From (Person): Ong Hi hi	ASSIGNMENT (Office	Date/Time 4/10/180 12/68pm
Estimated Cost:	Bill to:	
OD (FF) WS/TP RES/OD RES/ To Inspect Vehicle No:	SLD 1216C	01/ 10147
	cise duto	Insured: SJK 4944Z
of I kaki toket	Ave 6 # 02-34	Tel: 6745 7367
Policy No:	Claim No.	17/18/18/18/UP05/000982
A COLUMN TO THE PARTY OF THE PA	Citati Ivo.	- 1110 10 10 1050 1050 107
Sun Insued:	Excess	
Make of Veh: Client's Record)  CA / REV / REP. / REV 24 HDS	Excess:	D.O.A. 4110 118  H.O.D. Endersement:
Make of Veh: Client's Record) CA / REV / REP. / REV 24 HRS Date/Time: 3pm6 4110 18	Person Contacted. AMR	D.O.A. 4110 118  H.O.D. Endersement:
Make of Veh:  (Client's Record)  CA / REV / REP. / REV 24 HRS  Date/Time: 3pm6 All 0 18  Date/Time Action/Instruction (	Person Contacted AMPR  X ) Estimate	D.O.A. 4110 18  H.O.D. Endorsement
SLD1215C -	Person Contacted AMPR  X ) Estimate	D.O.A. 4110 118  H.O.D. Endorsement:  Vehicle TOUT
Make of Veh: (Client's Record)  CA / REV / REP. / REV 24 HRS Date/Time: 3pro Allo 18  Date/Time: Action/Instruction ( SLD 1215 C - SJK 4944Z	Person Contacted AMN X ) Estimate X - CS3/LPC17013292,	D.O.A. 4110 118  H.O.D. Endorsement:  Vehicle TOUT
Make of Veh: (Client's Record)  CA / REV / REP. / REV 24 HRS  Date/Time: 3pm6 All   18  Date/Time: Action/instruction (  SLD   D   D   5 C -  SJK 4944Z  Lbmit PR	Person Contacted AMN X ) Estimate X - CS3/LPC17013292,	D.O.A. 4110 118  H.O.D. Endorsement:  Vehicle TOUT

26/4/2019

ASSIGNMENT  From:  Date:  Synth. SAD I 2/SC Vy Regr. 6 / 6  Type: @gyr. Macycle   Bus   Van   Lorry   Taxi   Prime Mover    Truck   Trailer or		REF:	170/		
SSTIGNMENT  Van No. S. D. I USC. V. Regin. 6 / 6  Type: (Regin I Micycle / Bus I Van / Lorry / Taxi / Prime Mover / 1  Truck / Trailer or C. / 5  Interest Vehicle No. S. D. I USC.  Interest Vehicle No. S. D. I Vehicle No. S. D. I USC.  Interest Vehicle No. S. D. I USC.  Interest Vehicle No. S. D. I V	Should Noter		210	1	
Type: By IMCycle   Bus   Van   Lorry   Taxi   Prime Mover   Truck   Trailer or			ASSIGNMENT		
Truck   Trailer or CA   Name   Color	From:	Date:		-	
To inspect Vehicles No. S. J. D. M. C. Lake Vioreathop mis Protection of S. J. D. M. C. Colour S. J. Lake M. J. Lake M. C. Colour S. J. Lake M. J. Lake M. J. Lake M. J. J. Lake M. J. Lake	Estimated Cost:		Type: M.Car / M.Cycle / Bus / Van / L	orry / Taxi / Prime Mover	1.
Sp. Reading 46 710 Tirkotic Instruction 15 Instruct	OD DIWSITPRESIO			/	
Sp. Reading 46 710 Tirkotic Instruction 15 Instruct			Make Hyundai El	lentra co /	59/
EngNo. Claims No. Sum Insured  Policy No. Claims No. Sum Insured  (Client's Record) Make of Veh.  (Policy Condition) Remark: The veh had commenced its repair at the time of inspection.  Sal or Market Value  (DAL / PR Seen:  Consistent?: Yes or No.  Lum Sum:  5 3 Val. Yes or No.  CA / REV / REP. / 24 HRS  Date:  Person Contacted:  Date:  Date:  Person Contacted:  Person Contact	at Workshop m/s	precise			
CNO: KM HD GY CM MY U 19 \$ 70 3  CNO: KM HD GY CM MY U 19 \$ 70 3  Gen Condition   Steering Indider Jammed Leaked / Burnt or Steering Indider Jammed Leaked / Burnt or Modi: NI Jammed Jeaked / Burnt or Modi: NI J	of			T/Radio, Insured / Sto	INTINA
Gen. Cond. Sodi Fair i Poor i Burnt Steering. Ingder I Jammed I Leaked i Burnt or Brike: Ingder I Jammed I Leaked i Burnt or Modi: Init Jamin I STD AlRim or Tyre Size: F: J C GRUSS R: BS I ON Market Value: BS I ON Market Value: BS I ON Market Value: BS I Consistent? Yes or No CGIA I PR Seen: Consistent? Yes or No Lum Surn: Shall Repairs: days Res: Yes or No Lum Surn: Shall Repairs: Vehicle: IN / OUT Date: Person Contacted: Date: Person Contacted: Vehicle: IN / OUT Date: Time Action I Instruction No CRITICAL Action I Instru	Insured				
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Claints Record)   Make of Ver.   Claints Record)   Make of Ver.   Claints Record)   Make of Ver.   Claints Record   Claints	Claims No.		Gen. Cond. Sootl / Fair / Poor / Burn	it	
Make of Veh:   Modi: Nil / Sprint / STD AIRIM or   Tyre Size   F: / 9 C / 66 PC / Streen:   Tyre Size   F: / 9 C / 66 PC / Streen:   Tyre Size   F: / 9 C / 66 PC / Streen:   Sprint   Streen:   S	Sum Insured:	Excess:	Steering: Inorder / Jammed / Leaked	I / Burnt or	
Make of Veh:  (Policy Condition)  Remark: The veh had commenced its repair at the time of inspection.  Bal. or Market Value:  (DAC Acoldent Rport:  Consistent?: Yes or No  Est Repairs:  days Res: Yes or No  Lum Sum:  Sal. Yes or No  Consistent?: Yes or No  Sal. Yes or No  Sal. Yes or No  Consistent?: Yes or No  Sal. Yes or No  Sal. Yes or No  Sal. Yes or No  Consistent?: Yes or No  Sal. Yes or No  Sal. Yes or No  Sal. Yes or No  Consistent?: Yes or No  Sal. Yes or No  Sal. Yes or No  Survey held at  Doal Yellolif  Date:  Person Contacted:  The UIC / Chassis frame / Body Structure affected due to collision  RECEIVED 1 0 CCT 2018  Report Formst:  R	(Client's Record)		Brake Inorder / Jammed / Leaked	I / Burnt or	
Tyre Size: F: / S			Modi: Nil / SiRim / STD A/Rim	5	
Remark: The veh had commenced its repair at the time of inspection.   Nis Ois			Tyre Size F: /9 C-/	bener	
Remark: The veh had commenced its repair at the time of inspection.  Ball or Market Value:  DAC Accident Rport:  Consistent?: Yes or No  Est. Repairs:  days Res:: Yes or No  Lum Sum:  Saval. Yes or No  CA / REV / REP. / 24 HRS  Date / Time   Action / Instruction   Final Report   Resurvey No. of Trip:   Survey Fee. Transportation   Survey Fee. Transportation   Survey Fee. Transportation   Add Fee:   Site Insp (S ) Protest  Report Format: Result (S ) Week-end (S )   Week-end (S ) Week-end (S )   Week-end (S )				7.04	
TOYO / YOKO or Local Koold  Ball or Market Value: 63  IDAC Accident Rport: Consistent? Yes or No GIA / PR Seen: Consistent? Yes or No Est Repairs: days Res. Yes or No Lum Sum: % 3 Val. Yes or No CA / REV / REP. / 24 HRS  Description of Date: Person Contacted: IN / OUT  Date: Person Contacted: Person Contacted: The UIC / Chassis frame / Body Structure affected due to collision  No Set Cool   Profile Report   Profile Resurvey No. of Trip:   Survey Fee.   Image: Site Insp. (\$ ) _ S - PS _ S   Interview (\$ ] _ Profile Report   Prof		N/S		/ MIC / OHTSU / PIR / SI	IMI /
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Date / Time   Action / Instruction   Profit   Person Confiscence   Perso	repair at the thi	17	1010 TORO di		
Date / Time   Action / Instruction   Person Contacted:   Date / Time   Date / Time   Person Contacted:   Date / Time   Date / Time   Person Contacted:   Date / Time   Date / Ti	Bal. or Market Value:	0 >	- h	6	
Est Repairs: days Res: Yes or No  Lum Sum: % 3 Val. Yes or No  CA / REV / REP. / 24 HRS	IDAC Accident Rport.	Consistent? : Yes or No	R/Bal. mm		
CA   REV   REP.   24 HRS  Vehicle: IN OUT  Date:  Person Contacted:  The U/C   Chassis frame   Body Structure affected due to collision  Proceeding Pass 107  Person Contacted:  Person	GIA / PR Seen:	Consistent? : Yes or No	,01	L/Bal.	mm
CA   REV   REP.   24 HRS  Vehicle: IN OUT  Date:  Person Contacted:  The U/C   Chassis frame   Body Structure affected due to collision  Proceeding Pass 107  Person Contacted:  Person	Est Repairs	days Res. Yes or No	DOA 4/10/18	D.O.I. 4/10	118 ho
Date: Person Contacted: Vehicle: IN / OUT  Date: Person Contacted: The U/C / Chassis frame / Body Structure affected due to collision  Date / Time   Action / Instruction   LTAYY GT   Tyrs. Sub-new / ISTY  RECEIVED 1 0 CCT 2018  Days Of Repair:    Cloth   Contact   C	Lum Sum.	% 3 Val. Yes or No	Survey held at		
Date / Time   Action / Instruction   Instr	CA / REV / REP. /	24 HKS	0 0		or
Date / Time Action / Instruction (a) 1905  No Settle LYA 447 9 745, Such next / Survey Fee.  RECEIVED 1 0 CCT 2018  RECEIVED 1 0 CCT 2018  Days Of Repair:  Survey Fee.  Transportation  Add Fee: Site Insp (\$ ) _ S+RS_SI  Interview (\$ ] Phoins  Report Format: RS  Lump Sum / I.B.I: (\$ ) Others  Lya 450	Dote: Pr				a to collision
DeterTime: File Pass 107 Prelli. Report Days Of Repair:    Color   Col		m 7 89.7	The O/C / Chassis frame / OC	dy ottootate castles and	
Deterfine File Pass to?    Other   Preli. Report   Days Of Repair:		sature. LTA	1 1/300		
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Transportation  Add Fee: Site Insp (\$ ) _ s + Rs _ \$2    Interview (\$ )   Photos    Lump Sum / I.B.I: (\$ )   Weekend (\$ )   Weekend (\$ )   S + Rs _ \$2    Site Insp (\$ )   S + R		: Preli. Report	Days Of Repair:	_	
Add Fee: Site Insp (\$ )_S+RS_SI Interview (\$ )_Phoins  Report Format: RS Lump Sum / I.B.I: (\$ ) Weekend (\$ )		: Final Report	Resurvey No. of Trip:		
Report Format: RS Interview (\$ ) Photos Lump Sum / I.B.I: (\$ ) Weekend (\$ )			Add Fee: Site Insp (\$	)_S+RS_St	
Lump Sum / I.B.I: (5			Interview (\$	Phoios	
Lump Sum / I.B.I: (5	Report Format :	PRS	Tech Invs (\$	) Others	1
			Weekend (\$	)	450
11/196	Cump dum r no.1.			107AL	

17 Joo Seng Road #08-129 Joo Seng Heights Singapore 360017 Reg No. 26910200X Tel: +65 9631 7008 Fax: +65 6281 9989 Email: charteredauto@gmail.com

BKW Rent-A-Car Private Limited

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208

Your Ref

: SLD 1215 C

Our Ref

: 201810232/CA

Date

: 24 February, 2019

Survey

: Third Party

### SURVEY REPORT

PARTICULARS OF VEHICLE

Vehicle No.

Make

: SLD 1215 C

: Hyundai

Type of Body Year & Model

: 4 Doors Saloon

Colour Passenger-cap

: 2016, Elantra

: Silver

: 4

Propellant

: Petrol, Auto

Capacity Mileage

: 1600 cc : 46711

Engine No

: G4FGGU189846

Chassis No

: KMHD841CMHU195703

Road Tax

: December, 2018

TYRES CONDITIONS

Front Left Front Right : Hankook : Hankook Worn: 30%

Size : 195/65 R15

Rear Left

: Luxotik

Worn: 30% Worn: 30%

Size : 195/65 R15 Size : 195/65 R15 : 195/65 R15

Rear Right

: Hankook

PRE-ACCIDENT CONDITION (Static Test Only)

Worn : 30%

Size

Handbrake

: Serviceable

Steering

: Serviceable

Footbrake

: Serviceable

Paintwork

: Good

days.

QUANTUM

Repair Estimate

: \$ 19,344.60

Revised Amount

: \$ 13,000.00

(Lump-sum Without Prejudice)

Under normal circumstances, the repair period would be:

twelve (12)

We have not authorised repairs.

