

(Sunderland - 4/7)

INSURANCE

INS. CASE OWNER

Norton

CC 3/AIG1900 7006, Kp62/1

LKK

IDAC

Surveyor:

KSC

DOE

ASSIGNMENT

W/4/19

Date / Time:

W/4/19

Registered in Merimen

27/4/19

Pre-assign / CCU / FTE

SMH 3598B



Insured Vehicle No.

Name of Insured

UHER YEN BIN

Insured Tel No.

HP:

1814/19

Excess Sec II : \$5

D.O.A :

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHL 5012U



INSRS:
WSP:
Tel:
Liability:
RMKS:

Trans
Cnh



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

14/5/19
5/7/19
08/08
1st RA → \$2.54
Final Reminder - 2nd RA → \$2.54
02 GIA Report in

STAGE

DATE / PIC

Non-Reporting 1st (1st): 13/05/2019

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final): 04/07/2019

Notification 1st (if non-pickup):

Call OI: 19/8/19

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: KSC

Repair Cost

\$54,400

(3 days) Reduction:

85%

Email

Call

FINAL SETTLEMENT

Date/Time: 09-09-19

Confirm with: 3598B

Email

Call

Final Liability:

\$ 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

\$54,408.00

01 REPAIR 2019 TP

Loss of Rental (LOR):

\$5 243.34

(3 days) x 81.13

Loss of Use (LOU):

\$5 -

(5 x 3 days)

Loss of Income (LOI):

\$5 150.00

(5 50 x 3 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

\$5 7.49

Medical:

\$5 -

1) Claim status: Normal/Reject/Private Settle

Disbursement:

\$5 -

(e.g. Tow / Independent)

2) Report Format:

TP

Legal Cost

\$5 -

3) Survey fee:

\$300

Total:

\$55,108.83

Global Sum \$5:

FINAL PAYMENT

Date/Time: 09-09-19

Confirm with: 3598B

Email

Call

Payee 1:

\$55,108.83

Name 1:

TRANS-CH AUTO SERVICES PTE LTD

Payee 2 (Strike if N.A.):

\$5

Name 2:

Payee 3 (Strike if N.A.):

\$5

Name 3:

ASS. REC. BY:

REF: 1161

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Soon:

Consistent? : Yes or No

Est. Repairs:

3 272 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

1 File pass to
11/11/19 844001

(844001 = 24.310.15 85%)

Veh No:

SHC 50130 Yr Regn: 10.13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make:

Renault Latitude cc 1995

Colour:

M. White / Red

A/C: Insured / Std / NI / NA

Sp. Reading

454492

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VI-1ABL15AUC 275173

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: M / S / R / Lm / STD A / R / Lm or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Giti

Front

R/Bal.

D

mm

Rear

R/Bal.

D

mm

L/Bal.

P

mm

L/Bal.

P

mm

D.O.A.

18/4/19

D.O.A.

22/4/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Rear N/S

The UIC / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

: Prell. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS. SI

Furnish

Others

AR \$254 X 2

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Trans-cab Auto Services Pte Ltd

AAD1904-187

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHC 5013U*Not Authored
L/Sing @ 4400h*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident:

Third Party Insurer:

Date of Registration:

SHC 5013U

VF1ABL15AUC275173

RENAULT

LATITUDE

18.4.2019

AIG

30/10/2013

PART**LIST**

- 1 1 BUMPER COVER REAR
- 2 1 BUMPER LOWER REAR
- 3 1 BUMPER BRACKET CTR REAR
- 4 1 BUMEP R BRACKET SIDE RH REAR
- 5 1 BUMEP R RETAINER RH REAR
- 6 1 BUMPER REFLECTOR RH
- 7 1 BUMEP R BRACKET SIDE LH REAR
- 8 1 BUMPER RETAINER LH REAR
- 9 1 BUMPER REFLECTOR LH
- 10 1 BUMPER BEAM REAR
- 11 1 BUMPER BEAM BRACKET LH REAR
- 12 1 BUMPER BEAM BRACKET RH REAR
- 13 1 OUTER PANEL REAR (End Panel)
- 14 1 OUTER PANEL REAR (End Panel)TRIM
- 15 1 BOOT REAR
- 16 1 TAILLAMP RH
- 17 1 TAILLAMP PANEL RH
- 18 1 TAILLAMP LH
- 19 1 TAILLAMP PANEL LH

\$	<i>Bu</i>	1,108.46	✓
\$	<i>Na 10.1</i>	768.84	✓
\$	<i>SL</i>	113.47	} X
\$	<i>SL</i>	135.97	
\$	<i>SL</i>	44.99	
\$	<i>SL</i>	43.61	
\$	<i>SL</i>	135.97	
\$	<i>SL</i>	44.99	
\$	<i>SL</i>	43.61	
\$	<i>π</i>	777.52	} X
\$	<i>π</i>	225.95	
\$	<i>π</i>	225.95	
\$	<i>π</i>	1,471.77	} X
\$	<i>SL</i>	404.56	
\$	<i>Bu</i>	2,872.68	✓
\$	<i>SL</i>	552.55	X
\$	<i>π</i>	986.70	X
\$	<i>SL</i>	552.55	X
\$	<i>π</i>	986.70	X

\$ 11,496.85

10% \$ 1,149.69

\$ 10,347.17**Special Nett**

- 1 1SET PARKING AID
- 2 1SET REAR BUMPER CLIP
- 3 1SET BUMPER BRACKET CTR CLIP

\$	<i>SL</i>	700.00	X
\$	<i>SL</i>	66.00	✓
\$	<i>SL</i>	33.00	✓

Trans-cab Auto Services Pte Ltd

AAD1904-187

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5013U

4	1SET BUMPER BRACKET SIDE CLIP RH RR	\$	na	10.00	X
5	1SET BUMPER RETAINER RH CLIP RR	\$	na	20.00	X
6	1SET BUMPER BRACKET SIDE CLIP LH RR	\$	na	10.00	X
7	1SET BUMPER RETAINER CLIP LH RR	\$	na	20.00	X
8	1SET BUMPER LOWER REAR RIVET	\$	na	22.00	X
9	1SET BUMPER LOWER REAR CLIP	\$	na	66.00	✓
10	1 EXHAUST MOUNTING REAR	\$	52	17.82	X
11	2 REAR WINDSCREEN SELANT	\$	na	80.00	X
12	1 WINDSCREEN MOULDING	\$	na	100.00	X
13	1 REAR WINDSCREEN INNER SPONGE SEAL	\$	na	100.00	X
14	1 REAR BOOT STICKER 'Trans-cab'	\$	na	80.00	305m
15	1 REAR BOOT STICKER '6555-3333'	\$	na	80.00	305m
TOTAL		\$		605.82	
TOTAL PARTS		\$		10,952.99	

LABOUR

Putty And Spray Painting Of The Affected Portion.	\$	3,000.00	4401
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	3,000.00	4001
To Rust-Proofing Of The Affected Areas.	\$	170.00	301
To reinstall rear bumper parking sensor.	\$	170.00	601
To transfer of bootlid fittings, attachments and perform water seepage test.	\$	170.00	601
To repair and realign rear exhaust pipe.	\$	na	170.00 X
To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	na	170.00 X
To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	na	170.00 X

Trans-cab Auto Services Pte Ltd

AAD1904-187

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5013U

To transfer of rear windscreen fittings and conduct
water seepage test.

\$ *nn* 170.00 X

To check steering geometry and computer wheel
alignment

\$ *nn* 220.00 X

TOTAL \$ 7,410.00

Over All Total \$ 28,710.15

(LUMP SUM)

Repair Days

*10 DAYS**2 1/2 days*
3

LEK Auto Consultants hence notify
the Repairer of the following:

- To remove debris/damage during survey
- To ensure damaged parts during survey
- Parts must not be subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal proceedings is allowed
- Satisfactory survey must be reviewed and
is subject to final Approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

[➤ Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	3878K

Vehicle Details

Vehicle No.:	SHC5013U
Vehicle to be Exported:	Yes
Intended Deregistration Date:	18 Apr 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	M9R8839C000617
Chassis No.:	VF1ABL15AUC275173
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	30 Oct 2013
First Registration Date:	30 Oct 2013
Transfer Count:	0
Actual ARF Paid:	\$12,498.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Oct 2021
PARF Rebate Amount:	\$8,748.00

Intended COE Rebate Details

COE Expiry Date:	29 Oct 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$61,324.00
COE Rebate Amount:	\$19,390.00
Total Rebate Amount:	\$28,138.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 18 Apr 2019

OK

View Received Message

This mail is associated with :

*SHC5013U
[SMH35988]

TP
TRANS-CAB SERVICES PTE LTD
Apr 18 2019 8:00AM
[CHEN YEN BIN]
Trans-cab Auto Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 24/04/2019 09:23 AM.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received.
Pls find OI details below for your further actions.

OI name : Chen Yen Bin

Address 275B Jurong West Street 25
Singapore 642275

Mobile No: 84846710

Thank you

Regards
Dhyya

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19007106/Kpb3

25 April, 2019

Chen Yen Bin
275B Jurong West Street 25
Singapore 642275

Dear Sirs,

**ACCIDENT INVOLVING SHC 5013U AND SMH 3598B ON 18/04/2019 ALONG/
AT JURONG AVE 4 SLIP ROAD TOWARDS JURONG WEST ST 64**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Hsiao Tong
Claims
Tel : 6742 3197
Fax: 6741 4108
Email : chewht@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Re: No OI GIA Report

From: Lim, Sheng Yang
To: Suwanna@lkkauto.com
Cc: admin-a@lkkauto.com; chewht@lkkauto.com; Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Chan, Yoke Shi, Mithoosingh, Aashweenjeetkaur, Azlan, Syazairdina, Hor, Yinnul
Sent: 13/5/2019 10:26:58 AM

Hi Suwanna,

Insured address as below:

275B JURONG WEST STREET 25
#09-111
SINGAPORE 642275

Thank you.

Best Regards,

Lim Sheng Yang
AIG
Claim Adjuster II, Singapore FNOL Claims Operations – Auto
ShengYang.Lim@aig.com | www.aig.sg

From: Do-Not-Reply [mailto:do-not-reply@merimen.com]
Sent: Monday, May 13, 2019 10:20 AM
To: Abu Kassim, Noor Mariesa; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina; Hor, Yinnul
Cc: admin-a@lkkauto.com; chewht@lkkauto.com
Subject: [EXTERNAL] Re: No OI GIA Report

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :
*SHC5013U (6654868674SG)
[SMH3598B]
TP
TRANS-CAB SERVICES PTE LTD
Apr 18 2019 8:00AM
[CHEN YEN BIN]
Trans-cab Auto Services Pte Ltd

Dear Sir / Madam,

We refer to the above matter.

The OI mailing address is Incorrect. Kindly provide us the new Mailing address.

Thank you.

Best Regards,
Suwanna Te-Uttarwang | Admin support
LKK Auto Consultants Pte Ltd
Email: Suwanna@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<- Original Message ->

From: AIG_SG
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinnul.Hor@aig.com; LKK_HQ
Cc: admin-a@lkkauto.com; chewht@lkkauto.com
Sent On: 09/05/2019 04:49 PM
Subject: Re: No OI GIA Report

Dear Suwanna,

OI has not reported till date.

Regards,

Sheng Yang

<- Original Message ->

From: LKK_HQ
To: NoorMariesa.AbuKassim@aig.com; ShengYang.Lim@aig.com; Imran.Ishak@aig.com; yokeshi.chan@aig.com; Aashweenjeetkaur.Mithoosingh@aig.com; Syazairdina.Azlan@aig.com; Yinnul.Hor@aig.com
Cc: admin-a@lkkauto.com; chewht@lkkauto.com; AIG_SG

Sent On: 09/05/2019 08:53 AM
Subject: Re: No OI GIA Report

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.
Thank you.

Best Regards,
Suwanna Te-Uttaruang | Admin support
LKK Auto Consultants Pte Ltd
Email: Suwanna@lkkiauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AIG_SG
To: LKK_HQ
Sent On: 24/04/2019 09:23 AM
Subject: No OI GIA Report

Hi

Pls be advice that no OI GIA report received.
Pls find OI details below for your further actions.

OI name : Chen Yan Bin

Address : 275B Jurong West Street 25
Singapore 642275

Mobile No: 84846710

Thank you.

Regards,
Divya

This is an auto-generated email. Do not reply to this email.

Sent by : Suwanna Te-Uttaruang (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19007106/Kpb3

13 MAY 2019

By Registered Mail
First Reminder

Chen Yen Bin
275B JURONG WEST STREET 25
#09-111
Singapore 642275

Dear Sir,

**ACCIDENT INVOLVING SHC 5013U AND SMH 3598B ON 18/04/2019 ALONG/
AT JURONG AVE 4 SLIP ROAD TOWARDS JURONG WEST ST 64**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 25/04/2019

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 29/05/2019).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Hsiao Tong
Claims
Tel : 6742 3197
Fax: 6741 4108
Email : chewht@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

Report Remarks Entry - CC3/AIG19007106/Kpb3

Remarks

Remarks

OI Mr Chen (8484 6710)called in. He received non-reporting letter. He said that he do online reporting. To check with AIG and get back to OI

Add

New remarks Added

Remarks 1	By	On
<input type="checkbox"/> SHC 5013U ; SMH 3598B	LSP	23/4/2019 2:33:33 PM
<input type="checkbox"/> EST ; \$ --- SUR ;KSC ---WKSP : TRANS-CAB AUTO SERVICES PTE LTD	LSP	23/4/2019 2:33:44 PM
<input type="checkbox"/> NO OI GIA...SENT LETTER TO OI***PASS TO ACC	LSP	25/4/2019 11:04:06 AM
<input type="checkbox"/> FILE PASS TO CHT	LSP	25/4/2019 11:04:03 AM
<input type="checkbox"/> REC'D OI RETURNED LETTER	STU	8/5/2019 2:50:02 PM
<input type="checkbox"/> Email to AIG: Request for OI GIA	STU	9/5/2019 8:41:50 AM
<input type="checkbox"/> Dear Suwanna, OI has not reported till date. Regards, Sheng Yang	HMK	9/5/2019 5:38:46 PM
<input type="checkbox"/> Sent 1st Reminder Letter	STU	13/5/2019 11:32:00 AM
<input type="checkbox"/> Hi Suwanna, Please be informed that we still haven't receive any OI GIA report till date. Best Regards, Wah Xin	HMK	15/5/2019 6:15:40 PM
<input type="checkbox"/> OI Mr Chen (8484 6710)called in. He received non-reporting letter. He said that he do online reporting. To check with AIG and get back to OI	CHT	22/5/2019 5:44:47 PM

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 23 May 2019 3:58 PM
To: Md Noor, Norsiah (Norsiah.MdNoor@aig.com)
Subject: Your Ref: 6654868674SG Our Ref: CC3/AIG19007106/Kpb3 [ACCIDENT INVOLVING SMH 3598B(OI) AND SHC 5013U(TP) ON 18/04/2019]

Your Ref: **6654868674SG**
Our Ref: CC3/AIG19007106/Kpb3

Dear Norsiah,

ACCIDENT INVOLVING SMH 3598B(OI) AND SHC 5013U(TP) ON 18/04/2019

We refer to the above matter.

It is a non-reporting case. We have sent out non-reporting letter to insured. However our insured Mr Chen called in and informed us that he had lodged the accident report thru online reporting.

Kindly assist to check if there is any GIA report at your side.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 30 May 2019 8:05 AM
To: Md Noor, Norsiah (Norsiah.MdNoor@aig.com)
Subject: RE: Your Ref: 6654868674SG Our Ref: CC3/AIG19007106/Kpb3 [ACCIDENT INVOLVING SMH 3598B(OI) AND SHC 5013U(TP) ON 18/04/2019]

Hi Norsiah,

Further to our below email.

Our insured, Mr Chen would like to speak to AIG claim officer regards to the followings: -

- OI filed accident report thru online reporting, is there any record on his report?
- NCD issue.

Kindly assist to contact our insured.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 23 May 2019 3:58 PM
To: Md Noor, Norsiah (Norsiah.MdNoor@aig.com) <Norsiah.MdNoor@aig.com>
Subject: Your Ref: 6654868674SG Our Ref: CC3/AIG19007106/Kpb3 [ACCIDENT INVOLVING SMH 3598B(OI) AND SHC 5013U(TP) ON 18/04/2019]

Your Ref: **6654868674SG**

Our Ref: CC3/AIG19007106/Kpb3

Dear Norsiah,

ACCIDENT INVOLVING SMH 3598B(OI) AND SHC 5013U(TP) ON 18/04/2019

We refer to the above matter.

It is a non-reporting case. We have sent out non-reporting letter to insured. However our insured Mr Chen called in and informed us that he had lodged the accident report thru online reporting.

Kindly assist to check if there is any GIA report at your side.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Friday, 31 May 2019 10:48 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: 6654868674SG Our Ref: CC3/AIG19007106/Kpb3 [ACCIDENT INVOLVING SMH 3598B(OI) AND SHC 5013U(TP) ON 18/04/2019]

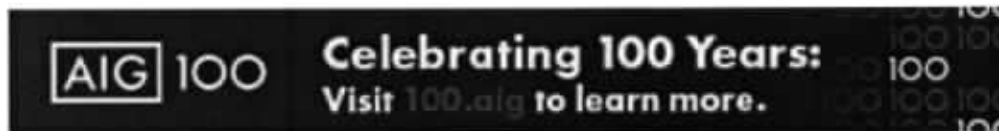
Dear Hsiao Tong,

Insured has not reported the accident.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



Follow us:



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, May 23, 2019 3:58 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] Your Ref: 6654868674SG Our Ref: CC3/AIG19007106/Kpb3 [ACCIDENT INVOLVING SMH 3598B(OI) AND SHC 5013U(TP) ON 18/04/2019]

This message is from an external sender; be cautious with links and attachments.

Your Ref: **6654868674SG**
Our Ref: CC3/AIG19007106/Kpb3

Dear Norsiah,

ACCIDENT INVOLVING SMH 3598B(OI) AND SHC 5013U(TP) ON 18/04/2019

We refer to the above matter.

It is a non-reporting case. We have sent out non-reporting letter to insured. However our insured Mr Chen called in and informed us that he had lodged the accident report thru online reporting.

Kindly assist to check if there is any GIA report at your side.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19007106/Keb3

04 JULY 2019

By Registered Mail
(FINAL REMINDER)

Chen Yen Bin
275B Jurong West Street 25
Singapore 642275

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC 5013U AND SMH 3598B ON 18/04/2019 ALONG/AT
JURONG AVE 4 SLIP ROAD TOWARDS JURONG WEST ST 64**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 25/04/2019 & 13/05/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **20 JULY 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Asher Sng
Case Handler
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSURED

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident : 18/04/2019
Time of accident : 08:30
Place of accident : JURONG AVE 4 SLIP ROAD TOWARDS
JURONG WEST ST 64
Third Party's name : TRANS-CAB SERVICES PTE LTD
Third Party's vehicle number : SGC5013U
Our insured's name : CHEN YEN BIN
Our insured's vehicle number : SMH3598B
Our insured's NRIC number : NIL
Our insured's address : 275B JURONG WEST STREET 25
SINGAPORE 642275

Our Insured's telephone number : 8484 6710

A letter dated **(13/05/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC3/AIG19007106/Keb3)**)

Name and address of insurance company : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
Singapore 079120

Name of contact person : Asher Sng
Contact Number : 6841 6051 Fax: 6741 4108
Date : 04/07/2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19007106/Keb3

04 JULY 2019

By Registered Mail
(FINAL REMINDER)

Chen Yen Bin
275B Jurong West Street 25
Singapore 642275

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC 5013U AND SMH 3598B ON 18/04/2019 ALONG/AT
JURONG AVE 4 SLIP ROAD TOWARDS JURONG WEST ST 64**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Please note that you had been notified by our via mail by post from our office on 25/04/2019 & 13/05/2019.

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers. For the listing of AIG reporting centers, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **20 JULY 2019**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Asher Sng
Case Handler
Tel : 6841 6051
Fax: 6741 4108
Email : AsherSng@lkkauto.com

c.c *Claims Manager*
 AIG Asia Pacific Insurance Pte. Ltd
 (Motor Claims Dept)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 17 July 2019 6:19 PM
To: yb chen
Cc: Md Noor, Norsiah (Norsiah.MdNoor@aig.com)
Subject: RE: SMH3598B

Dear Mr Chen,

As spoken earlier, AIG is unable to trace your online report for this matter.

Kindly assist to re-do the report online and tick "Reporting Only".

We apologised for your inconvenience caused.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: yb chen <ryan216@hotmail.com>
Sent: Friday, 14 June 2019 12:24 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; yb chen <ryan216@hotmail.com>
Subject: Fw: SMH3598B

dear Norsiah (AIG)

refer below and attached addendum.

dear Hsiao Tong

please advise if there is any action from me?

Ryan Chen

From: yb chen
Sent: Thursday, June 13, 2019 9:43 AM
To: chewht@lkkauto.com; ryan216@hotmail.com
Subject: SMH3598B

Dear Hsiao Tong

i have submitted addendum on AIG website as instructed by AIG / authorised workshop.
please find the addendum and reference no.

Ryan Chen
84846710

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1904-187

Your Ref : SMH3598B

Date : 28.May 2019

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5013U AND SMH3598B ON 18/04/19 08:30 AM ALONG JURONG AVENUE 4 SLIP ROAD TOWARDS JURONG WEST ST 64

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	4,708.00
2.	Loss of Rental for <u>3</u> days @ \$ ⁸¹ ₁₃ per day	\$	243.39
3.	Loss of Income for <u>3</u> days @ \$ ⁵⁰ per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	5,108.88

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 19 August 2019 12:43 PM
To: RYAN216@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SMH 3598B AND SHC 5013U ON 18/04/2019

Our Ref: CC3/AIG19007106/Keb3

19 AUG 2019

CHEN YEN BIN

Dear Sir/Madam,

ACCIDENT INVOLVING SMH 3598B AND SHC 5013U ON 18/04/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5013U and SMH3598B along JURONG AVENUE 4 SLIP ROAD TOWARDS JURONG WEST ST 64 on 18/04/19 08:30 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 28 (day) of May 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,708.00** (Repair Cost), **S\$393.39** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 5013U** that was damaged pursuant to the accident which occurred on **18/04/2019** (date) along **JURONG AVENUE 4 SLIP RD TOWARDS JURONG WEST ST 64** (location) involving vehicle no/s **SMH 3598B**.

This is pursuant to the inspection conducted on **22/04/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** ("the third party claimant") of vehicle no. **SHC 5013U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 5013U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of SEP (month) 2019 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1905-174 DATE : 24. May 2019 REFERENCE NO : AAD1904-187 TERMS : Net 30 Days DUE DATE : 23. June 2019 PAGE : 1
--	---

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5013U; DOA 18.04.19 (LUMP SUM-19)	1	4,708.00	4,708.00

Total SGD Excl. GST :	4,400.00
7% GST :	308.00
Total SGD Incl. GST :	4,708.00

****** FOUR THOUSAND SEVEN HUNDRED EIGHT SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

28 May, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 18/04/19 08:30 AM at JURONG AVENUE 4 SLIP ROAD TOWARDS JURONG WEST ST 64

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5013U. The taxi was hired to TEO CHEW YONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

18-04-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1904-187	Accident Date 18-04-2019
4/22/2019 08:30	4/24/2019 15:00	SHC5013U

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
SLL73405	17 Apr 2019 / 18:00:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SMH3598B	18 Apr 2019 / 08:30:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SMF8451T	17 Apr 2019 / 18:40:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SGB896M	17 Apr 2019 / 23:15:00	DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

[Print](#)[OK](#)[Save as PDF](#)



Singapore Post Limited
(Reg. No. 198201E23M)
10 Eunos Road 8
#02-28 Singapore Post Centre
Singapore 408600

Tel: 1800
Fax: 63421114
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

POSTING RECEIPT FOR REGISTERED ARTICLE(S)

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Articles.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Advice of Receipt (AOR) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee

Chen Yen Bin
276B Jurong West St 25
#09-14
Singapore 642275 (SMH 3598B)

2. Name & Address of Addressee

Long Tong Way (Yang Tongwai)
28 Canberra Drive
#08-20
Singapore 768229 (SFV 2818H)

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overleaf. I accept the maximum liability payable for Registered Mail Services and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

12/201

For Official Use Only

(These numbers are printed in order of posting at counter)

RA TSN Ref: 1925/134/00729
Date: 14 May 2019
RA No: RC117516754SG
RC117516768SG

AP: () Y () N	DP: () Y () N	AUR: () Y () N	SUR: () Y () N
Insurance: () Y () N			
Contents:			

AP: () Y () N	DP: () Y () N	AUR: () Y () N	SUR: () Y () N
Insurance: () Y () N			
Contents:			

Name & Signature

Date

12/201



MPR-01119134002788



MacPherson Road
Singapore Post Limited
10 Eunos Road 8
Singapore Post Centre
Singapore 408600
GST Reg. No.: M2-0105651-9
Customer Service Hotline: 1605

Date/Time 14/5/2019 10:04
No. Description

Amount(S\$)

1	Sale of Postage Label (Domestic)	15.24
6	X 2.54	15.24
GST Amount:		1.00
Transaction No.:		8021191340004
Total GST		1.00
Total Amount		15.24
Cash		15.30
Change Due		-0.06

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Thank you for giving us the opportunity to serve you. Please visit www.singpost.com for detailed Terms and Conditions.



POSTING RECEIPT FOR REGISTERED ARTICLE(S)

Singapore Post Limited
(Reg. No. 199201820M)
18 Eunos Road 8
#06-20 Singapore Post Centre
Singapore 468008

Tel: 1695
Fax: 1642 5114
(Save n n n)
To check delivery status or to raise an enquiry
on your registered article(s), please visit
www.singpost.com

NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- Please tick where applicable. It shall be assumed no Advice of Receipt (AR) is required or delivery by air is requested if relevant * is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

1. Name & Address of Addressee Twincor Lensing Pte Ltd 2 Kaki Bukit Avenue 2 #01-17 Kaki Bukit Autohub Singapore 417921 (SKX 4350G)		AR: (✓) Y () N By: () AIR () SUR		For Official Use Only (Item numbers are printed in order of posting at counter) RA TSM Ref: 2636/106/0010 Date: 05 Jun 2019 RA No: R011951977536 R011951979496
2. Name & Address of Addressee Chen Yen Bin 275B Jurong West Street 25 Singapore 642275 (SMH3 978B)		Insurance*: () Y SS () N		
Contents:		Insurance*: () Y SS () N		

Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overlaid. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P116

08/2014



TGP-02119186005671



Tanjong Pagar
Singapore Post Limited
10 Eunos Road 8
Singapore Post Centre
Singapore 468600
GST Reg. No.: M2-0105651-9
Customer Service Hotline: 1605

Date/Time 5/7/2019 15:17

No.	Description	Amount(S\$)
1	Sale of Postage Label (Domestic)	15.24
6 X	2.54	15.24
GST Amount:		1.00
Transaction No.: 8439191860011		
Total GST		1.00
Total Amount		15.24
Cash		15.24

Enjoy up to 3% cashback on eligible online and retail spend with the Spree Credit Card. No minimum spend required. T&Cs apply. Sign up now at singpost.com/spreecard

Thank you for giving us the opportunity to serve you. Please visit www.singpost.com for detailed Terms and Conditions.

...CLAIM SUBFOLDER...(Pending for Survey Report)





























Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Apr 2019 Edit Reg		21 Apr 2019 00:00 Edit Adj Rpt	S\$4,400.00 Edit Estimates	S\$4,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHEN YEN BIN, ID: S8478936D								
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHC5013U	Date of Loss:	18/04/2019 08:00 - :59 [65 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6654868674SG	Policy/Cover Note No.:	1900007820 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMH3598B	Policy No. (Claimant):	VPX/P1680520						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876656								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 03/05/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (31/07/2019): Re: Request For OI GIA Report AIG_SG (26/06/2019): Re: No OI GIA Report AIG_SG (15/05/2019): Re: No OI GIA Report AIG_SG (09/05/2019): Re: No OI GIA Report AIG_SG (24/04/2019): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC5013U (6654868674SG)
[SMH3598B]
TP
TRANS-CAB SERVICES PTE LTD
Apr 18 2019 8:30AM
[CHEN YEN BIN]
Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser <input type="button" value="v"/>	
Letters/Correspondences			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	
Assessment Reports			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	08/08/19 17:19	Accident Statement <small>From: SC - Reg. No: SMH3598B, Claimant: CHEN YEN BIN</small>	 Load HTML	
Photos/Images			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/05/19 10:11	General View	 Load JPG	<input checked="" type="checkbox"/>
2	13/05/19 10:11	General View	 Load JPG	<input checked="" type="checkbox"/>
3	13/05/19 10:11	General View	 Load JPG	<input checked="" type="checkbox"/>
4	13/05/19 10:11	General View	 Load JPG	<input checked="" type="checkbox"/>
5	13/05/19 10:11	General View	 Load JPG	<input checked="" type="checkbox"/>
6	13/05/19 10:11	General View	 Load JPG	<input checked="" type="checkbox"/>
7	13/05/19 10:11	General View	 Load JPG	<input checked="" type="checkbox"/>
8	13/05/19 10:11	General View	 Load JPG	<input checked="" type="checkbox"/>
9	13/05/19 10:11	General View	 Load JPG	<input checked="" type="checkbox"/>
10	13/05/19 10:11	General View	 Load JPG	<input checked="" type="checkbox"/>
11	13/05/19 10:11	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
12	13/05/19 10:11	General View	 Load JPG	<input checked="" type="checkbox"/>
13	13/05/19 10:11	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/04/19 19:08	TP ESTIMATE- MARKED	 Load PDF	
2	23/04/19 19:08	TP GIA REPORT.	 Load PDF	
3	25/04/19 11:19	Non reporting letter	 Load PDF	
4	04/07/19 09:47	Final Reminder Letter	 Load PDF	
5	19/08/19 12:43	LETTER TO OI	 Load PDF	
6	27/09/19 08:12	Registered Mail Fee	 Load PDF	
7	27/09/19 08:19	WORKSHOP INVOICE	 Load PDF	
8	27/09/19 08:19	AUTHORISATION TO ACT FORM	 Load PDF	
9	27/09/19 08:19	Release Voucher	 Load PDF	
10	27/09/19 08:19	RENTAL RECEIPT	 Load PDF	
11	27/09/19 08:19	RENTAL MILEAGE	 Load PDF	
12	27/09/19 08:19	LTA SEARCH	 Load PDF	
13	27/09/19 08:19	LOD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMH3598B (Insd veh)	Model:	RENAULT LATITUDE 2.0
	SHC5013U (TP veh)		DCI AUTO D/AB 4DR (A)
Date of Accident:	18/04/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	20,503.32
Final Repair Cost	:	\$	4,708.00
Loss of Use	:	\$	150.00
Rental (if any)	:	\$	243.39
LTA / GIA Search Fee	:	\$	7.49
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	5,108.88

3.00 days at \$50.00 per day
3 days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 5,108.88
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

27 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19007106/KEB3Q2

Date: 27/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1900007820
Claimant SHC5013U **Insured Vehicle No :** SMH3598B
Vehicle No : SHC5013U **Nature of Claim:** TP **Claim No:** 6654868674SG
Date of Loss: 18/04/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC5013U**
 Make & Model: RENAULT LATITUDE, 2.0 DCI AUTO D/AB 4DR (A) Engine No: M9R8839C000617
 Reg. Date: 30/10/2013 (Man. Year: 2013) Chassis No: VF1ABL15AUC275173
 Colour: Metallic White/Red Odometer: 454492 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Giti 8 mm Rear Left Side: Giti 8 mm
 Front Right Side: Giti 8 mm Rear Right Side: Giti 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,751.98	4,499.98	7,252.00	61.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,410.00	990.00	6,420.00	86.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,161.98	5,489.98	13,672.00	71.35
Approved Total (Overridden) (S\$)		4,400.00		
(S\$)	19,161.98	4,400.00	14,761.98	77.04
+ GST 7.00/7.00% (S\$)	1,341.34	308.00	1,033.34	77.04
Nett Amount (S\$)	20,503.32	4,708.00	15,795.32	77.04
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$81.13/day) (S\$)		243.39		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		5,108.88		

INSPECTION

Date of Assignment: 21/04/2019
 Date Inspected: 22/04/2019 Inspected At: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)
 2, Ang Mo Kio Street 63
 Singapore 569111

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER REAR	Buckled	1,108.46 FL	*1,108.46 FL
2	1		*BUMPER LOWER REAR	Dented / Distorted	768.84 FL	*768.84 FL
3	1		*BUMPER BRACKER CTR REAR	Serviceable	113.47 FL	*- FL
4	1		*BUMPER BRACKET SIDE RH REAR	Serviceable	135.97 FL	*- FL
5	1		*BUMPER RETAINER RH REAR	Serviceable	44.99 FL	*- FL
6	1		*BUMPER REFLECTOR RH	Serviceable	43.61 FL	*- FL
7	1		*BUMPER BRACKET SIDE LH REAR	Serviceable	135.97 FL	*- FL
8	1		*BUMPER RETAINER LH REAR	Serviceable	44.99 FL	*- FL
9	1		*BUMPER BRACKET LH	Serviceable	43.61 FL	*- FL
10	1		*BUMPER BEAM REAR	Repair	777.52 FL	*- FL
11	1		*BUMPER BEAM BRACKET LH REAR	Repair	225.95 FL	*- FL
12	1		*BUMPER BEAM BRACKET RH REAR	Repair	225.95 FL	*- FL
13	1		*OUTER PANEL REAR (END PANEL)	Repair	1,471.77 FL	*- FL
14	1		*OUTER PANEL REAR (END PANEL)TRIM	Serviceable	404.56 FL	*- FL
15	1		*BOOT REAR	Bent	2,872.68 FL	*2,872.68 FL
16	1		*TAILLAMP RH	Serviceable	552.55 FL	*- FL
17	1		*TAILLAMP PANEL RH	Repair	986.70 FL	*- FL
18	1		*TAILLAMP LH	Serviceable	552.55 FL	*- FL
19	1		*TAILLAMP PANEL LH	Repair	986.70 FL	*- FL
20	1		*SET PARKING AID	Serviceable	700.00 FS	*- FS
21	1		*SET REAR BUMPER CLIP	Necessary	66.00 FS	*66.00 FS
22	1		*SET BUMPER BRACKET CTR CLIP	Necessary	33.00 FS	*33.00 FS
23	1		*SET BUMPER BRACKET SIDE CLIP RH RR	Not Necessary	10.00 FS	*- FS
24	1		*SET BUMPER RETAINER RH CLIP RR	Not Necessary	20.00 FS	*- FS
25	1		*SET BUMPER BRACKET SIDE CLIP LH RR	Not Necessary	10.00 FS	*- FS
26	1		*SET BUMPER RETAINER CLIP LH RR	Not Necessary	20.00 FS	*- FS
27	1		*SET BUMPER LOWER REAR RIVET	Not Necessary	22.00 FS	*- FS
28	1		*SET BUMPER LOWER REAR CLIP	Necessary	66.00 FS	*66.00 FS
29	1		*EXHAUST MOUNTING REAR	Serviceable	17.82 FS	*- FS
30	2		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
31	1		*WINDSCREEN MOULDING	Not Necessary	100.00 FS	*- FS
32	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS
33	1		*REAR BOOT STICKER TRANS-CAB	Necessary	80.00 FS	*30.00 FS
34	1		*REAR BOOT STICKER 6555-3333	Necessary	80.00 FS	*30.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	12,901.66	4,974.98
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,149.68	475.00
Total Parts (\$\$)	11,751.98	4,499.98

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	3,000.00	440.00
2	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	3,000.00	400.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	30.00
4	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	60.00
5	TO TRANSFER OF BOOTLID FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	60.00
6	TO REPAIR AND REALIGN REAR EXHAUST PIPE	New	170.00	0.00
7	TO DROP REAR EXHAUST BOX ,RENEW THE SAME ,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE	New	170.00	0.00
8	TO TRANSFER OF REAR END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
9	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST	New	170.00	0.00
10	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
Gross Labour Cost (S\$)			7,410.00	990.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >