

ASS. REC. BY:

REF:

CC3/A7G19007083/Atd3n2

Adrian

ASSIGNMENT

Front:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No: 800691682756

Sum Insured: Excess: 600

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 100K.

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Vehicle: IN / OUT

Person Contacted:

Veh No:

SMA1631M Yr Regn: 2018 / June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3

c.c.

999.

Colour:

Blue

A/C: Insured / Std / Nil / NA

Sp. Reading

21751

T/Radio: Insured / Std / Nil / NA

Eng/No:

C/No:

WAUZZZ8V6J1058270.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Morder / Jammed / Leaked / Burnt or

Brake: Morder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

205/55R16-

R:

205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

06 mm

R/Bal.

06 mm

L/Bal.

06 mm

L/Bal.

06 mm

D.O.A.

D.O.I.

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 AIG

SMA 1631M -x

Part by Part \$3700.32 (Red: 2185.68; 37%)

MV:

PV:

Nett:

RECEIVED 3 JUL 2019

Date/Time, File Pass to?

1) 317 Typist

3)

5)

Prel. Report:

Final Report:

Date/Time, File Return to?

2)

4)

6)

Part Prices Check:

IN

OUT

Survey Fee:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

Date:

200

11

211

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	15/04/2019 20:29
Date Of Accident	10/04/2019 12:30
Exact Location Of Accident	QIAN HU FISH FARM
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMA1631M
Insured/Policyholder	
Name Of Registered Owner	MOHAMED HAFRIZ BIN ABDUL KARIM
NRIC No	S8432204J
Email Address	CUT.BACK.HILL@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97350129
Alternative Phone No	OTHERS-97350129
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	
Driver	
Name of Driver	MOHAMED HAFRIZ BIN ABDUL KARIM
NRIC No	S8432204J
Date Of Birth	31/10/1984
Occupation	INDOOR
Date Of Driving Pass	08/01/2008
Driving Experience	11 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97350129
Fax Number	
Contact Number	OTHERS-97350129
Email Address	CUT.BACK.HILL@GMAIL.COM

Address	BLK 210 SERANGOON CENTRAL #02-260
Postcode	550210
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON THE 10TH OF APRIL 2019, I WENT TO QIAN HU FISH FARM TO LOOK FOR FISHES. UPON RETURNING BACK TO MY CAR, MY COLLEAGUE SPOTTED THE DENT AND ALERT ME ON IT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Paedagog's Signature
Name: Paedagog
NIC/FIN No. 20260902

Sketch Plan #2

SKETCH PLAN

L - LINE 16314



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 10th of April 2014, I went to Green He Fish Farm to look for fish. Upon returning back from my car, my colleague spotted the dent and alert me on it.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Nelson Whoo
NRIC/ID No: 684689051

Accident Photo



Licence Number **S8432204J**
 Name
MOHAMED HAFRIZ BIN ABDUL KARIM
 Birth Date **31 Oct 1984**
 Issue Date **09 Jan 2008**
 001559307E

IDENTITY CARD NO. **S8432204J**

Name
MOHAMED HAFRIZ BIN ABDUL KARIM
 محمد هافريز بن عبدول كاريم
 Race
INDIAN
 Date of birth
31-10-1984
 Country of birth
SINGAPORE
 Sex
M
S8432204J

PERMITTED TO DRIVE VEHICLES OF THE FOLLOWING CATEGORIES
 Motorcycles <= 200 cc
 Motorcycles between 201 cc and 400 cc
 Motorcycles > 400 cc
 Motor Cars <= 2000kg with <= 4 passengers, exclusive of the driver, and other motor vehicles <= 2500kg
 11 Feb 2002
 01 Jun 2004
 26 Jul 2005
 09 Jan 2008
 Licence No. **S8432204J**

4311550

WRC No. **S8432204J**
 Date of issue
22-11-2008
 Address
**APT BLK 210 SERANGOON CENTRAL
 #02-260
 SINGAPORE 550210**

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MOHAMED HAFRIZ BIN ABDUL KARIM
Period of Insurance : 12 Jun 2018 To 11 Jun 2019
Engine No. : CHZ909935
Chassis No. : WAUZZZ8V6J1058270

Vehicle No. : SMA1631M
Policy No. : 1800063963
Endorsement No. : 000000000217088
Issued Date : 25 Jul 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Sum Insured : Market Value
First Year of Registration : 2018
Driver Restriction : NA
Off Peak Car : No
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MOHAMED HAFRIZ BIN ABDUL KARIM - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

88C235

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whitt/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

License Number: **S8432204J**

Name:

MOHAMED HAFRIZ BIN ABDUL KARIM

Birth Date: **31 Oct 1984**

Issue Date: **05 Jan 2008**



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S8432204J**



Name:

MOHAMED HAFRIZ BIN ABDUL KARIM

محمد هافريز بن عبدول كاريم

Race:

INDIAN

Date of birth:

31-10-1984

Sex:

M

S8432204J

Country of birth:

SINGAPORE



PERMITTED TO DRIVE VEHICLES AS FOLLOWS:

Public Data:

- Motorcycles <= 200 cc: 11 Feb 2003
- Motorcycles between 201 cc and 400 cc: 01 Jun 2004
- Motorcycles > 400 cc: 26 Jul 2005
- Motor Cars <= 2000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg: 05 Jan 2008

28A

License No: **S8432204J**

4311580



NRIC No: **S8432204J**



Date of issue:

22-11-2008

Address:

**APT BLK 210 SERANGOON CENTRAL
#02-260
SINGAPORE 550210**

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0497/2019/DY/TF
Date	:	17-Apr-19

Vehicle NOT IN workshop

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Mohamed Hafriz Bin Abdul Karim
Address	:	Blk 210 Serangoon Central #02-260 Singapore 550210
Telephone	:	HP +65 97350129
Type of Claim	:	Own Damage Claims
Policy No.	:	1800063963
Vehicle No	:	SMA 1631 M
Model Code	:	Audi A3 Sedan 1.0 TFSI 8V
Model / Year	:	Jun-18
Engine No	:	CHZ 909935
Chassis No	:	WAUZZZ8V6J1058270
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	10-Apr-19
Place of Accident	:	Qian Hu Fish Farm

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMA 1631 M

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	s/n \$ 280.00 ✓
2	To dismantle and renew rear lid. Re-organise rear crash management components. Reinstall all parts removed.	\$ 900.00 500 ✓
3	To respray rear lid.	\$ 900.00 550 ✓
4	To carry out diagnostic check.	s/n \$ 192.00 ✓
TOTAL LABOUR CHARGES		: \$ <u>2,272.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMA 1631 M

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR LID <i>Dented</i>	\$ 2,417.00 ✓	1933.60
2	REAR LID ATTACHMENT PARTS <i>Not nec</i>	\$ 267.00 ?	3x
3	REAR LID GASKET <i>Not nec</i>	\$ 185.00 ?	
4	REAR LID ADHESIVE <i>2</i>	\$ 18.00 ✓	13.92
5	AUDI EMBLEM <i>1</i>	\$ 113.00 ✓	90
6	A3' EMBLEM <i>1</i>	\$ 87.00 ✓	69.28
7	TFSI' EMBLEM <i>1</i>	\$ 87.00 ✓	69.28
8	REAR NO. PLATE <i>see on</i>	\$ 40.00 +	X
9	SUNDRIES <i>Nec</i>	\$ 400.00 ?	2.24
TOTAL SPARE PARTS		\$ 3,614.00	
TOTAL LABOUR CHARGES		\$ 2,272.00	
GRAND TOTAL		\$ 5,886.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adam Lj

Surveyed Date

:

22/04/19

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

:

Authorised Repair, 03 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

:

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0497/2019/DY/TF
Date : 17-Apr-19

Vehicle NOT IN workshop

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian
3 days - ok - jb - 3 Jun 19

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Mohamed Hafriz Bin Abdul Karim
Address : Blk 210 Serangoon Central
#02-260
Singapore 550210
Telephone : HP +65 97350129
Type of Claim : Own Damage Claims
Policy No. : 1800063963
Vehicle No : **SMA 1631 M**
Model Code : Audi A3 Sedan 1.0 TFSI 8V
Model / Year : Jun-18
Engine No : CHZ 909935
Chassis No : WAUZZZ8V6J1058270
Mileage : -
Date In : -
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 10-Apr-19
Place of Accident : Qian Hu Fish Farm

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMA 1631 M

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	s/n	\$	280.00	\$ 280.00
2	To dismantle and renew rear lid. Re-organise rear crash management components. Reinstall all parts removed.		\$	900.00	\$ 500.00
3	To respray rear lid.		\$	900.00	\$ 550.00
4	To carry out diagnostic check.	s/n	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	2,272.00	\$ 1,522.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMA 1631 M

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR LID	\$ 2,417.00	\$ 1,933.60
2	REAR LID ATTACHMENT PARTS	\$ 267.00	
3	REAR LID GASKET	\$ 185.00	
4	REAR LID ADHESIVE	\$ 18.00	\$ 13.92
5	AUDI EMBLEM	\$ 113.00	\$ 90.00
6	A3' EMBLEM	\$ 87.00	\$ 69.28
7	TFSI' EMBLEM	\$ 87.00	\$ 69.28
8	REAR NO. PLATE	\$ 40.00	
9	SUNDRIES	\$ 400.00	\$ 2.24
TOTAL SPARE PARTS		\$ 3,614.00	\$ 2,178.32
TOTAL LABOUR CHARGES		\$ 2,272.00	\$ 1,522.00
GRAND TOTAL		\$ 5,886.00	\$ 3,700.32

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMA 1631 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0497/2019/GW

25 June 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMA 1631 M , Audi A3 SEDAN 1.0 TFSI

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMA 1631 M**, claimant, **Mr. Mohamed Hafriz Bin Abdul Karim**, please find the related document per attached.

1. A copy of the Original invoice no.85013959- S\$3,317.34
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG - SMA 1631 M

Premium Automobiles Pte Ltd



Audi Centre Singapore
261 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
261 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
85 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:34

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Customer

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013959 Date: 25/06/2019 Order: SMA1631M Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMA1631M (V 38100)	Regn Date: 12/06/2018	Mileage: 23027	WIP No.: 50179
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: MAUZZZ8V6J1056270	Engine: CHZ 909935	Dept: U
You have been assisted by :- UB-Kelvin Khoo (138)			

		Details	Qty	Unit Price	Amount
Q	EXC	Insurance Excess/Liability M: 8888	-600.00	1.00	-600.00
S	BODYWORK	TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHT M:	280.00	1.00	280.00
S	BODYWORK	TO DISMANTLE AND RENEW REAR LID.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED M:	500.00	1.00	500.00
S	BODYWORK	TO RESPRAY REAR LID M:	550.00	1.00	550.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	192.00	1.00	192.00
X	A8V5827025F	(A) (SK) LID 24/4/19	1.00	2417.00	1,933.60
X	A8X0853737A 222	INSCRIPTION 'TFSI'	1.00	86.60	69.28
X	A8P0853741 222	INSCRIPTION 'A3'	1.00	86.60	69.28
X	A8V7853742 222	AUDI SIGN	1.00	112.50	90.00
X	A8D0853419F	PACKING	1.00	17.40	13.92
X	A8T0827310A	CLIP	2.00	1.40	2.24

Parts 2,178.32
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00

Sub-Total 3,100.32

7% GST 217.02

Grand Total 3,317.34



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMA 1631 M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0497/2019/KK
10TH MAY 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.0 TFSI 8V
Vehicle Chassis No. : WAUZZZ8V6J1058270
Vehicle Regn No. : SMA 1631 M
Vehicle Mileage : 23027 KM
Vehicle Owner : Mr. Mohamed Hafriz Bin Abdul Karim
Certificate No : 1800063963
Own Damage Excess : \$ 642.00 (Inclusive 7% GST)
Accident Date : 10th April 2019
Place : Qian Hu Fish Farm
Repair Cost : S- 3,317.34
WIP No. : 50179
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Apr 2019		23 Apr 2019 11:04 Edit Adj Rpt	S\$3,700.32 Edit Estimates	S\$3,700.32 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	MOHAMED HAFRIZ BIN ABDUL KARIM , ID: S8432204J, Tel: +6597350129, Email: CUT.BACK.HILL@GMAIL.COM								
Vehicle Reg. No.:	SMA1631M	Date of Loss:	10/04/2019 12:00 - :59 [9 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 8006916827SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deeban.nadaraja@aiig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 03/05/2019]								
Driver/Custodian:	MOHAMED HAFRIZ BIN ABDUL KARIM (34 / Male) , NRIC: S8432204J, Tel: +6597350129 Email: CUT.BACK.HILL@GMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (13/05/2019): SMA1631M / OD / 10/04/2019 / Coverage & Excess update									
☐ ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete 									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMA1631M (8006916827SG)
OD
Apr 10 2019 12:30PM
[MOHAMED HAFRIZ BIN ABDUL KARIM]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
Photos/Images															3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print			
1	23/04/19 11:58	General View													Load JPG			
2	23/04/19 11:58	General View													Load JPG			
3	23/04/19 11:58	General View													Load JPG			
4	23/04/19 11:58	General View													Load JPG			
5	23/04/19 11:58	General View													Load JPG			
6	23/04/19 11:58	General View													Load JPG			
7	23/04/19 11:58	General View													Load JPG			
Documentation															1 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print			
1	23/04/19 11:58	Certificate of Insurance													Load PDF			
2	23/04/19 11:58	Driver's Driving License													Load PDF			
3	23/04/19 11:58	Singapore Accident Statement													Load PDF			
4	29/04/19 08:37	UNDERTAKING LETTER													Load PDF			
5	29/04/19 08:37	INTERVIEW FORM													Load PDF			
6	10/05/19 17:29	Police Report													Load PDF			
7	10/07/19 16:13	WORKSHOP INVOICE													Load PDF			
8	10/07/19 16:13	DISCHARGE VOUCHER													Load PDF			

Linked Accident Report Documents

			View Use Viewer	
Assessment Reports			1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/04/19 20:40	Accident Statement	Load HTM	
Photos/Images			3 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/04/19 20:39	Accident Photo	Load JPG	
2	15/04/19 20:39	Accident Photo	Load JPG	
3	15/04/19 20:39	Accident Photo	Load JPG	
4	15/04/19 20:39	Accident Photo	Load JPG	
5	15/04/19 20:39	Accident Photo	Load JPG	
6	15/04/19 20:39	Accident Photo	Load JPG	
7	15/04/19 20:39	Accident Photo	Load JPG	
8	15/04/19 20:39	Accident Photo	Load JPG	
9	15/04/19 20:40	Accident Photo	Load JPG	
10	15/04/19 20:40	Accident Photo	Load JPG	
11	15/04/19 20:40	Accident Photo	Load JPG	
12	15/04/19 20:40	Accident Photo	Load JPG	
Documentation			1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	15/04/19 20:38	Sketch Plan	Load JPG	
2	15/04/19 20:38	Sketch Plan #2	Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19007088/ATD3N2

Date: 10/07/2019

REFERENCE

Insured/Claimant: MOHAMED HAFRIZ BIN ABDUL KARIM
Date of Loss: 10/04/2019

Policy No:
Nature of Claim: OD Claim No: 8006916827SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMA1631M	Engine No:	CHZ909935
Make & Model:	AUDI A3, 999cc SEDAN TFSI (A)	Chassis No:	WAUZZZ8V6J1058270
Reg. Date:	12/06/2018 (Man. Year: 2018)	Odometer:	21751 km
Colour:	Blue		
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$100,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,614.00	2,178.32	1,435.68	39.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,272.00	1,522.00	750.00	33.01
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,886.00	3,700.32	2,185.68	37.13
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	5,286.00	3,100.32	2,185.68	41.35
+ GST 7.00/7.00% (S\$)	370.02	217.02	153.00	41.35
Nett Amount (S\$)	5,656.02	3,317.34	2,338.68	41.35

INSPECTION

Date of Assignment:	23/04/2019	
Date Inspected:	22/04/2019	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	3.0 days	

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR LID	Dented	2,417.00 FS	*1,933.60 FS
2	1		*REAR LID ATTACHMENT PARTS	Not Necessary	267.00 FS	*- FS
3	1		*REAR LID GASKET	Not Necessary	185.00 FS	*- FS
4	1		*REAR LID ADHESIVE	Necessary	18.00 FS	*13.92 FS
5	1		*AUDI EMBLEM	Necessary	113.00 FS	*90.00 FS
6	1		*A3 EMBLEM	Necessary	87.00 FS	*69.28 FS
7	1		*TFSI EMBLEM	Necessary	87.00 FS	*69.28 FS
8	1		*REAR NO PLATE	Not Necessary	40.00 FS	*- FS
9	1		*SUNDRIES	Necessary	400.00 FS	*2.24 FS
Total Parts (S\$)					3,614.00	2,178.32

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR LIS.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR LID	New	900.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,272.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >