

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 12 October 2019 2:50 PM
To: claims@dingautomotive.com.sg
Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Admin A
Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---//LKK REF: CC4/ASM19007074/T1pa3
Attachments: POLICE REPORT_SHD717A.pdf

Without Prejudice

Dear Sirs/mdm,

Thank you for your email.

We have reviewed the matter and we are of the view that our insured driver is not liable for the accident. From your client video, it shows that your driver had changed lane from the right turn only lane and emergency brake that causing the accident. As such, we regret to inform you that we have our principal to deny liability and unable to look into your client's claim.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@dingautomotive.com.sg <claims@dingautomotive.com.sg>
Sent: Wednesday, 9 October 2019 11:56 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Admin A <admin-a@lkkauto.com>
Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---//LKK REF: CC4/ASM19007074/T1pa3

Dear Hsiao Tong,

Kindly refer the video footage and let us know the status as soon as possible.

Since the driver was chasing us the status for few times.

We look forward from you soon.

Thank you.

Best Regards,
Hailey
Motor Claims Officer
Ding Automotive Pte Ltd
DID: 81203490

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 9 October 2019 11:44 AM
To: claims@dingautomotive.com.sg
Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Admin A
Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---//LKK REF: CC4/ASM19007074/T1pa3

Without Prejudice

Hi Hailey,

As spoken, kindly re-send the video footage to me.

Apologised for your inconvenience caused.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@dingautomotive.com.sg <claims@dingautomotive.com.sg>
Sent: Monday, 23 September 2019 10:48 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg
Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---

Dear Hsiao Tong,

Is that any offer for this case ?

Kindly revert to us as soon as possible.

We look forward from you soon.

Thank you.

Best Regards,
Hailey
Motor Claims Officer
Ding Automotive Pte Ltd
DID: 81203490

From: claims@dingautomotive.com.sg [<mailto:claims@dingautomotive.com.sg>]
Sent: Tuesday, 17 September 2019 10:08 AM
To: 'Hsiao Tong (LKKAUTO)'
Cc: 'kelly.ding@dingauto.sg'; 'dd.hashim@dingauto.sg'
Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---

Dear Hsiao Tong,

Good day to you.

Kindly revert us an offer as soon as possible.

We look forward from you soon.

Thank you.

Best Regards,
Hailey
Motor Claims Officer
Ding Automotive Pte Ltd
DID: 81203490

From: claims@dingautomotive.com.sg [<mailto:claims@dingautomotive.com.sg>]
Sent: Tuesday, 10 September 2019 12:20 PM
To: 'Vivian Lau (LKKAUTO)'
Cc: 'kelly.ding@dingauto.sg'; 'dd.hashim@dingauto.sg'
Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---

Dear Vivian,

Good day to you.

We have attached the video footage on 8/8/19.

Kindly revert us an offer due to our driver was chasing us the latest status .

We look forward from you soon.

Thank you.

Best Regards,
Hailey
Motor Claims Officer
Ding Automotive Pte Ltd
DID: 81203490

From: claims@dingautomotive.com.sg [<mailto:claims@dingautomotive.com.sg>]
Sent: Tuesday, 27 August 2019 5:25 PM
To: 'Vivian Lau (LKKAUTO)'
Cc: 'kelly.ding@dingauto.sg'; 'dd.hashim@dingauto.sg'
Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---

Dear Vivian,

Good day to you.

Is that any offer for this case ?

We look forward from you soon.

Thank you.

Best Regards,
Hailey
Motor Claims Officer
Ding Automotive Pte Ltd
DID: 81203490

From: claims@dingautomotive.com.sg [<mailto:claims@dingautomotive.com.sg>]
Sent: Tuesday, 20 August 2019 2:53 PM
To: 'Vivian Lau (LKKAUTO)'
Cc: 'kelly.ding@dingauto.sg'; 'dd.hashim@dingauto.sg'
Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---

Dear Vivian,

Good day to you.

Is that any offer for this case that accident happened on April one.

Kindly revert us an offer once your side have review all the documents and video that we provided to you.

We look forward from you soon.

Thank you.

Best Regards,
Hailey
Motor Claims Department
Ding Automotive Pte Ltd
DID: 81203490

From: claims@dingautomotive.com.sg [<mailto:claims@dingautomotive.com.sg>]
Sent: Saturday, 17 August 2019 1:31 PM
To: 'Vivian Lau (LKKAUTO)'
Cc: 'kelly.ding@dingauto.sg'; 'dd.hashim@dingauto.sg'
Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---

Dear Vivian,

Is that any offer for this case ?

We look forward from you soon.

Thank you.

Best Regards,
Hailey
Motor Claims Department
Ding Automotive Pte Ltd
DID: 81203490

From: claims@dingautomotive.com.sg [<mailto:claims@dingautomotive.com.sg>]
Sent: Thursday, 8 August 2019 10:02 AM
To: 'Vivian Lau (LKKAUTO)'
Cc: 'kelly.ding@dingauto.sg'; 'dd.hashim@dingauto.sg'
Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---

Dear Vivian,

We have forward the video footage that happened on July to you in another email.

Kindly revert us an offer for this case attached with the video footage on April.

We appreciate for your action and look forward from you soon.

Thank you.

Best Regards,
Hailey
Motor Claims Department
Ding Automotive Pte Ltd
DID: 81203490

From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]
Sent: Wednesday, 7 August 2019 6:08 PM
To: claims@dingautomotive.com.sg
Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg
Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

Accident on 18/04/2019 involving SHC 924Z and SHD717A

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@dingautomotive.com.sg [<mailto:claims@dingautomotive.com.sg>]

Sent: Wednesday, 7 August, 2019 5:54 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg

Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---

Dear Vivian,

Kindly revert us an offer as soon as possible.

We appreciate for your action and look forward from you soon.

Thank you.

Best Regards,

Hailey

Motor Claims Department

Ding Automotive Pte Ltd

DID: 81203490

From: claims@dingautomotive.com.sg [<mailto:claims@dingautomotive.com.sg>]

Sent: Tuesday, 6 August 2019 3:02 PM

To: 'Vivian Lau (LKKAuto)'

Cc: 'kelly.ding@dingauto.sg'; 'dd.hashim@dingauto.sg'

Subject: RE: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---

Dear Vivian,

Good day to you.

Is that any latest status for this case ?

Kindly revert us an offer once your side have review all the documents.

We appreciate for your action and look forward from you soon.

Thank you.

Best Regards,

Hailey

Motor Claims Department

Ding Automotive Pte Ltd

DID: 81203490

From: claims@dingautomotive.com.sg [<mailto:claims@dingautomotive.com.sg>]

Sent: Wednesday, 10 July 2019 2:22 PM

To: 'Vivian Lau (LKKAuto)'

Cc: 'Mei Kwan (LKKAuto)'; 'kelly.ding@dingauto.sg'; 'dd.hashim@dingauto.sg'; 'kelly'; 'ADMIN@DINGAUTOMOTIVE.COM.SG'

Subject: 50111586 BILLING FOR SHC924Z/TP SHD717A/18/04/2019-PENDING OFFER/REF:---

Dear LKK Claims Officer,

Please refer to the attachment supporting document to claims against your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our insured as per following:

Recommended Repair Days:02

Sat,Sun,Public Holiday/etc:03

Total Claims Days:05

Repair Cost:\$1,337.50

Loss Of Rental:\$546.50

Loss Of Income:\$400.00

LTA Search Fee:\$7.45

Towing Fee:-

Surveyor Fee:-

Total: **\$2,291.45**

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

Thank you.

Best Regards,

Hailey

Motor Claims Department
Ding Automotive Pte Ltd
DID: 81203490



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