Shu Pei (LKKAuto)

From: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com>

Sent: Tuesday, 25 June 2019 12:14 PM

To: Shu Pei (LKKAuto)
Cc: Chee So Chow

Subject: RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D

(OI: CAI - TBA) and SHA7913U (TP: LKK REF -CC3/CTI19007110/K1pb3) on 19.04.2019

Attachments: SNM19D202860 - ANR.pdf

Follow Up Flag: Follow up

Due By: Tuesday, 2 July 2019 4:00 PM

Flag Status: Completed

Without Prejudice

Dear Shu Pei,

Please see enclosed non-reporting letter.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 25 June, 2019 12:00 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> **Cc:** Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI: CAI - TBA) and

SHA7913U (TP: LKK REF-CC3/CTI19007110/K1pb3) on 19.04.2019

Dear Kah Leong,

We noted that insured haven't reporting the said accident.

Kindly lets us have your non-reporting letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 20 June 2019 2:59 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI: CAI - TBA) and

SHA7913U (TP: LKK REF-CC3/CTI19007110/K1pb3) on 19.04.2019

Without Prejudice

Dear Shu Pei,

We refer to your email below.

Our insured has yet to report the accident.

We will inform insured to report the accident.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

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From: Lim Shu Min

Sent: Thursday, 20 June, 2019 10:24 AM

To: Tan Kah Leong <<u>KahLeong.Tan@sg.cntaiping.com</u>>; Chee So Chow <<u>sochow.chee@sg.cntaiping.com</u>>; Shu Pei

(LKKAuto) <shupei@lkkauto.com>

Subject: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI: CAI - TBA) and

SHA7913U (TP: LKK REF-CC3/CTI19007110/K1pb3) on 19.04.2019

Dear Kah Leong,

Please conduct PRS – SHA7913U soonest possible, DOA 19.04.2019.

File with Officer-In-Charge – Tan Kah Leong – 63896193.

Thank you

Lim Shu Min

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, 19 June, 2019 4:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving YK985D (OI: CAI - TBA) and SHA7913U (TP: LKK REF -

CC3/CTI19007110/K1pb3) on 19.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank you.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 21 May 2019 9:23 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Alfred Toh <a lightarrows | Alfred

Subject: FW: Direct Settlement - Accident Involving YK985D (OI: CAI-TBA) and SHA7913U (TP: LKK REF-

CC3/CTI19007110/K1pb3) on 19.04.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 23 April 2019 6:53 PM

To: 'claimsdept@sg.cntaiping.com' < claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <<u>elaine.cheong@sg.cntaiping.com</u>>; Alfred Toh <<u>alfred.toh@sg.cntaiping.com</u>>; Admin A <<u>admina@lkkauto.com</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving YK985D (OI: CAI - TBA) and SHA7913U (TP: LKK REF -

CC3/CTI19007110/K1pb3) on 19.04.2019

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle SHA 7913U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

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