

Adrian

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

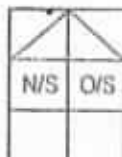
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \$400/-

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.Bal. or Market Value: 130K

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 03 hrs days Res: Yes or No

Lum Sum: \_\_\_\_\_ % J Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Vehicle: IN / OUT

Person Contacted: \_\_\_\_\_

Veh No: SLZ40252 Yr Regn: 2018 / AprilType: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q2 c.c. 1395Colour: White A/C: Insured / Std / NI / NASp. Reading: 8268 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAUZZ22GA8JA074341Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/55R17.R: 215/55R17.BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 22/04/19.Survey held at PremiumDes. of Damages Frnt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

ODAGSLZ 40252 - C03/A1919007089/Asd307D.O.A - 16/04/201923/04/19 @ 16:36 pm revised IA to Gen. Hui Ching v.s. minimum23/04/19 @ 16:35 pm. mandate app requested authorise repair to AIA.MV:PV:Nett:

RECEIVED 22 AUG 2019

24/04/19 @ 09:58 am. mandate app sent by Victor Koh.24/04/19 @ 11:08 am revert authorise repair to Kelvin Nguyen, via email.

Date/Time, File Pass to?

Date/Time, File Return to?

1) Typist

2)

3)

4)

5)

6)

Prek. Report:

Final Report: \$ 8,700/- p/p

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic &amp; Add.

200

S + RS, SI

Photos

Others

TOTAL

11211

19/07/19 Confirmed p/p \$ 8,700/- @ 3 days with Adrian.  
( \$ 8,785.00 Red - 50% )

Resurvey No. of Trip - 0

[Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                                       |
|-------------------------------------|---------------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                       |
| Owner ID Type:                      | Singapore NRIC                        |
| Owner ID:                           | 5944D                                 |
| <b>Vehicle Details</b>              |                                       |
| Vehicle No.:                        | SLZ4025Z                              |
| Vehicle to be Exported:             | No                                    |
| Intended Deregistration Date:       | 23 Apr 2019                           |
| Vehicle Make:                       | AUDI                                  |
| Vehicle Model:                      | Q2 1.4 TFSI COD S TRONIC              |
| Primary Colour:                     | White                                 |
| Manufacturing Year:                 | 2018                                  |
| Engine No.:                         | CZE630541                             |
| Chassis No.:                        | WAUZZZGA8JA074341                     |
| Maximum Power Output:               | 110.0 kW (147 bhp)                    |
| Open Market Value:                  | \$29,495.00                           |
| Original Registration Date:         | 30 Apr 2018                           |
| First Registration Date:            | 30 Apr 2018                           |
| Transfer Count:                     | 1                                     |
| Actual ARF Paid:                    | \$33,293.00                           |
| <b>Intended PARF Rebate Details</b> |                                       |
| PARF Eligibility:                   | Yes                                   |
| PARF Eligibility Expiry Date:       | 29 Apr 2028                           |
| PARF Rebate Amount:                 | \$24,969.00                           |
| <b>Intended COE Rebate Details</b>  |                                       |
| COE Expiry Date:                    | 29 Apr 2028                           |
| COE Category:                       | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):                  | 10                                    |
| QP Paid:                            | \$37,010.00                           |
| COE Rebate Amount:                  | \$33,370.00                           |
| <b>Total Rebate Amount:</b>         | <b>\$58,339.00</b>                    |

The information contained herein is correct as at 23 Apr 2019

OK

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Friday, 19 July 2019 3:33 PM  
**To:** 'Boo seng yak'  
**Cc:** Adrian Ling (LKKAuto); SUR; 'Carrine Leong'; 'Chang Chee Sing';  
jiayee.yap@premiumauto.com.sg  
**Subject:** RE: FINAL REVISION - SLZ4015Z - OD AIG - SURVEYED 22 APR 19

Dear Mr Boo,

Confirmed final fig \$ 8,700.00 @ 3 days of repairs before excess \$ 400/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak [mailto:boojohnny@gmail.com]  
**Sent:** Monday, 3 June 2019 9:19 AM  
**To:** Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>;  
jiayee.yap@premiumauto.com.sg  
**Subject:** FINAL REVISION - SLZ4015Z - OD AIG - SURVEYED 22 APR 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$8700.00 @ 3 days of repairs.

Your early approval is appreciated.

Best regards - jb

**Shirley Hiew (LKK Auto)**

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 24 April 2019 11:08 AM  
**To:** 'Claims'  
**Cc:** SUR  
**Subject:** RE: OD CLAIM FOR SLZ 4025 Z  
**Attachments:** ESTIMATE.pdf

Dear Kelvin,

As instructed by our client, please proceed to repair the insured vehicle **SLZ 4025Z (Excess S 400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Wednesday, 24 April 2019 8:06 AM  
**To:** 'SUR' <sur@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIM FOR SLZ 4025 Z

Dear All,

Kindly assist who is the OIC to follow up repair approval.

Thank you.

Best Regards,

**Kelvin Khoo**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Tuesday, 23 April, 2019 8:44 AM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** OD CLAIM FOR SLZ 4025 Z

Dear All,

Attached is the repair estimate for your kind reference, kindly advise who is the OIC to follow up repair approval.

Thank you.

Best Regards,

**Kelvin Khoo**

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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## View Received Message

This mail is associated with :

**\*SLZ4025Z**

OD

Apr 14 2019 9:15AM

[MICHELLE ANNE NG CHAI PING]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 24/04/2019 09:58 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$10405.00) - SLZ4025Z - Claim Handler: Gan, Hunchung

Approved:10405.00:Num Plate not damage to take out. Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 23 Apr 2019

**Preliminary Advice**

|                    |                                                                          |                         |              |
|--------------------|--------------------------------------------------------------------------|-------------------------|--------------|
| Vehicle No         | : SLZ4025Z                                                               | Accident Date           | : 14/04/2019 |
| Make               | : AUDI Q3                                                                | Policy No.              | : 1900062676 |
| Assignment Date    | : 23/04/2019                                                             | Excess                  | : S\$0.00    |
| Date of Inspection | : 22/04/2019                                                             | Est. Duration of Repair | : 3 days     |
| Inspection At      | : Premium Automobiles Pte Ltd (UBI)<br>55 Ubi Road 1<br>Singapore 408699 |                         |              |

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

|                             |      |           |
|-----------------------------|------|-----------|
| Repairer's Estimate (Gross) | :S\$ | 17,485.00 |
| Revised Amount              | :S\$ | 10,405.00 |
| Check Items (Estimated)     | :S\$ | 677.00    |
| Total                       | :S\$ | 11,082.00 |
| Lump Sum Repair             | :S\$ |           |

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 130,000.00 |
| COE / PARF Rebate  | :S\$ | 58,339.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 71,661.00  |

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                                         |
|----------------------------|-----------------------------------------|
| Date Of Report             | 15/04/2019 14:50                        |
| Date Of Accident           | 14/04/2019 09:15                        |
| Exact Location Of Accident | B/107 BEDOK NORTH RD OPEN SPACE CARPARK |
| Country/State of Loss      | SINGAPORE                               |

### DETAILS OF OWN VEHICLE

|                             |                            |
|-----------------------------|----------------------------|
| Vehicle Registration Number | SLZ4025Z                   |
| <b>Insured/Policyholder</b> |                            |
| Name Of Registered Owner    | MICHELLE ANNE NG CHAI PING |
| NRIC No                     | S7005944D                  |
| Email Address               | NOEMAIL                    |
| Mobile Phone No             | (LOCAL) +65-96748961       |
| Alternative Phone No        | OTHERS-96748961            |

### Vehicle Particulars

|                                                                              |                      |
|------------------------------------------------------------------------------|----------------------|
| Manufacturer                                                                 | AUDI                 |
| Model                                                                        | Q2 1.4 TFSI COD S TR |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE USE          |
| Are you claiming under your own insurance policy for repair to your vehicle? | YES                  |
| If No, Please state action to be taken                                       |                      |
| Vehicle Category                                                             | PRIVATE CAR          |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 1900062676                           |
| Cover Note Number         |                                      |

### Driver

|                      |                            |
|----------------------|----------------------------|
| Name of Driver       | MICHELLE ANNE NG CHAI PING |
| NRIC No              | S7005944D                  |
| Date Of Birth        | 27/02/1970                 |
| Occupation           | INDOOR                     |
| Date Of Driving Pass | 16/12/1988                 |
| Driving Experience   | 30 YEARS AND 3 MONTHS      |
| Gender               | FEMALE                     |
| Mobile Number        | (LOCAL) +65-96748961       |
| Fax Number           |                            |
| Contact Number       | OTHERS-96748961            |
| EMail Address        | NOEMAIL                    |

|                                                     |                                  |
|-----------------------------------------------------|----------------------------------|
| Address                                             | BLK 159 HOUGANG STREET 11 #10-25 |
| Postcode                                            | 530159                           |
| Was driver an employee of the Insured's Company     | NO                               |
| If No, Relationship of the Driver with the Insured  | OWNER                            |
| Vehicle Registration Number of Driver's Own Vehicle | -                                |
|                                                     | -                                |
|                                                     | -                                |
| Insurance Company of Driver's Own Vehicle           | -                                |
|                                                     | -                                |
|                                                     | -                                |

#### General Information of the Accident

|                    |                               |
|--------------------|-------------------------------|
| Type Of Accident   | COLLISION - HEAD ON COLLISION |
| Weather Conditions | CLEAR                         |
| Road Surface       | DRY                           |

#### Other Information

|                                                                                             |                                            |
|---------------------------------------------------------------------------------------------|--------------------------------------------|
| Was any foreign vehicle involved in this accident?                                          | NO                                         |
| Number of vehicles (including own vehicle) involved in the accident                         | 2                                          |
| Was any body injured in the Accident?                                                       | NO                                         |
| Was any injured conveyed to hospital by ambulance?                                          | NO                                         |
| Was any other material or property damaged?                                                 | YES                                        |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                                         |
| Number of Passengers (Including Driver)                                                     | 3                                          |
| Passenger 1                                                                                 | NAME: : LOW SIEW CHING<br>GENDER: : FEMALE |
| Passenger 2                                                                                 | NAME: : GOY AMOY<br>GENDER: : FEMALE       |

#### Details of Police Action

|                                           |                                                                   |
|-------------------------------------------|-------------------------------------------------------------------|
| Was the accident reported to the police?  | YES                                                               |
| If Yes, Please state which Police Station |                                                                   |
| Police Station Name                       | GEYLANG N.P.C                                                     |
| Police Station Address                    | ROAD: 132 PAYA LEBAR ROAD , POSTCODE: 409014 , COUNTRY: SINGAPORE |
| Police Station Contact                    | TEL NO: - FAX NO:                                                 |
| Was notice of intended Prosecution given? | NO                                                                |
| If Yes, against whom?                     |                                                                   |

#### Circumstances of Accident

REFER TO POLICE REPORT.

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | YES |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |                |
|-----------------------------|----------------|
| Vehicle Registration Number | SKA7462Z       |
| Vehicle Make/Model/Colour   | TOYOTA WISH    |
| Details Of Properties       |                |
| Vehicle Category            | PRIVATE CAR    |
| Name of Driver              | POON WAI LEONG |

NRIC/Passport Number

S8238320D

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to assist with the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insured companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
(Date & Time)

Driver's Signature  
(If driver is not the policyholder)  
(Date & Time)

Reporting Centre Personnel's Signature  
Name: Wahid Wahid  
NIC/FIN No: 95764411



Refer to police report

Refer to police report

I/We declare the foregoing particulars are true in every respect

Date & Time:

Reporting Control Personnel's Signature  
Name: Kevin White  
Title/ID No. 1-8712923

# POLICE REPORT



**SINGAPORE  
POLICE FORCE**



T/20160414/2057

Police Station Of Origin:  
Geylang N.P.C.  
132 Paya Lebar Road SINGAPORE 409014  
Tel No: 1800-8486999

1 of 3

Report No: T/20160414/2057

## REPORT OF A TRAFFIC ACCIDENT

|                                                  |            |                                                                   |                              |                         |
|--------------------------------------------------|------------|-------------------------------------------------------------------|------------------------------|-------------------------|
| Date/Time Report Made:<br>14/04/2019 14:56       |            | Vide Report No.                                                   |                              | Station Diary No:<br>76 |
| <b>Informant's Particulars</b>                   |            |                                                                   |                              |                         |
| Name of Informant:<br>MICHELLE ANNE NG CHAI PING |            | Address:<br>APT BLK 159 HOUGANG STREET 11 #10-25 SINGAPORE 530159 |                              |                         |
| ID Type / ID No.<br>NRIC NO / S7005944D          |            | Contact No.<br>Home/Office: Mobile: 96748961                      |                              |                         |
| Nationality:<br>SINGAPORE CITIZEN                |            | Email:                                                            |                              |                         |
| Sex:<br>Female                                   | Age:<br>49 | Date of Birth:<br>27/02/1970                                      | Type of Informant:<br>Driver |                         |
| Race:<br>Chinese                                 |            | Language:                                                         | Institution / School Name:   |                         |
| Occupation:<br>MARKETING MANAGER                 |            | Driving Licence Information:<br>Class: 3 Date of Expiry:          |                              |                         |

|                                                                                          |                      |                                    |                                            |                               |
|------------------------------------------------------------------------------------------|----------------------|------------------------------------|--------------------------------------------|-------------------------------|
| <b>General Information of the Accident</b>                                               |                      |                                    |                                            |                               |
| Type of Accident:                                                                        | Non-Injury<br>Others | Drink Drive:<br>No                 | Date/Time of Accident:<br>14/04/2019 09:15 | Type of Location:<br>Car Park |
| Location:<br>Along Road 1<br>BEDOK NORTH ROAD<br>B/107 BEDOK NORTH RD OPEN SPACE CARPARK |                      |                                    |                                            |                               |
| Weather:<br>Clear                                                                        |                      | Road Surface:<br>Dry               | Road Speed Limit:                          |                               |
| Traffic Flow:<br>One Way                                                                 |                      | Traffic Control:<br>Not Controlled | Traffic Volume:<br>Light                   |                               |
| Type of Collision:<br>Between Moving Vehicles - Head To Side                             |                      |                                    | Anyone conveyed by ambulance:<br>No        |                               |

| <b>Details of Vehicle Involved</b> |      |        |                          |       |                  |                 |
|------------------------------------|------|--------|--------------------------|-------|------------------|-----------------|
| Vehicle No.                        | Type | Make   | Model                    | Color | Condition        | No of Passenger |
| SKA7426Z                           | Car  | TOYOTA |                          |       | Slightly Damaged | 2               |
| SLZ4025Z                           | Car  | AUDI   | Q2 1.4 TFSI COD S TRONIC | White | Slightly Damaged | 2               |

| <b>Details of Vehicle Insurance</b> |                   |              |           |             |
|-------------------------------------|-------------------|--------------|-----------|-------------|
| Vehicle No                          | Insurance Company | Insurance No | Effective | Expiry Date |

# POLICE REPORT



SINGAPORE  
POLICE FORCE



T/20190414/2057

Police Station Of Origin  
Geylang N.P.C.  
132 Paya Lebar Road SINGAPORE 409014  
Tel No: 1800-8486999

2 of 3

Report No. T/20190414/2057

CONTINUATION OF REPORT

| Details of Vehicle Insurance |                                        |              |            |             |
|------------------------------|----------------------------------------|--------------|------------|-------------|
| Vehicle No                   | Insurance Company                      | Insurance No | Effective  | Expiry Date |
| SLZ4025Z                     | AIG ASIA PACIFIC INSURANCE PTE.<br>LTD | 1900062676   | 19/03/2019 | 18/03/2020  |

## Brief Details.

On the 14/04/2019 at about 0915hrs, I was at Bedok North rd. I had went there to fetch my mother's friend. I then parked my vehicle at the open space carpark to fetch her.

After strapping the seat belt on both my mother and her friend at the rear seat. I then went to the drivers seat to drove off my vehicle SLZ4025Z. As I was about to move off, out of a sudden one Toyota wish came from the left side and hit onto my left front bumper. There is a slight damage to my car. Both of us manage to change particulars and the other party informed me that he will make a report and make a claim.

The other driver is one Poon Wai Leong S8238320D.

I wish to informed that I have an in car camera. That's all.

# POLICE REPORT



**SINGAPORE  
POLICE FORCE**



T/20190414/2057

Police Station Of Origin:  
Geylang N.P.C.  
132 Paya Lebar Road SINGAPORE 409014  
Tel No: 1800-8486999

3 of 3

Report No: T/20190414/2057

CONTINUATION OF REPORT

## Sketch Plan

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

|                                                                                                  |                                                                                                                        |
|--------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|
| Signature Of Officer Recording The Report<br>G /<br>Staff Sgt SITI SHARINA BINTE MOHAMED JAILANI | Signature Of Informant<br> 1414/19 |
| Signature Of Interpreter<br>Not applicable                                                       | Date/Time<br>14/04/2019 14.56                                                                                          |
| Officer In Charge Of Case<br>TP / GIA /<br>Staff Sgt WONG STEU LUI<br>Contact No: 65476151       | Classification Of Case                                                                                                 |
| Authentication Stamp<br>NP168                                                                    |                                                                                                                        |



Accident Photo



## AUTOPLUS PRIVATE VEHICLE

Name of Policyholder : MICHELLE ANNE NG CHAI PING  
 Period of Insurance : 19 Mar 2019 To 18 Mar 2020  
 Engine No. : CZE630541  
 Chassis No. : WAUZZZGA8JA074341

Vehicle No. : SLZ4025Z  
 Policy No. : 1900062676  
 Endorsement No. :  
 Issued Date : 18 Mar 2019

## ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.4 TFSI COD S tronic  
 Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2018  
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes  
 Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MICHELLE ANNE NG CHAI PING - \$800 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

Approved Reporting Centres/ AIG Authorised Repairers (For claims related repairs)

Any accident repairs to the Vehicle must be carried out by one of our Authorised Repairers. Within the first 3 years of the first registration of the Vehicle in Singapore, You have the option of having the accident repairs carried out at the Sole Agent's workshop.

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, You may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OVERSEA-CHINESE BANKING CORPN LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125000

PREMIUM LEASING PTE LTD

261 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

Steffery Loh



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7005944D

MICHELLE ANNE NG CHAI

PING

黄彩萍

CHINESE

Date of Birth 27-02-1970 #

Country of Birth

REPUBLIC OF SINGAPORE



License Number: S7005944D

Name: MICHELLE ANNE NG CHAI PING

Birth Date: 27 Feb 1970

Issue Date: 15 Apr 2003

00030837E

3287813



NRIC No. S7005944D



Birth Group: Date of Issue: 15-04-2003

1PT BLK 159 HOUGANG STREET 11 #10-25  
SINGAPORE 530159

NRIC No: S7005944D Date: 03/08/2008 No: 6053121

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 3500 kilograms 16 Dec 1968



License No: S7005944D

NP 426A

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

|            |   |                       |
|------------|---|-----------------------|
| Estimate   | : | Accident Repairs      |
| Workshop   | : | Ubi Road 1            |
| Contact No | : | 6366 2323             |
| Fax No     | : | 6841 1183             |
| Reference  | : | PA/OD/0496/2019/DY/TF |
| Date       | : | 17-Apr-19             |

## Vehicle NOT IN workshop

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

|                   |   |                                                     |
|-------------------|---|-----------------------------------------------------|
| Owner's Name      | : | Mdm. Michelle Anne Ng Chai Ping                     |
| Address           | : | Blk 159 Hougang St 11<br>#10-25<br>Singapore 530159 |
| Telephone         | : | HP +65 96748961                                     |
| Type of Claim     | : | Own Damage Claims                                   |
| Policy No.        | : | 1900062676                                          |
| Vehicle No        | : | <b>SLZ 4025 Z</b>                                   |
| Model Code        | : | Audi Q2 1.4 TFSI COD S TR                           |
| Model / Year      | : | Apr-18                                              |
| Engine No         | : | CZE 630541                                          |
| Chassis No        | : | WAUZZZGA8JA074341                                   |
| Mileage           | : | -                                                   |
| Date In           | : | -                                                   |
| Liability         | : | -                                                   |
| Excess Cost       | : | -                                                   |
| Estimated By      | : | Johnny Boo / Allan Wu                               |
| Accident Date     | : | 14-Apr-19                                           |
| Place of Accident | : | B/107 Bedok North Rd open-                          |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLZ 4025 Z

| S/N                  | Nature of Jobs                                                                                                                                       | Estimated Charges    |
|----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|
|                      | To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.                               | s/n \$ 360.00 ✓      |
| 2                    | To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed. | \$ 2,450.00 750 ✓    |
| 3                    | To respray front bumper assy and lhs front fender.                                                                                                   | \$ 1,800.00 550 ✓    |
| 4                    | To carry out diagnostic check.                                                                                                                       | s/n \$ 192.00 ✓      |
| TOTAL LABOUR CHARGES |                                                                                                                                                      | : <u>\$ 4,802.00</u> |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLZ 4025 Z

| S/N                           | Parts Description                               | Damage Parts & Prices |           |
|-------------------------------|-------------------------------------------------|-----------------------|-----------|
|                               |                                                 | S/NETT                | REMARKS   |
| 1                             | FRONT BUMPER <i>Replaced</i>                    | \$ 1,706.00           | ✓ 1364    |
| 2                             | FRONT BUMPER FIXING PARTS <i>Not in</i>         | \$ 314.00             | +         |
| 3                             | FRONT BUMPER LOWER CENTER GRILLE <i>Not in</i>  | \$ 179.00             | +         |
| 4                             | FRONT AIR GUIDE GRILLE - LH <i>Not in</i>       | \$ 154.00             | ✓ 122.20  |
| 5                             | FRONT AIR GUIDE GRILLE COVER - LH <i>Not in</i> | \$ 31.00              | +         |
| 6                             | FRONT SPOILER <i>Replaced</i>                   | \$ 273.00             | ✓ 218.00  |
| 7                             | FRONT LOWER CLOSING ELEMENT <i>Not in</i>       | \$ 142.00             | +         |
| 8                             | FRONT LOWER SPOILER - LH <i>Not in</i>          | \$ 31.00              | ? X       |
| 9                             | FRONT LOWER SPOILER TRIM - LH <i>Not in</i>     | \$ 32.00              | ? X       |
| 10                            | RADIATOR GRILLE <i>Not in</i>                   | \$ 1,301.00           | ✓ 1040.20 |
| 11                            | RADIATOR GRILLE COVER <i>Not in</i>             | \$ 114.00             | ? X       |
| 12                            | FOAM FILLER PIECE <i>Not in</i>                 | \$ 71.00              | +         |
| 13                            | FRONT BUMPER CARRIER <i>Not in</i>              | \$ 625.00             | +         |
| 14                            | FRONT BUMPER TOP COVER <i>Not in</i>            | \$ 91.00              | +         |
| 15                            | FRONT BUMPER GUIDE SECTION - LH <i>Not in</i>   | \$ 32.00              | +         |
| 16                            | FRONT FENDER - LH <i>Not in</i>                 | \$ 1,047.00           | +         |
| 17                            | FRONT FENDER ATTACHMENT PARTS                   | \$ 36.00              | +         |
| 18                            | FRONT FENDER BRACKET - LH                       | 2 \$ 57.00            | +         |
| 19                            | FRONT FENDER POP RIVET                          | \$ 18.00              | +         |
| 20                            | FRONT FENDER BRACE - LH                         | \$ 29.00              | +         |
| <b>SUB- TOTAL SPARE PARTS</b> |                                                 | <b>\$ 6,283.00</b>    |           |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Netl.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLZ 4025 Z

| S/N                  | Parts Description                    | Damage Parts & Prices |           |
|----------------------|--------------------------------------|-----------------------|-----------|
|                      |                                      | S/NETT                | REMARKS   |
| 21                   | FRONT WHEEL HOUSING LINER - LH       | \$ 183.00             | X         |
| 22                   | WHEEL HOUSING LINER ATTACHMENT PARTS | \$ 52.00              | X         |
| 23                   | HEADLIGHT MOUNTING - LH              | \$ 107.00             | X         |
| 24                   | LED HEADLIGHT - LH                   | \$ 4,491.00           | ✓ 3592.80 |
| 25                   | HEAD LIGHT LIFT CYLINDER - LH        | \$ 128.00             | X         |
| 26                   | HORN - LOW TONE                      | \$ 262.00             | X         |
| 27                   | HORN BRACKET                         | \$ 29.00              | X         |
| 28                   | FRONT WHEEL ARCH TRIM - LH / RH      | \$ 588.00             | ✓ 469.60  |
| 29                   | A/C STICKER                          | \$ 7.00               | X         |
| 30                   | CAUTION' STICKER                     | \$ 13.00              | X         |
| 31                   | FRONT NO. PLATE                      | \$ 40.00              | ✓         |
| 32                   | SUNDRIES                             | \$ 500.00             | X         |
| TOTAL SPARE PARTS    |                                      | \$ 12,683.00          |           |
| TOTAL LABOUR CHARGES |                                      | \$ 4,802.00           |           |
| GRAND TOTAL          |                                      | \$ 17,485.00          |           |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

:

Adrian Ling

Surveyed Date

:

22/04/19.

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 03 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

:

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0496/2019/DY/TF  
Date : 17-Apr-19

## Vehicle NOT IN workshop

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian

3 days - ok - jb - 3 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mdm. Michelle Anne Ng Chai Ping  
Address : Blk 159 Hougang St 11  
#10-25  
Singapore 530159  
Telephone : HP +65 96748961  
Type of Claim : Own Damage Claims  
Policy No. : 1900062676  
Vehicle No : **SLZ 4025 Z**  
Model Code : Audi Q2 1.4 TFSI COD S TR  
Model / Year : Apr-18  
Engine No : CZE 630541  
Chassis No : WAUZZZGA8JA074341  
Mileage : -  
Date In : -  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 14-Apr-19  
Place of Accident : B/107 Bedok North Rd open-

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLZ 4025 Z

| S/N                         | Nature of Jobs                                                                                                                                       | Estimated Charges    |                    |
|-----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|--------------------|
|                             | To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.                               | s/n \$ 360.00        | \$ 360.00          |
| 2                           | To dismantle and renew front bumper, lhs front fender and lhs headlight. Re-organise front crash management components. Reinstall all parts removed. | \$ 2,450.00          | \$ 750.00          |
| 3                           | To respray front bumper assy and lhs front fender.                                                                                                   | \$ 1,800.00          | \$ 550.00          |
| 4                           | To carry out diagnostic check.                                                                                                                       | s/n \$ 192.00        | \$ 192.00          |
| <b>TOTAL LABOUR CHARGES</b> |                                                                                                                                                      | <b>: \$ 4,802.00</b> | <b>\$ 1,852.00</b> |

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLZ 4025 Z

| S/N                           | Parts Description                 | <u>Damage Parts &amp; Prices</u> |                    |
|-------------------------------|-----------------------------------|----------------------------------|--------------------|
|                               |                                   | S/NETT                           | REMARKS            |
| 1                             | FRONT BUMPER                      | \$ 1,706.00                      | \$ 1,364.00        |
| 2                             | FRONT BUMPER FIXING PARTS         | \$ 314.00                        |                    |
| 3                             | FRONT BUMPER LOWER CENTER GRILLE  | \$ 179.00                        |                    |
| 4                             | FRONT AIR GUIDE GRILLE - LH       | \$ 154.00                        | \$ 122.80          |
| 5                             | FRONT AIR GUIDE GRILLE COVER - LH | \$ 31.00                         |                    |
| 6                             | FRONT SPOILER                     | \$ 273.00                        | \$ 218.00          |
| 7                             | FRONT LOWER CLOSING ELEMENT       | \$ 142.00                        |                    |
| 8                             | FRONT LOWER SPOILER - LH          | \$ 31.00                         |                    |
| 9                             | FRONT LOWER SPOILER TRIM - LH     | \$ 32.00                         |                    |
| 10                            | RADIATOR GRILLE                   | \$ 1,301.00                      | \$ 1,040.80        |
| 11                            | RADIATOR GRILLE COVER             | \$ 114.00                        |                    |
| 12                            | FOAM FILLER PIECE                 | \$ 71.00                         |                    |
| 13                            | FRONT BUMPER CARRIER              | \$ 625.00                        |                    |
| 14                            | FRONT BUMPER TOP COVER            | \$ 91.00                         |                    |
| 15                            | FRONT BUMPER GUIDE SECTION - LH   | \$ 32.00                         |                    |
| 16                            | FRONT FENDER - LH                 | \$ 1,047.00                      |                    |
| 17                            | FRONT FENDER ATTACHMENT PARTS     | \$ 36.00                         |                    |
| 18                            | FRONT FENDER BRACKET - LH         | 2 \$ 57.00                       |                    |
| 19                            | FRONT FENDER POP RIVET            | \$ 18.00                         |                    |
| 20                            | FRONT FENDER BRACE - LH           | \$ 29.00                         |                    |
| <b>SUB- TOTAL SPARE PARTS</b> |                                   | <b>\$ 6,283.00</b>               | <b>\$ 2,745.60</b> |

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

**Material List for Accident Vehicle Regn No. SLZ 4025 Z**

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLZ 4025 Z**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0496/2019/KS

8 Aug 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

**RE: INSURANCE CLAIM FOR SLZ 4025 Z, Audi Q2 1.4 TFSI**

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SLZ 4025 Z** claimant,  
**Ms. Gwen Ho Chew Han**, please find the related document per attached.  
*Michelle Anne Ng Chai Ping*

1. A copy of the Original invoice no. 85014086 – S\$ 8,881.00
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SLZ 4025 Z

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 16:54

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|                                                                                                                               |                                                                      |                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice: 85014086<br>Date: 06/08/2019<br>Order: SL240252<br>Term: 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|-------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|

Regn No: SL240252 (V 373861) Regn Date: 30/04/2018 Mileage: 8977 WIP No: 50119

Model: Q2 1.4 TFSI COD S TRONIC GABAC Chassis: WAUZ22GABJA074341 Engine: CEE630541 Dept: U

You have been assisted by :- UB-Kelvin Khoo ( 138 )

|                 |                | Details                                                                                                                                      | Qty     | Unit Price | Amount               |
|-----------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------------|---------|------------|----------------------|
| S               | SUBLET         | M:<br>TO SUPPLY VEHICLE NUMBER PLATE                                                                                                         | 40.00   | 1.00       | 40.00                |
| Q               | EXC            | M: 8888<br>Insurance Excess/Liability                                                                                                        | -400.00 | 1.00       | -400.00              |
| S               | BODYWORK       | M:<br>TO REMOVE AND TRANSFER FRONT WIRE HARNESS<br>FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE<br>SENSOR AND HEADLIGHT WASHER ASSY            | 360.00  | 1.00       | 360.00               |
| S               | BODYWORK       | M:<br>TO DISMANTLE AND RENEW FRONT BUMPER AND LHS<br>HEADLIGHT. REORGANISE FRONT CRASH MANAGEMENT<br>COMPONENTS. REINSTALL ALL PARTS REMOVED | 750.00  | 1.00       | 750.00               |
| S               | BODYWORK       | M:<br>TO RESPRAY FRONT BUMPER ASSY                                                                                                           | 550.00  | 1.00       | 550.00               |
| S               | BODYWORK       | M:<br>TO CARRY OUT DIAGNOSTIC CHECK                                                                                                          | 192.00  | 1.00       | 192.00               |
| X               | A81A853651 MX3 | GRILLE(LAST) Less 020%                                                                                                                       | 1.00    | 1301.00    | 1,040.80             |
| X               | A81A941773A    | HEADLIGHT Less 020%                                                                                                                          | 1.00    | 4491.00    | 3,592.80             |
| X               | A81A807107 GRU | COVER Less 020%                                                                                                                              | 1.00    | 785.50     | 628.40               |
| X               | A81A807108 GRU | COVER Less 020%                                                                                                                              | 1.00    | 785.50     | 628.40               |
| X               | A81A853718 4W3 | COVER Less 020%                                                                                                                              | 1.00    | 293.50     | 234.80               |
| X               | A81A807110 4W3 | SPOILER Less 020%                                                                                                                            | 1.00    | 272.50     | 218.00               |
| X               | A81A807663 GRU | CONN PIECE Less 020%                                                                                                                         | 1.00    | 134.00     | 107.20               |
| X               | A81A807671 4W3 | GRILL Less 020%                                                                                                                              | 1.00    | 153.50     | 122.80               |
| X               | A81A853717 4W3 | COVER Less 020%                                                                                                                              | 1.00    | 293.50     | 234.80               |
| Parts 6,808.00  |                |                                                                                                                                              |         |            | Sub-Total 8,300.00   |
| Labour 0.00     |                |                                                                                                                                              |         |            | 7% GST 581.00        |
| Sublet 1,892.00 |                |                                                                                                                                              |         |            | Grand Total 8,881.00 |
| Menus 0.00      |                |                                                                                                                                              |         |            |                      |
| Lubricant 0.00  |                |                                                                                                                                              |         |            |                      |



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLZ 4025 Z**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0496/2019/KK  
9<sup>TH</sup> MAY 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : AUDI Q2 1.4 TFSI COD S TR  
**Vehicle Chassis No.** : WAUZZZGA8JA074341  
**Vehicle Regn No.** : **SLZ 4025 Z**  
**Vehicle Mileage** : 8977 KM  
**Vehicle Owner** : Ms. Michelle Anne Ng Chai Ping  
**Certificate No** : 1900062676  
**Own Damage Excess** : \$428.00 (Inclusive 7% GST)  
**Accident Date** : 14<sup>TH</sup> APRIL 2019  
**Place** : B/107 Bedok North Rd Open Space Carpark  
**Repair Cost** : \$ 8,881.00  
**WIP No.** : 50119  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :  \_\_\_\_\_

**Time** : \_\_\_\_\_

**Date** : \_\_\_\_\_



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |                                                      |                                                      |                                                |            |                                                                 |
|--------------------------|-------------|---------------|------------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Case                     | Notified    | Est Submitted | Adj Assigned                                         | Adj Rpt                                              | Adj Submitted                                  | Ins Auth'd | Status                                                          |
| Main                     | 21 Apr 2019 |               | 23 Apr 2019<br>11:13<br><a href="#">Edit Adj Rpt</a> | <b>S\$8,700.00</b><br><a href="#">Edit Estimates</a> | <b>S\$8,700.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                                                                                                | Reference | Claim Details                                                                              | Documents  | Show All |         |             |              |            |       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|--------------------------------------------------------------------------------------------|------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><b>[Created by Insurer]</b></span>                                                                                                                                                       |           |                                                                                            |            |          |         |             |              |            |       |
| Insured: <b>MICHELLE ANNE NG CHAI PING</b> , ID: S7005944D, Tel: +6596748961, Email: NOEMAIL                                                                                                                                                        |           |                                                                                            |            |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SLZ4025Z</b>                                                                                                                                                                                                                   |           | Date of Loss: 14/04/2019 09:00 - :59<br>[11 Months and 15 Days From LTA Reg Date (Man Yr)] |            |          |         |             |              |            |       |
| Claim Type: <b>OD / 7076876906SG</b>                                                                                                                                                                                                                |           | Policy/Cover Note No.: (Comprehensive)                                                     |            |          |         |             |              |            |       |
|                                                                                                                                                                                                                                                     |           | Excess: S\$400.00                                                                          |            |          |         |             |              |            |       |
| Repairer: <b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911                                                                                                                                              |           |                                                                                            |            |          |         |             |              |            |       |
| Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Gan, Hunchung</b> ] Hunchung.Gan@aig.com                                                                                                  |           |                                                                                            |            |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 03/05/2019]</b>                                                                                                      |           |                                                                                            |            |          |         |             |              |            |       |
| Driver/Custodian: <b>MICHELLE ANNE NG CHAI PING</b> (49 / Female) , NRIC: S7005944D, Tel: +6596748961 Email: NOEMAIL                                                                                                                                |           |                                                                                            |            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                                                                                       |           |                                                                                            |            |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>AIG_SG (24/04/2019): Alert - Adj Mandate Approved (S\$10405.00) - SLZ4025Z - Claim Handler: Gan, Hunch...</li> <li>AIG_SG (23/04/2019): SLZ4025Z / OD / 14/04/2019 / Coverage &amp; Excess update</li> </ul> |           |                                                                                            |            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>                                                                       |           |                                                                                            |            |          |         |             |              |            |       |
| Due Date                                                                                                                                                                                                                                            | Priority  | Type                                                                                       | Task Group | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                                                                                         |           |                                                                                            |            |          |         |             |              |            |       |

## Claim Documents

\*SLZ4025Z (7076876906SG)  
OD  
Apr 14 2019 9:00AM  
[MICHELLE ANNE NG CHAI PING]  
Premium Automobiles Pte Ltd

|                    |                 |                                                        |               |  |  |                    |  |  |              |  |  |              |            |                                     |                                     |  |
|--------------------|-----------------|--------------------------------------------------------|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|------------|-------------------------------------|-------------------------------------|--|
| Upload Documents   |                 |                                                        | Upload Photos |  |  | Compose New Letter |  |  | Upload Video |  |  | Upload Audio |            |                                     | View <span>View in Browser</span>   |  |
| Video              |                 |                                                        |               |  |  |                    |  |  |              |  |  |              | 1 per page |                                     | <input checked="" type="checkbox"/> |  |
| No                 | Finalized On    | Premium Automobiles Pte Ltd (UBI)                      |               |  |  |                    |  |  |              |  |  | Thumbnail    |            | Print                               |                                     |  |
| 1                  | 15/04/19 15:02  | Video - Accident<br>[Linked Accident Report Documents] |               |  |  |                    |  |  |              |  |  |              | Load MP4   |                                     |                                     |  |
| Assessment Reports |                 |                                                        |               |  |  |                    |  |  |              |  |  |              | 1 per page |                                     | <input checked="" type="checkbox"/> |  |
| No                 | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                      |               |  |  |                    |  |  |              |  |  | Thumbnail    |            | Print                               |                                     |  |
| 1                  | 23/04/19 16:36  | Adjuster Immediate Advice                              |               |  |  |                    |  |  |              |  |  |              | Load HTM   |                                     |                                     |  |
| Photos/Images      |                 |                                                        |               |  |  |                    |  |  |              |  |  |              | 3 per page |                                     | <input checked="" type="checkbox"/> |  |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                      |               |  |  |                    |  |  |              |  |  | Thumbnail    |            | Print                               |                                     |  |
| 1                  | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 2                  | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 3                  | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 4                  | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 5                  | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 6                  | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 7                  | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 8                  | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 9                  | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 10                 | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 11                 | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 12                 | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 13                 | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 14                 | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 15                 | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 16                 | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 17                 | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 18                 | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| 19                 | 23/04/19 16:37  | General View                                           |               |  |  |                    |  |  |              |  |  |              | Load JPG   | <input checked="" type="checkbox"/> |                                     |  |
| Documentation      |                 |                                                        |               |  |  |                    |  |  |              |  |  |              | 1 per page |                                     | <input checked="" type="checkbox"/> |  |
| No                 | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                      |               |  |  |                    |  |  |              |  |  | Thumbnail    |            | Print                               |                                     |  |
| 1                  | 23/04/19 12:10  | SLZ 4025Z GIA.pdf                                      |               |  |  |                    |  |  |              |  |  |              | Load PDF   |                                     |                                     |  |
| 2                  | 23/04/19 12:10  | POLICE REPORT.pdf                                      |               |  |  |                    |  |  |              |  |  |              | Load PDF   |                                     |                                     |  |
| 3                  | 23/04/19 12:10  | CI & DRIVING.pdf                                       |               |  |  |                    |  |  |              |  |  |              | Load PDF   |                                     |                                     |  |
| 4                  | 23/04/19 12:10  | ESTIMATE.pdf                                           |               |  |  |                    |  |  |              |  |  |              | Load PDF   |                                     |                                     |  |
| 5                  | 19/07/19 15:33  | ESTIMATE MARKED.pdf                                    |               |  |  |                    |  |  |              |  |  |              | Load PDF   |                                     |                                     |  |
| 6                  | 05/09/19 10:51  | Workshop Invoice                                       |               |  |  |                    |  |  |              |  |  |              | Load PDF   |                                     |                                     |  |
| 7                  | 05/09/19 10:51  | Discharge Voucher                                      |               |  |  |                    |  |  |              |  |  |              | Load PDF   |                                     |                                     |  |

## Linked Accident Report Documents

|                           |                |                                   |  | View       | View in Browser                     |
|---------------------------|----------------|-----------------------------------|--|------------|-------------------------------------|
| <b>Video</b>              |                |                                   |  | 1 per page | <input checked="" type="checkbox"/> |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) |  | Thumbnail  | Print                               |
| 1                         | 15/04/19 15:02 | Video - Accident                  |  | Load MP4   |                                     |
| <b>Assessment Reports</b> |                |                                   |  | 1 per page | <input checked="" type="checkbox"/> |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) |  | Thumbnail  | Print                               |
| 1                         | 04/09/19 00:27 | Accident Statement                |  | Load HTM   |                                     |
| <b>Photos/Images</b>      |                |                                   |  | 3 per page | <input checked="" type="checkbox"/> |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) |  | Thumbnail  | Print                               |
| 1                         | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 2                         | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 3                         | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 4                         | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 5                         | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 6                         | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 7                         | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 8                         | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 9                         | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 10                        | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 11                        | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 12                        | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 13                        | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 14                        | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 15                        | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 16                        | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 17                        | 15/04/19 15:03 | Accident Photo                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| <b>Documentation</b>      |                |                                   |  | 1 per page | <input checked="" type="checkbox"/> |
| No                        | Finalized On   | Premium Automobiles Pte Ltd (UBI) |  | Thumbnail  | Print                               |
| 1                         | 15/04/19 15:00 | Sketch Plan                       |  | Load JPG   | <input checked="" type="checkbox"/> |
| 2                         | 15/04/19 15:00 | Sketch Plan #2                    |  | Load JPG   | <input checked="" type="checkbox"/> |
| 3                         | 15/04/19 15:00 | POLICE REPORT                     |  | Load JPG   | <input checked="" type="checkbox"/> |
| 4                         | 15/04/19 15:00 | POLICE REPORT                     |  | Load JPG   | <input checked="" type="checkbox"/> |
| 5                         | 15/04/19 15:00 | POLICE REPORT                     |  | Load JPG   | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                                                                                          | Reset | Save | Print |
|----------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured.                                                                                                 |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> |       |      |       |
| Show Remarks To: <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small>  |       |      |       |

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: [sun@lkkauto.com](mailto:sun@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19007089/ASD3E2

Date: 05/09/2019

### REFERENCE

Insured/Claimant: MICHELLE ANNE NG CHAI PING

Policy No:

Date of Loss: 14/04/2019

Nature of Claim: OD Claim No: 7076876906SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLZ4025Z

Make &amp; Model: AUDI Q3, 1.4 TFSI (A)

Reg. Date: 30/04/2018 (Man. Year: 2018)

Colour: White

Engine Capacity: 1395 cc

Market Value/New Car Price: S\$130,000.00

Sum Insured (S\$): Market Value/New Car Price

Engine No: CZE630541

Chassis No: WAUZZZGA8JA074341

Odometer: 8268 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 215/55 R17

Rear Tyre Size: 215/55 R17

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                      | Repairer's       | Adjuster's      | Difference      | Diff %       |
|-------------------------------------|------------------|-----------------|-----------------|--------------|
| Parts                               | 12,683.00        | 6,848.00        | 5,835.00        | 46.01        |
| Miscellaneous Items                 | 0.00             | 0.00            | 0.00            |              |
| Labour                              | 4,802.00         | 1,852.00        | 2,950.00        | 61.43        |
| Paintwork Labour                    | 0.00             | 0.00            | 0.00            |              |
| Towing                              | 0.00             | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b> | <b>17,485.00</b> | <b>8,700.00</b> | <b>8,785.00</b> | <b>50.24</b> |
| <b>- Excess (S\$)</b>               | <b>400.00</b>    | <b>400.00</b>   | <b>0.00</b>     | <b>0.00</b>  |
| <b>(S\$)</b>                        | <b>17,085.00</b> | <b>8,300.00</b> | <b>8,785.00</b> | <b>51.42</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>       | <b>1,195.95</b>  | <b>581.00</b>   | <b>614.95</b>   | <b>51.42</b> |
| <b>Nett Amount (S\$)</b>            | <b>18,280.95</b> | <b>8,881.00</b> | <b>9,399.95</b> | <b>51.42</b> |

### INSPECTION

Date of Assignment: 23/04/2019

Date Inspected: 22/04/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)

55 Ubi Road 1

Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

| No. | Qty | Part No. | Particulars                           | Condition     | Repairer's  | Amount       |
|-----|-----|----------|---------------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT BUMPER                         | Deformed      | 1,706.00 FS | *1,364.00 FS |
| 2   | 1   |          | *FRONT BUMPER FIXING PARTS            | Not Necessary | 314.00 FS   | *- FS        |
| 3   | 1   |          | *FRONT BUMPER LOWER CENTER GRILLE     | Not Necessary | 179.00 FS   | *- FS        |
| 4   | 1   |          | *FRONT AIR GUIDE GRILLE - LH          | Cut           | 154.00 FS   | *122.80 FS   |
| 5   | 1   |          | *FRONT AIR GUIDE GRILLE COVER - LH    | Not Necessary | 31.00 FS    | *- FS        |
| 6   | 1   |          | *FRONT SPOILER                        | Deformed      | 273.00 FS   | *218.00 FS   |
| 7   | 1   |          | *FRONT LOWER CLOSING ELEMENT          | Not Necessary | 142.00 FS   | *- FS        |
| 8   | 1   |          | *FRONT LOWER SPOILER - LH             | Not Necessary | 31.00 FS    | *- FS        |
| 9   | 1   |          | *FRONT LOWER SPOILER TRIM - LH        | Not Necessary | 32.00 FS    | *- FS        |
| 10  | 1   |          | *RADIATOR GRILLE                      | Cut           | 1,301.00 FS | *1,040.80 FS |
| 11  | 1   |          | *RADIATOR GRILLE COVER                | Not Necessary | 114.00 FS   | *- FS        |
| 12  | 1   |          | *FOAM FILLER PIECE                    | Not Necessary | 71.00 FS    | *- FS        |
| 13  | 1   |          | *FRONT BUMPER CARRIER                 | Not Necessary | 625.00 FS   | *- FS        |
| 14  | 1   |          | *FRONT BUMPER TOP COVER               | Not Necessary | 91.00 FS    | *- FS        |
| 15  | 1   |          | *FRONT BUMPER GUIDE SECTION - LH      | Not Necessary | 32.00 FS    | *- FS        |
| 16  | 1   |          | *FRONT FENDER - LH                    | Not Necessary | 1,047.00 FS | *- FS        |
| 17  | 1   |          | *FRONT FENDER ATTACHMENT PARTS        | Not Necessary | 36.00 FS    | *- FS        |
| 18  | 2   |          | *FRONT FENDER BRACKET - LH            | Not Necessary | 57.00 FS    | *- FS        |
| 19  | 1   |          | *FRONT FENDER POP RIVET               | Not Necessary | 18.00 FS    | *- FS        |
| 20  | 1   |          | *FRONT FENDER BRACE - LH              | Not Necessary | 29.00 FS    | *- FS        |
| 21  | 1   |          | *FRONT WHEEL HOUSING LINER - LH       | Not Necessary | 183.00 FS   | *- FS        |
| 22  | 1   |          | *WHEEL HOUSING LINER ATTACHMENT PARTS | Not Necessary | 52.00 FS    | *- FS        |
| 23  | 1   |          | *HEADLIGHT MOUNTING - LH              | Not Necessary | 107.00 FS   | *- FS        |
| 24  | 1   |          | *LED HEADLIGHT - LH                   | Cut           | 4,491.00 FS | *3,592.80 FS |
| 25  | 1   |          | *HEAD LIGHT LIFT CYLINDER - LH        | Not Necessary | 128.00 FS   | *- FS        |
| 26  | 1   |          | *HORN - LOW TONE                      | Not Necessary | 262.00 FS   | *- FS        |
| 27  | 1   |          | *HORN BRACKET                         | Not Necessary | 29.00 FS    | *- FS        |
| 28  | 2   |          | *FRONT WHEEL ARCH TRIM - LH / RH      | Necessary     | 588.00 FS   | *469.60 FS   |
| 29  | 1   |          | *A/C STICKER                          | Not Necessary | 7.00 FS     | *- FS        |
| 30  | 1   |          | *CAUTION STICKER                      | Not Necessary | 13.00 FS    | *- FS        |
| 31  | 1   |          | *FRONT NO. PLATE                      | Necessary     | 40.00 FS    | *40.00 FS    |
| 32  | 1   |          | *SUNDRIES                             | Not Necessary | 500.00 FS   | *- FS        |

F=Franchise part. S=SpcNett.

**Total Parts (\$\$)**    **12,683.00**    **6,848.00**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                                                                                                                         | Lab.Type | Repairer's | Amount   |
|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|----------|
| <u>Labour Items</u>     |                                                                                                                                                     |          |            |          |
| 1                       | TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY                               | New      | 360.00     | 360.00   |
| 2                       | TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND LHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED | New      | 2,450.00   | 750.00   |
| 3                       | TO RESPRAY FRONT BUMPER ASSY AND LHS FRONT FENDER                                                                                                   | New      | 1,800.00   | 550.00   |
| 4                       | TO CARRY OUT DIAGNOSTIC CHECK                                                                                                                       | New      | 192.00     | 192.00   |
| Gross Labour Cost (S\$) |                                                                                                                                                     |          | 4,802.00   | 1,852.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >