

22/03/2002

ASS. REC. BY:

REF: CS/MSG 19007109 / AG sd307 Special Instruction:

minimen
Surveyor: ~~marin~~ASSIGNMENT (Of...ce)From (Person): Jasmine Lot

of

MSGDate/Time: 23.4.19

Estimated Cost: _____

Bill to: _____

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SKA 1733BInsured: SLX 24 Mat Workshop m/s Joo Hak KeeTel: 67431913of Blk 3007 Ubi Road 1 # 01-406Policy No: 80426460 AVW

Claim No: _____

Sum Insured: _____

Excess: _____

Make of Veh: _____

(Client's Record)

D.O.A. 20.4.2019

CA / REV / REP. / REV 24 HRS

"wp"

H.O.D. Endorsement: _____

Date/Time: 23.4.19 11.55 a.mPerson Contacted: GraceVehicle IN OUT

Date/Time

Action/Instruction (☒) EstimateSK 1733B - x25/4/19Informed Jasmine pending workshop est via minimen24/05/19Confirmed p/p \$700/- @ 2 days with Adrian
(\$3304 /- Red - 83%)

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

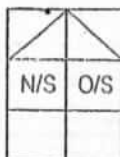
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SKA1733B Yr Regn: 2011 Jan.Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz C180K c.c. 1597Colour: Black A/C: Insured / Std / NI / NASp. Reading 155317 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD20404SLA500997Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 255/35R18R: 255/35R18BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 23/04/19Survey held at JHK

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP MSIG.

RECEIVED 24 MAY 2019

mv:

PV:

Nett:

Resurvey no. of Trip - 1.

Date/Time, File Pass to?

1) 24/05/193) Typist.

5) _____

Prel. Report:

Final Report: \$700/- p/p

Date/Time, File Return to?

2) _____

4) _____

6) _____

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

19010160

...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|----------------------|---------------|--|---------|---------------|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 23 Apr 2019 11:04 | | 23 Apr 2019 11:23 Edit Adj Rpt | | | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|----------|
|------|-----------|---------------|-----------|----------|

| CLAIM SUBFOLDER DETAILS | | [Created by insurer] |
|-----------------------------|---|--|
| Insured: | GOH YOKE HOON KAREN, ID: S7009505Z | |
| Main Claimant: | LIM ZI KAI, ID: S9022336D | |
| Vehicle Reg. No.: | SKA1733B | Date of Loss: 20/04/2019 00:00 - :59 [98 Months and 25 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | TP | Policy/Cover Note No.: 80426460AVW (Comprehensive) Coverage: 28/06/2018 - 27/06/2019 |
| Vehicle Reg. No. (Insured): | SLX24M | Policy No. (Claimant): |
| | | Excess: |
| Repairer: | Joo Hak Kee Auto Pte Ltd (HQ) Blk 3007 Ubi Road 1, #01-406, 408701 Ubi - Tel: 67431913 | |
| Handling Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550] | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Imm.Advice due 24/04/2019] | |
| Adj Asg. Remarks: | on WP. (MANUALLY ASSIGNED). LIAB : DISPUTE. TP AGREE ON SJE- ASSIGN LKK MARCUS CHUA. VEH IN 23/04/2019 @ 11:30AM. CONTACT: SHIMIN @6743 1913. Manually assigned to LKK via email on 22/04/2019. | |

| ASSOCIATED MAIL RECEIVED | View All | Compose Case Mail |
|----------------------------------|--------------------------|-----------------------------------|
| There are no mail for this case. | | |

| ALL ASSOCIATED TASKS | | | | | | | | | | View All | Search Tasks | Create New Task | Complete |
|----------------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|--------------------------|------------------------------|---------------------------------|--------------------------|
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? | | | | |
| No results. | | | | | | | | | | | | | |

View Sent Message

This mail is associated with :

***SKA1733B (591359)**

[SLX24M]

TP

LIM ZI KAI

Apr 20 2019 7:00PM

[GOH YOKE HOON KAREN]

Joo Hak Kee Auto Pte Ltd

[Resend](#)[View Recipients](#)[Print Message](#)[Delete Message](#)[Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 25/04/2019 15:15 PM.

To MSIG_JLKK; sur@lkkauto.com

Subject TP SURVEY SKA 1733B

Dear Jasmine,

Please be informed that we have inspected the vehicle SKA 1733B on 23/4/2019.

We are pending estimate from repairer.

Best Regards,

Veron Chen

(On behalf of Shirley)

DOCUMENTS SUMMARY

There are no documents.

Nivitha (LKK Auto)

From: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Sent: Monday, 22 April 2019 4:40 PM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Crystal Lee
Subject: Survey Request - Manual Assigned

NEW THIRD PARTY DIRECT SETTLEMENT SKA1733B | SLX24M (reported)

Manual Assigned

Dear LKK

Please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you.

Ong Zi Hui
Admin Officer, Claims Services
D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Venessa Chan
Sent: Monday, 22 April, 2019 3:36 PM
To: shimin poh <shimin@jhk.com.sg>
Cc: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>
Subject: NEW THIRD PARTY DIRECT SETTLEMENT SKA1733B | SLX24M (reported)

Dear Shi Min,

Thank you for your selection of **LKK Auto Consultants – Marcus Chua .**

We will proceed to appoint **LKK Auto Consultants – Marcus Chua** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol

Thank you.

Have A Great Week Ahead!

Venessa Chan

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | venessa_chan@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

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A Member of **MS&AD** INSURANCE GROUP

From: shimin poh [<mailto:shimin@jhk.com.sg>]

Sent: Monday, 22 April, 2019 2:19 PM

To: Venessa Chan <venessa_chan@sg.msig-asia.com>

Cc: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>

Subject: Re: NEW THIRD PARTY DIRECT SETTLEMENT SKA1733B | SLX24M (reported)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Venessa:

We choose marcus chua.

Thank You !

Bridget Poh (Shimin) 6743 1913

Joo Hak Kee Auto Pte Ltd

On Mon, Apr 22, 2019 at 1:46 PM Venessa Chan <venessa_chan@sg.msig-asia.com> wrote:

Dear Shim Min,

We refer to your email on 22.04.19.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors**

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

- 1 Calvin Ang
- 2 Kenneth Kong
- 3 Marcus Chua
- 4 Henry Ng

5 Lau Kwok Kwong
6 Frankie Pang
7 Ng You Han
8 Gary Soon
9 Chow Bo Xiong
10 Axel Lee

NB:

- (a) *Fast-Lane Settlement is not applicable for cases that liability is in dispute*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you.

Have A Great Week Ahead!

Have A Great Week Ahead!

Venessa Chan

Admin Officer, Claims Services (Motor)

Direct line +65 6594 2470 | Direct fax +65 6225 7402 | venessa_chan@sg.msig-asia.com



Insurer Claims
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2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: shimin poh [<mailto:shimin@jhk.com.sg>]

Sent: Monday, 22 April, 2019 12:09 PM

To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>

Cc: Kelvin Teo <kelvin@jhk.com.sg>

Subject: NEW THIRD PARTY DIRECT SETTLEMENT SKA1733B | SLX24M

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm,

Kindly please arrange pre-repair survey for the above and if possible would like to do direct settlement.

Please provide us your list of surveyors for our selection.

Attached are the accident report for your reference and we're currently in the midst of preparing the estimate.

Thank You !

Bridget Poh (Shimin)

Joo Hak Kee Auto Pte Ltd

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

| ACCIDENT STATEMENT | |
|--|--|
| Date Of Report | 22/04/2019 11:20 |
| Date Of Accident | 20/04/2019 19:30 |
| Exact Location Of Accident | TOA PAYOH LORONG 6 BLK 47 CARPARK |
| Country/State of Loss | SINGAPORE |
| DETAILS OF OWN VEHICLE | |
| Vehicle Registration Number | SKA1733B |
| Insured/Policyholder | |
| Name Of Registered Owner | LIM ZI KAI |
| NRIC No | S9022336D |
| Email Address | NOEMAIL |
| Mobile Phone No | (LOCAL) +65-88661717 |
| Alternative Phone No | OFFICE-NOPHONE |
| Vehicle Particulars | |
| Manufacturer | MERCEDES-BENZ |
| Model | C180K-1.6 (A) |
| Exact Purpose for which vehicle was being used at time of accident | |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE CAR |
| Insurance Company | |
| Name of Insurance Company | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | 5100684263 |
| Cover Note Number | |
| Driver | |
| Name of Driver | JONATHAN PEH KAI WEN |
| NRIC No | S9026235A |
| Date Of Birth | 25/07/1990 |
| Occupation | INDOOR |
| Date Of Driving Pass | 21/06/2011 |
| Driving Experience | 7 YEARS AND 9 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-91328674 |
| Fax Number | |
| Contact Number | |
| Email Address | NOEMAIL |

| | |
|---|---------------------------|
| Address | 242 SIMEI STREET 5 #08-17 |
| Postcode | 520242 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | FRIEND |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|---|
| Type Of Accident | HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | NO |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 1 |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | YES |
| Remarks/ Reasons: | - |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-------------------------------------|-------------|
| Vehicle Registration Number | SLX24M |
| Vehicle Make/Model/Colour | |
| Details Of Properties | |
| Vehicle Category | PRIVATE CAR |
| Name of Driver | |
| NRIC/Passport Number | |
| Contact Number | |
| Address | |
| Postcode | |
| Insurance Company Name | |
| Nature Of Damage | |
| No. Of Passenger (Including Driver) | |

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

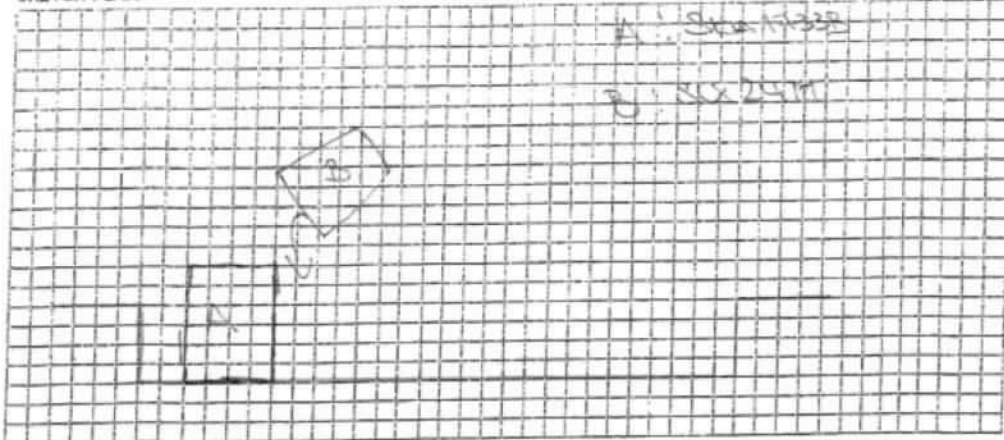

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON THE NIGHT OF SATURDAY 20TH OF APRIL 2019 AT 1930HRS I WAS SITTING IN VEHICLE SKA1338 IN A PARKING LOT MY VEHICLE WAS STATIONARY AFTER 5-10 MIN VEHICLE B @ SLX24M CAME AND REVERSED INTO A PARKING LOT TO MY RIGHT SIDE WHEN VEHICLE B SLX24M REVERSED VEHICLE B SLX24M KNOCKED OVER THE RIGHT SIDE OF MY VEHICLE

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature
Date & Time:

[Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

TP IC



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7009505Z**

Name
GOH YOKE HOON KAREN

Race
CHINESE

Date of Birth
27-03-1970

Sex
F

Country of Birth
SINGAPORE

Portrait


Emblem


Signature




Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
 MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
 ROAD TRANSPORT ACT, 1987 (MALAYSIA)
 MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

| | |
|---|---|
| Certificate Number: 5100684263 | Cover : drive CLASSIC |
| 1. Index mark and Registration Number of Vehicle | : SKA1733B |
| Chassis Number | : WDD2040452AS00997 |
| 2. Name of Policyholder | : LIM ZI KAI |
| 3. Effective Date of Insurance | : 12 May 2018 |
| 4. Expiry Date of Insurance | : 11 May 2019 |
| 5. Persons or Classes of Persons entitled to drive# | |
| (a) The Policyholder. | |
| (b) Any other person who is driving on the Policyholder's order or with his/her permission. | |
| Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. | |
| 6. Limitations as to Use# | |
| (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession. | |
| This Policy does not cover | |
| (a) Use for hire or reward. | |
| (b) Use for racing, pace-making, reliability trial or speed-testing. | |
| (c) Use for the carriage of goods (other than samples) in connection with any trade or business. | |
| (d) Use for any purpose in connection with the Motor Trade. | |
| # Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings. | |
| EXCESS (SECTION 1) | : S\$600 |
| EXCESS (SECTION 2) | : N/A |
| WINDSCREEN EXCESS | : S\$100 |
| ADDITIONAL EXCESS | : N/A |
| UNNAMED DRIVER EXCESS | : PLEASE REFER OVERLEAF |
| REPAIR AT OWNER'S PREFERRED WORKSHOP | : NO |
| INSURE WITH COE | : YES |
| NCD PROTECTION | : NO |
| TRANSPORT ALLOWANCE | : NO |
| EXCESS WAIVER | : NO |
| PRIMARY DRIVER | : LIM ZI KAI |
| NAMED DRIVER (1) | : N/A |
| NAMED DRIVER (2) | : N/A |
| HIRE PURCHASE COMPANY | : N/A |
| SUM INSURED | : MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS |

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : WTT INSURANCE AGENCIES PTE LTD (00000614933)
 Date of Issue : 11 May 2018 18:21 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorised Officer

Chief Executive

OWNER DL

| I AM LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS | | EFFECTIVE DATE | |
|--|---|----------------|--|
| Class 2B | Motorcycles <= 350 CC | 20 Jul 2011 | |
| Class 2A | Motorcycles between 350 CC and 400 CC | 19 Mar 2012 | |
| Class 2 | Motor cars <= 2000 kg with <= 7 passengers, maximum of 1000 kg empty and motor tractors/trailers <= 1000 kg | 01 Jul 2012 | |

S / No. 9000305910

NR 425A

License No. S9022336D

REPUBLIC OF SINGAPORE DRIVING LICEN

License Number S9022336D

Name LIM ZI KAI

Birth Date 19 Jun 1990

Issue Date 20 Jul 2012

002668890

DRIVER DL



Other



Other



Other



Other



Other



Other



Addendum Sheet

**GENERAL
INSURANCE
ASSOCIATION**
RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030
Operating Hours : Monday to Friday, 09:00 - 17:00
UEN: S665308206 / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM


(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MJH1C19051537 Vehicle Registration No: 8KA1733B
Name(as shown in NRIC) : Lim J. Kai NRIC/FIN/Passport No : S9022336D
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : AP1 BUK 110 TAMPAKIL STREET 11 04122 Singapore (SMMO)
Contact (Tel) : _____ Mobile No. : 88661717
Email Address : _____
Date of Accident : 20/4/19 Time of Accident : 1930
Place of Accident : 70a payoh lorong 6 Blk 47 carpark
Insurance Company: NTUC Income Insurance co-operative

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

changed to third party claim


Policyholder / Driver's Signature
Date: _____


Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____
Date: _____

ATTN: MOTOR CLAIMS DEPARTMENT
 OWNER: LIM ZI KAI
 TP INSURER: MSIG INSURANCE (SINGAPORE) PTE LTD
 POLICY NO: 5100684263
 REFERENCE: TP CLAIM
 DOA: 20/04/2019

REPAIR ESTIMATE

Est. No. : E19040003
 Date : 23/04/2019
 Vehicle Num. : SKA1733B
 Make/Model : MERCEDES BENZ,C180K
 Chassis/Eng# : WDD2040452A500997

| No | Description | Qty | U/P | Amt |
|----------------------------|----------------------------------|------|----------|-------------------------------------|
| Section: LIST ITEMS | | | | |
| 1 | Front Bumper <i>Rgr</i> | 1.00 | 1,380.00 | 1,380.00 + |
| 2 | Front Grille <i>Grille + H/m</i> | 1.00 | 680.00 | 680.00 + |
| | | | | Amt S\$ 2,060.00 |
| | | | | Discount (10.00%) S\$ 206.00 |
| | | | | Subtotal S\$ 1,854.00 |

| | | | | |
|------------------------------------|--|------|--------|----------------------------------|
| Section: SPECIAL NETT ITEMS | | | | |
| 3 | Front Bumper Lower Skirting <i>Rgr</i> | 1.00 | 900.00 | 900.00 + |
| | | | | Amt S\$ 900.00 |
| | | | | Discount (0.00%) S\$ 0.00 |
| | | | | Subtotal S\$ 900.00 |

| | | | | |
|------------------------|--|------|--------|----------------------------------|
| Section: LABOUR | | | | |
| 4 | Remove and Reinstall Front Bumper and Skirting <i>700.</i> | 1.00 | 650.00 | 650.00 <i>250</i> |
| 5 | Spraypaint | 1.00 | 600.00 | 600.00 <i>450</i> |
| | | | | Amt S\$ 1,250.00 |
| | | | | Discount (0.00%) S\$ 0.00 |
| | | | | Subtotal S\$ 1,250.00 |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:



Joo Hak Kee Auto Pte. Ltd.

LIST ITEMS Subtotal S\$ 1,854.00
SPECIAL NETT ITEMS Subtotal S\$ 900.00
LABOUR Subtotal S\$ 1,250.00
Total S\$ 4,004.00

BLK 3007 UBI ROAD 1 #01-406, SINGAPORE 408701
 BLK 3014 UBI ROAD 1 #01-324, SINGAPORE 408702

TEL: 6743 1913 FAX: 6743 5234
 EMAIL: admin@jhk.com.sg

CO/GST REG NO: 201300082W
 WEBSITE: www.jhk.com.sg

biSAFE₃

...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|----------------------|---------------|--|--|--|-------------|---|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'ed | Status |
| Main | 23 Apr 2019 11:04 | | 23 Apr 2019 11:23 Edit Adj Rpt | S\$700.00 Edit Estimates | S\$700.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|-----------|--|------------|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by insurer] | | | | | | | | | |
| Insured: GOH YOKE HOON KAREN , ID: S7009505Z | | | | | | | | | |
| Main Claimant: LIM ZI KAI , ID: S9022336D | | | | | | | | | |
| Vehicle Reg. No.: SKA1733B | | Date of Loss: 20/04/2019 19:00 - :59 [98 Months and 25 Days From LTA Reg Date (Man Yr)] | | | | | | | |
| Claim Type: TP / 591359 | | Policy/Cover Note No.: 80426460AVW (Comprehensive) Coverage: 28/06/2018 - 27/06/2019 | | | | | | | |
| Vehicle Reg. No. (Insured): SLX24M | | Policy No. (Claimant): | | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: Joo Hak Kee Auto Pte Ltd (HQ) Blk 3007 Ubi Road 1, #01-406, 408701 Ubi - Tel: 67431913 | | | | | | | | | |
| Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550] | | | | | | | | | |
| Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Imm.Advice due 24/04/2019] | | | | | | | | | |
| Adj Asg. Remarks: on WP. (MANUALLY ASSIGNED). LIAB : DISPUTE. TP AGREE ON SJE- ASSIGN LKK MARCUS CHUA. VEH IN 23/04/2019 @ 11:30AM. CONTACT: SHIMIN @6743 1913. Manually assigned to LKK via email on 22/04/2019. | | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SKA1733B (591359)
[SLX24M]
TP
LIM ZI KAI
Apr 20 2019 7:00PM
[GOH YOKE HOON KAREN]
Joo Hak Kee Auto Pte Ltd

| | | | | |
|------------------|--|---------------|--------------------|--|
| Upload Documents | | Upload Photos | Compose New Letter | View View in Browser |
|------------------|--|---------------|--------------------|--|

| Video | | | 1 per page v | <input checked="" type="checkbox"/> |
|--------------|----------------|---|--|-------------------------------------|
| No | Finalized On | MSIG Insurance (Singapore) Pte. Ltd. (HQ) | Thumbnail | Print |
| 1 | 23/04/19 12:18 | Video - Accident | Load MP4 | <input type="checkbox"/> |

| Photos/Images | | | 3 per page v | <input checked="" type="checkbox"/> |
|----------------------|-----------------|-----------------------------------|--|-------------------------------------|
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 2 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 3 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 4 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 5 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 6 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 7 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 8 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 9 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 10 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 11 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 12 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 13 | 22/05/19 09:54 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 14 | 24/05/19 11:39 | Reinspection Photo | Load JPG | <input checked="" type="checkbox"/> |
| 15 | 24/05/19 11:39 | Reinspection Photo | Load JPG | <input checked="" type="checkbox"/> |
| 16 | 24/05/19 11:39 | Reinspection Photo | Load JPG | <input checked="" type="checkbox"/> |

Documents Checklist

| | | | |
|--|-------|------|-------|
| DOCUMENTS CHECKLIST | Reset | Save | Print |
| There are no document checklists configured. | | | |

| | |
|--|--|
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) | |
| | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | |

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19007109/AGSD3E2

Date: 27/05/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 80426460AVW

Claimant Vehicle No: SKA1733B

Insured Vehicle No: SLX24M

Date of Loss: 20/04/2019

Nature of Claim: TP

Claim No: 591359

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKA1733B

Make & Model: MERCEDES-BENZ C180, 1.6 Kompressor (A)

Engine No: 27191031343923

Reg. Date: 26/01/2011 (Man. Year: 2010)

Chassis No: WDD2040452A500997

Colour: Black

Odometer: 155317 km

Engine Capacity: 1597 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/35 R18

Rear Tyre Size: 255/35 R18

Front Left Side: Dunlop 6 mm

Rear Left Side: Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|-------------------------------|-----------------|---------------|-----------------|--------------|
| Parts | 2,754.00 | 0.00 | 2,754.00 | 100.00 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,250.00 | 700.00 | 550.00 | 44.00 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 4,004.00 | 700.00 | 3,304.00 | 82.52 |
| + GST 7.00/7.00% (S\$) | 280.28 | 49.00 | 231.28 | 82.52 |
| Nett Amount (S\$) | 4,284.28 | 749.00 | 3,535.28 | 82.52 |

INSPECTION

Date of Assignment: 23/04/2019

Date Inspected: 23/04/2019 Inspected At:

Joo Hak Kee Auto Pte Ltd (HQ)

Blk 3007 Ubi Road 1, #01-406

Singapore 408701

Estimated Period of Repair: 2.0 days

Adjuster: XING GUO QIANG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

| | | |
|----------------------|--|---|
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 27 May 2019) |
| Parts: | 143 | MERCEDES-BENZ C180 1.6 Kompressor (A) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SKA1733B) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|------------------------------|---------------|---|-----------------|
| 1 | 1 | | *FRONT BUMPER | Repair | 1,380.00 FL | *- FL |
| 2 | 1 | | *FRONT GRILLE | Not Necessary | 680.00 FL | *- FL |
| 3 | 1 | | *FRONT BUMPER LOWER SKIRTING | Repair | 900.00 FS | *- FS |
| | | | | | Sub Total (S\$) | 2,960.00 |
| | | | | | - List Item Discount on L Items 10.00/10.00% (S\$) | 206.00 |
| | | | | | Total Parts (S\$) | 2,754.00 |

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|-------------------------|--|----------|------------|--------|
| <u>Labour Items</u> | | | | |
| 1 | REMOVE AND REINSTALL FRONT BUMPER AND SKIRTING | New | 650.00 | 250.00 |
| 2 | SPRAYPAINT | New | 600.00 | 450.00 |
| Gross Labour Cost (S\$) | | | 1,250.00 | 700.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >