

## Shu Pei (LKKAUTO)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 5 August 2019 11:34 AM  
**To:** Shu Pei (LKKAUTO)  
**Subject:** RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3 ) on 19.04.2019  
**Attachments:** Private Settlement Letter.pdf

Dear Shu Pei,

Attached is the private settlement letter signed by both parties.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Tan Kah Leong  
**Sent:** Monday, 5 August, 2019 8:58 AM  
**To:** 'Shu Pei (LKKAUTO)' <shupeil@lkkauto.com>  
**Subject:** RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3 ) on 19.04.2019

Dear Shu Pei,

We refer to the above accident.

We received the private settlement letter(as attached) signed by both parties.

As such, please proceed to close the file at your end.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Tuesday, 25 June, 2019 12:00 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3 ) on 19.04.2019

Dear Kah Leong,

We noted that insured haven't reporting the said accident.

Kindly lets us have your non-reporting letter to insured.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Thursday, 20 June 2019 2:59 PM  
**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3 ) on 19.04.2019

**Without Prejudice**

Dear Shu Pei,

We refer to your email below.

Our insured has yet to report the accident.

We will inform insured to report the accident.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

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**From:** Lim Shu Min  
**Sent:** Thursday, 20 June, 2019 10:24 AM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Shu Pei (LKKAUTO) <[shupeil@kkauto.com](mailto:shupeil@kkauto.com)>  
**Subject:** OUR REF: SNM19D202860/TANKL - Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF -CC3/CTI19007110/K1pb3 ) on 19.04.2019

Dear Kah Leong,

Please conduct PRS – SHA7913U soonest possible, DOA 19.04.2019.

File with Officer-In-Charge – Tan Kah Leong – 63896193.

Thank you

**Lim Shu Min**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896156 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@kkauto.com>]  
**Sent:** Wednesday, 19 June, 2019 4:18 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF - CC3/CTI19007110/K1pb3 ) on 19.04.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 21 May 2019 9:23 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** FW: Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF - CC3/CTI19007110/K1pb3 ) on 19.04.2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 23 April 2019 6:53 PM

**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YK985D (OI : CAI - TBA) and SHA7913U (TP : LKK REF - CC3/CTI19007110/K1pb3 ) on 19.04.2019

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle SHA 7913U at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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