

INSURANCE

INS. CASE OWNER:

KUAN HONG

CC 3/AIG1900

2062, A<sup>H</sup> #234

LKK:

IDAC:

Surveyor:

ADRIAN

DOI:

ASSIGNMENT

25/04/19

Date / Time:

21/4/19

Registered in Merimen:

21/4/19

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SMH 25175

Name of Insured:

MALIG MARKETING LLC

Insured Tel No.:

HP:

Claim No.:

120051750366

Policy No.:

999994412

Make / Model:

HONDA

Place of Accident:

85 PLIMADE PK

Excess Sec II :SS

D.O.A.:

12/4/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: WOK NABIA NATASHAH 28

WOK NABIA NATASHAH 28

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO )

Insured Liability:

% Final ? Yes / No

SW 462T



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

priminn-



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

SW 462T  
SMH 25175  
19/04/19 10:00 AM

STAGE	DATE / PIC
Non-Reporting 1st (1st)	
Non-Reporting 1st (2nd)	
Non-Reporting 1st (Final)	
Notification 1st (if non-pickup)	
Call Of:	
After call 1st to OI:	19/06/19 - WOK NABIA
Documentation Check List:	Handler Typist
Notification 1st (if non-pickup)	
After call 1st to OI:	
Authorisation To Act:	
Release Voucher:	
Final Repair Bill:	
Car Rental Invoice:	
Towing Invoice:	
ITA / GIA:	
Medical Bill:	
PIR:	
Mandate/Reject Instruction:	
LOD:	
Payment Breakdown Form:	
Post-Repair Photos:	
Others:	

- TO FINANCIAL CORP

HEAD-TO-REAR.

19/6/19

Called OI to inform TP claim

24/07/19  
05/08/19

- PHOTOD  
- ORIGINAL TP LOD IN  
- SEND 1st OFFER TO TP  
- TP ACCEPTED OFFER. All done in  
OFFER. TO CLOS.

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost	41P	S\$ 3,129.20	( 3 days) Reduction: 47 %
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability	% 100	(Assessed / Assessed)	BOLA S/N No. : 27 -
Repair Cost: (w/LOD)	S\$ 3,348.24		
Loss of Rental (LOR):	S\$ -	( days)	
Loss of Use (LOU):	S\$ 200.00	200 x 4 days)	
Loss of Income (LOI):	S\$ -	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/ITA Search	S\$ 7.45		
Medical:	S\$ -		
Disbursement	S\$ -	(e.g. Tow/ Independent)	
Legal Cost	S\$ -		
Total:	S\$ 3,555.69	Global Sum S\$:	-
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	S\$ 3,355.69	Name 1:	PREMIUM AUTOMOBILES PTG LTD
Payee 2 (Strike if N.A.)	S\$ 200.00	Name 2:	SIM BE LIN
Payee 3 (Strike if N.A.)	S\$ -	Name 3:	-

Confirm by:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
If NO or B 28, Ass. Lia:	
(OLD RATE-PAID TP)	
6/8/19	
1) Claim status: Normal/Reject/Private Settle	
2) Report Format:	
3) Survey fee:	\$320.00

## ASSIGNMENT

Adrian

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

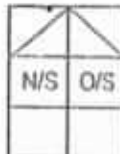
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 03 hrs days Res: Yes or No

Lum Sum: \_\_\_\_\_ % J Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Vehicle: IN / OUT  
Person Contacted: \_\_\_\_\_Veh No: SLW4621T Yr Regn: 2018 / FebType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Andi A3 c.c. 999Colour: Black A/C: Insured / Std / NI / NASp. Reading 32332 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAUZZ28V0J103 ASDGen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55R16R: 205/55R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 23/04/19Survey held at PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPAIG.P/b & 3, 12, 20Crash: \$2,853.80 (47%)MV:PV:Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic &amp; Add.

S + RS, \$

Photos

Others

TOTAL

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0512/2019/DY/TF
Date	:	18-Apr-19

Vehicle not in workshop. Kindly arrange for survey.

**Your insured vehicle : SMH 2517 S**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name	:	Mdm, Sim Ee Lin
Address	:	Blk 5 Tampines Ave 8 #13-08 Singapore 529596
Telephone	:	HP +65 81002788
Type of Claim	:	Third Party Claims
Policy No.	:	DMPPHQ19-001001
Vehicle No	:	<b>SLW 4621 T</b>
Model Code	:	Audi A3 Sedan 1.0 TFSI 8V
Model / Year	:	Feb-18
Engine No	:	CHZ 624515
Chassis No	:	WAUZZZ8V0J1037950
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	17-Apr-19

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLW 4621 T

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function and renew according to damage.	s/n \$ 280.00 ✓
2	To dismantle and renew rear bumper. Re-organise rear crash managements components. Reinstall all parts removed.	\$ 900.00 <del>500</del>
3	To respray rear bumper.	\$ 800.00 <del>550</del>
4	To carry out diagnostic check.	s/n \$ 192.00 ✓
TOTAL LABOUR CHARGES		: <u>\$ 2,172.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLW 4621 T.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>Rehmd</i>	\$1,793.00	<i>✓ 1,134.40</i>
2	REAR BUMPER STICKY PAD <i>} New</i>	\$21.00	<i>+</i>
3	REAR BUMPER FIXING PARTS	\$175.00	<i>x</i>
4	REAR BUMPER TOP GUIDE SECTION - LH / RH <i>} New</i>	\$30.00	<i>+</i>
5	REAR BUMPER TOP GUIDE SECTION PIN <i>} New</i> 2	\$53.00	<i>x</i>
6	REAR BUMPER SPOILER <i>Life</i>	\$216.00	<i>✓ 172.80</i>
7	REAR BUMPER REFLECTOR - LH / RH <i>New</i>	\$76.00	<i>x</i>
8	REAR BUMPER REINFORCEMENT BAR <i>New</i>	\$522.00	<i>x</i>
9	REAR BUMPER BRACKET - LH / RH <i>New</i>	\$51.00	<i>x</i>
10	REAR BUMPER SENSOR <i>} New</i> 2	\$462.00	<i>x</i>
11	REAR BUMPER SENSOR SEAL <i>} New</i> 4	\$12.00	<i>+</i>
12	SUNDRIES <i>Not New</i>	\$400.00	<i>+</i>
TOTAL SPARE PARTS CHARGES		\$3,811.00	
TOTAL LABOUR CHARGES		\$ 2,172.00	
GRAND TOTAL		\$ 5,983.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved. Remarks (X) = Not approved  
Spare parts are Special Nett.

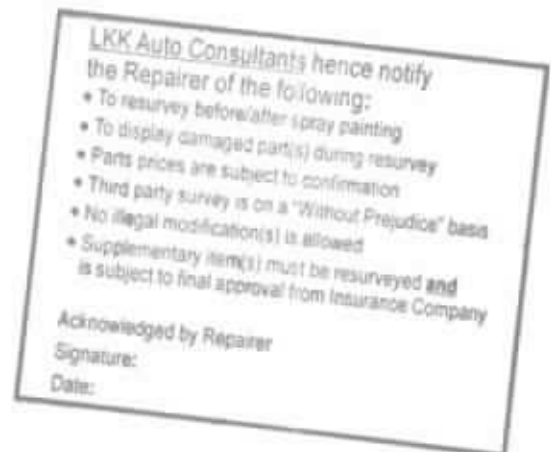
# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lj  
Surveyed Date : 23/04/19.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 03 days.



**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/0512/2019/DY/TF  
Date : 18-Apr-19

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle : **SMH 2517 S**

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

*Hi Adrian*

*3 days - ok - jb - 18 May 19*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name : Mdm. Sim Ee Lin  
Address : Blk 5 Tampines Ave 8  
#13-08  
Singapore 529596  
Telephone : HP +65 81002788  
Type of Claim : Third Party Claims  
Policy No. : DMPPHQ19-001001  
Vehicle No : **SLW 4621 T**  
Model Code : Audi A3 Sedan 1.0 TFSI 8V  
Model / Year : Feb-18  
Engine No : CHZ 624515  
Chassis No : WAUZZZ8V0J1037950  
Mileage :  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 17-Apr-19

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLW 4621 T

S/n	Nature of Jobs	Estimated Charges			
1	To remove and transfer rear parking aid. Check function and renew according to damage.	s/n	\$	280.00	\$ 280.00
2	To dismantle and renew rear bumper. Re-organise rear crash managements components. Reinstall all parts removed.		\$	900.00	\$ 500.00
3	To respray rear bumper.		\$	800.00	\$ 550.00
4	To carry out diagnostic check.	s/n	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	<u>2,172.00</u>	<u>\$ 1,522.00</u>



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLW 4621 T.

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
1	REAR BUMPER		\$1,793.00	\$ 1,434.40
2	REAR BUMPER STICKY PAD		\$21.00	
3	REAR BUMPER FIXING PARTS		\$175.00	
4	REAR BUMPER TOP GUIDE SECTION - LH / RH		\$30.00	
5	REAR BUMPER TOP GUIDE SECTION PIN	2	\$53.00	
6	REAR BUMPER SPOILER		\$216.00	\$ 172.80
7	REAR BUMPER REFLECTOR - LH / RH		\$76.00	
8	REAR BUMPER REINFORCEMENT BAR		\$522.00	
9	REAR BUMPER BRACKET - LH / RH		\$51.00	
10	REAR BUMPER SENSOR	2	\$462.00	
11	REAR BUMPER SENSOR SEAL	4	\$12.00	
12	SUNDRIES		\$400.00	
TOTAL SPARE PARTS CHARGES			\$3,811.00	\$1,607.20
TOTAL LABOUR CHARGES			\$ 2,172.00	\$ 1,522.00
GRAND TOTAL			\$ 5,983.00	\$ 3,129.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Vic (LKKAUTO)

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**From:** Carrine Leong <carrine.leong@premiumauto.com.sg>  
**Sent:** Wednesday, 19 June, 2019 2:38 PM  
**To:** Adrian Ling (LKKAUTO); Joy Irene (LKKAUTO); CS A Team; Admin A  
**Cc:** 'Chang Chee Sing'; jiajee.yap@premiumauto.com.sg  
**Subject:** RE: FINAL REVISION - SLW4621T - TP AIG - SURVEYED 23 APR 19  
**Attachments:** PA05122019 -SLW 4621 T - Audi A3 Sedan 1.0 TFSI 8V - REAR TP (AIG).xlsx

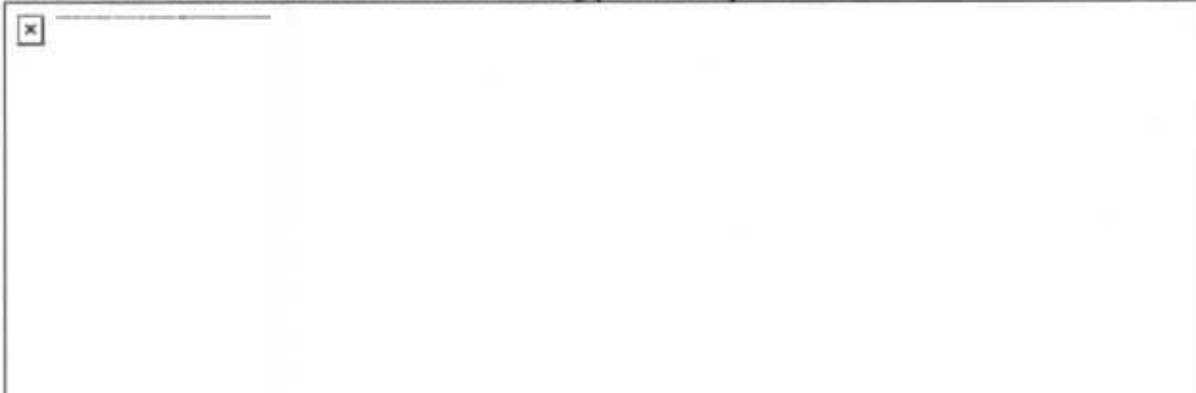
Hi Adrian and All,

### Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.  
Revised estimate was mailed to you 18 May 2019.  
We sincerely appreciate your early closure.

Thanks & Best Regard  
Carrine Leong  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183  
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



#### Email Disclaimer

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

**From:** Boo seng yak [mailto:boojohnny@gmail.com]  
**Sent:** Saturday, 18 May, 2019 6:48 PM  
**To:** Adrian Ling <adrianling@lkkauto.com>; joyirene@lkkauto.com; cs-a@lkkauto.com; admin-a@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg  
**Subject:** FINAL REVISION - SLW4621T - TP AIG - SURVEYED 23 APR 19

Hi Adrian and all,

Revised attached.

Please confirm repair cost of \$3129.20 @ 3 days

Your early approval is well appreciated.

Best regards - jb

### BREAKDOWN OF PAYMENT

Vehicle No: SLW 4621 T

Accident on 17/4/2019 at ESPLANADE DRIVE

Involving vehicle/s SMH 2517 S

1) Repair cost \$ 3,348.24 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ 7.45 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 400.00 Payable to: Sim Ee Lin

4) Medical fees \$ \_\_\_\_\_ Payable to: \_\_\_\_\_

5) Others \$ \_\_\_\_\_ Payable to: \_\_\_\_\_

**CERTIFICATE OF INSURANCE**

ROAD TRANSPORT ACT 1987 (MALAYSIA)

THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES 1959 (FEDERATION OF MALAYSIA)

THE MOTOR VEHICLES(THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP.189 OF THE REVISED EDITION)  
(REPUBLIC OF SINGAPORE)

THE MOTOR VEHICLES(THIRD-PARTY RISKS AND COMPENSATION) RULES 1996 EDITION(REPUBLIC OF SINGAPORE)  
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF

**PRIVATE CAR**  
**Comprehensive Premier**

**Certificate No. : DMPPHQ19-001001**

Premier Plan - Any Workshop

Form: MX2

Excess:

Insured&Named Driver S\$500.00(Section 1 - Own Damage)

Unnamed Driver S\$1,000.00(Section 1 - Own Damage)

YEIDR Additional S\$3,000.00

WindScreen S\$100.00

**1. Index Mark and Registration Number of Vehicles**

SLW4621T

**2. Name of Policyholder**

SIM EE LIN

**3. Effective Date of the Commencement of Insurance for the purpose of the Act**

12/02/2019

**4. Date of Expiry of Insurance**

11/02/2020

**5. Person or Classes of persons entitled to drive\***

(a) The Policyholder

(b) Any other person who is driving on the Policyholder's order or with his permission.

\* Provided that the person driving is permitted in accordance with the licensing or other laws or regulation to drive the Motor Vehicle or has been permitted and is not disqualified by order of Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act has not been cancelled at the time of accident loss or damage.

**6. Limitation as to use\***

Use for social, domestic and pleasure purposes and for the Policyholder's business.

The policy does not cover:

(a) use for hire or reward

(b) use for racing, pace-making, reliability trials or speed testing

(c) use for the carriage of goods (other than samples) in connection with any trade or business

(d) use for any purpose in connection with the Motor Trade

\*Limitations rendered inoperative by Section 8 of the Motor vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or and Amendment, Act or Acts passed in substitution thereof.

Hire Purchase : UNITED OVERSEAS BANK LIMITED

A000298/Tong Hin Insurance Agency Pte Ltd

Date of Issue : 30/01/2019 13:35



Authorised Signatory  
EQ Insurance Company Limited

**Note**

Young, Elderly &/or Inexperience Driver (YEIDR) refers to any person authorized to drive who is below 26 years old or above 70 years old and/or the holder of a qualified driving licence of less than 2 years duration.




  
 REPUBLIC OF SINGAPORE  
 IDENTITY CARD NO. S7933213E


  
 Name: EUGENE TAN KUAN WEI  
 (EUGENE CHEN GUANGWEI)  
 陈光伟  
 Race: CHINESE  
 Date of birth: 28-10-1979  
 Sex: M  
 Country of birth: SINGAPORE

Date of issue: 16-11-2000  
 5 TAMPINES AVENUE 8 #13-08  
 SINGAPORE 520596  
 Licence No. S7933213E  
 Date: 05/05/2016

REPUBLIC OF SINGAPORE  
 IDENTITY CARD NO. S7933213E


  
 Name: EUGENE TAN KUAN WEI  
 (EUGENE CHEN GUANGWEI)  
 陈光伟  
 Race: CHINESE  
 Date of birth: 28-10-1979  
 Sex: M  
 Country of birth: SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: 12 Jan 2000

Licence No. S7933213E  

  
 NP 425A

REPUBLIC OF SINGAPORE  
 DRIVING LICENCE


  
 Licence Member Name: EUGENE TAN KUAN WEI  
 (EUGENE CHEN GUANGWEI)  
 Birth Date: 28 Oct 1979  
 Issue Date: 04 Nov 2003

000978401A  


# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Motor Claims Dept**

**Yr Ref: CC3/AIG19007062/JB3 / SMH 2517 S**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/TP/0512/2019/KK

19 July 2019

from

Telephone +65-

Telefax +65-

EMail

Our department

Our Ref

Your Ref

Date

total pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SLW 4621 T, Audi A3 SEDAN 1.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SLW 4621 T**, claimant, **Ms. Sim Ee Lin**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014029 – S\$3,348.24
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Loss of Use – S\$400.00 (S\$50.00 x 3 working days + 1 Sunday)
6. LTA Search Fee – S\$7.45.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLW 4621 T

Premium Automobiles Pte Ltd

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6336 2323

Telefax (65) 684 11183





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG19007062/Ahb3**

19 JUNE 2019

**Maric Marketing Pte Ltd**

9 Tagore Lane

#03-04

9@Tagore

Singapore 787472

Dear Sir/Madam,

**ACCIDENT INVOLVING SMH2517S AND SLW4621T ON 17/04/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third-Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has an NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jimmy

Case Handler

DID: 6841 2928

FAX: 6741 4108

Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, Sim Ee Lin (the third party claimant) of Blk 5 Tampines Ave 8  
#13-08 Singapore 529596 (address), owner of SLW 4621 T (vehicle no.)  
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLW 4621 T that was damaged pursuant to the accident which occurred on 17/4/2019  
(date) along ESPLANADE DRIVE (location) involving vehicle no/s  
SMH 2517 S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 23 (day) of APR (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,348.24 (Repair Cost), S\$200.00 (Loss of ~~rental~~ use), S\$7.45 (Disbursement), for vehicle no. SLW4621T that was damaged pursuant to the accident which occurred on 17/04/2019 (date) along ESPLANADE DRIVE (location) involving vehicle no/s SMH2517S. This is pursuant to the inspection conducted on 23/04/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Sim Ee Lin ("the third party claimant") of vehicle no. SLW4621T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLW4621T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of 08 (month) 2019 (year)



Lwp

Signed by appointed surveyor

[Signature]



Signed by "the workshop" (with chop)

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6386 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 16:43

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85014029 Date : 16/07/2019 Order : SLW4621T Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SLW4621T (V 36643)	Regn Date: 12/02/2018	Mileage: 32975	WIP No.: 50496
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V0J1037950	Engine: CHZ 624515	Dept: U
You have been assisted by :- UB-Kelvin Khoo ( 138 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER.REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABV5807067G GRU	COVER(LAST)	1.00	1793.00	1,434.40
X	ABV5807521L 9B9	SPOILER	1.00	216.00	172.80

Parts 1,607.20  
Labour 0.00  
Sublet 1,522.00  
Menus 0.00  
Lubricant 0.00



Sub-Total	3,129.20
7% GST	219.04
<b>Grand Total</b>	<b>3,348.24</b>

Received by

For & on behalf of  
Premium Automobiles Pte Ltd

[> Back to OneMotoring](#)


Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Apr 2019 / 13:58:16

Receipt Date/Time : 17 Apr 2019 / 13:58:16

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-190417-001697

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SMH2517S			
	As at 17 Apr 2019/09:38:00			
	Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SMH2517S			
	Enquiry Fee	7.00	0.49	7.49
	20190417135542345635			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
	 Paid By			
	xxxxxxxxxxxx5674			
	Credit Card:			
	Visa/MasterCard			7.45
	<b>Total</b>			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)
[OK](#)
[Save as PDF](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Apr 2019 <a href="#">Edit Reg</a>		23 Apr 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,129.20</b> <a href="#">Edit Estimates</a>	<b>S\$3,129.20</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>MARIC MARKETING PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>SIM EE LIN</b> , ID: S8134474D								
Vehicle Reg. No.:	<b>SLW4621T</b>	Date of Loss:	17/04/2019 09:00 - :59 [14 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 1280527583SG</b>	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	<b>SMH2517S</b>	Policy No. (Claimant):	DMPPHQ19-001001						
		Excess:							
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Chan, Kian Meng</b> ] <a href="mailto:kianmeng.chan@aig.com">kianmeng.chan@aig.com</a>								
Claimant's Insurer:	<b>EQ Insurance Company Ltd (HQ)</b> - Tel: 6223 9433								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 02/05/2019]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLW4621T (1280527583SG)  
[SMH2517S]  
TP  
SIM EE LIN  
Apr 17 2019 9:00AM  
[MARIC MARKETING PTE LTD]  
Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
<b>Photos/Images</b>				
			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/07/19 16:52	General View		Load JPG <input checked="" type="checkbox"/>
2	10/07/19 16:52	General View		Load JPG <input checked="" type="checkbox"/>
3	10/07/19 16:52	General View		Load JPG <input checked="" type="checkbox"/>
4	10/07/19 16:52	General View		Load JPG <input checked="" type="checkbox"/>
5	10/07/19 16:52	General View		Load JPG <input checked="" type="checkbox"/>
6	10/07/19 16:52	General View		Load JPG <input checked="" type="checkbox"/>
7	10/07/19 16:52	General View		Load JPG <input checked="" type="checkbox"/>
8	10/07/19 16:52	General View		Load JPG <input checked="" type="checkbox"/>
9	10/07/19 16:52	General View		Load JPG <input checked="" type="checkbox"/>
<b>Documentation</b>				
			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/04/19 17:49	TP GIA REPORT		Load PDF
2	22/04/19 17:49	TP ESTIMATE		Load PDF
3	24/04/19 18:59	TP ESTIMATE- MARKED		Load PDF
4	19/06/19 17:35	Letter to OI		Load PDF
5	14/08/19 10:18	WORKSHOP INVOICE		Load PDF
6	14/08/19 10:18	AUTHORISATION TO ACT FORM		Load PDF
7	14/08/19 10:18	Release Voucher		Load PDF
8	14/08/19 10:18	LTA SEARCH		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/04/19 11:07	OI GIA REPORT		Load PDF

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>			<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			





NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMH2517S (Insd veh)	Model:	AUDI A3 1.4 TFSI S-TRONIC (A)
	SLW4621T (TP veh)		
Date of Accident:	17/04/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	6,401.81	
Final Repair Cost	: \$	3,348.24	
Loss of Use	: \$	200.00	4.00 days at \$50.00 per day
Rental (if any)	: \$	0.00	days
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	3,555.69	

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No — BOLA Scenario No: \_\_\_\_\_  
 27  
 BOLA Liability: \_\_\_\_\_ 100 (%) Assessed Liability (\*): \_\_\_\_\_ (%)  
*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	: \$	3,355.69
2)	Sim Ee Lin	: \$	200.00
3)		: \$	

JOANNE LEE KHANG MIN

14 Aug  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19007062/AHB3Q2

Date: 14/08/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle  
No : SLW4621T

Insured Vehicle No : SMH2517S

Date of Loss: 17/04/2019

Nature of Claim: TP

Claim No: 1280527583SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLW4621T

Make &amp; Model: AUDI A3, 1.4 TFSI S-TRONIC (A)

Engine No: CHZ624515

Reg. Date: 12/02/2018 (Man. Year: 2017)

Chassis No: WAUZZZ8V0J1037950

Colour: Black

Odometer: 32332 km

Engine Capacity: 999 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,811.00	1,607.20	2,203.80	57.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,172.00	1,522.00	650.00	29.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,983.00</b>	<b>3,129.20</b>	<b>2,853.80</b>	<b>47.70</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>418.81</b>	<b>219.04</b>	<b>199.77</b>	<b>47.70</b>
<b>Nett Amount (S\$)</b>	<b>6,401.81</b>	<b>3,348.24</b>	<b>3,053.57</b>	<b>47.70</b>
<b>+ Loss of Use (4.0 x S\$50.00/day) (S\$)</b>		<b>200.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.45</b>		
<b>Nett Liability (S\$)</b>		<b>3,555.69</b>		

## INSPECTION

Date of Assignment: 23/04/2019

Date Inspected: 23/04/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 3.0 days

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**Adjuster:** ADRIAN LING**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,793.00 FS	*1,434.40 FS
2	1		*REAR BUMPER STICKY PAD	Not Necessary	21.00 FS	*- FS
3	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*- FS
4	2		*REAR BUMPER TOP GUIDE SECTION -LH/RH	Not Necessary	30.00 FS	*- FS
5	2		*REAR BUMPER TOP GUIDE SECTION PIN	Not Necessary	53.00 FS	*- FS
6	1		*REAR BUMPER SPOILER	Cut	216.00 FS	*172.80 FS
7	2		*REAR BUMPER REFLECTOR -LH/RH	Not Necessary	76.00 FS	*- FS
8	1		*REAR BUMPER REINFORCEMENT BAR	Not Necessary	522.00 FS	*- FS
9	2		*REAR BUMPER BRACKET -LH/RH	Not Necessary	51.00 FS	*- FS
10	2		*REAR BUMPER SENSOR	Not Necessary	462.00 FS	*- FS
11	4		*REAR BUMPER SENSOR SEAL	Not Necessary	12.00 FS	*- FS
12	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS

F=Franchise part. S=SpcNett

<b>Total Parts (S\$)</b>	<b>3,811.00</b>	<b>1,607.20</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID .CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANISE REAR CRASH MANAGEMENTS COMPONENTS .REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY REAR BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			2,172.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >