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Nor Azian Binte Noordin - 6594 2558]</b>									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 23/04/2019]</b>									
Driver/Custodian: <b>PARAMASIVAM RAMESH (41 / Male), NRIC: F8140737K, Tel: +6584325900 Email: NOEMAIL</b>									
Adj Asg. Remarks: <b>Pls revert with MV</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## View Received Message

This mail is associated with :

**YN3199X (591072)**

OD

Apr 16 2019 2:00PM

[SHAFT BUILD CONSTRUCTION PTE LTD]

Sng Ah Tee Motor & Panel Service Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on 27/06/2019 09:57 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$10700.00) - YN3199X - Claim Handler: Nor Azian Binte Noordin

Approved:10700.00:TO AUTHORIZE REPAIR LUMP SUM NOT EXCEEDING \$11500.00.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Nor Azian Binte Noordin	Date:	26 Jun 2019

**Preliminary Advice**

Vehicle No	: YN3199X	Accident Date	: 16/04/2019
Make	: MITSUBISHI FE83PE6SRDEB	Policy No.	: 29084255MKC
Assignment Date	: 22/04/2019	Excess	: S\$700.00
Date of Inspection	: 23/04/2019	Est. Duration of Repair	: 9.00
Inspection At	: SNG AH TEE MOTOR & PANEL SERVICE PTE LTD (PIONEER) BLK 3 PIONEER ROAD NORTH, #01-18 SINGAPORE 628457		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,356.80	(incl.supplementary \$1319)
Revised Amount	:S\$	13,376.67	(incl.supplementary \$1319)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	13,376.67	
Lump Sum Repair (est)	:S\$	10,700.00	

**Total Loss Consideration**

New for Old Value	:S\$		
Pre-Accident Value	:S\$	31,000.00	
COE / PARF Rebate	:S\$	18,374.00	
Salvage Value	:S\$		
Margin for Repair	:S\$	12,626.00	

**Remarks**

- ( X ) The vehicle is economical for repair.
- ( ) The above survey was conducted on a 'without prejudice' basis.

## Veron Chen (LKKAUTO)

---

**From:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>  
**Sent:** Friday, 26 April 2019 3:39 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Cc:** Koh Ming Shao  
**Subject:** RE: OD Claim - YN3199X (DOA: 16/04/2019)

Dear Veron,

Ok. Please ensure that the repair cost does not exceed \$11,500.00. Excess of \$700.00 is applicable.

Best Regards

**Nor Azian Binte Noordin**  
Executive, Claims Services (Motor)  
Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Friday, April 26, 2019 3:35 PM  
**To:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>; SUR <sur@lkkauto.com>  
**Cc:** Koh Ming Shao <MingShao\_Koh@sg.msig-asia.com>  
**Subject:** RE: OD Claim - YN3199X (DOA: 16/04/2019)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Azian,

As spoken.

We have authorise repair not exceeding \$11,500/-

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

**From:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>  
**Sent:** Friday, 26 April 2019 3:28 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Koh Ming Shao <MingShao\_Koh@sg.msig-asia.com>  
**Subject:** RE: OD Claim - YN3199X (DOA: 16/04/2019)

Dear Veron,

We have given our mandate in Merimen.

Please assist to check if Sng Ah Tee can repair at lumpsum \$10,500.00 (before xs \$700.00).

Best Regards

**Nor Azian Binte Noordin**  
Executive, Claims Services (Motor)  
Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, April 25, 2019 10:03 AM  
**To:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD Claim - YN3199X (DOA: 16/04/2019)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Azian,

Repairer still checking on the repair cost.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>  
**Sent:** Thursday, 25 April 2019 9:54 AM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** OD Claim - YN3199X (DOA: 16/04/2019)

Dear Veron,

Can reply on the repair cost proposed by the Sng Ah Tee as soon as possible?

Thanks.

Best Regards

**Nor Azian Binte Noordin**  
Executive, Claims Services (Motor)  
Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, April 25, 2019 8:39 AM  
**To:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: Urgent: MV for YN3199X (DOA: 16/04/2019)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Azian,

The market value of YN 3199X is \$31K (Estimated) as at April 2019

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>  
**Sent:** Monday, 22 April 2019 4:00 PM



**Subject:** Urgent: MV for YN3199X (DOA: 16/04/2019)

**Importance:** High

Dear all,

Please let us have the market value for the above car urgently. Details of the car make and model is as per below.

Thanks.

Best Regards

Nor Azian Binte Noordin

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



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## Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type

Company

Owner ID

0103K

Vehicle No.

YN3199X

Vehicle to be Exported

No

Intended Deregistration Date

24 Apr 2019

Vehicle Make

MITSUBISHI

Vehicle Model

FE83BE6SRDEA

Primary Colour

White

Manufacturing Year

2011

Engine No.

4M42A90401

Chassis No.

FE83BEA20827

Maximum Power Output

Open Market Value  
\$37,711.00  
Original Registration Date  
12 Jun 2012  
First Registration Date  
12 Jun 2012  
Transfer Count  
0  
Actual ARF Paid  
\$1,886.00

PARF Eligibility  
No  
PARF Eligibility Expiry Date  
-  
PARF Rebate Amount  
\$0.00

COE Expiry Date  
11 Jun 2022  
COE Category  
C - Goods Vehicle & Bus  
COE Period(Years)  
10  
QP Paid  
\$58,553.00  
COE Rebate Amount  
\$18,342.00  
**Total Rebate Amount**  
**\$18,342.00**

The information contained herein is correct as at 22 Apr 2019

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 26 April 2019 3:35 PM  
**To:** Nor Azian Binte Noordin; SUR  
**Cc:** Koh Ming Shao  
**Subject:** RE: OD Claim - YN3199X (DOA: 16/04/2019)

Dear Azian,

As spoken.

We have authorise repair not exceeding \$11,500/-

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>  
**Sent:** Friday, 26 April 2019 3:28 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Koh Ming Shao <MingShao\_Koh@sg.msig-asia.com>  
**Subject:** RE: OD Claim - YN3199X (DOA: 16/04/2019)

Dear Veron,

We have given our mandate in Merimen.

Please assist to check if Sng Ah Tee can repair at lumpsum \$10,500.00 (before xs \$700.00).

Best Regards

**Nor Azian Binte Noordin**  
Executive, Claims Services (Motor)  
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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Thursday, April 25, 2019 10:03 AM  
**To:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OD Claim - YN3199X (DOA: 16/04/2019)

**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

Dear Azian,

Repairer still checking on the repair cost.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>  
**Sent:** Thursday, 25 April 2019 9:54 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** OD Claim - YN3199X (DOA: 16/04/2019)

Dear Veron,

Can reply on the repair cost proposed by the Sng Ah Tee as soon as possible?

Thanks.

Best Regards

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**Subject:** RE: Urgent: MV for YN3199X (DOA: 16/04/2019)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Azian,

The market value of YN 3199X is \$31K (Estimated) as at April 2019

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>  
**Sent:** Monday, 22 April 2019 4:00 PM  
**Subject:** Urgent: MV for YN3199X (DOA: 16/04/2019)  
**Importance:** High

Dear all,

Please let us have the market value for the above car urgently. Details of the car make and model is as per below.

Thanks.

Best Regards

**Nor Azian Binte Noordin**  
Executive, Claims Services (Motor)  
Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



**MSIG**

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A Member of **MS&AD** INSURANCE GROUP

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type  
Company  
Owner ID  
0103K

Vehicle No.  
YN3199X  
Vehicle to be Exported  
No  
Intended Deregistration Date  
24 Apr 2019  
Vehicle Make  
MITSUBISHI  
Vehicle Model  
FE83BE6SRDEA  
Primary Colour  
White  
Manufacturing Year  
2011  
Engine No.  
4M42A90401  
Chassis No.  
FE83BEA20827  
Maximum Power Output  
-

Open Market Value  
\$37,711.00  
Original Registration Date  
12 Jun 2012  
First Registration Date  
12 Jun 2012  
Transfer Count  
0  
Actual ARF Paid  
\$1,886.00

PARF Eligibility  
No  
PARF Eligibility Expiry Date  
-  
PARF Rebate Amount  
\$0.00

COE Expiry Date  
11 Jun 2022  
COE Category  
C - Goods Vehicle & Bus  
COE Period(Years)  
10  
QP Paid  
\$58,553.00  
COE Rebate Amount  
\$18,342.00  
**Total Rebate Amount**  
**\$18,342.00**

The information contained herein is correct as at 22 Apr 2019

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 26 April 2019 9:55 AM  
**To:** Janice Chang; Taufikh (LKKAUTO); sngahtee@singnet.com.sg  
**Cc:** 'Sharon Sng'; ADMIN SNGAHTEE; SUR  
**Subject:** RE: YN 3199X REPAIR LIMIT-DOA: 16/4/2019

Dear Janice,

As instructed by our client, please proceed to repair the **insured vehicle YN 3199X on Lump Sum Repair Not Exceeding \$11,500/- or which ever lower (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Janice Chang <janice@sngahtee.com>  
**Sent:** Thursday, 25 April 2019 5:21 PM  
**To:** Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; sngahtee@singnet.com.sg  
**Cc:** 'Sharon Sng' <sharon@sngahtee.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; ADMIN SNGAHTEE <admin@sngahtee.com>  
**Subject:** RE: YN 3199X REPAIR LIMIT

Hi All,

We accept offer as below email, please let us know once it authorize repair.  
Thank You.

Best Regards

---

Janice Chang | Senior Admin



SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457  
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-All offers/acceptances are made, based without prejudice.-

---

**From:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Sent:** Wednesday, 24 April 2019 11:49 AM

**To:** [sngahtee@singnet.com.sg](mailto:sngahtee@singnet.com.sg)

**Cc:** 'Sharon Sng' <[sharon@sngahtee.com](mailto:sharon@sngahtee.com)>; 'Janice Chang' <[janice@sngahtee.com](mailto:janice@sngahtee.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** YN 3199X REPAIR LIMIT

Hi,

Please take note repair limit for this lorry is \$11,500. Please revert if can repair within repair limit as we need to revert to MSIG.

Thank you.

Regards  
Taufikh  
Lkk AUTO

## View Received Message

This mail is associated with :

**YN3199X (591072)**  
OD  
Apr 16 2019 2:00PM  
[SHAFT BUILD CONSTRUCTION PTE LTD]  
Sng Ah Tee Motor & Panel Service Pte Ltd

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**From** MSIG Insurance (Singapore) Pte. Ltd. (MSIG\_SG), sent on **26/04/2019 09:15 AM**.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$11500.00) - YN3199X - Claim Handler: Nor Azlan Binte Noordin

Approved:11500.00;TO AUTHORIZE REPAIR LUMP SUM NOT EXCEEDING \$11500.00.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Nor Azian Binte Noordin	Date: 25 Apr 2019

**Preliminary Advice**

Vehicle No	: YN3199X	Accident Date	: 16/04/2019
Make	: MITSUBISHI FE83PE6SRDEB	Policy No.	: 29084255MKC
Assignment Date	: 22/04/2019	Excess	: S\$700.00
Date of Inspection	: 23/04/2019	Est. Duration of Repair	: 9.00
Inspection At	: SNG AH TEE MOTOR & PANEL SERVICE PTE LTD (PIONEER) BLK 3 PIONEER ROAD NORTH, #01-18 SINGAPORE 628457		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,356.80
Revised Amount	:S\$	10,231.90
Check Items (Estimated)	:S\$	3,628.90
Total	:S\$	13,860.80
Lump Sum Repair	:S\$	
<b>Total Loss Consideration</b>		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	31,000.00
COE / PARF Rebate	:S\$	18,374.00
Salvage Value	:S\$	
Margin for Repair	:S\$	12,626.00

**Remarks**

( X ) The vehicle is economical for repair.

( X ) Repairer agree on Lump Sum Repair Not Exceeding \$11,500/-

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Nor Azian Binte Noordin	Date:	24 Apr 2019
<b>Preliminary Advice</b>			

Vehicle No	: YN3199X	Accident Date	: 16/04/2019
Make	: MITSUBISHI FE83PE6SRDEB	Policy No.	: 29084255MKC
Assignment Date	: 22/04/2019	Excess	: S\$700.00
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COE / PARF Rebate	:S\$	18,374.00
Salvage Value	:S\$	
Margin for Repair	:S\$	12,626.00

**Remarks**

☐ The vehicle is economical/not economical for repair.

☒ Pending repair cost from repairer

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	17/04/2019 12:57
Date Of Accident	16/04/2019 14:30
Exact Location Of Accident	MCE (TUNNEL) TOWARDS CHANGI
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YN3199X
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SHAFT BUILD CONSTRUCTION PTE LTD
Co Reg No	198700103K
Email Address	SHAFTBPL@SINGNET.COM.SG
Mobile Phone No	(LOCAL) +65-98170620
Alternative Phone No	OFFICE-65156326

### Vehicle Particulars

Manufacturer	MITSUBISHI
Model	FE83PE6SRDEB-3.9 D (M)
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	YN3199X
Cover Note Number	

### Driver

Name of Driver	PARAMASIVAM RAMESH
Passport No/FIN	F8140737K
Date Of Birth	25/07/1977
Occupation	OUTDOOR
Date Of Driving Pass	25/03/2013
Driving Experience	6 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-84325900
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address NIL

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions RAINING

Road Surface WET

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

ON 16/04/2019 @ ABT 1430HRS. I WAS DRIVING ALONG MCE TWDS CHANGI ON THE LEFT MOST LANE. WHILE DRIVING, SUDDENLY VEHICLE B (YN8829D) WHICH IS IN FRONT OF ME JAMMED BRAKE. I THEN JAMMED MY MY BRAKE TOO BUT COULD NOT STOP IN TIME & KNOCKED ONTO VEHICLE B AT REAR. THE IMPACT CAUSING MY VEHICLE DAMAGE AT FRT WINDSCREEN, FRT PANEL, FRT HEADLAMP, AND OTHERS UNSURE. NO ONE WAS INJURED. THAT'S ALL.

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YN8829D

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE

Name of Driver WONG SIN PIOW

NRIC/Passport Number

Contact Number 91000852

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan Pg. 1

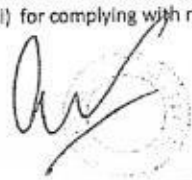
### SKETCH PLAN


#### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

I AM AWARED THAT MY INSURER MAY HAVE A 14 DAYS TIMEFRAME FOR ME TO SUBMIT AN OWN DAMAGE CLAIM UNDER MY OWN POLICY. I WILL CHECK MY POLICY FOR MORE DETAILS.



### SKETCH PLAN

MCE (Tunnel) twds Chari



vehicle @: YN3199X

vehicle #: YN8829D

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 16/04/2019 @ abt 1430hrs.

Refer to circumstances of accident.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

- ☒ Claim own policy  
☐ Claim third party  
☐ Claim OD / TP at other works hop \_\_\_\_\_  
☐ For record purpose  
 Policy No. A29084255 mrc  
 Insurer MSIG (C) Veh.No. YN3199X

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:

Company

Owner ID:

0103K

**Vehicle Details**

Vehicle No.:

YN3199X

Vehicle to be Exported:

No

Intended Deregistration Date:

22 Apr 2019

Vehicle Make:

MITSUBISHI

Vehicle Model:

FE83BE6SRDEA

Primary Colour:

White

Manufacturing Year:

2011

Engine No.:

4M42A90401

Chassis No.:

FE83BEA20827

Maximum Power Output:

-

Open Market Value:

\$37,711.00

Original Registration Date:

12 Jun 2012

First Registration Date:

12 Jun 2012

Transfer Count:

0

Actual ARF Paid:

\$1,886.00

**Intended PARF Rebate Details**

PARF Eligibility:

No

PARF Eligibility Expiry Date:

-

PARF Rebate Amount:

\$0.00

**Intended COE Rebate Details**

COE Expiry Date:

11 Jun 2022

COE Category:

C - Goods Vehicle &amp; Bus

COE Period(Years):

10

QP Paid:

\$58,553.00

COE Rebate Amount:

\$18,374.00

**Total Rebate Amount:****\$18,374.00**

The information contained herein is correct as at 17 Apr 2019

OK

**Sng Ah Tee Motor Pte Ltd**  
**Blk 3 Pioneer Road North,**  
**#01-18,**  
**628457**

Claim Reference:

Assessment number: YN3199X - OD MSIG

Version: 1810

Date calculated: 04/22/2019 03:19 PM

**Full Report**

**Registration: YN3199X**

**Printed: 22/04/2019 3:19 PM**

### Summary Information

#### Claim

Location:	Singapore (SG)	Work Provider:	MSIG Insurance (Singapore) Pte Ltd
Printed by:	SNG AH TEE	Currency:	SGD
Claim Reference:		Date of Incident:	2019-04-16
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

### Vehicle Details

#### Vehicle

Manufacturer:	FUSO
Model:	CANTER
Sub Model:	FB83S
Model Sheet Number:	32 67 24
Registration:	YN3199X
VIN number:	
Odometer:	

#### Model Specs

FROM 11/2010  
SINGLE CAB

AIR CONDITIONING  
PREPARE OFF VEHICLE

3.0 LTR 92KW  
BASECOAT CLEAR

*[Signature]*  
26/4/19

DRIVER/PASS AIRBAG

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanpin 9749 5749

Ex 9700 Not Authorise.

23/4/19 R 1645.

09 days

Lumpsum

Resurvey after repair.

Sue Chuan

**Sng Ah Tee Motor Pte Ltd**  
**Blk 3 Pioneer Road North,**  
**#01-18,**  
**628457**

Claim Reference:  
 Assessment number: YN3199X - OD MSIG  
 Version: 1810  
 Date calculated: 04/22/2019 03:19 PM

Full Report  
 Registration: YN3199X  
 Printed: 22/04/2019 3:19 PM

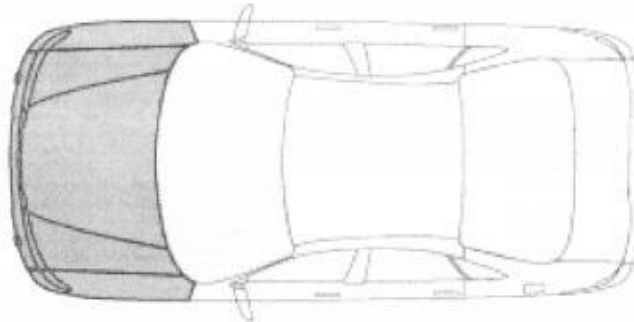
## Vehicle Condition

### Vehicle Status

Pre-Accident Damage:  
 Date of Inspection:

### Damage Areas

All ☐  
 Underbody ☐



## Labour

Code	Description	Time Base 10 WU/h	Price = 50.00 SGD/h	
			WU	Price SGD
NO NUMBER	ADJUST HEADLAMPS		2.0	10.00
NO NUMBER	RENEW FRONT PANEL (FRONT SCREEN AND INSTRUMENT PANEL REMOVED)		67.0	335.00
	INCLUDES: R + R FRONT GRILLE, HEADLAMPS AND CORNER PANEL			
NO NUMBER	R + R LEFT HEADLAMP		7.0	35.00
NO NUMBER	R + R RIGHT HEADLAMP		7.0	35.00
411011 10)	R + R FRONT BUMPER		7.0	35.00
411011 10)	RENEW FRONT BUMPER		4.0	20.00
	INCLUDES: R + R NECESSARY ATTACHED PARTS			
423121 10	R + R WINDSCREEN		25.0	125.00
524260 10	R + R RIGHT DOOR TRIM		3.0	15.00
513010 10	R + R RIGHT MIRROR		4.0	20.00
523112 10ZAX	R + R INSTRUMENT PANEL CPL INCLUDES: R + R COMBINATION INSTRUMENT		45.0	225.00

**Sng Ah Tee Motor Pte Ltd**  
**Blk 3 Pioneer Road North,**  
**#01-18,**  
**628457**

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Printed: 22/04/2019 3:19 PM

Code	Description	WU	Price SGD
528511 10	R + R AIRBAG CONTROL UNIT	4.0	20.00
551110 10	R + R COMPLETE HEATER (INSTRUMENT PANEL AND FRONT GRILLE REMOVED)	13.0	65.00
552012 10)	R + R DEFROSTER VENTS (INSTRUMENT PANEL AND HEATER REMOVED)	32.0	160.00
525010 10	R + R DRIVER AIRBAG	5.0	25.00
0904	CTR FRT PANEL STRUT REPAIR	10.0*	50.00
<b>Labour Cost</b>		<b>Hrs</b>	<b>WU</b>
<b>Panel / Mechanical Labour</b>		23.50	235.0
<b>Total of Labour</b>			1,175.00
			1,175.00

**Paint**

Paint Work	SYSTEM AZT	Time Basis 10WU/h
Code	Description - BASECOAT CLEAR	WU Price SGD
	FRONT BUMPER NEW PART PAINTING	11.0
	R/F CORNER PANEL NEW PART PAINTING	7.0
	FRONT PANEL NEW PART PAINTING	30.0
	FRONT GRILLE NEW PART PAINT K1R	8.0
	GRILLE NEW PART PAINT K1R	7.0
	CTR FRT PANEL STRUT SURFACE PAINT	5.0

**Paint Material Per Part**

Code	Description	Price SGD
0281	FRONT BUMPER NEW PART PAINTING	24.77
0888	R/F CORNER PANEL NEW PART PAINTING	6.19
0900	FRONT PANEL NEW PART PAINTING	41.80
0410	FRONT GRILLE NEW PART PAINT K1R	30.50
0415	GRILLE NEW PART PAINT K1R	27.06
0904	CTR FRT PANEL STRUT SURFACE PAINT	5.48

**Labour Cost - Paint**

	Hrs	WU	Price SGD
Factor			
Time Paint		68.0	
Preparation Main Work Metal	2.50	25.0	125.00
Preparation Comp. Work Plastic	0.50	5.0	25.00
<b>Total</b>	<b>10 WU/h</b>	<b>98.0</b>	<b>490.00</b>

**Sng Ah Tee Motor Pte Ltd**  
**Blk 3 Pioneer Road North,**  
**#01-18,**  
**628457**

Claim Reference:

Assessment number: YN3199X - OD MSIG

Version: 1810

Date calculated: 04/22/2019 03:19 PM

Full Report

Registration: YN3199X

Printed: 22/04/2019 3:19 PM

**Material Cost - Paint**

New Part Painting  
 New Part Painting - Plastic K1R  
 Surface-/Blend Paint  
 Material-constant Metal Preparation  
 Material-constant Plastic  
**Total**

Price SGD

72.76

57.56

5.48

28.60

9.00

173.40

**Spare Parts**

				prices as at 2015-06-01
Code	Description	Part Number	Supplier	Price SGD
0257	FRONT NUMBER PLATE	NO NUMBER	bt X repeated	0.00
0281	FRONT BUMPER	MK487405	Rx	550.00
0410	FRONT GRILLE	MK614810	cva ✓	330.00
0561	LEFT HEADLAMP ASSY	MK486505	cva ✓	350.00
0562	RIGHT HEADLAMP ASSY	MK486506	? X un	350.00
0677	L/F INDICATOR	MK486509	? X un	135.00
0678	R/F INDICATOR	MK486510	cva ✓	135.00
0888	R/F CORNER PANEL	MK997198	bt ✓	250.00
0900	FRONT PANEL	MK997155	bt ✓	750.00
1392	FRONT PANEL TRIM	MK487201	cva ✓	260.00
1401	WINDSCREEN	MK488920	cva ✓	750.00
1410	WINDSCREEN SEAL	MK548236	ne ✓	200.00
1411	BONDING KIT	Z2156507	nee ✓	0.00
1453	L/WIPER ARM/BLADE	MK484674	X un	75.00
1712	R/F DOOR TRIM	MK545403	X un	380.00
1714	R/F DOOR SWITCH	MK421115	X un	430.00
1738	R/MIRROR HEAD	MK486109	cva ✓	65.00
4344	R/INSTR PANEL COVER	MK447178	? } aut X	290.00
4421	L/OUTER CONNECTION	MK405305	? } aut	190.00
4445	HEATER BLOWER	MK447885	? } aut	750.00
4446	HEATER CPL	MK513194	aut ✓	1,500.00
7411	DRIVER AIRBAG	MK569058	aut ✓	2,400.00
7443	AIRBAG CONTROL UNIT	MK387908	aut ✓	1,900.00
1001	FRT HEADLAMP	LOWER SEAL(RH)	X un	9.00
1002	SIDE MIRROR(LH)	ROUND	cva ✓	35.00
f: OEM Parts				
n: Non-OEM Parts				
u: Used parts				
<b>Savings</b>				0.00
<b>Subtotal</b>				12,084.00
<b>Addition(+10.00%)</b>				1,208.40
<b>Total</b>				13,292.40