Survey Done At

: Precise Auto Service

1 Kaki Bukit Avenue 6, #02-34/36

Autobay @ Kaki Bukit Singapore, 417883

**Assignment Date** 

: 05 October, 2018

Survey Date Accident Date

: 05 October, 2018

Assignment Given By

: 04 October, 2018 : BKW Rent-A-Car Private Limited Our Ref: 201810232/CA

Vehicle No. SLD 1215 C

	Description	Qty		Repair Estimate		
	Front bumper fascia	1	7011	659.40	659.40	Torn/Deformed
	Front bumper side retainer	2	11	112,20	112.20	To replace X
	Front bumper fog lamp garnish	2	TWI	139.80	139.80	Holder Broken
	Front bumper reinforcement	1	By	429.80	429.80	Bent
	Front bumper lower beam	1	11	245.00	245.00	Bent ×
	Front bumper sponge	1	Tin	149.50	149.50	Torn/Deformed
	Front bumper clip	10	w	50.00	50.00	To replace /
	Front bumper inner bracket	2	Bel	139.40	139.40	To replace
	Front bumper number plate plinth	1	De	54.10		Bent/Deformed /
	Front grille	1	( no	460.20	460.20	Broken
	Front grille clip	6	ren	30.00	30.00	To replace
	Front grille emblem	1	rec	45.00		To replace /
	Front grille inner bracket	2	MM	75.20	75.20	Bent X
	Headlamp n/s	1	cn	1,198.00	1,198.00	Broken
	Headlamp lower bracket n/s	1	17	48.10	48.10	To replace X
	Front support panel	1	(ne	821.40	821.40	Bent/Broken
	Front support panel top garnish	1	Torn	107.40	107.40	Torn/Deformed
	Front support panel top garnish clip	6	11	30.00	30.00	To replace X
	Rear bootlid	1	Benf	1,147.50	1,147.50	Bent —
	Rear bootlid lock	1	TwI	199.30	199.30	Bent
	Rear bootlid lock striker	1	11	42.10	42.10	Bent ×
	Rear bootlid rubber stopper	2	11	24.00	24.00	To replace X
	Rear bootlid weatherstrip	1	101	186.70	186.70	Torn/Deformed
	Rear bootlid LOGO emblem	1	ru	49.10	49.10	To replace
	Rear bootlid ELANTRA emblem	1	re	55.00	55.00	To replace
	Rear bootlid GLS emblem	1	rec	41.20	41.20	To replace
	Rear bootlid outer keyless sensor	1	17	175.40	175.40	Malfunctioned X
	Rear bumper fascia	1	D.S.	654.80	654.80	Torn/Deformed —
	Rear bumper side retainer	2	34	99.40	99.40	To replace
į	Rear bumper reinforcement	1	Dis	386,90	386.90	Bent
	Rear\ bumper reinforcemnet bracket	2	34	158.80	158.80	Bent /
	Rear bumper upper bracket	2	51	94.20		To replace /
	Rear bumper clip	10	rice	50.00	50.00	To replace
	Rear bumper lower diffuser	1	71	362.50	362.50	Torn/Deformed
	Rear bumper side reflector	2	cn	92.20	92.20	Cracked/Missing —
	Rear bumper lower side dust cover n/s	1	70.0	79.40		Torn/Deformed
	Rear bumper lower side dust cover clip n/s	6	nec			To replace /
	Taillamp assy	2	ene	988.40		Grazed/Broken /
	Taillamp clip	2	11	10.00	10.00	To replace 🗸
						0

Page Total:

9,721.40

9,721.40

Our Ref:

201810232/CA

Vehicle No. SLD 1215 C

Description	Qty	Repair Estimate	Revised Amount	Remarks
Balance brought forward		9,721.40	9,721.40	
Rear end panel	1	574.90	574 90	Badly Dented
Rear end panel top trim	1	141.80 7		Torn/Deformed /
Rear end panel top trim clip	6	30.00		To replace ×
Rear exhaust silencer	1	596.10		Bent X
Rear exhaust silencer hook	2	72.20 1		To replace ×
Rear trunk panel board	1	574.20		Torn/Deformed >
Rear trunk panel insulation cloth	1 set	299.80		To replace X
Rear fender inner trimboard	2	890.20		Torn/Deformed
Rear fender inner trimboard clip	12	60.00 4		To replace
real foliation will be a sup	12	00.00		
		12,960.60	12,960.60	2022
		S.E.	2,592.12	Less 20%
		12,960.60	10,368.48	
SPECIAL NETT				
Rear number plate (emboss)	1 1	29.00	29.00	Grazed/Bent X
Rear number plate casing	1 1	45.00		Damaged X
Rear bumper reverse sensor c/w control box	12/5h	₩ 380.00		Damaged 200
Total Mat	terials Cost :	13,414.60	10,822,48	1.(.7
)	orialo ocor.	10,414.00	10,022.70	C4(300
Labour & Miscellaneous Charges				0
To provide towing service.		80.00	70.00	60
To set vehicle on chassis alignment bench, i of all necessary preparatory works.	inclusive	380.00	مار 320.00	X
To apply underseal and rust-proofing on the affected areas.	front and rear	250.00	220.00	So
To remove/refit exhaust assembly with all at brackets and holders.	tachments,			,
To straighten and align centre exhaust pipe.		280.00	250.00	60
	at.	4440400	44 000 10	
Page Tot	ai:	14,404.60	11,682.48	

Our Ref: 201810232/CA

Vehicle No. SLD 1215 C

	Description	Qty	Repair Estimate	Revised Amount	Remarks
	Balance brought forward		14,404.60	11,682.48	
	To remove/refit front and rear wire harness related connectors. Check proper function. Focus headlights.		180.00	150.00	>0
	To remove/refit boot garnishes, speakers, interior garnishes, carpets where necessar	ry.	180.00	150.00 &	-0
	To transfer trunklid mechanisms and all at	tachments.	180.00	120.00	0
	To install reverse sensors, control unit. Re-connect wires harness. Check function		180.00	150.00	70
	To remove/refit radiator assembly with all choses. Replenish cooling agent and check function (include coolant).	TOTAL STREET	200.00	180.00 🗸	90
	To remove/refit air-con condenser with all pipes and hoses. Vacuum and replenish c Check for proper function.	The second secon	220.00	180.00	
	To putty and spray paint front bumper, bot rear bumper, rear bootlid, rear panel, rear both rear fenders and etcs., inclusive of prworks and painting materials.	trunk panel,	2,000.00	1,800.00 —	
)	To remove all damaged parts with all necessary components/attachments. To apply hot-wonecessary, straighten chassis members, redented body panels, in accordance with faspecifications. Replace damaged parts, reinto position. Refit all necessary components	orks where epair/reshape ictory fit and align	1,800.00	1,600.00	
	Grand 1	Total:	19,344.60	16,012.48	4120 12573
	Summa	ary			Lowest
	Total Ma Total La	aterial abour/Painting	13,414.60 5,930.00	10,822.48 5,190.00	
	Grand 1	Γotal .	19,344.60	16,012.48	
	Lump-s	sum Amount		13,000.00	

Our Ref: 201810232/CA

Vehicle No. SLD 1215 C

### CAUSE OF DAMAGE

The vehicle sustained impact to the rear and front.

### REMARKS

Having checked the scope of repair works we were satisfied that it was in accordance with the damage sustained. We also checked each item and have indicated its nature of damage. It was our opinion that these items were found damaged beyond repair and require replacement.

We checked the damage carefully and were of the opinion that the vehicle could be repaired.

We would therefore recommend repairs to be carried out at: \$ 13,000.00 on a lump-sum basis.

The survey was conducted on a without prejudice basis and we submit this report for your consideration.

CHARTERED AUTO ASSESSORS

Tan Chin Suan (Licensed Appraiser)

MSME18129030 / SME Motor Pte Ltd - Kniel Bukit ENTRY DATE & TIME 04/10/2018 17:41 SUBMITTED BY: Chia Pei Ying

### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

Fax Number Contact Number

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

<b>表中心思想是一种"交换"的表示的</b>	ACCIDENT STATEMENT
Date Of Report	04/10/2018 17:41
Date Of Accident	04/10/2018 08:00
Exact Location Of Accident	ALONG KPE TWDS MCE (BEFORE KPE TUNNEL)
Country/State of Loss	SINGAPORE
The state of the property of the party of th	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SLD1215C
Insured/Policyholder	
Name Of Registered Owner	BKW RENT-A-CAR PTE LTD
Co Reg No	200106276D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-67387777
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	ELANTRA
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	999994892/100783995-00000
Cover Note Number	
Driver	
Name of Driver	LIM ZIJIE
NRIC No	S8433577J
Date Of Birth	05/11/1984
Occupation	INDOOR
Date Of Driving Pass	30/12/2005
Driving Experience	12 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90062311

NOEMAIL

Address

BLK 666A PUNGGOL DRIVE #16-548

Postcode

821666

OTHER - HIRER

. .....

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

.

Insurance Company of Driver's Own Vehicle

.

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

5

Number of vehicles involved in the accident

YES

Was any body injured in the Accident?

Was any injured conveyed to hospital by

NO

ambulance?

YES

Was any other material or property damaged?

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

NO

NAME:

Number of Passengers (Including Driver)

2

Passenger 1

: XIE MEILAN

GENDER:

: FEMALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

### Circumstances of Accident

ON 04/10/2018 AT ABOUT 080HRS, I WAS DRIVING MY CAR (SLD1215C) ALONG KPE TOWARDS MCE IN THE EXTREME RIGHT LANE (BEFORE KPE TUNNEL) WITH ONE PASSENGER (MY WIFE). VEHICLE IN FRONT OF ME STOP SO I SLOW DOWN AND STOP IN TIME TOO. SUDDENLY, I FELT AN IMPACT FROM BEHIND AND DUE TO HUGE IMPACT, MY CAR BEING PUSHED FORWARD AND HIT ONTO THE REAR PORTION OF VEHICLE IN FRONT OF ME, WHEN I CAME OUT TO INSPECT MY CAR, I REALISED THAT I WAS INVOLVED IN A 3 CARS CHAIN COLLISION. HENCE, I HERE TO LODGE THIS REPORT TO CLAIM AGAINST VEHICLE B (SJK4944Z)'S INSURANCE FOR MY ACCIDENT DAMAGES, ME AND MY PASSENGER WILL GO TO SEE DOCTOR IF FEEL ANY UNCOMFORTABLE AFTER THIS.

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SJK4944Z

Vehicle Make/Model/Colour

VEHICLE B

Details Of Properties Vehicle Category

PRIVATE CAR

Name of Driver

ISHAK BIN MOHAMED SALLEH

NRIC/Passport Number

Contact Number

91730227

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### **DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number

SJL4961T

Vehicle Make/Model/Colour

VEHICLE C

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

LEONG TAK CHOI

NRIC/Passport Number

S2005707F

Contact Number

97354218

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### **DETAILS OF INJURED PERSON 1**

Name

XIE MEILAN

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SLD1215C

Were seat belts worn?

Was this injured conveyed to hospital by

ambulance?

Address

Postcode

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Tuesday, 23 April 2019 10:43 AM

To:

assignments

Cc:

Admin A

Subject:

FW: SKW8933D claim against PA928D \_ DOA 20.04.2019 \_ (AIG / AXA)

Attachments:

SKW8933D.pdf

\*\*SMARTCLAIM NEWCASE\*\*\*

KINDLY ARRANGE SURVEY

11-140mo 23/4/19 perono Andrew Vehicle

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Braddell Private Cars Crash Repair Operation <a href="mailto:sparkcarcare.com">braddell\_operation@sparkcarcare.com</a>

Sent: Monday, 22 April 2019 4:16 PM

To: LOW Garnet <garnet.low@axa.com.sg>; NGUETTE Kadi <kadidiatou.nguette@axa.com.sg>; SG AXA Insurance

SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Denis Teo Chin Chye <denisteo@sparkcarcare.com>

Subject: SKW8933D claim against PA928D \_ DOA 20.04.2019 \_ (AIG / AXA)

Dear Sir / Madam

Please advice on the liability of the accident.

Your insured vehicle number PA928D.

And to arrange survey the car at CDGE, Braddell.

Andrew

Best Regards

External Business | ComfortDelGro Engineering Pte Ltd

Off: 6383 7656 (Ngo - Supervisor) / Off: 6383 8115 (William) / Off: 6383 7362 (Andrew)

Fax: 6281 5767

www.SPARKcarcare.com

From:

Claims <claims@crownasia.com.sg>

Sent:

Tuesday, 23 April 2019 9:44 AM

To:

'Mei Kwan (LKKAuto)'

Cc:

'CS A Team'; 'Admin A'; 'Joy Irene (LKKAuto)'; 'assignments'

Subject:

RE: Acknowlegement Your ref: PC9122S Our ref: S9M01KGFMC/KC \*\*\* LKK REF:

CC4/ASM19007067/ia3

Attachments:

PC9122S GIA.pdf

Dear Mei Kwan,

Please find the clear copy of GIA report and could you help me to arrange the survey on tomorrow between 0900-1100?

Thanks and Best Regards, Jayden

wite

CROWN Crown Asia Bus Builder Pte Ltd

Tel: 6966 9995 / 6996 9995

Fax:6469 4319

Email: jayden@crownasia.com.sg

44 Sungei Kadut Ave, Singapore 729667

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 22 April, 2019 6:07 PM To: Claims <claims@crownasia.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto)

<Joylrene@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Acknowlegement Your ref: PC9122S Our ref: S9M01KGFMC/KC \*\*\* LKK REF: CC4/ASM19007067/ja3

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to our tele-conversation last Thusday.

As spoken, OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us the following and arrange for TP survey.

- evidence i.e. video/ scene photo
- estimated cost of repair
- GIA report (clear copy)

Please note that for liability, claim negotiation and settlement, please contact Joy at 6841 2409.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

From:

Mars Ler <mars.ler@ccfulco.com.sg>

Sent:

Tuesday, 23 April 2019 9:50 AM

To: Cc:

'admin-a@lkkauto.com'

CC.

assignments (assignments@lkkauto.com); Chris Bulaclac; Renemer Bagang

Subject:

Re:Accident On 16/04/2019 Involving Our Insured SMA7772A And Your Insured

SLF7824U

Attachments:

SMA7772A.pdf

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

# Please arrange for survey on 26/04/2019 Friday 02.00pm.

Thank You,

Thank you,

Best regards

Mars Ler
B & P Service Advisor
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From:

CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent:

Monday, 22 April 2019 11:51 AM ASSIGNMENTS@LKKAUTO.COM

To: Cc:

CWS Motor Claims; Joanne Yong Lai fong

Subject:

REQUEST OF SURVEY REPORT-OUR REF:D16010205MFSH;ACCIDENT INVOLVING

SHD3997M AND PC3663L ON 10-10-2016

Dear Sir.

We received LOD from workshop/solicitor.

Please let us have the Survey Report including Vehicle Inspection Photos & Survey Fees Invoice asap.

Kindly upload the survey report through CWS from document management screen by selecting option Survey report.

Thanks & Regards,
Motor Claims Department
MS First Capital Insurance Ltd
cwsmotorclaims@msfirstcapital.com.sg

From:

ONG LI LI < llong@lonpac.com>

Sent:

Tuesday, 23 April 2019 10:09 AM

To:

'SUR' (sur@lkkauto.com); Admin-D (LKKAuto)

Cc:

MT\_Claim\_SG

Subject:

YOUR REF: CS3/LPC18018014/USD3N2 OUR REF: 17/18/18/VP05/020982 [External

General]

Attachments:

20982 TPD SURVEY REPORT1.pdf

# Lonpac External - General

Dear Sir/Mdm

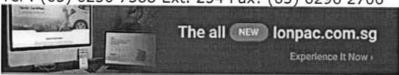
Attached is the TP survey report (part1), please let us have your surveyor's review/report.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Inte	rnationale Des Experts En Automol	bile
LONPAC INSURA	ANCE BHD	Ref : CS3/LPC180180	14/Usd3e2-1
300 BEACH ROA #17-04/07 THE C	.D ONCOURSESINGAPORE 1999	Date: 29-04-2019 Code: LPC2	
1.	Policy Particu	lars :- THIRD PARTY CLAIM	
Insured Ve	h. SJK 4944Z	Veh. Inspected	SLD 1215C
Policy No.		Coverage (\$)	0.00
Claim No.	17/18/18/VP05/020982	Excess (\$)	0.00
Assign Fro	om ONG LI LI	Assign Date	04/10/2018
2.	Vehicle I	Particulars & Condition	
Make & Mo	odel HYUNDAI ELANTRA (A)	c.c	1591
Engine No	. HIDDEN	Year of Reg.	2016
Chassis N	o. KMHD841CMHU195703	Colour	SILVER
Odometer	46710	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3.	Co	onditions of Tyres	
	Size	Make	Balance
R/H Front	Tyre 195/65 R15	HANKOOK	6 mm
L/H Front		HANKOOK	6 mm
R/H Rear T		HANKOOK	6 mm
L/H Rear T	yre 195/65 R15	HANKOOK	6 mm
4.		cription of Damages	
THE VEHIC	LE SUSTAINED DAMAGES AT TH	IE FRONT AND REAR PORTION	
DAMAGES	SEE DETAILS.		
5.		neral Information	
Accident [	Date 04/10/2018	Inspection Date	04/10/2018
Survey he	ld at PRECISE AUTO SERVICE		
	NO.1 KAKI BUKIT AVE 6 #02-34/36 SINGAPORE 417883		
5a.		Remarks	<b>"学性和"。198</b> 年起
	ECTION WAS CONDUCTED ON A		
5b.	Estin	mate Days of Repair	THE REPORT OF THE
ESTIMATED	NORMAL PERIOD FOR REPAIR	10 Working Day	s



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLD 1215C

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER FASCIA	TORN	659.40	659.40
2	FRONT BUMPER SIDE RETAINER	NOT NECESSARY	112.20	G G
2	FRONT BUMPER FOG LAMP GARNISH	TWISTED	139.80	139.80
1	FRONT BUMPER REINFORCEMENT	BENT	429.80	429.80
1	FRONT BUMPER LOWER BEAM	NOT NECESSARY	245.00	R <del>a</del>
1	FRONT BUMPER SPONGE	TORN	149.50	149.50
10	FRONT BUMPER CLIP	NECESSARY	50.00	50.00
2	FRONT BUMPER INNER BRACKET	BENT	139.40	139.40
1	FRONT BUMPER NUMBER PLATE PLINTH	DEFORMED	54.10	54.10
1	FRONT GRILLE	CRACKED	460.20	460.20
6	FRONT GRILLE CLIP	NECESSARY	30.00	30.00
1	FRONT GRILLE EMBLEM	NECESSARY	45.00	45.00
2	FRONT GRILLE INNER BRACKET	NOT NECESSARY	75.20	
1	HEADLAMP N/S	CRACKED	1,198.00	1,198.00
1	HEADLAMP LOWER BRACKET N/S	NOT NECESSARY	48.10	
1	FRONT SUPPORT PANEL	CRACKED	821.40	821.40
1	FRONT SUPPORT PANEL TOP GARNISH	TORN	107.40	107.40
6	FRONT SUPPORT PANEL TOP GARNISH CLIP	NOT NECESSARY	30.00	
1	REAR BOOTLID	BENT	1,147.50	1,147.50
1	REAR BOOTLID LOCK	TWISTED	199.30	199.30
1	REAR BOOTLID LOCK STRIKER	NOT NECESSARY	42.10	
2	REAR BOOTLID RUBBER STOPPER	NOT NECESSARY	24.00	
1	REAR BOOTLID WEATHERSTRIP	TWISTED	186.70	186.70
1	REAR BOOTLID LOGO EMBLEM	NECESSARY	49.10	49.10
1	REAR BOOTLID ELANTRA EMBLEM	NECESSARY	55.00	55.00
1	REAR BOOTLID GLS EMBLEM	NECESSARY	41.20	41.20
1	REAR BOOTLID OUTER KEYLESS SENSOR	NOT NECESSARY	175.40	,
1	REAR BUMPER FASCIA	DISTORTED	654.80	654.80
2	REAR BUMPER SIDE RETAINER	BENT	99.40	99.40
1	REAR BUMPER REINFORCEMENT	DISTORTED	386.90	386.90
2	REAR BUMPER REINFORCEMENT BRACKET	BENT	158.80	158.80

Report Ref No. CS3/LPC18018014/Usd3e2-1



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
2	REAR BUMPER UPPER BRACKET	BENT	94.20	94.20
10	REAR BUMPER CLIP	NECESSARY	50.00	50.00
1	REAR BUMPER LOWER DIFFUSER	DISTORTED	362.50	362.50
2	REAR BUMPER SIDE REFLECTOR	CRACKED	92.20	92.20
1	REAR BUMPER LOWER SIDE DUST COVER N/S	TORN	79.40	79.40
6	REAR BUMPER LOWER SIDE DUST COVER CLIP N/S	NECESSARY	30.00	30.00
2	TAILLAMP ASSY	CRACKED	988.40	988.40
2	TAILLAMP CLIP	NOT NECESSARY	10.00	:-
1	REAR END PANEL	DENTED	574.90	574.90
1	REAR END PANEL TOP TRIM	TWISTED	141.80	141.80
6	REAR END PANEL TOP TRIM CLIP	NOT NECESSARY	30.00	h-
1	REAR EXHAUST SILENCER	TO REPAIR SEE LABOUR	596.10	-
2	REAR EXHAUST SILENCER HOOK	NOT NECESSARY	72.20	-
1	REAR TRUNK PANEL BOARD	NOT NECESSARY	574.20	-
1	SET REAR TRUNK PANEL INSULATION CLOTH	NOT NECESSARY	299.80	-
2	REAR FENDER INNER TRIMBOARD	DEFORMED	890.20	890.20
12	REAR FENDER INNER TRIMBOARD CLIP	NOT NECESSARY	60.00	-
	LESS 20% DISCOUNT		<u>=</u>	-2,113.26
			12,960.60	8,453.04
	SPECIAL NETT ITEMS			
1	REAR NUMBER PLATE (EMBOSS) (SN)	NOT NECESSARY	29.00	-
1	REAR NUMBER PLATE CASING (SN)	NOT NECESSARY	45.00	
1	SET REAR BUMPER REVERSE SENSOR C/W CONTROL BOX (SN)	SHORTED	380.00	200.00
			454.00	200.00
	LABOUR			
	TO PROVIDE TOWING SERVICE.		80.00	60.00
	TO SET VEHICLE ON CHASSIS ALIGNMENT BENCH, INCLUSIVE OF ALL NECESSARY PREPARATORY WORKS.	NOT NECESSARY	380.00	*
	TO APPLY UNDERSEAL AND RUST-PROOFING ON THE FRONT AND REAR AFFECTED AREAS.		250.00	80.00

Report Ref No. CS3/LPC18018014/Usd3e2-1



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	TO REMOVE / REFIT EXHAUST ASSEMBLY WITH ALL ATTACHMENTS, BRACKETS AND HOLDERS. TO STRAIGHTEN AND ALIGN CENTRE EXHAUST PIPE.		280.00	60.00
	TO REMOVE / REFIT FRONT AND REAR WIRE HARNESS, ALL RELATED CONNECTORS. CHECK PROPER FUNCTION. FOCUS HEADLIGHTS.		180.00	30.00
	TO REMOVE / REFIT BOOT GARNISHES, SPEAKERS, INTERIOR GARNISHES, CARPETS WHERE NECESSARY.		180.00	80.00
	TO TRANSFER TRUNKLID MECHANISMS AND ALL ATTACHMENTS.		180.00	60.00
	TO INSTALL REVERSE SENSORS. CONTROL UNIT. RE- CONNECT WIRES HARNESS. CHECK FUNCTION.		180.00	50.00
	TO REMOVE / REFIT RADIATOR ASSEMBLY WITH ALL CONNECTING HOSES. REPLENISH COOLING AGENT AND CHECK FOR PROPER FUNCTION (INCLUDE COOLANT). }		200.00	100.00
	TO REMOVE / REFIT AIR-CON CONDENSER WITH ALL NECESSARY PIPES AND HOSES. VACUUM AND REPLENISH COOLING AGENT. CHECK FOR PROPER FUNCTION. }		220.00	
	TO PUTTY AND SPRAY PAINT FRONT BUMPER, BOTH FRONT FENDERS, REAR BUMPER, REAR BOOTLID, REAR PANEL, REAR TRUNK PANEL, BOTH REAR FENDERS AND ETCS., INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS.		2,000.00	1,800.00
	TO REMOVE ALL DAMAGED PARTS WITH ALL NECESSARY COMPONENTS / ATTACHMENTS. TO APPLY HOT-WORKS WHERE NECESSARY, STRAIGHTEN CHASSIS MEMBERS, REPAIR / RESHAPE DENTED BODY PANELS, IN ACCORDANCE WITH FACTORY SPECIFICATIONS. REPLACE DAMAGED PARTS, REFIT AND ALIGN INTO POSITION. REFIT ALL NECESSARY COMPONENTS / ATTACHMENTS. INCLUSIVE OF THE REPAIR OF REAR EXHAUST SILENCER.		1,800.00	1,600.00
			5,930.00	3,920.00
	GRAND TOTAL		19,344.60	12,573.04

RECOMMENDED COST OF LUMP SUM REPAIRS	10,000.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CS3/LPC18018014/Usd3e2-1





Report Ref No. CS3/LPC18018014/Usd3e2-1

CHUA KANG SENG

Licensed Appraiser