

(M4011)

INS. CASE OWNER:

CC 3/CT11900

LKK:

IDAC:

Surveyor:

FALVIN

DOI:

ASSIGNMENT

W/4/19

Date / Time:

M/4/19

Registered in Merimen:

Pre-assign / CCU / FTE

YK 9850



Insured Vehicle No.:

YISHAN TAMINGA P/L

Claim No.:

SNM 90W860

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II (SS)

D.O.A.:

1A/4/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHA 7A13U



INSRS:

WSP:

Tel:

Liability:

RMKS:

WSP
m

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SHA 7A13U YK 9850

NO OI GIA, sent out 2st letter.

09-08-19

Ch. W/4/19 Private settle submit W/P Report.

STAGE

DATE / PIC

Non-Reporting ltr (1st): 03-07-19

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

(days) Reduction:

%

Confirm by:

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(S x days)

Loss of Income (LOI):

S\$

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: W/P.

3) Survey fee: +350

REPAIR ESTIMATE*

CHINA

VEHICLE NO : SH 7913U

DATE 22/4/2019 12:52

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Grille <i>on</i>			\$ 1,110.10
	Front Bumper Cover <i>on</i>			\$ 1,052.20
	Front Bumper Sponge <i>Xsu</i>			\$ 99.20
	Front Bumper Reinforcement <i>Xsu</i>			\$ 402.10
	Front Bumper Grille Airduct (LH/RH) <i>Xsu</i>	\$	26.20	\$ 52.40
	Front Bumper Bracket Top (LH/RH) <i>Xsu</i>	\$	22.40	\$ 44.80
	Front Bumper Retainer Mounting <i>Xsu</i>	\$	9.20	\$ 18.40
	Headlamp (LH) <i>on</i>			\$ 1,388.00
	SUB TOTAL			\$ 4,167.20
	LESS 20%			\$ 833.44
	DISCOUNTED TOTAL			\$ 3,333.76
	Front Number Plate <i>on</i>			\$ 25.00
	Front No Plate Trim Cover <i>on</i>			\$ 30.00
				\$ 55.00
	Labour Charge			200
	Panel Beating			\$ 400.00
	Spray Painting Charge			\$ 300.00
	Wiring Charge			\$ 30.00
	Towing Charge			\$ 60.00
	TOTAL LABOUR			\$ 790.00
	ESTIMATE TOTAL			\$ 4,178.76
<p><i>Ka/ln 10/6/19</i></p> <p><i>22/4/19 1310hr.</i></p> <p><i>20yrs</i></p> <p><i>4/5</i></p> <p><i>After Repair of the</i></p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING

Our Job Ref No 305289024

Date : 23/04/2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHA7913U

Date of Accident : 19.04.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: CHINA --- YK985D
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges ###
 - Total for Part-By-Part Repair Cost**
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% **\$2,650.00**
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature :

Name :

Date :

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO

Date/Time: 22.04.2019 11:25 Page : 1

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order: 3916045

JOB NO: 305289024

OWNER: COMFORT TRANSPORTATION PTE LTD
 OWNER NO: 7010045
 ADDRESS: 383 SIN MING DRIVE
 Singapore SINGAPORE 575717
 (P): 65508755 (C):

REGN NO:	SHA7913U	MILEAGE
MAKE:	HYUNDAI	FUEL E 1/2 F
MODEL	I-40	DATE/TIME IN 19.04.2019 05:30
YR OF MANU	16.07.2015	TARGET DATE
CHASSIS CODE	KMHLB41UMGU075382	COMPLETION DATE/TIME

UNIT CARD NO

JOB DESCRIPTION

Accident Date: 19.04.2019
 NATURE: 3P 19.04.19

S/NO	LABOR CODE	DESCRIPTION
000010	23-01	TOWING FEE



KEY & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Registration Slip

Exit Pass

Acc: SHA7913U JU CHINA

Vehicle No: SHA7913U

Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

Note

F/R TYRE

Exchange to spare

TYRE. By sue workshop.

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

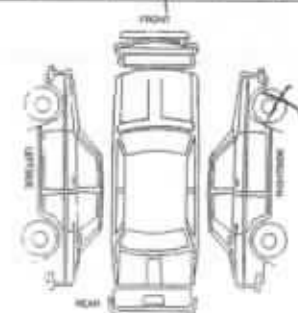
Job Requisition

1. Date: 19/4/19 Time Received: 0700		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : Mr MOHD Contact No. : 86618121 Vehicle No. : SHA7913U Make / Model / Colour : L40 Email :		5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	
6. Parts Replaced/Remarks:			

7. Location: 57 Geylang Bahru		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others:		STEERING PROBLEM	

10. Odometer Reading : 324798		11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested	
Fuel Level : F 1/4 1/2 3/4 E			

Job Attended

12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS Name of Driver : Shan Seng Vehicle No. : YK985D Time Dispatch : 0446 Time of Arrival : 0624 Time Completed : 0700		TOWING 	
---	--	---	--

Cash Invoice Details (if applicable)

3. Cash Invoice No. :	
-----------------------	--

Customer Acknowledgement

I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

Date: 19/4/19	Time: 0700	Signature of Customer: 
---------------	------------	--

4. WORKSHOP

Name of Attending Staff/Guard	Date & Time of Arrival	Signature of Attending Staff/Guard
-------------------------------	------------------------	------------------------------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

311 BLAVEL, #02-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI19007110/K1pb3

Date: 23.04.2019

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHA7913U

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.04.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,178.76
Revised Estimate Amount	: S\$	3,315.24
"Check" Items Amount	: S\$	493.52
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

CH2WA

VEHICLE NO : SH 7913U

DATE 22/4/2019 12:52

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Radiator Grille ✓			\$ 1,110.10	
	Front Bumper Cover ✓			\$ 1,052.20	
	Front Bumper Sponge ?			\$ 99.20	
	Front Bumper Reinforcement ?			\$ 402.10	
	Front Bumper Grille Airduct (LH/RH) ?	S	26.20	\$ 52.40	
	Front Bumper Bracket Top (LH/RH) ?	S	22.40	\$ 44.80	
	Front Bumper Retainer Mounting ?	S	9.20	\$ 18.40	
	Headlamp (LH) ✓			\$ 1,388.00	
	SUB TOTAL			\$ 4,167.20	
	LESS 20%			\$ 833.44	
	DISCOUNTED TOTAL			\$ 3,333.76	
	Front Number Plate ✓			\$ 25.00	Nett
	Front No Plate Trim Cover ✓			\$ 30.00	Nett
				\$ 55.00	
	Labour Charge			200	
	Panel Beating			\$ 400.00	
	Spray Painting Charge			\$ 300.00	200
	Wiring Charge			\$ 30.00	20
	Towing Charge			\$ 60.00	x
	TOTAL LABOUR			\$ 790.00	
	ESTIMATE TOTAL			\$ 4,178.76	
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

Ka/ln 10/6/19
 22/4/19 13:10 L.
 20/4/19
 4/5
 After Repair, 4/5

the Repairer's estimate is subject to confirmation by the insurance company. The repairer is responsible for the accuracy of the estimate. The repairer is not responsible for the accuracy of the estimate if the repairer is not a member of the Singapore Motor Vehicle Repairers' Association (SMVRA). The repairer is not responsible for the accuracy of the estimate if the repairer is not a member of the Singapore Motor Vehicle Repairers' Association (SMVRA). The repairer is not responsible for the accuracy of the estimate if the repairer is not a member of the Singapore Motor Vehicle Repairers' Association (SMVRA).

Shu Pei (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 25 June 2019 12:14 PM
To: Shu Pei (LKKAUTO)
Cc: Chee So Chow
Subject: RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3) on 19.04.2019
Attachments: SNM19D202860 - ANR.pdf
Follow Up Flag: Follow up
Due By: Tuesday, 2 July 2019 4:00 PM
Flag Status: Completed

Without Prejudice

Dear Shu Pei,

Please see enclosed non-reporting letter.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, 25 June, 2019 12:00 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3) on 19.04.2019

Dear Kah Leong,

We noted that insured haven't reporting the said accident.

Kindly lets us have your non-reporting letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 20 June 2019 2:59 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3) on 19.04.2019

Without Prejudice

Dear Shu Pei,

We refer to your email below.

Our insured has yet to report the accident.

We will inform insured to report the accident.

Thank you.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Lim Shu Min

Sent: Thursday, 20 June, 2019 10:24 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3) on 19.04.2019

Dear Kah Leong,

Please conduct PRS – SHA7913U soonest possible, DOA 19.04.2019.

File with Officer-In-Charge – Tan Kah Leong – 63896193.

Thank you

Lim Shu Min

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平鄺城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 19 June, 2019 4:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF - CC3/CTI19007110/K1pb3) on 19.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 21 May 2019 9:23 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: FW: Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF - CC3/CTI19007110/K1pb3) on 19.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 23 April 2019 6:53 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF - CC3/CTI19007110/K1pb3) on 19.04.2019

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle SHA 7913U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>



中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #15-00 Springleaf Tower Singapore 079908
Tel: 6389 6111 Fax: 6222 1033
Website: www.sg.entaiping.com
Co. Reg. No. 200208384E

Our Ref. : SNM19D202860

By Ordinary Mail

Date : 20 JUNE 2019

YISHUN TOWING PTE LTD

4015 ANG MO KIO INDUSTRIAL PARK 1

#01-502

SINGAPORE 569631

Dear Policyholder

RE: ACCIDENT INVOLVING YK985D AND SHA7913U

ON 19 APRIL 2019 ALONG BLK 57 GEYLANG BAHRU OPEN SPACE CARPARK

Policy nos.: DMCVSN17610318011

We refer to the above-mentioned accident.

Please be informed that you or your driver has not filed an accident report within 24 hours as per the Motor Claims Framework.

We would urge you to comply with the condition to file your accident report with your vehicle to us IMMEDIATELY, through our designated Accident Reporting Centres which are also our authorised workshops, regardless of whether or not it would give rise to a claim. You may log onto our website www.sg.entaiping.com for location of the respective centres/workshops.

Please take note that your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with this condition.

Please contact our claims department at 63896116 should you require our assistance or clarification.

Regards

(This is a computer generated letter and no signature is required)

cc (AN0478A) INSURE HUB PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19007110/K1eb3

03 July 2019

YISHUN TOWING PTE LTD

4015 ANG MO KIO INDUSTRIAL PARK #01-502
SINGAPORE 569631

Dear Sir / Madam,

**ACCIDENT INVOLVING YK 985D AND SHA 7913U ON 19.04.2019 ALONG BLK 57
GEYLANG BAHRU OPEN SPACE CAR PARK**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** dated 20 JUNE 2019.

To enable us to look into the matter immediately, please let us hear from you within **seven (7)** days from date of this letter (by 10 JULY 2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Asher Sng
Case Handler
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Shu Pei (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 5 August 2019 11:34 AM
To: Shu Pei (LKKAUTO)
Subject: RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3) on 19.04.2019
Attachments: Private Settlement Letter.pdf

Dear Shu Pei,

Attached is the private settlement letter signed by both parties.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Kah Leong
Sent: Monday, 5 August, 2019 8:58 AM
To: 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>
Subject: RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3) on 19.04.2019

Dear Shu Pei,

We refer to the above accident.

We received the private settlement letter(as attached) signed by both parties.

As such, please proceed to close the file at your end.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 25 June, 2019 12:00 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3) on 19.04.2019

Dear Kah Leong,

We noted that insured haven't reporting the said accident.

Kindly lets us have your non-reporting letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 20 June 2019 2:59 PM
To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Subject: RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3) on 19.04.2019

Without Prejudice

Dear Shu Pei,

We refer to your email below.

Our insured has yet to report the accident.

We will inform insured to report the accident.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Lim Shu Min
Sent: Thursday, 20 June, 2019 10:24 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Subject: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3) on 19.04.2019

Dear Kah Leong,

Please conduct PRS – SHA7913U soonest possible, DOA 19.04.2019.

File with Officer-In-Charge – Tan Kah Leong – 63896193.

Thank you

Lim Shu Min
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 19 June, 2019 4:18 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF - CC3/CTI19007110/K1pb3) on 19.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 21 May 2019 9:23 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: FW: Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF - CC3/CTI19007110/K1pb3) on 19.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 23 April 2019 6:53 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF - CC3/CTI19007110/K1pb3) on 19.04.2019

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle SHA 7913U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

MUTUAL SETTLEMENT FOR MOTOR ACCIDENT

1. We the undersigned hereby agree to mutually settle among ourselves a motor accident as follows:

Date/Time : 19.04.2019
Along : BIK 57 Geylang Bahru open space car park
Involving : SHA 7913U and YK 985D


2. Neither party will report the accident to the relevant authorities as there are no personal injuries involved.


3. Both parties have agreed to settle this matter amicably as follows:

*Delete (a) or (b) as applicable

*(a) Neither party shall be liable to compensate the other party for any loss or damages (direct or indirect) incurred as a result of the accident. Each party shall bear their own repair cost.

*(b) Without admission of liability, _____
(party paying compensation) has paid a sum of \$ 1895.25 which
Muhammad Khair Bin Abdul Khalig (owner of vehicle receiving compensation)
hereby acknowledges receipt in full and final settlement of all damages and costs
incurred and/or to be incurred as a result of this accident.

Signature : 
Name : Muhammad Khair Bin Abdul Khalig
V/C No : SXXX X 432A
Address : BIK 605 Badok
Reservoir Rd #
Singapore 470605
Vehicle no : SHA 7913U
Contact no :
Date : 01-08-2019

Signature : 
Name : Patrick Chan
V/C No : ST491365/C
Address : BIK 4015
Ang Mo Kio Pk 1
#01-502
SE 58631
Vehicle no : YK 985D
Contact no : 97968480
Date : 2/8/2019

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI19007110/K1eb3q2		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 13-08-2019		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YK 985D	Veh. Inspected	SHA 7913U	
Policy No.		Coverage (\$)	0.00	
Claim No.	SNM19D202860	Excess (\$)	0.00	
Assign From		Assign Date	22/04/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	KMHLB41UMGU075382	Colour	BLUE	
Odometer	324814	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	GOODYEAR	7 mm	
L/H Front Tyre	205/60 R16	GOODYEAR	7 mm	
R/H Rear Tyre	205/60 R16	GOODYEAR	7 mm	
L/H Rear Tyre	205/60 R16	GOODYEAR	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	19/04/2019	Inspection Date	22/04/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 7913U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	RADIATOR GRILLE	CRACKED	1,110.10	1,110.10
1	FRONT BUMPER COVER	CRACKED	1,052.20	1,052.20
1	FRONT BUMPER SPONGE	SERVICEABLE	99.20	-
1	FRONT BUMPER REINFORCEMENT	SERVICEABLE	402.10	-
2	FRONT BUMPER GRILLE AIRDUCT (LH/RH) @\$26.20	SERVICEABLE	52.40	-
2	FRONT BUMPER BRACKET TOP (LH/RH) @\$22.40	SERVICEABLE	44.80	-
2	FRONT BUMPER RETAINER MOUNTING @\$9.20	SERVICEABLE	18.40	-
1	HEADLAMP (LH)	GRAZED	1,388.00	1,388.00
	LESS 20% DISCOUNT		-833.44	-710.06
			3,333.76	2,840.24
<u>SPECIAL NETT ITEMS</u>				
1	FRONT NUMBER PLATE (SN)	CRACKED	25.00	25.00
1	FRONT NO PLATE TRIM COVER (SN)	CRACKED	30.00	30.00
			55.00	55.00
<u>LABOUR</u>				
	PANEL BEATING.		400.00	200.00
	SPRAY PAINTING CHARGE.		300.00	200.00
	WIRING CHARGE.		30.00	20.00
	TOWING CHARGE.	NOT NECESSARY	60.00	-
			790.00	420.00
GRAND TOTAL			4,178.76	3,315.24
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,650.00

Report Ref No. CC3/CT19007110/K1eb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.