

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, 3 May, 2019 1:54 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)'
Cc: 'Jeannie Cheng'; 'Tracy Tan'; 'Survey Report (ERGO Insurance Pte. Ltd.)'; Admin A; Poh Kin (LKKAuto); CS A Team
Subject: RE: PRS IRO YM8180X | OI : XE2880C | DOA: 13/04/2019| ERGO REF: CDMCG19000745/SL/jc
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: CDMCG19000745/SL/jc
LKK REF: CC4/EGI19007065/Ufa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: YM 8180X

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 23 April, 2019 11:51 AM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; 'Tracy Tan' <tracy.tan@ergo.com.sg>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRS IRO YM8180X | OI : XE2880C | DOA: 13/04/2019| ERGO REF: CDMCG19000745/SL/jc

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Tuesday, 23 April 2019 10:54 AM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Tracy Tan <tracy.tan@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: FW: PRS IRO YM8180X | OI : XE2880C | DOA: 13/04/2019 | ERGO REF: CDMCG19000745/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs. (Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message.

From: Susan Low [<mailto:liusbro@ymail.com>]
Sent: Monday, April 22, 2019 1:31 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Re: Request for 3rd party claims survey YM8180X Claims against XE2880C

We did like to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

On Monday, 22 April 2019, 1:24:05 pm SGT, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services

8	VAC	Vicom Ltd	
9	AJAX	AJAX Inspection Services Pte Ltd	

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Our Insured's driver has not reported the accident to us todote.

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg

www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Susan Low [<mailto:liusbro@ymail.com>]
Sent: Thursday, April 18, 2019 3:38 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Request for 3rd party claims survey YM8180X Claims against XE2880C

Accident on 13/04/2019 Along Benoi Road

Involving YM8180X and XE2880C

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :-



This email has been checked for viruses by AVG antivirus software.
www.avg.com