Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent:Tuesday, 16 April, 2019 4:55 PMTo:'Richmond Ho'; Mei Kwan (LKKAuto)Cc:Admin A; assignments; CS A Team

Subject: RE: Direct Settlement For SLB1173A & SDB900U *** LKK REF: CC4/AXA17007814/

Categories: HMK

Dear Richmond,

Appointment confirmed.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richmond Ho [mailto:richmond.ho@wearnes.com]

Sent: Tuesday, 16 April 2019 4:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement For SLB1173A & SDB900U *** LKK REF: CC4/AXA17007814/

Hi Mei Kwan

Kindly assist to arrange survey next Tuesday 23/04/2019 @ 1030. Owner waiting.

Richmond Ho

Senior Service Consultant Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935 **D** (65) 6430 4890 **M** (65) 9176 8543

www.wearnesauto.com richmond.ho@wearnes.com

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 16 April, 2019 3:16 PM

To: Richmond Ho < richmond.ho@wearnes.com >

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

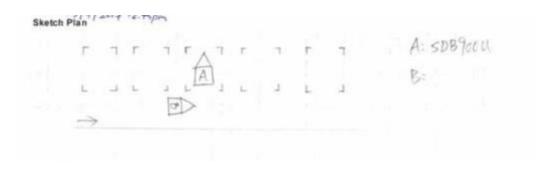
Subject: RE: Direct Settlement For SLB1173A & SDB900U *** LKK REF: CC4/AXA17007814/

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed OI has reported. Please refer to the below OI's sketch plan and statement.



Describe Circumstances of the Accident I was reversing from the carpark lot along old upper Thomaso road SLB 11739 came by and hit my car but nothing major happen to both car.

Please provide us evidence i.e. video/scene photo and arrange for TP survey...

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 7 July, 2017 4:33 PM

To: Richmond Ho < richmond.ho@wearnes.com >

Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com; Jas Khine (LKKAuto) < jaskhine@lkkauto.com; Admin A < admin-

a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Direct Settlement For SLB1173A & SDB900U *** LKK REF: CC4/AXA17007814/ua3

Dear Richmond,

Our insured has yet to report the accident till date.

Our principal was follow up with a registered reminder letter.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richmond Ho [mailto:richmond.ho@wearnes.com]

Sent: Friday, 7 July, 2017 11:57 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com; Jas Khine (LKKAuto) < jaskhine@lkkauto.com; Admin A < admin-

a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Direct Settlement For SLB1173A & SDB900U *** LKK REF: CC4/AXA17007814/ua3

Hi Mei Kwan,

Any update?

Richmond Ho

Senior Service Consultant Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935 **D** (65) 6430 4890 **M** (65) 9176 8543

 $\underline{www.wearnesauto.com} \quad \underline{richmond.ho@wearnes.com}$

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 1 June, 2017 2:11 PM

To: Richmond Ho

Cc: Thin Thin (LKKAuto); Jas Khine (LKKAuto); Admin A; assignments

Subject: RE: Direct Settlement For SLB1173A & SDB900U *** LKK REF: CC4/AXA17007814/ua3

Dear Richmond,

Our insured has yet to report the accident till date.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richmond Ho [mailto:richmond.ho@wearnes.com]

Sent: Thursday, 1 June, 2017 1:09 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com; Jas Khine (LKKAuto) < jaskhine@lkkauto.com; Admin A < admin-

a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Direct Settlement For SLB1173A & SDB900U *** LKK REF: CC4/AXA17007814/ua3

Hi Mei Kwan,

Any update

Richmond Ho

Senior Service Consultant Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935 **D** (65) 6430 4890 **M** (65) 9176 8543

www.wearnesauto.com richmond.ho@wearnes.com

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 12 May, 2017 2:41 PM

To: Richmond Ho

Cc: Thin Thin (LKKAuto); Jas Khine (LKKAuto); Admin A; assignments

Subject: RE: Direct Settlement For SLB1173A & SDB900U *** LKK REF: CC4/AXA17007814/ua3

Dear Richmond,

Our insured has yet to report the accident till date.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richmond Ho [mailto:richmond.ho@wearnes.com]

Sent: Friday, 12 May, 2017 1:15 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com>; Jas Khine (LKKAuto) < jaskhine@lkkauto.com>; Admin A < admin-

a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Direct Settlement For SLB1173A & SDB900U *** LKK REF: CC4/AXA17007814/ua3

Hi,

Any update?

Richmond Ho

Senior Service Consultant Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd

249 Alexandra Road Singapore 159935 **D** (65) 6430 4890 **M** (65) 9176 8543

www.wearnesauto.com richmond.ho@wearnes.com

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 26 April, 2017 4:20 PM

To: Richmond Ho

Cc: Thin Thin (LKKAuto); Jas Khine (LKKAuto); Admin A; assignments

Subject: RE: Direct Settlement For SLB1173A & SDB900U *** LKK REF: CC4/AXA17007814/ua3

Dear Richmond,

Our insured has yet to report the accident till date.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richmond Ho [mailto:richmond.ho@wearnes.com]

Sent: Wednesday, 26 April, 2017 10:09 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Thin Thin (LKKAuto) < thinthin@lkkauto.com; Jas Khine (LKKAuto) < jaskhine@lkkauto.com; Admin A < admin-

a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: Direct Settlement For SLB1173A & SDB900U *** LKK REF: CC4/AXA17007814/ua3

Hi,

Any update?

Richmond Ho Senior Service Consultant

Wearnes Automotive Pte. Ltd. 249 Alexandra Road Singapore 159935

Mobile. (65) 9176 8543 Direct. (65) 6430 4890

website. www.wearnesauto.com

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On 20 Apr 2017, at 15:51, Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote:

Dear Richmond,

We refer to the above matter.

Please be informed that our insured has yet to report the accident.

Kindly note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<image001.png>



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