

INS. CASE OWNER:

Winnifred CC 4, Asm 1900 7076, E fassr

LKK:

IDAC:

111541

ASSIGNMENT

Surveyor:

Steve

DOI:

24/4/2019

Date / Time:

18/04/2019

Registered in Merimen:

Pre-assign / CCU / FTE

SJM 18040



Insured Vehicle No.:

Claim No.:

S9M01KPCU

Name of Insured:

TAN KAI TEE

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

16/4/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SKH 8830X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

24/4
2019

SKH 8830X - X

SJM 18040 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 24/4/2019

After call ltr to OI: 4/5/2019

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 3,600.45 (3 days) Reduction: 47.20 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 21

If NO or B 28, Ass. Lia:

Repair Cost: (w/bst)

S\$ 3,853.02

OI rear ended TP

Loss of Rental (LOR):

S\$ 321.00 (3 days) X \$100.00 + 17% GST

Loss of Use (LOU):

S\$ - (\$ x days)

Loss of Income (LOI):

S\$ - (\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350.00

Total:

S\$ 4,176.02

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 4,176.02

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Steve

REF: ASM

2026 (EP)

ASSIGNMENT

From:

Date: 24.4.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKH 8830X

at Workshop n/s Volkswagen Centre

of 1 Kampong Ampat OFF Macpherson

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh: (10:30am owner waiting)

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	xx

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 1st % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

"wp"

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: SKH 8830X

Yr Regn: 25/1/13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Touran

c.c 1395

Colour: Brown

N/C: Insured / Std / NI / NA

Sp. Reading: 111815

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVG22ZIT2DW038605

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modt: Nil / 5/Rim / STD A/Rim or

Tyre Size: F: 205/55R 16

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Pirelli

Front

Rear

R/Bal. 7 mm

R/Bal. 7 mm

L/Bal. 7 mm

L/Bal. 7 mm

D.O.A. 16/4/19

D.O.I. 24/4/19

Survey held at Volkswagen

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear RM

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV - 51,000
PV - 45,523
AIV - 5477

plp \$ 3,600.95 (Redt 3,219.35 / 4920/0)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS, \$4

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$))

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Poh Kin

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation Non binding - Preview

Page 1/1
Document no.
Document date 18-04-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000256/ 1
Job order date 18-04-2019
Service Advisor TIOU CHUAN CHEE

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811
Customer Details:
Ms.
WONG
KIM LAN
582 PASIR RIS STREET 53
#11-17
Singapore 510582

License plate SKH8830X	Model code 1T32B4	First registration 25-01-2013	VIN WVGZZZ1TZDW038605	Model Touran 1.4 Trend 103 TSID7F	Mileage 106,681
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	B&P MECH	1	pcs.	200.00	#1	200.00	214.00
	LABOUR Sfe	3	pcs.	580.00	#1	1,740.00	1,861.80
	B&P Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	B&P REVERSE SENSOR	1	pcs.	400.00	#1	400.00	428.00
	SPRAY PAINT Sfe	3	pcs.	500.00	#1	1,500.00	1,605.00
1T0807421K GRU	Cover For Bumper Primed: DD	1	pcs.	1,242.02	#1	1,242.02	1,328.96
	REAR BUMPER						
1T0807521H GRU	Spoiler Primed: X R	1	pcs.	467.43	#1	467.43	500.15
	SPOILER						
1T0807441C GRU	Cover For Towing Eye Prim: X R	1	pcs.	51.21	#1	51.21	54.79
	TOW COVER						
1T0807305D	Bumper: ? X NAH		pcs.	663.28	#1	663.28	709.71
	REINFORCEMENT						
1T0807863D	Attachment Strip ? X NAH		pcs.	61.67	#1	61.67	65.99
	RR CENTRE BRACKET						
1T0807454	Guide Piece ? X NAH		pcs.	36.27	#1	36.27	38.81
	RHR TAILLIGHT BRACKET						
1T0807394D	Guide Piece ? X NAH		pcs.	29.49	#1	29.49	31.55
	RHR SIDE BRACKET						
1T0945106C	Reflector / cut	1	pcs.	68.93	#1	68.93	73.76
	RH						

Quotation valid till 25-04-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
		6,820.30	7%	477.42	6,820.30	7,297.72
		6,820.30		477.42	6,820.30	7,297.72

LKK Auto Consultants hence notify

the Repair of the following:

- To resurvey before any spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

---VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions)---

Service Advisor

Steve CLKKJ
8322 8813
stevechen@lkk.com

With Andrew 24/4/19, 10.30am
3 chgs
P/P
Recy bef spray

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice
Preview

Page 1/2

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Ms.
WONG
KIM LAN
582 PASIR RIS STREET 53
#11-17
Singapore 510582

Document no.
Document date 10-05-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000322/ 1
Job order date 24-04-2019
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SKH8830X	1T32B4	25-01-2013	VWGZZZ1TZDW038605	Touran 1.4 Trend 103 TSID7F	106,681

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	B&P MECH	1	pcs.	200.00	#1	200.00	214.00
	LABOUR	1	pcs.	580.00	#1	580.00	620.60
	B&P Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	B&P REVERSE SENSOR	1	pcs.	400.00	#1	400.00	428.00
	SPRAY PAINT	1.5	pcs.	500.00	#1	750.00	802.50
1T0807421K GRU	Cover For Bumper Primed	1	pcs.	1,242.02	#1	1,242.02	1,328.96
	REAR BUMPER*XR-240419						
1T0945106C	Reflector	1	pcs.	68.93	#1	68.93	73.76
	RH*AO-240419						
	AXA DIRECT SETTLEMENT, DOA:						
	16/04/2019, TP VEH: SJM1804D, SURVEY						
	BY: STEVE (LKK).						

Tax Code	Labour	Material	GST %	GST	Service / Mileage	Total amount excl. GST	Total amount incl. GST
#1		3,600.95	7%	252.07		3,600.95	3,853.02
Total		3,600.95		252.07		3,600.95	3,853.02

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Ms.
WONG
KIM LAN
582 PASIR RIS STREET 53
#11-17
Singapore 510582

Page 2/2
Document no.
Document date 10-05-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000322/ 1
Job order date 24-04-2019
Service Advisor TIOW CHUAN CHEE

License plate SKH8830X	Model code 1T32B4	First registration 25-01-2013	VIN WVGZZZ1TZDW038605	Model Touran 1.4 Trend 103 TSID7F	Mileage 106,681
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For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

VOLKSWAGEN CENTRE SINGAPORE

Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Quotation

Non binding - Preview

Page 1/1

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Ms.
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582 PASIR RIS STREET 53
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Singapore 510582

Document no.
Document date 18-04-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000256/ 1
Job order date 18-04-2019
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SKH8830X	1T32B4	25-01-2013	WVGZZZ1TZDW038605	Touran 1.4 Trend 103 TSID7F	106,681

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	B&P MECH	1	pcs.	200.00	#1	200.00	214.00
	LABOUR <i>SFO</i>	3	pcs.	580.00	#1 <i>580</i>	1,740.00	1,861.80
	B&P Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	B&P REVERSE SENSOR	1	pcs.	400.00	#1	400.00	428.00
	SPRAY PAINT <i>SFO</i>	3	pcs.	500.00	#1 <i>750</i>	1,500.00	1,605.00
1T0807421K GRU	Cover For Bumper Primed <i>DD</i>	1	pcs.	1,242.02	#1	1,242.02	1,328.96
	REAR BUMPER						
1T0807521H GRU	Spoiler Primed <i>X R</i>	1	pcs.	467.43	#1	467.43	500.15
	SPOILER						
1T0807441C GRU	Cover For Towing Eye Prim <i>X R</i>	1	pcs.	51.21	#1	51.21	54.79
	TOW COVER						
1T0807305D	Bumper <i>?</i>	1	pcs.	663.28	#1	663.28	709.71
	REINFORCEMENT						
1T0807863D	Attachment Strip	1	pcs.	61.67	#1	61.67	65.99
	RR CENTRE BRACKET <i>?</i>						
1T0807454	Guide Piece	1	pcs.	36.27	#1	36.27	38.81
	RHR TAILLIGHT BRACKET <i>?</i>						
1T0807394D	Guide Piece	1	pcs.	29.49	#1	29.49	31.55
	RHR SIDE BRACKET <i>?</i>						
1T0945106C	Reflector <i>CUT</i>	1	pcs.	68.93	#1	68.93	73.76
	RH						

Quotation valid till 25-04-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1		6,820.30	7%	477.42	6,820.30	7,297.72
Total		6,820.30		477.42	6,820.30	7,297.72

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Customer

Service Advisor

Acknowledged by Repairer

Signature: _____

Date: _____

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

Steve (LKK)
8322 8813
stevechen@lkkaut.com

WIL Minnie 24/4/19, 10.30am
3 chrs
P/P
Recy bef spray

Poh Kin (LKKAuto)

From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Wednesday, 17 July 2019 8:50 AM
To: Poh Kin (LKKAuto); Tang Shu Shi (VGS - SG/Singapore)
Cc: Admin A; Cecilia Chong (LKK Auto); Wong Mei (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKH8830X & SJM1804D
DOA : 16/4/2019 *** LKK REF: CC4/ASM19007076/fa3
Attachments: SIGNED DV.pdf

Dear Poh Kin,

Please refer to attach signed DV and process the payment accordingly.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Monday, 15 July 2019 5:52 PM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKH8830X & SJM1804D

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 12 July 2019 4:08 PM
To: Chee Steven (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore)
Cc: Admin A; Cecilia Chong (LKK Auto)
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKH8830X & SJM1804D
DOA : 16/4/2019 *** LKK REF: CC4/ASM19007076/fa3

Importance: High

"Without Prejudice"

"Save as to Costs"

Our Ref: CC4/ASM19007076/Efa3
Your Ref: SKH 8830X

Dear Sir/Madam,

We refer to the below matter and your letter of demand.

towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement at below:-

1. Cost of Repair (w/gst)	S\$ 3,853.02
2. Loss of Rental (3 days x \$100.00+7%gst)	S\$ 321.00
3. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 4,176.02</u>

kindly confirm acceptance on this matter.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not

Poh Kin (LKKAuto)

From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Sent: Saturday, 13 July 2019 12:20 PM
To: Poh Kin (LKKAuto); Tang Shu Shi (VGS - SG/Singapore)
Cc: Admin A; Cecilia Chong (LKK Auto); Wong Meiy (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: RE: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SKH8830X & SJM1804D
DOA : 16/4/2019 *** LKK REF: CC4/ASM19007076/fa3

Dear Poh Kin,

Offer accepted.

Please proceed with payment.

Thanks You,

Best Regards,

Steven Chee,
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3511
Mobile: +65 8511-2203
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
steven.chee@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Sent: Friday, 12 July 2019 4:08 PM
To: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

English (default) ▾

LKK AUTO CONSULTANTS PTE LTD (TP) ▾



SERVICE REQUESTS

MESSAGES

CLAIMS



TP MANDATE IA < S9M01KPU>

Type

 Question

Message

pls proceed. Tks

Reply

English (default) ▼

LKK AUTO CONSULTANTS PTE LTD (TP) ▼



SERVICE REQUESTS

MESSAGES

CLAIMS



TP MANDATE IA < S9M01KPU>

Type

Question

Message

Dear Winnie, Liability: Insured driver collided into the rear of third party vehicle, Liability is down against our insured. We did clarify with OI (Mr Tay) the nature of the accident, He is agree to settle, aware that NCD (if any) is affected. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Volkswagen Centre Singapore" is as follows: - 1) COR(w/gst): \$3,853.02 + 2) Loss of Rental (3 days x \$100.00+7%gst):\$ 321.00 + 3) GIA search: \$2.00 = Total: \$4,176.02. **3days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please.
PohKin- LKK- 12/07/2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/7/2019

Survey Details:

Date of loss	16-Apr-19
Date of appointment	18-Apr-19
Date of survey	24-Apr-19
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKH8830X
Make and Model	VOLKSWAGEN TOURAN 1.4 TSI
Date of registration	25-Jan-13
Parf Rebate	
Market Value	\$ 51,000.00
Parf Rebate	\$ 45,523.00
Nett Loss	\$ 5,477.00

Repair details:

Initial Estimate	\$ 6,820.30
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,310.95
Check items (estimate)	\$ -
Labour	\$ 2,290.00
Total	\$ 3,600.95
Lump Sum(if applicable)	\$ -

Number of days for repair	3
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

*Liability: Insured driver collided into the rear of third party vehicle,
Liability is down against our insured. We did clarify with OI (Mr Tay)
the nature of the accident, He is agree to settle, aware that NCD (if
any) is affected.*

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 3,853.02	(\$3,600.95 +7%gst)
Loss of use	\$ -	
Loss of rental	\$ 321.00	(3 days x \$100.00+7%gst)
Loss of income	\$ -	
GIA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 4,176.02	



LETTER OF DEMAND

Your Ref: SJM1804D

Our Ref: SKH8830X

To: A.X.A

Dear Sirs,

ACCIDENT INVOLVING SKH8830X & SJM1804D ON 18/4/2019

We are claiming on behalf of our client Wong Kim Lan

owner of vehicle number SKH8830X involved in accident on 18/4/2019

with vehicle SJM1804D along/at TPE (SLE) @ Elias Exit Road.

Description of claims:

Cost of Repairs \$ 3,853.02 (incl 7% GST)

Loss of Use/Rental \$ 120 x 3 Days = \$ 360 (incl 7% GST)

Search Fee \$ 2 (incl 7% GST)

Miscellaneous Fee \$ _____ (incl 7% GST)

TOTAL \$ 4,215.02 (incl 7% GST)

We are claiming in full and final settlement of \$ 4,215.02
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to shushi.tang@vw.com.sg /
steven.chee@vw.com.sg.

[Signature]
25 MAY 2019

Dated this _____





DISCHARGE VOUCHER

I / We Wong Kim Lan (Passport No. S1660111Z) the
owner of vehicle number SKH 8830X hereby accept from
AXA INSURANCE PTE LTD (Insurance Company) the sum of
\$3,853.02 (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SKH8830X & SJM1804D along TPE (SLE) @ Elias Rd Exit.
on 16/4/19.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 9/5/19 (DD/MM/YYYY)

Wong Kim Lan
(Signature of owner / Company stamp)

Name : WONG KIM LAN

NRIC No. : S1660111/2

Date : 8/5/19



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19007076/Efa3s2

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811
ATTN: WINNIE HO

Date : 23-07-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJM 1804D	Veh. Inspected	SKH 8830X
Policy No.	VPA/P2016860	Coverage (\$)	0.00
Claim No.	S9M01KPU	Excess (\$)	0.00
Assign From	WINNIE HO	Assign Date	18/04/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN TOURAN	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	WVGZZZ1TZDW038605	Colour	BROWN
Odometer	111815	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55R16	PIRELLI	7 mm
L/H Front Tyre	205/55R16	PIRELLI	7 mm
R/H Rear Tyre	205/55R16	PIRELLI	7 mm
L/H Rear Tyre	205/55R16	PIRELLI	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	16/04/2019	Inspection Date	24/04/2019
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 1 KAMPONG AMPAT OFF MACPHERSON ROAD SINGAPORE 368314		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKH 8830X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER FOR BUMPER PRIMED REAR BUMPER (SN) (CONSISTENT)	DENTED	1,242.02	1,242.02
1	SPOILER PRIMED SPOILER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	467.43	-
1	COVER FOR TOWING EYE PRIM TOW COVER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	51.21	-
1	BUMPER REINFORCEMENT (SN) (CONSISTENT)	NOT NECESSARY	663.28	-
1	ATTACHMENT STRIP RR CENTRE BRACKET (SN) (CONSISTENT)	NOT NECESSARY	61.67	-
1	GUIDE PIECE RHR TAILLIGHT BRACKET (SN) (CONSISTENT)	NOT NECESSARY	36.27	-
1	GUIDE PIECE RHR SIDE BRACKET (SN) (CONSISTENT)	NOT NECESSARY	29.49	-
1	REFLECTOR RH (SN) (CONSISTENT)	CUT	68.93	68.93
			2,620.30	1,310.95
LABOUR				
	B&P MECH.		200.00	200.00
	LABOUR. INCLUSIVE OF THE REPAIR OF SPOILER PRIMED SPOILER AND COVER FOR TOWING EYE PRIM TOW COVER.		1,740.00	580.00
	B&P DIAGNOSTIC AND PROGRAMMING.		360.00	360.00
	B&P REVERSE SENSOR.		400.00	400.00
	SPRAY PAINT.		1,500.00	750.00
			4,200.00	2,290.00
GRAND TOTAL			6,820.30	3,600.95
RECOMMENDED COST OF REPAIRS				3,600.95

Report Ref No. CC4/ASM19007076/Efa3s2

CHEN TSUE YEE
Automotive AssessorHO LEONG CHUAN
Automotive Assessor

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