NATIONAL Assessment Centre Services. (wet 1 James) MINIA 119052437 Done by Date In: Date &Time Completed Jeb description 23 14 /19 /3:20 Ref No: SAS c-filling MAI 114C19007094/44 Vch No: E-mall (within this, AIC 2hrs) SCQ 23 J D.O.A I-Motor Claim Form 2314119 I-Motor W/O (Within: OD 2hrs, TP 4hrs) OD : AP Reporting Only I-Photo Uploaded Assessment/Survey Report TP Insurer Ass't Report by Fax / Hand to Owner/Wksp Proferred Wksp / INC Assign Wksp / QW: ( Fax: )/Non-INC ( TP Particulars: Vch No: INC ( 0 SLJ 4954B Owner / Driver: ( Tel: Policy No: ( Period: ( Cover Type: ( Confirmed by : ( Tima: Date: Insured/Driver Liability: ( %) [Note-Est. Status (WO): N: 0-20%; P: 21-79%. Year of Registration: ( Warranty: YES ( )/NO( Excess: (5 Loading: \$1,000 ( )/\$2,000( Goucial Remarks of & Bassa Line ) Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer. ) Total Loss Case : to e-mail Insurer URGENTLY. Drive-In ( )/Towed-In ( ); Invoice: YES ( ) ; Towing Co: ( ucontaets: - - - (use module, grapiacion) 1) Apply for Transport Allowance ( ) / Courtesy Car ( 2) QC Check / Post Repair Inspection .) 3) Upload Resurvey Photo [Repair Cost > \$3000] Injury : Date/Time / Action 1) All 1 Accident Reporting (530); Claimmilla Davicedary 2) DA | Damago Assessment (\$100) INC (530) \$40/\$45 3) TF 1 Towing Pee Driver/Owner: \$120 4) FT : Follow-Through Survey \$30 5) PT : Follow-Through Survey (Resurvey) Contact No: Por glaining againg UNG Only (wef 10 Jon 2005) 6) TR: Ra-Inspention Damaged Portion: \$160 7) HI I Idao DA + SMICT Survey 8) NTUC Additional Services:-QC Checked by (Engr-In-Charge): 53 \*NS: Courtesy Car / Tpt Allowance 510 \* NG: Repair Co-ordination \$25 \* N7; Post Repair Inspection \*Na: DV / Collect Excess Coordination 33 TE (N11): TP (Kin INC) against INC 3al. 1; 9) N12: Ideo Mobile Fee Charged 141 2/3: Involue dated Fee Charges Involve dated

in port of the

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

| <ol><li>By the lodgement of this report to the insurers, you hereby consaforesaid.</li></ol>   | ent to the archiving of this report at the centre and to copies of the report being made available |
|--|--|
| Mary Physical Company of the Company of the  | ACCIDENT STATEMENT   |
| Date Of Report   | 23/04/2019 13:20   |
| Date Of Accident   | 23/04/2019 09:40   |
| Exact Location Of Accident   | DUNEARN RD TWDS STEVEN RD  |
| Country/State of Loss  | SINGAPORE  |
| The selection of the selection of the property of the property of the selection of the sele | DETAILS OF OWN VEHICLE   |
| Vehicle Registration Number  | SCQ23J   |
| Insured/Policyholder   |  |
| Name Of Registered Owner   | SEAH SOO YAN   |
| NRIC No  | S1560484J  |
| Email Address  | NOEMAIL  |
| Mobile Phone No  | (LOCAL) +65-81009997   |
| Alternative Phone No   | OFFICE-81009997  |
| Vehicle Particulars  |  |
| Manufacturer   | HONDA  |
| Model  | AIRWAVE  |
| Exact Purpose for which vehicle was being used at time of accident   | PRIVATE USE  |
| Are you claiming under your own insurance policy for repair to your vehicle?   | NO   |
| If No, Please state action to be taken   | THIRD PARTY  |
| Vehicle Category   | PRIVATE CAR  |
| Insurance Company  |  |
| Name of Insurance Company  | NTUC INCOME INSURANCE CO-OPERATIVE LTD   |
| Type Of Coverage   | COMPREHENSIVE  |
| Fleet Policy   | NO   |
| Policy Number  | 5088704219-02  |
| Cover Note Number  |  |
| Driver   |  |
| Name of Driver   | LIM TECK KIM   |
| NRIC No  | S1693146B  |

NRIC No S1693146B Date Of Birth 28/05/1965 Occupation INDOOR Date Of Driving Pass 22/05/1989

Driving Experience 29 YEARS AND 11 MONTHS

MALE Gender

Mobile Number (LOCAL) +65-90722292

Fax Number

Contact Number

EMail Address NOEMAIL Address

BLK 447 CHOA CHU KANG AVE 4 #08-375

Postcode

680447

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle) involved in the accident

NO 2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

1

#### **Details of Police Action**

Was the accident reported to the police?

Number of Passengers (Including Driver)

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

I WAS TRAVELLING ALONG DUNEARN RD TWDS STEVEN RD, THERE WAS SLOW TRAFFIC, VEH INFRONT OF ME STOP, AS SUCH I FOLLOW TO STOP, ALL OF A SUDDEN, I FELT AN IMPACT FROM BEHIND. AFTER THE INCIDENT, I ALIGHTED FROM MY VEH AND REALIZED VEH B (BEARING NO SLJ4954B) FROM BEHIND COLLIDED ONTO MY VEH REAR PORTION.

### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

## **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SLJ4954B

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### SKETCH PLAN

# **IMPORTANT NOTICE**

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
  facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation,
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

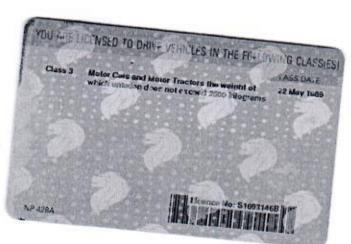
Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:









eBaoTech

Hello, NAC\_PAYA\_UBI\_800601

GeneralClaim

My Desktop Notice of Loss

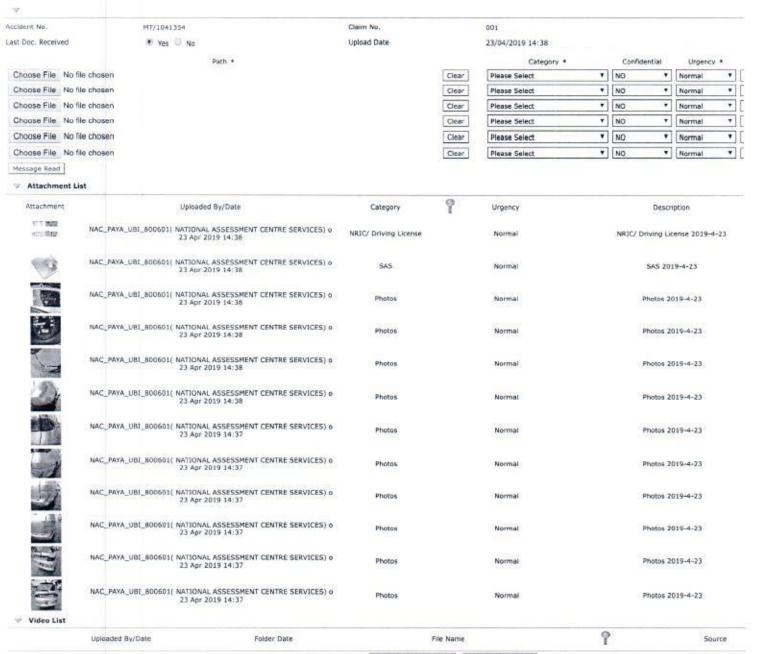
| y Query           |                       |                                  |  |  | 24-00-00 1000 1 MOVED   | Languag   | -  | ge Password   | ' Log Out   |
|-------------------|-----------------------|----------------------------------|--|--|---|---|--|---|---|
| y Query           |                       |                                  |  |  |   |   |  |   |   |
| Policy No.        |                       |                                  | Date of Accident   |  |   | 23/04/2019  | 4.0  |   |   |
| lo.(For Motor)    | SCQ231                |                                  |  | Certifi  | cate Number   |   |  |   |   |
|                   |                       |                                  |  | Search   |   |   |  |   |   |
| Policy No.        | Certificate<br>Number | Policyholder<br>Name             | Policyholder<br>NRIC                                     | Product  | Cover Type  | Vehicle<br>No.  | Insured<br>Object  | Commence<br>Date  | Expiry Date   |
| 5088704219-<br>02 |                       | SEAH SOO<br>YAN                  | S1560484J  | GPC  | drivo<br>CLASSIC  | SCQ233  | SCQ233   | 02/04/2019  | 01/04/2020  |
|                   | Policy No.            | Policy No. Certificate<br>Number | Policy No. Certificate Number Name  5088704219- SEAH SOO | Policy No. Certificate Number Name NRIC  S088704219- SEAH SOO \$15604841 | Policy No. Certificate Number Name NRIC Product SEAH SOO \$15504841 GPC | Policy No. Certificate Number Name Policyholder NRIC Product Cover Type  SEAH SOO S1560484) GPC drivo | Policy No. Certificate Number Name NRIC Product Cover Type No. SEAH SOO \$15604841 GPC drivo \$50231 | Policy No. Certificate Number Search  Policy No. Certificate Number Name NRIC Product Cover Type Vehicle No. Object SEAH SOO \$15604841 GPC drivo \$C0221 \$C0221 | Policy No. Certificate Number Search  Policy No. Certificate Number Name NRIC Product Cover Type No. Object Date  SEAH SOO S15604841 GPC drivo SC0231 SC0231 02/04/2019 |

Continue

Claim Handling

| Accident MT/1041354                        |                                   |                               |                        |                        |          |
|--|-----------------------------------|-------------------------------|------------------------|------------------------|----------|
| Policy No.                                 | 5088704219-02                     | Vehicle No.                   | SCQ23)                 | GST Registration No.   |          |
| Cortificate No.                            |                                   |                               |                        |                        |          |
| Policyholder Name                          | SEAH SOO YAN                      |                               |                        | Policyholder NRIC      | \$1560   |
| Product Code                               | PRIVATE CAR INSURANCE             | Cover Type                    | drivo CLASSIC          | Loading                | 0        |
| Contact No.(Mobile)                        | 81009997                          | Contact No.(Office)           |                        | Contact No.(Home)      |          |
| Email Address                              |                                   | Special Remark                |                        | eCode                  | No Y     |
| KFK:                                       | * No Yes                          | TCA                           | No ○ Yes               | eCode Reason           |          |
| NCD Protection                             | No                                | NCD Entitlement(%)            | 40                     | Private Hire           | No       |
| ✓ Accident Details                         | W MANUFACTURE OF STREET           |                               | 0.00.11                |                        |          |
| Report Date                                | 23/04/2019 14:32                  | Accident Report Within 24 hrs | Yes                    | Accident Type          | Collisio |
| Date of Accident                           | 23/04/2019                        | Time of Accident hh; mm       | 09:40                  | Country of Accident    | Singap   |
| Reporting Centre                           |                                   | Orange Force                  |                        | ICM No.                |          |
| Accident Location                          | DUNEARN RD TWDS STEVEN RD         |                               |                        |                        |          |
| Total Excess Applicabl                     |                                   |                               |                        |                        |          |
| Excess Type                                | Per Accident                      | Windscreen Excess             | 100.00                 |                        |          |
| OD Standard Excess                         | 600.00                            | TP Standard Excess            | 0.00                   |                        |          |
| YIED OD Excess                             | 500.00                            | YIED TP Excess                | 0.00                   | Driver is Covered?     | Covere   |
| Additional Excess                          | 0.00                              |                               |                        | Since a Corocco        | Covere   |
| Total OD Excess Applicable                 | 1,100.00                          | Total TP Excess Applicable    | 0.00                   |                        |          |
| <b>▽</b> Benefits                          |                                   |                               |                        |                        |          |
| GST Registered Inform                      | nation                            |                               |                        |                        |          |
| GST Registered                             | No                                |                               | GST Registration Date  | 1100                   |          |
| GST Registration No.                       |                                   |                               | GST Status Verified    | Yes                    |          |
| Modification History                       |                                   |                               |                        |                        |          |
| Policyholder Mailing A                     | ddress                            |                               |                        |                        |          |
| Address 1                                  | 43 LENTOR WALK                    | Address 2                     | SINGAPORE 788808       | Address 3              |          |
| Address 4                                  | ALCO PROCESSOR SCHOOL             | Address Type                  | Singapore address      | Post Code              | 78880    |
| Unit No.                                   |                                   | Related Policy Number         | 5108645955             | 1961 6446              | 79660    |
| OI Driver Info                             |                                   |                               |                        |                        |          |
| Driver Name                                | Unnamed Driver                    | Driver Type                   | Unnamed Driver         |                        |          |
| Unnamed driver Name                        | LIM TECK KIM                      | Driver NRIC                   | S1693146B              | Driver DOB             | 28/05/   |
| Register Date of Driver License            | 22/05/1989                        | Driver Age                    | 53                     | Driving Experience     | 29       |
| Contact No.(Mobile)                        | 90722292                          | Contact No.(Office)           |                        | Contact No.(Home)      |          |
| Address 1                                  | BLK 447 #08-375                   | Address 2                     | CHOA CHU KANG AVENUE 4 | Address 3              | SINGA    |
| Address 4                                  |                                   | Address Type                  | Singapore address      | Post Code              | 68044    |
| Unit No.  Does he own a Singapore          | 08-375                            |                               |                        |                        |          |
| Registered car?                            | Yes * No                          | Driver Vehicle No.            |                        | Driver Insurer Company |          |
| Declaration                                |                                   |                               |                        |                        |          |
| Breathalyser or Blood Test                 | \$ 100                            | 7237 (2010)                   | 0.00 (0.00 ) 0.00      |                        |          |
| Reading?                                   | 0 mg                              | Any injury?                   | ⊕ Yes ⊕ No             |                        |          |
|  |                                   |                               |                        |                        |          |
| Modification History                       |                                   |                               |                        |                        |          |
| Claim 001 New                              |                                   |                               |                        |                        |          |
| Claim 001 New                              |                                   |                               |                        |                        |          |
|  |                                   |                               | Printed W.             |                        |          |
| Claim Type *                               |                                   |                               | OD-MX                  | Name SEAH SOO YAN      |          |
| Contact No.(Mobile)                        |                                   |                               | 81009997               | No. 65520460           |          |
| 20 00                                      |                                   |                               | 81009997               | (Home)                 |          |
| Email Address                              |                                   |                               |                        | Vehicle ScQ233         |          |
|  |                                   |                               |                        | Number                 |          |
| Claim Description                          |                                   |                               | SCQ231 / SLJ4954B      | ON 23 Apr 2019         |          |
| Preferred                                  | Insured Liability   Not at Faul   |                               |                        |                        |          |
| Workshop<br>Spause No.<br>Finalisation Yes | Preference Preferred Workshop, N. | ame unknown V GIA Beachard    | •1                     |                        |          |
| Finalisation Les<br>Date Registered        | Option Preferred Workshop, N.     | ame unknown report Received   |                        | Claim                  |          |
| #3551450#WWW                               |                                   |                               | 23/04/2019 14:37       | Close<br>Date          |          |
| Report Taken By                            |                                   |                               | LIEW SHAN HUI          |                        |          |
| P had the con-                             |                                   |                               |                        |                        |          |
| Print AK letter                            |                                   |                               |                        |                        |          |
|  |                                   |                               |                        |                        |          |
|  |                                   |                               | Save Submit            |                        |          |

Attachment



Display in New Window Scan and uploading